Agenda Item: 6

Cambridgeshire Pension Fund

Pension Fund Board

Date: 5 November 2021

Report by: Head of Pensions

Subject: Pension Fund Annual Business Plan Update report 2021/22

Purpose of the Report: To present the Business Plan Update up to 30 September 2021

Recommendation: The Pension Fund Committee is asked to:

Note the Business Plan Update to 30 September 2021

Enquiries to: Mark Whitby, Head of Pensions

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1. Background

- 1.1 Good governance requires that updates to the pre-agreed Annual Business Plan and Medium-Term Strategy are provided to the Committee on a regular basis. This update highlights the progress made on the key activities for the period up to 30 September 2021.
- 1.2 A full list of the key fund activities for the 2021/22 financial year can be found in appendix 1 of this report.
- 2. Variances against the forecast of investments and administration expenses
- 2.1 The tables in appendix 2 provide an update of the Fund account, investment and administration income and expenditure against the cash flow projection outlined in the Annual Business Plan as agreed by the Pension Fund Committee in March 2021.
- 3. Key activities
- 3.1 Re-tender for strategic investment advisory services
 - 3.1.2 Background: This continued the work undertaken in 2020/21 to re-tender the investment advisory services contract that was previously awarded to Mercer LLC that expired on 30 September 2021 by performing a mini competition on the National LGPS Framework. The November 2020 Investment Sub-Committee approved the timetable and the proposed contract term for the Consultancy retender and approved the launch of a re-tender for the Investment Management Performance Reporting contract currently provided by Mercer, should this be necessary. This was a joint procurement with the Northamptonshire Pension Fund for a single supplier to benefit from the efficiencies of a shared service. Each Fund will have separate contractual arrangements.
 - 3.1.3 Key milestones:

| Key Milestones | Dates | On target for |
|---|--------------------------------|---|
| | | completion? |
| Notify successful supplier | April 2021 | Completed |
| Complete Consultancy procurement / complete National Frameworks Order | June 2021 | Procurement completed. |
| | | Order will be completed in line with new contract (see below) |
| Complete Management Performance Reporting procurement | June 2021 | Not applicable |
| Transition/handover (including historical performance data) | July 2021 to September 2021 | Not applicable |
| New contract begins | 1 October 2021 | Delayed (see below) |
| Strategy health check | 31 March 2022 | On target |

3.1.3 Update: The successful supplier was the Fund's incumbent strategic adviser, Mercer. Officers are currently working on completing the contract with Pathfinder Legal Services and Mercer. Completion was delayed due to a revised attestation clause being needed due to the value of the contract. As the existing contract expired on 30th September 2021, Officers have extended the current contract under the existing terms, until the new contract has been fully executed.

3.2 Retender for global custody services

3.2.1 Background: This continues the work undertaken in 2020/21 with Funds in the ACCESS pool to launch a revised framework for Global Custody Services under the National LGPS Frameworks. The Pension Fund Committee approved in principle the collaborative procurement of a global custodian, alongside ACCESS partners, in sufficient time to transition the Fund's custody arrangements to the chosen provider (if a change from the current provider) before the expiry on 30 September 2021 of the Fund's extended contract with Northern Trust. Delivery of this activity is dependent upon collaboration with ACCESS partners in calling off the new framework.

3.2.2 Key milestones:

| Key Milestones | Dates | On target for |
|---------------------------------------|-------------------------|-------------------------|
| | | completion? |
| Work with ACCESS partners to call off | December 2020 to 30 | Awaiting final sign off |
| a common custodian. | September 2021 | from legal services |
| | (revised date, formerly | _ |
| | June 2021) | |
| Complete transition to the new | July 2021 to September | |
| custodian (if required). | 2021 | |

3.2.3 Update: Both parties have signed the order form and it is currently being reviewed by Pathfinder Legal Services.

- 3.3 Review contracts for actuarial, benefits and governance consultancy services
 - 3.3.1 Background: The existing separate contracts for actuarial, benefits and governance consultancy services are due to expire on 31 March 2023 with the option to extend for a further 12 months. Consideration will need to be given as to whether the separate contracts should be extended together or if it is appropriate to conduct procurements earlier to tie in with future activity required from these contracts. The procurement will be on a joint basis with the Northamptonshire Pension Fund using the National LGPS Framework.

