Place & Economy Services

<u>Finance and Performance Report (F&PR) for Economy & Environment (E&E)</u> <u>Committee – June 2018</u>

1. **SUMMARY**

1.1 Finance

Previous Status	Category	Target	Current Status	Section Ref.
Green	Income and Expenditure	Balanced year end position	Green	2
Green	Capital Programme	Remain within overall resources	Green	3

1.2 Performance Indicators – Predicted status at year-end: (see section 4)

Monthly Indicators	Red	Amber	Green	Total
Current status this month	1	4	7	12
Year-end prediction (for 2018/19)	0	5	7	12

2. <u>INCOME AND EXPENDITURE</u>

2.1 Overall Position

Forecast Variance - Outturn (Previous Month)	Directorate	Budget 2018/19	Actual	Forecast Variance - Outturn (June)	Forecast Variance - Outturn (June)
£000		£000	£000	£000	%
0	Executive Director	469	272	0	0
0	Highways	19,549	5,113	0	0
	Cultural & Community				
+290	Services	11,354	1,211	+306	+3
	Environmental &				
+500	Commercial Services	37,590	3,320	+605	+2
0	Infrastructure & Growth	1,870	1,640	0	0
0	External Grants	-29,108	-1,639	0	0
	Savings to be found within				
-790	service			-911	
0	Total	41,723	9,917	0	0

The service level budgetary control report for June 2018 can be found in appendix 1.

Further analysis of the results can be found in appendix 2.

To ensure financial information is presented in a consistent way to all Committees a standardised format has now been applied to the summary tables and service level budgetary control reports included in each F&PR. The same format is also applied to the Integrated Resources and Performance Report (IRPR) presented to General Purposes Committee (GPC). The data shown provides the key information required to assess the financial position of the service and provide comparison to the previous month.

2.2 Significant Issues

Waste Private Finance Initiative (PFI) Contract

Contract changes that deliver full year savings totalling £1.3m have been identified however delays to reaching formal agreement with the contractor that will allow contract changes to deliver a series of positive initiative will result in a shortfall in delivered savings. It is anticipated that agreement will be reached to allow savings to commence in October (previously reported as September) resulting in a savings shortfall of approximately £600,000 this financial year.

Until agreement is reached with the contractor on the contract changes the variable nature of the Mechanical and Biologocal Treatment (MBT) facility creates uncertainty in the forecast and actual performance could improve, resulting in an underspend, or worsen, resulting in an overspend

Coroners

The Coroners Service is projecting an overspend of £290k for Cambridgeshire, which is caused by a mixture of on-going workload pressure i.e. the number of cases and the complexity of cases increasing, and a need to reduce the backlog of cases built up over previous years.

Although not yet identified it is expected that savings/underspends will be found within Place & Economy to fund the current projected overspend.

2.3 Additional Income and Grant Budgeted this Period (De minimis reporting limit = £30,000)

There were no items above the de minimis reporting limit recorded in June 2018.

A full list of additional grant income can be found in appendix 3.

2.4 Virements and Transfers to / from Reserves (including Operational Savings Reserve)

(De minimis reporting limit = £30,000)

Use of earmarked reserve to cover the costs of commercial bus services until March 2019 £211,000.

A full list of virements made in the year to date can be found in appendix 4.

3. BALANCE SHEET

3.1 Reserves

A schedule of the Service's reserves can be found in appendix 5.

3.2 Capital Expenditure and Funding

Expenditure

King's Dyke

The design is expected to be complete in the coming months and construction planned to follow. The detailed design did not commence as quickly as anticipated due to access requirements to carry out the additional surveys so some of this cost has moved into 2018/19.

It was also anticipated that significant land costs would be paid in 2017/18. However, this did not happen and these costs have rolled into 2018/19. This meant that only £1.66m of last year's allocation of £6m was spent.

The expenditure for 2018/19 financial year is estimated at £6.7m which is less than the £11m in the works budget as the construction is starting later than originally anticipated and most of this will be spent in the 2019/20 financial year.

The recent detailed development phase of this project has highlighted that overall project costs are now expected to be significantly higher than the £16.9 million estimated prior to the design phase. This is a result of increases in land and statutory undertakers' costs over early estimates, as well as early indications from Kier the contractor that the construction cost is now expected to be much higher than that submitted prior to the detailed design phase.

The contract with Kier has been split into two stages, design followed by construction. A breakpoint between the two stages means that the Council will be considering whether to award the construction phase of the project to Kier, a decision that is currently expected to be presented to E&E Committee for consideration in September.

Kier will be developing the target construction price as the design progresses over the next month, accompanied by an ongoing review by an external consultant.

