

**PERFORMANCE REPORT – QUARTER 2 2019-20**

**To:** General Purposes Committee

**Meeting Date:** 17th December 2019

**From:** Director – Business Improvement and Development

**Electoral division(s):** All

**Forward Plan ref:** Not applicable      **Key decision:** No

**Purpose:** To provide performance monitoring information.

**Recommendation:** To note and comment on performance information and take remedial action as necessary.

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## 1 BACKGROUND

- 1.1 This report provides an update on the Council's Corporate Services performance indicators, and a summary of the performance measures monitored by Service Committees, highlighting those indicators that are 'Red' or 'Blue'.
- 1.2 The report covers the period of Q2 2019/20, activity taking place up to the end of September 2019.
- 1.3 The full Corporate Services performance report is detailed in **Appendix 1**. The Service Committee summary report is detailed in **Appendix 2**. Both contain information on
- Current and previous performance and projected linear trend
  - Current and previous targets (not all indicators have targets, this may be because they are being developed or because the indicator is being monitored for context)
  - Red / Amber / Green ("RAG") status
  - Direction for improvement (this shows whether an increase or decrease is good)
  - Change in performance (this shows whether performance is improving or deteriorating)
  - Statistical neighbour performance (only available where a standard national definition of indicator is being used)
  - Indicator description
  - Commentary on the indicator
- 1.4 The following RAG statuses are being used:
- Red – current performance is 10% or more from target
  - Amber – current performance is off target by less than 10%
  - Green – current performance is on target or better by up to 4%
  - Blue – current performance is better than target by 5% or more
  - Baseline – indicates performance is currently being tracked in order to inform the target setting process
  - Contextual – these measures track key activity being undertaken, but where a target has not been deemed pertinent by the relevant service lead

Please note that 'Blue' replaces 'Very Green' as was reported in the previous quarter, following a request from Members.

- 1.5 Information about all performance indicators monitored by the Council Committees will be published on the internet at <https://www.cambridgeshire.gov.uk/council/finance-and-budget/finance-&performance-reports/> following the General Purposes Committee meeting in each quarterly cycle.

## 2 CURRENT PERFORMANCE – CORPORATE SERVICES

- 2.1 Current performance of indicators monitored by the Committee is as follows:

Status	Number of indicators	Percentage of total indicators with target
Blue	4	26.7%
Green	4	26.7%
Amber	3	20.0%

Red	1	6.7%
Contextual	2	13.3%
Baseline	1	6.7%

Further details can be found in Appendix 1.

### **3 CURRENT PERFORMANCE – SERVICE COMMITTEE INDICATORS**

3.1 Current performance of indicators monitored by the Committee is as follows:

<b>Status</b>	<b>Number of indicators</b>	<b>Percentage of total indicators with target</b>
Blue	16	15.8%
Green	18	17.8%
Amber	17	16.8%
Red	19	18.8%
Contextual	17	16.8%
Baseline	2	2.0%
TBC	16	15.8%

An exception report detailing the 'Blue' and 'Red' indicators can be found in Appendix 2.

### **4. ALIGNMENT WITH CORPORATE PRIORITIES**

#### **4.1 A good quality of life for everyone**

There are no significant implications for this priority.

#### **4.2 Thriving places for people to live**

There are no significant implications for this priority.

#### **4.3 The best start for Cambridgeshire's children**

There are no significant implications for this priority.

### **5. SIGNIFICANT IMPLICATIONS**

#### **5.1 Resource Implications**

There are no significant implications within this category.

#### **5.2 Procurement/Contractual/Council Contract Procedure Rules Implications**

There are no significant implications within this category.

#### **5.3 Statutory, Legal and Risk Implications**

There are no significant implications within this category.

#### **5.4 Equality and Diversity Implications**

There are no significant implications within this category.

#### **5.5 Engagement and Communications Implications**

There are no significant implications within this category.

#### **5.6 Localism and Local Member Involvement**

There are no significant implications within this category.

#### **5.7 Public Health Implications**

There are no significant implications within this category.

<b>Implications</b>	<b>Officer Clearance</b>
<b>Have the resource implications been cleared by Finance?</b>	N/A
<b>Have the procurement/contractual/ Council Contract Procedure Rules implications been cleared by the LGSS Head of Procurement?</b>	N/A
<b>Has the impact on statutory, legal and risk implications been cleared by the Council's Monitoring Officer or LGSS Law?</b>	N/A
<b>Have the equality and diversity implications been cleared by your Service Contact?</b>	N/A
<b>Have any engagement and communication implications been cleared by Communications?</b>	N/A
<b>Have any localism and Local Member involvement issues been cleared by your Service Contact?</b>	N/A
<b>Have any Public Health implications been cleared by Public Health</b>	N/A

<b>Source Documents</b>	<b>Location</b>
None	