Key milestones:

| Key Milestones | Dates | On target for completion? |
|---------------------------------------|-----------|---------------------------|
| Decision whether to procure or extend | June 2021 | Completed. |
| each contract | | |

- 3.3.2 Update: No further update following the decision made in July to extend the Actuarial Services contract by 12 months and to re-tender for the Benefits and Governance Consultancy Services in line with the expiry of the existing contract on 1 April 2023.
- 3.4 Re-tender for pensions administration and pensioner payroll platform
 - 3.4.1 Background: The Fund currently uses Aquila Heywood Ltd's Altair product as its pensions administration and payroll platform. The contract with Aquila Heywood Ltd was extended in September 2021 by a further three years to enable minimum disruption with the commencement of the Future Northants programme, the pandemic and the forthcoming work required of the age discrimination remedy (McCloud).

A competitive procurement process will need to be undertaken using the National LGPS Framework at least 18 months in advance of the end of the existing contract (September 2024) to ensure that there is sufficient time to complete a successful migration of data if a new supplier is procured.

3.4.2 Key milestones:

| Key Milestones | Dates | On target for completion? |
|---|----------------|---------------------------|
| Obtain and complete National LGPS Framework documents | September 2022 | On target |
| Commence procurement process | 1 April 2023 | On target |
| Award contract to successful supplier | 1 October 2023 | On target |
| Start date of contract | 1 October 2024 | On target |

3.4.3 Update: No planned activity scheduled for this reporting period.

3.6 Review Business Continuity Plan

3.6.1 Background: The Business Continuity Plan (BCP) covering the Fund's governance and administration will need to be reviewed following the creation of the new unitary authority (and administering authority), West Northamptonshire Council on 1 April 2021 to ensure the arrangements previously in place remain so to support the delivery of the Pensions Service. In addition, it is now business as usual to ensure that the Fund's external suppliers such as those that provide and host the pensions administration and payroll platform, regularly supply detailed confirmation that they have satisfactorily carried out disaster recovery and penetration testing.

3.6.2 Key milestones:

| Key Milestones | Dates | On target for completion? |
|---|-----------------|-----------------------------------|
| Draft revised BCP utilising new Lead Authority (West Northamptonshire Council) BCP template | By October 2021 | Rescheduled - by November 2021 |
| Scrutiny of business continuity arrangements by the Local Pension Board | November 2021 | Rescheduled to January 2022 |
| Update the Pension Committee on business continuity arrangements. | December 2021 | Rescheduled to March 2022 |

- 3.6.3 Update: A corporate BCP template has now been acquired from West Northamptonshire Council (WNC) and is in the process of being completed to reflect the new arrangements within WNC. A complete overhaul is being undertaken as part of the review to look at a wide range of scenarios such as loss of premises and loss of IT.
- 3.7 Develop the Fund's cyber-resilience strategy
 - 3.7.1 Background: The Pensions Regulator and other industry bodies have expressed the concern that pension funds are not taking sufficient positive action to prevent themselves (including scheme members) from being victims of cyber-crime. In particular, the Regulator is concerned that LGPS Funds are relying too much on their respective administering authorities to put appropriate measures in place to protect Fund assets and data.

Work was undertaken in 2020/21 to assess the Fund's level of Cyber-Resilience through a survey conducted by a specialist cyber resilience team at Aon, the Fund's governance advisers. The survey results highlighted a number of activities to be undertaken to demonstrate improved resilience which will be undertaken during the course of 2021/22.