An initial review of the Benefit Cost Ratio (BCR) in the Business Case shows that the scheme still represents high value for money, but this will be formally reviewed once the construction target price has been finalised.

Any additional costs would not be realised in this financial year and the current draft contractor's programme suggests that the road would open in spring 2020.

Funding

Further grants have been awarded from the Department for Transport since the published business plan, these being Pothole grant funding 18/19 (£1.608m), a second tranche of Pothole grant funding (£0.807m) and further Safer Roads funding (£0.128m).

All other schemes are funded as presented in the 2018/19 Business Plan.

A detailed explanation of the position can be found in appendix 6.

4. **PERFORMANCE**

4.1 Introduction

This report provides performance information for the suite of key Place & Economy (P&E) indicators for 2018/19. At this stage in the year, we are still reporting pre-2018/19 information for some indicators.

New information for red, amber and green indicators is shown by Committee in Sections 4.2 to 4.4 below, with contextual indicators reported in Section 4.5. Further information is contained in Appendix 7.

A new set of indicators is currently being prepared that will replace this set and this will be reported to Committee in October.

4.2 Red Indicators (new information)

This section covers indicators where 2018/19 targets are not expected to be achieved.

a) Economy & Environment

No new information this month.

b) P&E Operational Indicators

No new information this month.

4.3 Amber indicators (new information)

This section covers indicators where there is some uncertainty at this stage as to whether or not year-end targets will be achieved.

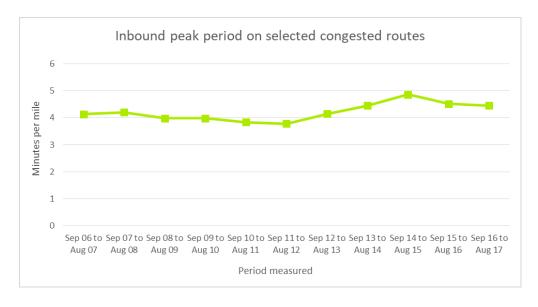
a) Economy & Environment

Traffic and Travel

• The average journey time per mile during the morning peak on the most congested routes (September 2016 to August 2017)

At 4.45 minutes per mile, the latest figure for the average morning peak journey time per mile on key routes into urban areas in Cambridgeshire is better than the previous year's figure of 4.52 minutes. The target for 2017/18 is to reduce this to 4 minutes per mile.

The figure for Cambridge city is 5.29 minutes compared to the previous year's figure of 5.44 minutes.



b) P&E Operational Indicators

No new information this month

4.4 Green Indicators (new information)

The following indicators are currently on-course to achieve year-end targets.

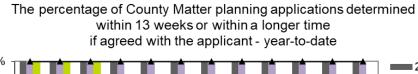
a) Economy & Environment

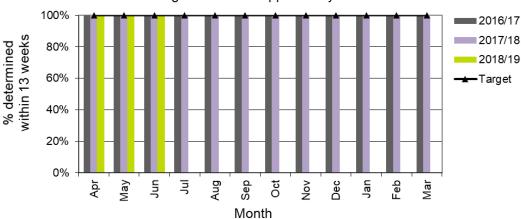
Planning applications

The percentage of County Matter planning applications determined within 13
weeks or within a longer time period if agreed with the applicant - year-to-date (to
June 2018)

6 County Matter planning applications have been received and determined on time since the beginning of the 2018/19 financial year.

There were 2 other applications excluded from the County Matter figures. These were applications that required minor amendments or Environmental Impact Assessments (a process by which the anticipated effects on the environment of a proposed development is measured). 100% of these were determined on time.



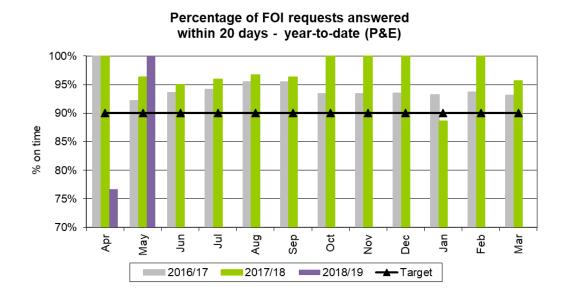


c) P&E Operational Indicators

Freedom of Information (FOI) requests

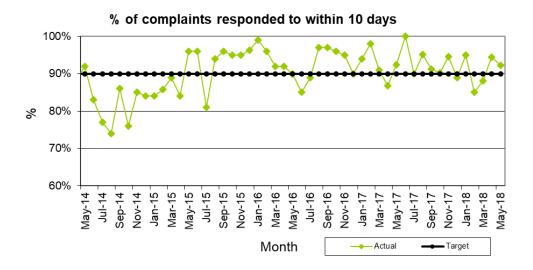
FOI requests - % responded to within 20 days (May 2018)
 15 Freedom of Information requests were received during May 2018. Provisional figures show that all 15 (100%) of these were responded to on time.

