

P&C COVID-19 EMERGENCY PLANNING HIGHLIGHT REPORT

SERVICE AREA:	Children's Commissioning CCC and PCC
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KEY ACTIVITY HEADLINES

Children in Care –

Continuing to liaise closely with strategic providers to review business continuity issues, future vacancy information, placement stability and general concerns and issues.

Engagement with Police, Youth Offending Service (YOS), Social Care & Commissioning to consider support offer to providers where Children and young people are breaching social distancing requirements. Agreed that Police colleagues will target engagement with those providers / locations where the Authorities know there to be issues.

Access to Resources [ART]

Continuing difficulty in managing to source placements for children and young people in both the internal and external market. This trend is likely to continue and exacerbated by there being a number of 'live' complex placement searches.

Youth Justice Board (YJB) are progressing those young people with an early release date from custodial centres. Peterborough ART (PCC) have received two referrals and Cambridgeshire ART (CCC) have received one referral. No further update on Criminal Justice Board considering the release of women and babies.

- **Peterborough City Council (PCC) Foyer** Currently not accepting new request for accommodation, due to risk of infection
- **YMCA** Reduced capacity as young people who were due to move into shared provisions within the YMCA, are currently unable to do so due to Covid-19.

Supported accommodation providers have confirmed availability of vacancies, which may support any provider failure incidences across the board. There is a fortnightly meeting held with key strategic supported accommodation providers. Next meeting is on 30/04/20.

The Independent Special Education Provisions [ISEPS] ART team is currently working on 112 consultations (124 last week) sent to various school provisions. This is based on 75 children and young people (84 last week) requiring a non-maintained school placement 2 places have been agreed during this period.

Special Education Needs and Disabilities [SEND]

Following last week Highlight Report Cambridgeshire Community Services NHS Trust (CCS) & Cambridgeshire and Peterborough NHS Foundation Trust (CPFT) provided a response to services impacted:

- **Safeguarding services:** will deliver only the Multi Agency Safeguarding Hub (MASH); statutory child protection meetings and home visits; and direct safeguarding (reducing time spent on Serious Case Reviews (SCRs))
- **Looked After Children team:** will only deliver services to meet prioritised needs (e.g. those at increased risk of harm from social isolation); safeguarding work (case review not routine checks); telephone advice (could be undertaken regionally); and initial health assessments (see community paediatricians below)
- **Pre-birth and 0-5 service (health visiting):** will deliver only ante-natal visits and support (joint approach to be developed with midwifery colleagues); telephone and text advice (digital signposting); new birth visits; follow up of high risk mothers, babies and families; Guthrie (blood spot) screening

- **School Nursing (5-19):** will deliver only telephone and text service, safeguarding and specialist school nursing services
- **Children's community nursing services:** will deliver only urgent care; continuing care and end of life care
- **Occupational therapy, physiotherapy, speech and language therapy, dietetics:** will deliver only urgent care services
- **Community Paediatricians:** will deliver only services/interventions deemed clinical priorities, child protection medicals, telephone advice, and urgent referrals for LAC initial health assessments (some routine referrals may be delayed with appropriate support e.g. initial basic advice).
- **Family Nursing Partnership:** will deliver only urgent care service
- **Emotional health and wellbeing service:** will prioritise supporting ChatHealth and providing telephone support for school staff, parents and carers who have particular concerns

*****All of other services will temporarily pause until further notice*****

Integrated Community Equipment Services - Update from NRS Healthcare (21/04/2020)

- NRS update in general. In a really good place to manage any spike. Not seen many same day orders/ deliveries and still have capacity.
- Prescribers have been re-deployed to other areas to support C-19 elsewhere and so drop in orders is likely. However as business as usual starts to resume the workload will start to pick up.
- Ordering has not been required for C19 stocks and in a good position for all lines with no concerns.

Children with Disabilities [CWD]

Ongoing review of Short Break and Dom Care provision for children and young people with disabilities in both Councils. Cambridgeshire Community Support Service (CSS) are actively managing the needs across external and internal providers. There is currently capacity in the system due to Camplay ceasing.

Action for Children (AFC)-continues to function across the 3 homes with reduced capacity (1 at London Rd Section 31, 2 at Haviland Way and 2 at Woodland Lodge). 0-25 Service continue to prioritise the children needing the service and there is good communication across AFC and CCC. Agreed meeting 23/4/20 Infection Control Nurse to review our current decision making and support an 'exit' strategy/increasing number of children back into the service now that staffing appears more resilient

Review of Special School provision and impact upon support required for CYP with complex needs and disabilities; the guidance and risk assessment process is in place going forward which should alleviate challenges with particular cases.

Insourcing of Residential Children's homes-remains on track to come under CCC 3/9/20.

Children and Families

Mental Health and Emotional Wellbeing – Recovery Phase Planning.

- **Fullscope** and children's mental health voluntary organisations are working together through a virtual platform to respond to parents, children and young people with low levels of anxieties and mental health concerns. This partnership work is exemplary, ties in with the 'Recovery Phase' planning post CV19 to prevent spikes in demand. They are asking Clinical Commissioning Group for some funding to run this service for 6 months as it needs coordinating. Chums will be contributing clinician time.
- **Learning from COVID-19: A Survey to Capture Insights that will shape Future Services** has been developed and will be shared with Mental Health System Providers to capture new practices and benefits from new ways of working that will be important to the recommissioning of children and young people's mental health services. This survey has also been shared with Public Health and Best Start in Life Partners.
- **Chums** response to moving some services into virtual world has been much slower than expected. Chums say the mental health data sets requirements hinder flexibility as every type of contact

needs to be recorded. CCG to raise this with NHS England. Chums advised about not Furloughing staff.