3.7.2 Key milestones:

| Key Milestones | Dates | On target for completion? |
|--|--------------------|--|
| Develop a cyber-resilience strategy and action plan. | April to June 2021 | Completed |
| Undertake mapping of data and asset flows. | April to June 2021 | Completed |
| Submit survey to higher risk suppliers to ascertain their approach to cyber-resilience. Aon's specialist cyber-resilience team to analyse survey responses and provide feedback. | April to June 2021 | Survey to be issued November 2021 and responses analysed by February 2022 |
| Pension Fund Board to provide scrutiny of cyber-resilience strategy and action plan. | July 2021 | Completed |
| Pension Fund Committee to approve cyber-resilience strategy, incident response plan and action plan. | October 2021 | Completed |

- 3.7.3 Update: The Cyber-Resilience Strategy and action plan was approved by the Pension Fund Committee at the meeting in October. The mapping of the Fund's data and asset flows has now been completed with the four riskiest suppliers to the Pension Fund identified to receive the survey to ascertain their approach to cyber security.
- 3.8 Obtain the Pension Administration Standards Association (PASA) accreditation
 - 3.8.1 Background: Obtaining the PASA accreditation will demonstrate to the stakeholders of the Fund that quality operations are in place where the performance and capabilities of the administration and governance functions are in line with those of higher quality organisations providing pensions administration services. Once achieved the accreditation is granted for a three-year period subject to an annual certification process.

3.8.2 Key milestones:

| Key Milestones | Dates | On target for completion? |
|--|------------|---------------------------|
| Commence preparation and collation of assessment material. | April 2022 | On target |
| Provide information to PASA for assessment. | March 2023 | On target |
| Hold site visit and receive assessment results | 2023/24 | On target |

- 3.8.3 Update: No planned activity scheduled for this reporting period.
- 3.9 Complete the Guaranteed Minimum Pension Rectification

3.9.1 Background: Following the end of contracting-out on 6 April 2016 it has been necessary for all pension schemes to reconcile their scheme members' contracted out liability against that recorded by HMRC. The Fund outsourced the majority of the reconciliation and rectification exercise to ITM Limited. The reconciliation stage of this completed in 2019/20 however following the delay in HMRC issuing the final file of data, the rectification stage was not able to commence during 2020/21 but is now ready to commence in 2021/22 but with the same anticipated completion date as previously estimated.

3.9.2 Key milestones

| Key Milestones | Dates | On target for completion? |
|---|-----------------------|---------------------------|
| Produce project plan to rectify the member records that require amendments. | April 2021 | Completed |
| Implement project plan. | June to December 2021 | On target |

- 3.9.3 Update: Final files required to update the Pension Administration System have been received and records are being updated using the guaranteed pension rectification tool purchased from Heywoods, this is due to conclude by the end of October. Following analysis of the data uploaded, notifications to members affected by the changes are due to start from January 2022.
- 3.10 Prepare for the application of the McCloud age discrimination remedy
 - 3.10.1 Background: As a result of the ruling in the McCloud it will be necessary for LGPS Funds to look at every affected to see if the impact of the remedy requires an amendment to the member's accrued benefits. MHCLG released a consultation in 2020/21 detailing proposed amendments to the LGPS regulations as a result of the remedy and a response to the consultation is still pending. It is understood that LGPS Funds will need to begin work on rectifying records in 2022/23 and in the meantime an exercise is required to collect data relevant to the accurate calculation of the remedy, namely, hour changes and breaks in membership, where this has not previously been provided by scheme employers.

3.10.2 Key milestones:

| Key Milestones | Dates | On target for completion? |
|--|--|--|
| Issue data collection template to identified employers. | June 2021 | Completed. |
| Work with employers to collect the data required. | Rescheduled to October to December 2021 (previously June to October 2021) | On target |
| Make necessary amendments to member records for previously missing data. | June 2021 to March 2022 | Still targeting completion by March 2022 |
| Send communications to members (upon release of amended LGPS Regulations). | Expected to be April 2022 (pending guidance from DLUHC). | On target |
| Application of the revised underpin (following release of amended LGPS Regulations). | Expected to commence in 2022/23 (DLUHC to provide guidance on this matter, including time period within which this work will be undertaken). | On target |

- 3.10.3 Update: Data collection templates have been issued to all scheme employers highlighting employees who may be affected by the changes. The deadline for the completion of these templates is 17 November 2021 and instruction manuals have been included to support this process. The email account dedicated to pension projects is being monitored continuously with support being provided to employers.
- 3.11 Prepare for the 2022 Valuation of the Pension Fund
 - 3.11.1 Background: Work with the Fund's actuarial advisors to develop requirements and plan for the triennial valuation of the Pension Fund. The valuation date is 31 March 2022 with results to be published by 31 March 2023 and new employer contribution rates effective from 1 April 2023.