45 Freedom of Information requests have been received since April 2017 and 84.4% of these have been responded to on-time. This compares with 98.1% (out of 53) and 92.2% (out of 51) for the same period last year and the year before.



Percentage of complaints responded to within 10 days (May 2018)
 55 complaints were received in May 2018. 48 (87%) of these were responded to within 10 working days.

The year-to-date figure is currently 93%.



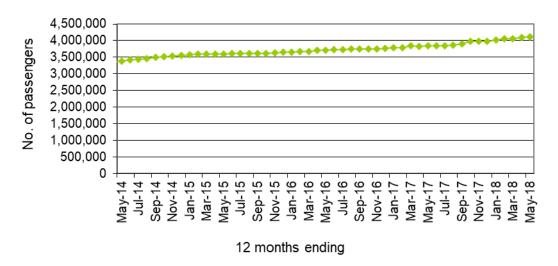
4.5 Contextual indicators (new information)

a) Economy & Environment

Passenger Transport

• <u>Guided Busway passenger numbers (May 2018)</u>
The Guided Busway carried 351,373 passengers in May 2018. There have now been over 23.7 million passengers since the Busway opened in August 2011. The 12-month rolling total is 4.1 million.

Guided Busway passengers: 12-month rolling total



APPENDIX 1 – Service Level Budgetary Control Report

Place & Economy Service Level Finance & Performance Report Finance & Performance Report for P&E - June 2018

Forecast Outturn /ariance (May)		Budget 2018/19	Actual June 2018	Forecast Outturn	Variance
£000's 🔻	▼	£000's _	£000's 🔻	£000's 🔻	%
E	xecutive Director				
0	Executive Director	201	223	0	04
0	Business Support	268	49	0	0
0	Executive Director Total	469	272	0	0%
LI	ighways				
0	Asst Dir - Highways	120	25	0	0'
0	Local Infrastructure Maintenance and Improvement	6,351		0	0
0	Traffic Management	-135	,	0	0
0	Road Safety	506		0	0
0	Street Lighting	9,771		0	0
0	Highways Asset Management	570	,	0	0
0	Parking Enforcement	0.0		0	0
0	Winter Maintenance	2,048		0	0
0	Bus Operations including Park & Ride	319		-0	0
0	Highways Total	19,549		-0	0,
	Ingliways rotal	10,040	3,113		
С	ultural & Community Services				
0	Asst Dir - Cultural & Community Services	123	30	-0	0
0	Public Library Services	3,263	853	16	0
0	Cultural Services	87	19	-1	
0	Archives	354	81	0	0
0	Registration & Citizenship Services	-541	8	-0	0
290	Coroners	903	132	290	32
0	Community Transport	2,496	356	-0	0
0	Concessionary Fares	4,668	-134	0	0
290	Cultural & Community ServicesTotal	11,354	1,345	306	3%
г.	uninamental 8 Commental Coming				
	nvironmental & Commercial Services	120	76	0	04
0	Asst Dir - Environment & Commercial Services	120		0	0
0	County Planning, Minerals & Waste	432		0	
0	Historic Environment	56		0	0
0	Trading Standards	694		0	0
0	Flood Risk Management	411		5	1
0	Energy	59		0	0
500	Waste Management	35,820		600	2
500	Environmental & Commercial Services Total	37,590	3,320	605	29
In	frastructure & Growth				
0	Asst Dir - Infrastrucuture & Growth	120	31	-0	0
0	Major Infrastructure Delivery	1,100		0	0
0	Transport Strategy and Policy	103		0	0
0	Growth & Development	547		0	0
0	Highways Development Management	0		0	0
0	Infrastructure & Growth Total	1,870		-0	0
-790	Savings to be found within service			-911	
0 Te	otal	70,831	11,690	0	0,
G 0	rant Funding Non Baselined Grants	-29,108	-1,639	0	0
0	Grant Funding Total	-29,108		0	09
0 0	verall Total	41,723	10,051	0	0%

APPENDIX 2 – Commentary on Forecast Outturn Position

Number of budgets measured at service level that have an adverse/positive variance greater than 2% of annual budget or £100,000 whichever is greater.

Service	Current Budget for 2018/19	Actual	Outturn Forecast	
	£'000	£'000	£'000	%
Public Library Services	3,263	853	+16	0

A savings target of £50k relating to the Icon (self-service payment) system roll out within Libraries is unlikely to be achieved and any savings for this will be minimal.

