

TO: Policy and Resources Committee

FROM: Deputy Chief Executive Officer - Matthew Warren

PRESENTING OFFICER(S): Deputy Chief Executive Officer - Matthew Warren

Telephone 07768 023436
matthew.warren@cambsfire.gov.uk

DATE: 18 July 2019

FIRE AUTHORITY PROGRAMME MANAGEMENT – MONITORING REPORT

1. Purpose

- 1.1 The purpose of this report is to provide the Policy and Resources Committee with an update against the projects for 2018/19.

2. Recommendation

- 2.1 The Policy and Resources Committee is asked to note the Programme Status Report, as at June 2019, attached at Appendix 1.

3. Risk Assessment

- 3.1 **Political/Economic/Legal** – successful achievement of agreed corporate priorities is at risk if the Authority does not have a robust and structured programme and project management governance framework to support the effective prioritising of investment decisions and the allocation, management and control of resources required to achieve them.

4. Background

- 4.1 To support the Service in its strategic planning process, action plans for the financial years 2018/19 and 2019/20 have been drafted to mitigate the risks posed to the Service achieving its vision and the opportunities that could be pursued to ensure the vision is realised.
- 4.2 The planning process for this considers the Services key stakeholders who have been identified as;
- citizens of Cambridgeshire and Peterborough,
 - firefighters and staff,
 - senior leadership team,
 - Fire Authority,
 - regional fire and rescue services,
 - partners,

- Home Office and other government stakeholders.
- 4.3 Each year the action plan for the forthcoming financial year is reviewed to take account of changing risks and opportunities posed to the Service and a number of external factors including the comprehensive spending review, National Framework, Integrated Risk Management Plan, Sustainable Communities Strategies, General Consultation and Legislation.
- 4.4 Having identified the desired outcomes, potential projects and activities required to achieve these are evaluated and prioritised, taking into account any projects from the current financial year that will need to continue into the next in order to be completed.
- 4.5 The evaluation criteria focus on the following areas;
- benefits realisation – outlining the key benefit areas and how they can be achieved,
 - technical complexity – focusing on the complexity of the technical solution,
 - financial implications – including the estimated time and costs for project implementation and post project operational support,
 - business impact – covering the impact on key stakeholders and the organisation,
 - risks – the extent of risk exposure facing the organisation,
 - opportunities – potential opportunities for business development.
- 4.6 This identifies the Type 3 and Type 2 projects that will be given priority in the Business Development Programme for the coming financial year. This will be kept under review and consideration will be given by the Programme Board to suspending existing projects and bringing forward the start of other projects, dependent on the prevailing business and strategic priorities. The primary focus of the Programme Board is to ensure resources across the Service are balanced appropriately.
- 4.7 At the Policy and Resources Committee meeting in April 2019, when the previous programme management was presented, the Committee requested a further update to be presented on the progress of the ICT related projects.
- Project P108 – ICCS and Mobilising solution is on track and currently out to tender, the deadline for responses is 5 July 2019 at which point the evaluations process will commence.
 - Project P089 – ESMCP is a Home Office run project looking to replace emergency services mobile communications, the status of this project is amber as we are awaiting information in the form of the business case to provide us with financial information. Work is still progressing on this project and we are responding to and meeting all deadlines set.
 - Project P109 – VDI Upgrade is nearing completion. All staff are off the VDI environment and it has now been decommissioned. The Windows 10 XenDesktop image is now in use across the Service and has alleviated

many of the issues that were being experienced on XenDesktop Windows 7 image.

- Project P098 – CPSN project replaces the network that Cambridgeshire fire and rescue is operating on; this project has now moved to the implementation phase and is in progress. Bandwidth upgrades have taken place at wholetime and day-crewed stations. Further updates to a number of On—Call stations will be made by the end of the year.
- Project P102 – Unified Communications, which is Skype for Business, has been made available to staff as the XenDesktop Windows 10 image has been rolled out. This has provided access to instant messaging, presence information, ability to schedule and take part in skype meetings and to make skype calls. The system is working extremely well.

5. Progress Report on Corporate Projects 2018/19

- 5.1 The current status of projects directly linked to delivery of corporate priorities is shown at Appendix 1.

BIBLIOGRAPHY

Source Document	Location	Contact Officer
Programme Status Report	Fire Service HQ Hinchingsbrooke Cottage Huntingdon	Matthew Warren 01480 444619 matthew.warren@cambsfire.gov.uk