3.11.2 Key milestones:

| 6.11.2 Rey milectories. | | |
|---|----------------------------|---------------------------|
| Key Milestones | Dates | On target for completion? |
| Develop valuation plan with Fund Actuary | April to June 2021 | Completed |
| Undertake pre-valuation activities | July 2021 to March 2022 | On target |
| Valuation of the Pension Fund | April 2022 to March 2023 | On target |
| Triennial valuation results published | 31 March 2023 | On target |
| Implementation of revised employer contribution rates | April 2023 onwards | On target |

3.11.3 Update: A plan and timeline for valuation activities has been agreed with the Actuary and preparation activities commenced in August 2021. Activities at this stage include preparing membership data for the actuary to begin data cleansing activities; contribution rate modelling for large Scheduled bodies (large Councils and the Police and Fire authority) and completion of information gathering to assess the covenant strength of the Fund's riskiest employers.

3.12 Processing of undecided leaver records

3.12.1 Background: The Fund has a number of unprocessed leaver records where a member has left a period of pensionable employment, is not entitled to immediate payment of pension benefits, but is entitled to either a refund of contributions, aggregation with another period of pensionable membership and/or a deferred pension award. The number of these cases has historically grown due to 1) scheme employers not notifying the Fund that members of the scheme have left their employment 2) scheme employers providing late monthly reporting and 3) the volume of employer data that has to be queried.

The Fund will treat a case as a backlog case if it is six months or more from the date of notification by the scheme employer. Cases within six months of notification will be identified as business as usual cases. Statutory disclosure requirements are completed immediately on notification of an exit by the scheme employer.

3.12.2 Key milestones:

| Key Milestones | Date | On target for completion? |
|--|----------------------|---------------------------|
| Baseline volumes and develop action plan | April to June 2021 | Completed |
| Process cases in accordance with action plan | Throughout 2021/2022 | On target |
| Process cases in accordance with action plan | 2022/2023 | On target |

- 3.12.3 Update: As of 30 September 2021 the number of identified undecided leaver records that are more than 6 months old was 9,104. This is an increase of 348 since 31 July 2021. The increase is due to an increase in volume of cases in the business as usual team following the end of the academic year, identified cases of poor staff performance that is being addressed and ongoing recruitment to fill vacancies. Focus will now be put into all office staff skilled in processing undecided leavers assisting with the clearance on selected days.
- 3.13 Scope and conduct potential liability reduction exercise
 - 3.13.1 Background: The Fund has an increasing number of records belonging to members that are due a refund of pension contributions (due to having insufficient membership within the LGPS to be awarded a pension entitlement and with the member not having claimed a refund) and also a large number of pensions in payment of a very low value that could be fully commuted into a one-off payment, extinguishing the Fund from any future liability.

It has become increasingly common for pension schemes to look at ways of reducing the number of such records, communicating with these members in order to assess their eligibility and desire to receive payment of the refund or fully commute their benefits.

3.13.2 Key milestones:

| Key Milestones | Dates | On target for completion? |
|--|--------------------------|--|
| Conduct exercise (to review and offer refund options to members). | April 2021 to March 2022 | Postponed with effect from October 2021 to focus resources on the processing of undecided leavers. |
| Scope exercise, formulate project plan and conduct exercise (small commutable pensions). | April 2022 to March 2023 | Postponed with effect from October 2021 to focus resources on the processing of undecided leavers. |

3.13.3 Update: Further activity in connection with chasing members for historically unclaimed refunds has been postponed to enable Officers to concentrate on higher priority activities, including the processing of leavers. Any refunds requested by members will continued to be processed as a business as usual activity as well as issuing new refund options as and when required.

3.14 Implement multiple investment strategies

3.14.1 Background: With an increasing number and variety of scheme employer

participating in the Fund it is prudent to consider whether greater flexibility is required to meet the different funding requirements of these scheme employers, who may have different investment risk appetites and whose scheme membership may have vastly differing levels of maturity. This project will investigate the creation of a small number of "investment buckets" into which different categories of scheme employer could be allocated.