Coroners 903 132 +290 +32

The Coroners Service is projecting an overspend of £290k for Cambridgeshire, which is caused by a mixture of on-going workload pressure i.e. the number of cases and the complexity of cases increasing, and a need to reduce the backlog of cases built up over previous years.

Community Transport	2,496	-21	0	0	
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Community Transport has pressures of £280k, which is due to the cost of former commercial routes now being subsidised; this can be covered in the short-term from earmarked reserves. It had already been agreed that £84k would be used from the community transport earmarked reserve for the former commercial routes. The Economy & Environment Committee has now agreed to continue to subsidise 19 routes until the end of the 2018/19 financial year, to be fully covered from reserves. In addition the Combined Authority has agreed to fund the continuation of the number 46 service and three further recently de-registered services to the end of the financial year, and has undertaken to provide further funding should additional de-registrations arise this financial year.

Waste Management	35,820	3,041	600	+1
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Contract changes that deliver full year savings totalling £1.3m have been identified however delays to reaching formal agreement with the contractor that will allow contract changes to deliver a series of positive initiative will result in a shortfall in delivered savings. It is anticipated that agreement will be reached to allow savings to commence in October (previously reported as September) resulting in a savings shortfall of approximately £600,000 this financial year.

Until agreement is reached with the contractor on the contract changes the variable nature of the MBT creates uncertainty in the forecast and actual performance could improve, resulting in an underspend, or worsen, resulting in an overspend

APPENDIX 3 – Grant Income Analysis

The table below outlines the additional grant income, which is not built into base budgets.

Grant	Awarding Body	Expected Amount £'000
Grants as per Business Plan	Various	29,108
Non-material grants (+/- £30k)		0
Total Grants 2018/19		29,108

APPENDIX 4 – Virements and Budget Reconciliation

	£'000	Notes
Budget as per Business Plan	41,428	
Funding of former commercial bus routes from earmarked reserve	+84	Agreed in 2017/18
Further funding of former commercial bus routes from earmarked reserve	+211	
Non-material virements (+/- £30k)		
Current Budget 2018/19	41,723	

APPENDIX 5 – Reserve Schedule

	Balance at 31st	Movement	Balance at	Yearend Forecast	Notes
Fund Description	March 2018	within Year	30th June 2018	Balance	Notes
	£'000	£'000	£'000	£'000	
Equipment Reserves					
Libraries - Vehicle replacement Fund	30	0	30	0	
Sub total	30	0	30	0	
Other Earmarked Funds					
Deflectograph Consortium	55	0	55	55	Partnership accounts, not solely CCC
Highways Searches	55	0	55	0	
On Street Parking	2,812	0	2.812	2,500	
Streetworks Permit scheme	117	0	117	0	
Highways Commutted Sums	700	0	700	700	
Streetlighting - LED replacement	184	0	184	0	
Community Transport	444	-295	149	149	
Guided Busway Liquidated Damages	(35)	0	(35)	0	This is being used to meet legal costs if required.
Waste and Minerals Local Development Fra	59	0	59	59	
Flood Risk funding	20	0	20	0	
Proceeds of Crime	356	0	356	356	
Waste - Recycle for Cambridge &					
Peterborough (RECAP)	203	0	203		Partnership accounts, not solely CCC
Travel to Work	172	0	172		Partnership accounts, not solely CCC
Steer- Travel Plan+	54	0	54	54	
Northstowe Trust	101	0	101	101	
Archives Service Development	234	0	234	234	
Other earmarked reserves under £30k	(149)	0	(149)	U	
Sub total	5,382	(295)	5,088	4,580	
Short Term Provision					
Mobilising Local Energy Investment (MLEI)	55	0	55	0	
Sub total	55	0	55	0	
Capital Reserves					
Government Grants - Local Transport Plan	3,897	18,214	22,111	0	Account used for all of P&E
Other Government Grants	1,521	(4,981)	(3,461)	0	
Other Capital Funding	4,782	(815)	3,967	5,000	
Sub total	10,200	12,417	22,617	5,000	
TOTAL	15,668	12,122	27,790	9,580	

