Appendix A Proposed Economy & Environment key Performance indicators for 2015/16

A1. Business Plan Indicators

- The proportion of Cambridgeshire residents aged 16-64 in employment
- Additional jobs created per year
- The number of people starting as apprentices
- The number of people completing courses to directly improve their chances of employment
- The number of bus passenger journeys that start in Cambridgeshire
- Growth in cycling from a 2004/05 average baseline
- The average journey time per mile during the morning peak on the most congested routes

Deprivation Indicators (included as part of the set of Business Plan Indicators)

- 'Out of work' benefits claimants narrowing the gap between the most deprived areas (top 10%) and others
- Number of adult learners completing courses to improve their chances of employment
- Wider outcomes of adult learning Contextual (no target)
- Levels of cycling and walking narrowing the gap between Fenland and others
- % of households and businesses using superfast broadband.

A2. Other Finance and Performance Report indicators

- Guided Busway passengers per month Contextual (no target)
- County matter planning applications determined within 13 weeks
- % of Freedom of Information requests answered within 20 days ETE
- % of complaints responded to within 10 days ETE
- Staff Sickness Days per f.t.e. ETE