This activity builds on the investigatory and scoping work carried out in 2020/21.

3.14.2 Key milestones:

| Key Milestones | Dates | On target for completion? |
|--|----------------------------------|---------------------------|
| Consider impact modelling by Fund Actuary. | April 2021 to May 2021 | Completed |
| Pension Fund Committee to decide whether to proceed. | July 2021 | Completed |
| Devise and implement action plan. | August 2021 to September 2022 | Not applicable |

- 3.14.3 Update: A paper was presented to the Committee detailing the results from the impact modelling carried out by the Fund Actuary with an officer recommendation not to proceed any further with this project as it was felt that the benefits were outweighed by the cost, time and resources required to implement multiple investment strategies. The Committee resolved not to proceed any further with the project.
- 3.15 Conduct specific employer covenant monitoring
 - 3.15.1 Background: Officers are working with the Fund Actuary and Price Waterhouse Cooper (PWC) to carry out covenant assessments of those employers consider to present the greatest financial risk to the Fund. This activity will involve engaging with the relevant employers to explain the process and collect information to allow PWC to carry out a covenant assessment and for the Actuary and PWC to advise on the results and appropriate actions to be taken.

3.15.2 Key milestones:

| Key Milestones | Dates | On target for completion? |
|---|-----------------------------------|---------------------------|
| Issue and collect covenant monitoring questionnaire to relevant employers | April 2021 to June 2021 | Completed |
| Issue collated responses to PWC for analysis | July 2021 to August 2021 | Completed |
| Discuss results and next steps with the Actuary and PWC | September 2021 to October 2021 | On target |
| Incorporate results of covenant monitoring into 2022 valuation planning | November 2021 to March 2022 | On target |

- 3.15.3 Update: Responses to the employer covenant assessment have been provided to PWC who have analysed the results and are preparing a report for discussion with officers and the Fund Actuary before the end of October.
- 3.16 Continue development of the asset pool
 - 3.16.1 Background: The ACCESS asset pool development is a long-term project. 2021/22 will see the Fund's final liquid assets transfer into the pool as the remaining tranches of sub-funds are established in the asset pool. In parallel, ACCESS is developing a pool level solution for investing in illiquid assets. The Fund has additional sub-fund requirements not yet part of the ACCESS launch plan. Engagement with ACCESS partners is required to promote these requirements, including around Responsible Investment, in order to achieve timely inclusion.

Dates for completion are dependent upon the approval of the Joint Committee for creating the necessary sub-funds, FCA approval and resolution of other limiting factors. The dates reflect the targets for submission of business cases for the respective sub-funds to the asset pool.

3.16.2 Key milestones:

| Key Milestones | Dates | On target for |
|---|--------------------|---------------|
| | | completion? |
| Liquid Assets – implement tranches as | 2021/22 to 2022/23 | On target |
| they arise. | | |
| Illiquid Assets – Continue to support the | 2021/22 to 2022/23 | On target |
| illiquid assets pooling solution. | | |
| Promote the Fund's requirements. | 2021/22 to 2022/23 | On target |

3.16.3 Update: The Fund will be transferring its existing investment in the M&G Alpha Opportunities Fund into a new ACCESS sub-fund - Current expected launch date for the sub-fund is 1st December 2021.

Emerging Markets- The selection and appointment of an EM sub-fund manager is currently on hold until the sub-fund protocol has been approved by the ACCESS S151 Committee in November 2021 and ACCESS Joint Committee in December 2021.

Illiquid assets- The procurement for the implementation adviser was completed and the standstill period ended on the 4th October 2021. Essex County Council procurement team have confirmed that MJ Hudson was the successful supplier. The ACCESS Support Unit and Essex County Council Procurement team are currently finalising the contract with MJ Hudson.

Promoting the Fund's requirements- Officers will submit the request to launch the Bluebay sub fund once the ACCESS Joint Committee approves the sub fund protocol that is due to be presented in the December Joint Committee.