APPENDIX 6 – Capital Expenditure and Funding

Capital Expenditure

	2018/1:	9				TOTAL	SCHEME
Original 2018/19 Budget as per BP	Scheme	Revised Budget for 2018/19	Actual Spend (June)	Forecast Spend - Outturn (June)	Forecast Variance - Outturn (June)	Total Scheme Revised Budget	
£'000		£'000	£'000	£'000	£'000	£'000	
	Integrated Transport						
	- Major Scheme Development & Delivery	200	29	200	0	200	
	- Local Infrastructure Improvements	682	-49	682	0	863	
	- Safety Schemes	594	-2,992	594	0	594	
	- Strategy and Scheme Development work	345	274	345	0	345	_
	- Delivering the Transport Strategy Aims	3,313	535	3,313	0	4,178	
	- Air Quality Monitoring	35	-7	35	0	23	
14,591	Operating the Network	16,004	215	16,004	0	16,248	0
	Highway Services						
4,300	- £90m Highways Maintenance schemes	5,062	513	5,062	0	(0
0	- Pothole grant funding	2,415	-36	2,415	0	1,155	0
0	- National Productivity Fund	692	319	692	0	2,890	0
0	- Challenge Fund	3,346	1,587	3,346	0	6,250	0
	- Safer Roads Fund	1,302	11	1,302	0	1,175	0
	Environment & Commercial Services						
395	- Waste Infrastructure	300	0	300	0	5,120	0
250	- Energy Efficiency Fund	374	0	374	0	1,000	0
	- Other Schemes	2	2	2	0	214	
	Cultural & Community Services						
2.611	- Cambridgeshire Archives	2,862	108	2,666	-196	5,180	0
,	- Libraries	2,480	9	2,480	0	4.809	
,	Infrastructure & Growth Services	,		,		,	
3.129	- Cycling Schemes	3,273	558	3,273	0	17,650	0
	- Huntingdon - West of Town Centre Link Road	957	1	957	0	9,116	
	- Ely Crossing	13.109	1,754	13.109	0	49,000	
	- Guided Busway	500	134	500	0	148,886	
	- King's Dyke	6,000	502	6,752	752	13,580	
	- Scheme Development for Highways Initiatives	388	0	388	0	1,000	
	- A14	0	-	0	0	25,200	
_	- Soham Station	0		0	0	6.700	
_	- Other schemes	20	30	20	0	1,000	
	Combined Authority Schemes	4,422	88	4,422	0	4,422	
	Other Schemes	1, 122	00	1, 122	v	7,722	
6,000	- Connecting Cambridgeshire	6.000	0	6.000	0	36,290	0
	2 9	-,		2,222	•	,	
44,027		74,677	3,624	75,233	556	363,088	0
	Capital Programme variations	-14,931		-14,931	0		
35,956	Total including Capital Programme variations	59,746	3,624	60,302	556		

The increase between the original and revised budget is partly due to the carry forward of funding from 2017/18, this is due to the re-phasing of schemes, which were reported as underspending at the end of the 2017/18 financial year. The phasing of a number of schemes have been reviewed since the published business plan. This still needs to be agreed by GPC.

Additional grants have been awarded since the published business plan, these being 2 tranches of Pothole grant funding and further Safer Roads funding.

The Capital Programme Board have recommended that services include a variation budget to account for likely slippage in the capital programme, as it is sometimes difficult to allocate this to individual schemes in advance. As forecast underspends start to be reported, these are offset with a forecast outturn for the variation budget, leading to a balanced outturn overall up to the point when slippage exceeds this budget. The allocations for these

negative budget adjustments have been calculated and shown against the slippage forecast to date.

Cambridgeshire Archives

The revised spend figure in 2018/19 is based on a revised cashflow from the contractor. The scheme is still expected to spend to the total budget allocated.

King's Dyke

The design is expected to be complete in the coming months and construction planned to follow. The detailed design did not commence as quickly as anticipated due to access requirements to carry out the additional surveys so some of this cost has moved into 2018/19.

It was also anticipated that significant land costs would be paid in 2017/18. However, this did not happen and these costs have rolled into 2018/19. This meant that only £1.66m of last year's allocation of £6m was spent.

The expenditure for 2018/19 financial year is estimated at £6.7m which is less than the £11m in the works budget as the construction is starting later than originally anticipated and most of this will be spent in the 2019/20 financial year.

The recent detailed development phase of this project has highlighted that overall project costs are now expected to be significantly higher than the £16.9 million estimated prior to the design phase. This is a result of increases in land and statutory undertakers' costs over early estimates, as well as early indications from Kier the contractor that the construction cost is now expected to be much higher than that submitted prior to the detailed design phase.

The contract with Kier has been split into two stages, design followed by construction. A breakpoint between the two stages means that the Council will be considering whether to award the construction phase of the project to Kier, a decision that is currently expected to be presented to E&E Committee for consideration in September.

Kier will be developing the target construction price as the design progresses over the next month, accompanied by an ongoing review by an external consultant.

An initial review of the Benefit Cost Ratio (BCR) in the Business Case shows that the scheme still represents high value for money, but this will be formally reviewed once the construction target price has been finalised.

Any additional costs would not be realised in this financial year and the current draft contractor's programme suggests that the road would open in spring 2020.

