

## Appendix B

## CAMBRIDGESHIRE COMMUNITY SERVICES QUALITY ACCOUNT 2014/15

## DRAFT STATEMENT BY CAMBRIDGESHIRE COUNTY COUNCIL – HEALTH COMMITTEE

The Health Committee welcome the trusts achievements against 2014/15 priorities.

Cambridgeshire Community Services has attended Health Committee for the scrutiny item below.

<u>Pressures in the Cambridgeshire & South Cambridgeshire Health System (E-Hospital)</u>

The Committee received a report on 20/11/14 from CPCCG on the current situation relating to recent pressures in the health system. The report addressed technical issues, quality issues, discharges, delayed transfer of care (DTOC) and winter pressures funding. It was noted that many systems had been affected by the introduction of E-Hospital (EPIC) but there had been no adverse impact on the quality of services received by patients.

The Chief Executive of CCS addressed the question of DTOCs at the Chairman's request. The Chief Executive explained that in a normal week, CCS would receive about 100 referrals from Addenbrooke's, but in the five days Thursday 30th October to Monday 3rd November, just after EPIC had been introduced, they had received only four referrals. Realising that this was unusual, CCS and CUHFT had investigated the issue and arranged for manual referral systems to be put in place until the technical issues were resolved.

The Committee agreed to receive an update report regarding resolution of the EPIC issues from CPCCG and DTOC which will be presented at the Health Committee meeting in May 2015.

The Health Committee considered the Finance & Performance Report on the 12<sup>th</sup> March and it was noted that the commissioned integrated countywide sexual health service that is provided by Cambridgeshire Community Services was experiencing serious performance issues because of E-hospital related difficulties with getting laboratory results. It was noted performance indicators were now being met as a result of changing laboratory provider.

Draft statement subject to consideration at Health Committee meeting on 28<sup>th</sup> May 2015.