

Collection Agents Performance Summary
March 2016 to March 2017

Collection Agent	Debt Type	Total Referred (£)	No of Accounts	Total Collectable (£)	Actual Collection (£)	As %
Capitol	Probate	226,128	42	202,875	80,477	40
	Sundry	138,018	419	88,407	64,698	73
	Overall	364,146	461	291,282	145,175	50
DWF	Probate	8,195	67	7,790	1,223	16

Capitol Commercial - Summary Report: 09.08.2017**Probate Accounts for CCC - March 16 to March 17**

	<u>Number</u>	<u>Value</u>
Probate accounts sent to CCC	42	226,128
Closed by Client	3	15,921
Closed by Capitol	3	40,437
Gone Away/Neg Traces	6	7,332
Open Files	16	63,793
Awaiting Client Response	4	18,198
Paid In Full	3	21,683
Part Paid Number/Value	7	58,764

SUMMARY OF COLLECTIONS

Total of all debts sent for collection	42	226,128
Accounts closed by Clients	3	15,921
Gone Away/Neg Traces	6	7,332
Total of amount that could be collected	33	202,875
Number/Value collected to date	10	80,447
% Collection rate by number/value	30%	40%

Sundry Accounts for CCC - March 16 to March 17

	<u>Number</u>	<u>Value</u>
Sundry accounts sent to CCC	419	138,018
Closed by Client	50	40,369
Closed by Capitol	31	4,610
Gone Away/Neg Traces	31	9,242
Open Files	52	19,099
Awaiting Client Response	0	0
Paid In Full	236	55,671
Part Paid Number/Value	19	9,027

SUMMARY OF COLLECTIONS

Total of all debts sent for collection	419	138,018
Accounts closed by Clients	50	40,369
Gone Away/Neg Traces	31	9,242
Total of amount that could be collected	338	88,407
Number/Value collected to date	255	64,698
% Collection rate by number/value	75%	74%

DWF - Summary Report: 09.08.2017

Accounts sent to DWF - March 16 to March 17

	<u>Number</u>	<u>Value</u>
Probate accounts sent to CCC	67	8,195
Closed by Client	7	405
Closed by CCC	0	0
Gone Away/Neg Traces	0	0
Open Files	0	0
Awaiting Client Response	0	0
Paid In Full	14	1,233
Part Paid Number/Value	0	0

SUMMARY OF COLLECTIONS

Total of all debts sent for collection	67	8,195
Accounts closed by Clients	7	405
Gone Away	0	0
Total of amount that could be collected	<u>60</u>	<u>7,790</u>
Number/Value collected to date	14	1,233
% Collection rate by number/value	23%	16%