St Neots Northern Foot and Cycle Bridge

Spend for 2018/19 is anticipated to be £300,000 as work continues on determining the preferred design of the bridge, obtaining political approval for this and then moving into detailed design and statutory processes.

General Cycling

£35,000 has been allocated for minor cycling improvements countywide.

Works to improve a short length of Barton to Cambridge cycleway have now been completed on budget.

The final phase of Huntingdon Road will be taking place soon to install a wider, red cycle lane between Storey's Way and Girton Corner.

A feasibility study will be undertaken to see how Boxworth can be linked to the A14/Swavesey for walking and cycling.

£231,000 is currently allocated towards a new foot and cycleway on the A1198 between Cambourne and Papworth, which will allow for the scheme to be designed and developed, but further funding will be needed to complete the construction. It is anticipated that this will come in due course from Highways England.

Abbey-Chesterton Bridge

This project is still in the process of discharging planning conditions and awaiting legal sign off for land deals, to enable works to start on site, as per below.

The planning application was submitted in July 2016 and it was anticipated that this process would complete by Autumn 2016, with construction of the bridge in late 2017, and thus significant construction related spend could be achieved.

The planning permission was not granted until February 2017 following the need to submit multiple packages for certain aspects of the application. Construction now looks likely to commence in July 2018, though this is dependent upon discharging the pre-start planning conditions.

Significant spend will not be encountered until the construction work actually commences, thus the majority of spend will now come later in 2018/19 and in 2019/20.

The required scrub clearance and tree felling work had been completed before the bird nesting season commenced.

Capital Funding

	2018/19				
Original 2018/19 Funding Allocation as per BP	Source of Funding	Revised Funding for 2018/19	Forecast Spend - Outturn (June)	Forecast Funding Variance - Outturn (June)	
£'000		£'000	£'000	£'000	
17,781	Local Transport Plan	17,801	17,801	0	
373	Other DfT Grant funding	6,870	6,870	0	
1,287	Other Grants	5,708	5,708	0	
5,475	Developer Contributions	7,125	7,125	0	
8,170	Prudential Borrowing	24,637	24,441	-196	
10,941	Other Contributions	12,536	13,288	752	
44,027		74,677	75,233	556	
-8,071	Capital Programme variations	-14,931	-15,487	-556	
35,956	Total including Capital Programme variations	59,746	59,746	0	

The increase between the original and revised budget is partly due to the carry forward of funding from 2017/18, this is due to the re-phasing of schemes, which were reported as underspending at the end of the 2017/18 financial year. The phasing of a number of schemes have been reviewed since the published business plan. Additional grants have been awarded since the published business plan, these being 2 tranches of Pothole grant funding and further Safer Roads funding.

Funding	Amount (£m)	Reason for Change
Revised Phasing (Specific Grant)	4.4	Rephasing of grant funding for King's Dyke (£4.4m) from 2017/18, costs to be incurred in 2018/19.
Additional Funding (Section 106 & CIL)	1.7	Additional developer contributions to be used for a number of schemes (£0.7m). Roll forward of CIL funding for Hunts Link Road for outstanding land compensation costs (£1.0m).
Revised Phasing (Other Contributions)	-2.7	Revised phasing of King's Dyke spend.
Additional Funding / Revised Phasing	6.5	Roll forward and additional Grant funding – National Productivity Fund (£0.7m), Challenge Fund (£1.1m), Safer Roads Fund (£1.3m), Cycle City Ambition Grant (£1.4m) and Pothole Action Fund (£2.4m).

(DfT Grant)		
Additional Funding / Revised Phasing (Prudential borrowing)	16.4	Additional funding required for increased costs for Ely Crossing (£9.2m). Rephasing of spend for Highways maintenance (£2.5m), Challenge Fund (£2.2m) and Sawston Community Hub (£1.4m)

APPENDIX 7 – Performance (RAG Rating – Green (G) Amber (A) Red (R))

