

Health Committee - 5 November 2015

Care Quality Commission Inspection Reports

Innovation and excellence in health and care

Addenbrooke's Hospital | Rosie Hospital

Overview of ratings

Our ratings for Addenbrooke's and The Rosie Hospitals

	Safe	Effective	Caring	Responsive	Well-led	Overall
Urgent and emergency services	Good	Requires improvement	Good	Requires improvement	Good	Requires improvement
Medical care	Requires improvement	Requires improvement	Good	Requires improvement	Requires improvement	Requires improvement
Surgery	Requires improvement	Good	Good	Inadequate	Requires improvement	Requires improvement
Critical care	Requires improvement	Good	Outstanding	Requires improvement	Requires improvement	Requires improvement
Maternity and gynaecology	Inadequate	Good	Good	Requires improvement	Inadequate	Inadequate
Services for children and young people	Good	Good	Outstanding	Good	Good	Good
End of life care	Good	Requires improvement	Outstanding	Requires improvement	Requires improvement	Requires improvement
Outpatients and diagnostic imaging	Inadequate	Not rated	Good	Inadequate	Inadequate	Inadequate
Overall	Inadequate	Requires improvement	Outstanding	Inadequate	Inadequate	Inadequate

Our ratings for Cambridge University Hospitals NHS Foundation Trust

	Safe	Effective	Caring	Responsive	Well-led	Overall
Overall trust	Inadequate	Requires improvement	Outstanding	Inadequate	Inadequate	Inadequate

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Overarching CUH Improvement Plan

- Development led at Executive level by Chief Nurse to ensure high-profile organisation-wide engagement and pace.
- A single document bringing together the multiple plans to improve the delivery and efficiency of services and supporting infrastructure at the Trust.
- Wide consultation across the organisation, with opportunities for all staff to attend Executive led drop-in sessions, and specific engagement sessions held for the Trust's consultant body. Document available to all staff via Trust's intranet.
- Supporting programme management & governance arrangements established to enable the Board of Directors to:
 - Be clear on the progress towards delivery of each plan
 - Be clear on the risks to successful delivery of the plans and the mitigations to those risks required; and
 - Hold individuals to account for delivery
- Summary to be publically available on the website to ensure transparency on progress.

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5 overarching thematic priority areas for improvement over the next 12 months

- Leadership and Accountability
- Strategy
- Quality Improvement
- Operational Capacity
- Financial Recovery

eHospital has been pulled out specifically as a key enabler in support of each of these themes.

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Quality Improvement Plan structure

1. Programme Management and Delivery

- Ensure the overall management of the Trust's Quality Improvement Plan is robust and the plan deliverable.

2. eHospital

- Biggest single investment in quality and key enabler in support of all themes.

3. Well-led

- Ensure the Trust is well-led, and that all governance issues highlighted in the CQC report and elsewhere are fully addressed.

4. Safe

- Ensure the Trust meets safety requirements, including having sufficiently robust safety systems and processes, and appropriate staffing levels

5. Effective

- Ensure that care provided by the Trust is as effective as possible in all areas.

6. Caring

- Ensure outstanding levels of caring are maintained.

7. Responsive

- Take all reasonable steps to ensure that the Trust's services are as responsive as possible on a sustainable basis.

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