COUNTY COUNCIL – 28TH MARCH 2017 CHAIRMAN'S ANNOUNCEMENTS

PEOPLE

Lord-Lieutenant of Cambridgeshire, Sir Hugh Duberly KCVO CBE

Her Majesty's Lord-Lieutenant of Cambridgeshire, Sir Hugh Duberly KCVO CBE, will be retiring as Lord-Lieutenant on 4th April 2017 when he reaches the retirement age of 75.

Former Cambridgeshire Chief Constable Julie Spence has been appointed as the next Lord-Lieutenant of Cambridgeshire.

Julie Spence was Chief Constable of Cambridgeshire from 2005 to 2010. Since her retirement from the police, she has served as Chair of the Cambridgeshire and Peterborough NHS Foundation Trust and as a Trustee of Ormiston Families which supports young people from disadvantaged communities.

SERVICE DEVELOPMENTS

The Huntingdon Reablement Service

The Huntingdon Reablement Service has recently received the initial draft report of its first Care Quality Commission Inspection, following a formal inspection on 18 and 19 January 2017. Each of the three Reablement Teams will have their own inspection. The service in Huntingdon was rated as Good for each key line of enquiry, giving an overall rating for the service of Good. The five key lines of enquiry are as follows: Is the service safe, effective, caring, responsive and well led.

The inspector interviewed front line care staff, key stakeholders, including health care professionals, gaining information and feedback regarding the overall leadership and effectiveness of the service. During the second day, an 'expert by experience' contacted service users and family members for their direct feedback regarding the services they had received. One service user commented that "their personal care fostered independence to get them to walk again", and another informed the inspector that that the support they received from staff had "tremendously increased" their confidence.

Key themes throughout the report highlight the strength in the leadership and identified that staff are well supported, well trained and competent and this is supported by positive comments received from service users. The report refers to good collaborative working with other social and health care professionals, ensuring the individual is at the centre of decision making.

We are very proud of this achievement and always work to improve the quality of the services we deliver. The draft report is available from Charlotte Black - Service Director for Older People's Services, or Vicky Main - Head of Operations Access and Short Term. The final report will be available in the next few weeks.