a) Economy & Environment

		What is	Dir'n of	Lates	t Data	2017/18 Current Year-end					
Frequency	Measure	good?	travel	Period	Actual	Target	status	rear-end prediction	Comments		
Connecting C	Cambridgeshire										
	Operating Model Outcome: The Cambridgeshire economy prospers to the benefit of all Cambridgeshire residents										
Quarterly	% of take-up in the intervention area as part of the superfast broadband rollout programme	High	1	New indicator for 2016/17 To 31 May 2018	53.2%		Contextual		Figures to the end of January 2018 show that the average take-up in the intervention area has increased to 53.2%. Previously reported figures were 46.79%.in July 2017, 49.4% in November 2017 and 50.5% in January 2018, showing a steady increase in the percentage take-up.		
	Operating Model Outcome:	The Cambri	dgeshire eco	onomy prospers	s to the benefit	of all Cambridge	eshire residents	3			
Yearly	% of premises in Cambridgeshire with access to at least superfast broadband	High	N/A	New indicator for 2016/17 To 28 February 2018	96.1%	95.2% by June 2017	G	G	Figures have risen to 95.8% as at the end of December 2017. The 2016/17 target is based on estimated combined commercial and intervention superfast broadband coverage by the end of June 2017.		
Economic De	velopment										
	Operating Model Outcome:	The Cambri	dgeshire eco	onomy prospers	s to the benefit	of all Cambridge	eshire residents	3			
Quarterly	% of 16-64 year-old Cambridgeshire residents in employment: 12-month rolling average	High	1	To 31 December 2017	79.4%	80.9% to 81.5%	А	Α	The latest figures for Cambridgeshire have recently been published by the Office for National Statistics (ONS). The 12-month rolling average is 79.4%, which is a slight increase from the last reported quarterly rolling average figure of 79.2% as at the end of September 2017. This said, it is still below the 2016/17 target range of 80.9% to 81.5%. It is above both the national figure of		

_		What is	Dir'n of travel		Latest Data Period Actual		Current	Year-end	
Frequency	Measure	good?		renou	Actual	Target	status	prediction	Comments 74.9% and the Eastern regional figure of 77.8%. 78.1% are employed full time and
	'Out of work' benefits claimants – narrowing the gap between the most deprived areas (top 10%) and others	Low	↓	November 2016	10.8%:4.8% Ratio of most deprived areas (Top 10%) to all other areas Gap of 6.0 percentage points	Gap of <=6.0 percentage points Most deprived areas (Top 10%) Actual <=11.5%	G	A	21.9% are employed part time. Please note the DWP has discontinued the dataset this information is sourced from and we are currently looking at other options to measure this or something similar. The 2016/17 target of <=11.5% is for the most deprived areas (top 10%). Latest figures published by the Department for Work and Pensions show that, in August 2016, 10.8% of people aged 16-64 in the most deprived areas of the County were in receipt of out-of-work benefits, compared with 4.8% of those living elsewhere in Cambridgeshire. The gap of 6.0 percentage points is lower than the last quarter and is currently achieving the target of <=6.5 percentage points.
	Operating Model Outcome:	The Cambri	dgeshire eco	onomy prospers	s to the benefit (of all Cambridge	eshire residents	.	
Yearly	Additional jobs created	High	↑	To 30 September 2016	+12,600 (provisional)	+3,500	G	G	The latest provisional figures from the Business Register and Employment Survey (BRES) show that 12,600 additional jobs were created between September 2015 and September 2016 compared with an increase of 6,300 for the same period in the previous year. This means that the 2016/17 target of +3,500 additional jobs has been achieved.

Frequency	Measure	What is good?	Dir'n of travel	Lates Period	t Data Actual	2017/18 Target	Current status	Year-end prediction	Comments
Frequency	Measure	good :					Status	prediction	This information is usually published late September/early October each year, for the previous year, by the Office for National Statistics (ONS) as part of the BRES Survey. BRES is the official source of employee and employment estimates by detailed geography and industry. The survey collects employment information from businesses across the whole of the UK economy for each site that they operate.
Passenger Tra	ansport								
	Operating Model Outcome:	The Cambri	dgeshire eco	onomy prospers	s to the benefit	of all Cambridge	eshire residents	i	
Monthly	Guided Busway passengers per month	High	←	To 31 May 2018	351,373	Contextual			The Guided Busway carried 351,373 passengers in May 2018. There have now been over 23.7 million passengers since the Busway opened in August 2011. The 12-month rolling total is 4.1 million.
	Operating Model Outcome:	The Cambri	dgeshire eco	onomy prospers	s to the benefit (of all Cambridge	eshire residents	i	
Yearly	Local bus passenger journeys originating in the authority area	High	↑	2016/17	Approx. 18.7 million	19 million	А	Α	There were over 18.7 million bus passenger journeys originating in Cambridgeshire in 2016-7. This represents an increase of almost 2% from 2015-6; this growth can probably be attributed to the continued increase in passenger journeys on the guided busway. As predicted last year the target of 19 million bus passenger journeys was not achieved, but it still is anticipated that there is a chance of growth in the future through the City Deal and if so, this will take place in 2017-8 at the earliest.
Planning appl	ications								
Monthly	Operating Model Outcome:	The Cambri	dgeshire eco	onomy prospers	s to the benefit of	of all Cambridge	eshire residents		