Cambridgeshire Local Assistance Scheme: Covid Response and Recovery Phase planning

- Business Intelligence and The Research Group supporting us to do **Demand and Capacity modelling with CLAS**. The economic hardship many more families are currently experiencing as a result of Covid 19 and the expectation of a recession after it means demands on CLAS service in the Recovery phase are unsustainable beyond September/October 2020.
- Charity Networks are now seeing increase in food donations, including unwanted food parcels from clinically vulnerable. City and south Network coordinating essential housing packs for early release prisoners being rehoused (identified as vulnerable group by Community Reference Group).

Childrens Centres: Only one change in terms of building provision – ongoing negotiation regarding future building purposes for health visiting services etc.

Community Hub Links Daily calls to the Peterborough Hub is about 33 calls – mainly about food, medication and supplies. Referrals from the Peterborough Delivery Hub via Early Help for family support remains low – no new referrals received this week to date. There has been no significant change in caseloads since last week's highlight report.

Barnardos have launched a National Coronavirus Fundraising campaign which has raised £900k to date. As a result there is an opportunity for Barnardos to support communities in Peterborough. They have requested 1000 food vouchers.

Barnardos are also supporting by way of providing Emotional Health and Well-being packs for children and young people.

Other:

Accommodation: The Emergency Residential Provision paper is sitting with Senior Management where decisions will be made about mobilisation.

Personal Protective Equipment (PPE): The Emergency PPE Request process is being monitored. No new issues.

Incident report dashboard has developed, with a view to enabling detailed analysis of provider & placement continuity risks.

RISKS / CHALLENGES (AND MITIGATION)

Children in Care –

Providers continue to report issues with children leaving placement several times a day. The Police and YOS, in addition to Social Care, are providing support to providers in these instances.

One provider [Caretech / Cambian] has requested a general fee uplift of 5%, which is seemingly as a result of the initial funding allocation of £1.6bn and the additional COVID costs that the provider is incurring. This is being reviewed via the Business Continuity Panel.

CWD / SEND -

Main risk continues to be if a diagnosed case of Covid is apparent as that could risk 1 home closing. AFC have not been able to implement a staffing rota like Cherry Lodge. AFC currently has a good supply of PPE apart from aerosol masks of which they would be able to support 1-2 children.

Access to Resources [ART]

The continuation of foster carers self-isolating or not taking placements is further reducing market capacity and exacerbating pressure on in-house to place. Commissioning are managing strategic providers and have a 'feed' of available resource/placements.

Foyer Provision [CCC&PCC) –Reduced capacity within these resources to take new placements. The lack of capacity will have a financial impact as young people are now unable to move from higher cost resources.

Independent Schools have re-opened after the Easter Holidays and remain partially open for keyworkers and vulnerable children. Most Schools are offering online learning.

WORKFORCE UPDATE

There are currently no staff off sick. The entire commissioning function is now working from home.

FINANCIAL IMPACT (increase in costs / reduction in income)

The delay to the Children's centre tender will mean that the saving target for 2020/21 will not be met

Independent Schools

A male with diagnosed Autism has been temporarily extended from 38 week placement to a 52-week placement due to Covid19. Weekly cost for his placement has increased by £1,517.16 until May half-term.

Reduction in costs for one placement as young person unable to return to placement due to "shielding".
Reduction of £1,342 p/w from 7th March 2020.

ART

Two placement breakdowns due to Covid19 in CCC. Both may lead to reductions on the budget. There were no PCC breakdowns this week due to Covid-19.

No additional costs due to Covid 19 this week in CCC/PCC

Business Continuity Viability Panel:

1. Submission relating to an increase in cost due to CYP non-school attendance
Outcome: Contractually obliged so proceed but with internal recharge discussion with education
2. Discussion item on a blanket 5% increase request from Cambian
Outcome: Rejected, full Budgetary Analysis Forms required for each setting and subsidiary organisation, as well as pursuing a regional response.

AFC have paid 6k to CCC families currently not receiving a service through their 'emergency' funding. (IT tablets, food vouchers, helping with bills and buying toys/activities, amazon vouchers etc). This will be met within existing contract envelope.

Kisimul Group (Provider of Independent Special Schools) have advised of their intention to seek additional funding from LAs to cover increased costs of PPE and agency staff. Incident Report to be written.

COMMUNICATIONS

Regular weekly update request sent to ISEP providers to request latest information on which children are currently attending school and to confirm which schools are open.

Every Tuesday & Friday an updated vacancy list is sent to EDT so they have the latest capacity information.

ART & Commissioning have a fortnightly meeting with key strategic supported accommodation providers.

ART Commissioning and YOS have a weekly update meeting with the Social Compliance Team

FAQs continue to be distributed weekly to external providers and Incident report log is distributed daily.

Children's Commissioning have developed a dashboard providing an overview of incidents reported.