		What is	Dir'n of	Lates	t Data	2017/18	Current	Year-end	
Frequency	Measure	good?	travel	Period	Actual	Target	status	prediction	Comments
	The percentage of County Matter planning applications determined within 13 weeks or within a longer time period if agreed with the applicant	High	\leftrightarrow	To 30 June 2018	100%	100%	G	G	6 County Matter planning applications have been received and determined on time since the beginning of the 2018/19 financial year. There were 2 other applications excluded from the County Matter figures. These were applications that required minor amendments or Environmental Impact Assessments (a process by which the anticipated effects on the environment of a proposed development is measured). 100% of these were determined on time.
Traffic and Tra	avel								
	Operating Model Outcomes	: People lea	ıd a healthy	lifestyle and sta	y healthy for lo	nger & The Can	nbridgeshire ec	onomy prosper	s to the benefit of all
	Cambridgeshire residents								
	Growth in cycling from a 2004/05 average baseline	High	<u> </u>	2015	62.5% increase	70% increase	G	G	There was a 4.7 per cent increase in cycle trips in Cambridgeshire in 2015. Overall growth from the 2004-2005 average baseline is 62.5 percent which is better than the Council's target of 46%.
Yearly	% of adults who walk or cycle at least once a month – narrowing the gap between Fenland and others	High	↓	October 2016	Fenland = 73.7% Other excluding Cambridge = 80.6%	Fenland = 86.3%	А	А	Latest figures published by the Department for Transport show that in 2015/16, 73.7% of Fenland residents walked or cycled at least once a month. This a reduction compared with 2014/2015 (81.1%). It is worth noting that because the indicator is based on a sample survey, the figure can vary from one survey period to the next, and the change since 2013/14 is not statistically significant. For instance the sample size for Fenland was 360 people and the sample size for the whole of Cambridgeshire was 2,323.

Frequency	Measure	What is good?	Dir'n of travel	Lates Period	t Data Actual	2017/18 Target	Current status	Year-end prediction	Comments			
									Excluding Cambridge, the latest figure for the rest of the County is approximately 80.6%. The gap of 7.0 percentage points is less than the 204/15 gap of 8.3 percentage points. The 2012/13 baseline gap was 8.7 percentage points.			
	Operating Model Outcome: The Cambridgeshire economy prospers to the benefit of all Cambridgeshire residents											
Yearly	The average journey time per mile during the morning peak on the most congested routes	Low	↓	September 2016 to August 2017	4 minutes 45 seconds	4 minutes	R	А	At 4.45 minutes per mile, the latest figure for the average morning peak journey time per mile on key routes into urban areas in Cambridgeshire is better than the previous year's figure of 4.52 minutes. The figure for Cambridge city is 5.29 minutes compared to the previous year's figure of 5.44 minutes. The target for 2017/18 is to reduce this to 4 minutes per mile.			

c) ETE Operational Indicators

Frequency	Measure	What is good?	Dir'n of travel	Lates Period	t Data Actual	2017/18 Target	Current status	Year-end prediction	Comments			
ETE Operation	ETE Operational Indicators											
	Operating Model enabler: Ensuring the majority of customers are informed, engaged and get what they need the first time they contact us											
	% of Freedom of Information requests answered within 20 days	High	1	To 31 May 2018	100%	90%	G	G	15 Freedom of Information requests were received during May 2018. Provisional figures show that all 15 (100%) of these were responded to on time. 45 Freedom of Information requests have been received since April 2017 and 84.4% of these have been responded to on-time. This compares with 98.1% (out of 53) and 92.2% (out of 51) for the same period last year and the year before.			
	Operating Model enab	ler: Ensuri	ng the maj	ority of custo	mers are info	rmed, engage	ed and get wh	at they need t	the first time they contact us			
Monthly	% of complaints responded to within 10 days	High	↑	To 31 May 2018	87%	90%	Α	G	55 complaints were received in May 2018. 48 (87%) of these were responded to within 10 working days. The year-to-date figure is currently 93%.			
	Operating Model enab	ler: Having	Councillo	rs and officer	s who are eq	uipped for the	future		,,			
	Staff Sickness - Days per full-time equivalent (f.t.e.) - 12- month rolling total. A breakdown of long- term and short-term sickness will also be provided.	Low	\	To 31 March 2018	3.6 days per f.t.e.	6 days per f.t.e	G	G	The 12-month rolling average has increased slightly to at 3.6 days per full time equivalent (f.t.e.) and is still below (better than) the 6 day target. During March the total number of absence days within Place and Economy was 207 days based on 500 staff (f.t.e) working within the Service. The breakdown of absence shows that 137 days were short-term sickness and 70 days were long-term sickness. The launch of the new ERP Gold system has caused a delay in reports from this new data which means there is currently no data for the current financial year while new reports are written and tested.			