- 3.17 Review the Fund's Responsible Investment Policy
 - 3.17.1 Background: This continues the work undertaken in 2020/21 to revise the Fund's Responsible Investment (RI) Policy for incorporation in the Investment Strategy Statement (ISS). The revised ISS was issued for consultation during Q1 2021/22 and survey feedback will be considered by the Pension Fund Committee along with any required changes to the ISS.

The Fund will also work with its advisers, partner ACCESS funds and Link to develop a governance and reporting framework to monitor compliance with the Fund's RI Policy.

3.17.2 Key milestones:

| Key Milestones | Dates | On target for completion? |
|--|---|---------------------------|
| Commence 30 day consultation with Fund stakeholders on the revised Investment Strategy Statement | April to June 2021 | Completed |
| Pension Fund Committee approval of revised ISS | December 2021 (formerly October 2021) | On target. |

3.17.3 Update: The ISS was approved at the September ISC and will be presented at the December 2021 Pension Fund Committee for approval. The presentation of the ISS has been deferred to December due to the close proximity of the September ISC and Pension Committee date.

3.18 Review the Property Strategy

3.18.1 Background: The Fund's Property investments comprise a multi manager mandate managed by CBRE and residential investments in the Private Rented Sector and Shared Ownership property funds managed by M&G, which mainly comprise UK based assets. A periodic review of these mandates will be undertaken, considering the underlying investment funds and their performance with a focus on the appropriateness of the allocations both geographically and by sector and the relevance of the performance benchmarks and targets. This review will include consideration of possible enhancements to the property strategy, especially considering the expected benefits falling out of the pooling agenda.

The output of the review will be used to inform the Fund's requirements from the ACCESS illiquid asset programme, the implementation of which will be dependent upon the path to migrate to the ACCESS solutions.

3.18.2 Key milestones:

| Key Milestones | Dates | On target for completion? |
|--|---------------|---------------------------|
| Commence the review | October 2021 | Completed |
| Complete the review and submit report to | February 2022 | On target |
| the Investment Sub Committee | | |
| If a change to Strategic Allocation, | March 2022 | On target |
| approval by Pension Fund Committee | | |
| Communicate the Fund's requirements to | April 2022 | On target |
| the ACCESS pool | | |

- 3.18.3 Update: Officers have received a draft scope for the property investment review from Mercer. The scope has been shared with the Independent Adviser and all parties are currently working on refining the scope with Mercer.
- 3.19 Review of Performance Reporting and Benchmarks
 - 3.19.1 Background: This review will focus on the efficient measurement of the Fund's wide-ranging investment mandates in order to appropriately gauge that those mandates are delivering expected levels of return and, indeed, meeting the strategic investment needs of the Fund. The existing performance reports are comprehensive and complex, however, there is concern that they contain inappropriate benchmark comparisons and complicate effective decision-making. Wider considerations such as delivery of responsible investment requirements further impact this subject.

The sources of information for performance reporting reflect the wide-ranging number of mandates the Fund has and the quality and timeliness of information available from those sources.

This review will evaluate the strengths and weaknesses of the current report and explore options to improve the quality and clarity of reporting.

The key participants will be Officers, the Fund's consultant and Independent Adviser utilising other third parties as required, with a report on the outcome presented to Investment Sub Committee members.

3.19.2 Key milestones:

| <u></u> | | |
|--|---------------|---------------|
| Key Milestones | Dates | On target for |
| | | completion |
| Commence the review | April 2021 | Completed |
| Report to the Investment Sub-Committee | November 2021 | On target |
| Implement revised reporting | March 2022 | On target |

- 3.19.3 Update: Both the Head of Pensions and Mercer have reviewed Mercer's current template performance report and agreed that this is suitable to be used for reporting starting with the September 2021 quarterly performance report. The new performance report will also address the questions around benchmarking. Reporting will be updated based on any feedback from the ISC Members.
- 4 Additional key activities for 2021/22
- 4.1 Review contract for specialist pensions legal services
 - 4.2.1 Background: The existing contract for specialist pensions legal services is due to expire on 4 February 2023 with the option to extend for a further 12 months. Consideration will need to be given as to whether to extend this contract or extend for a further 12 months. The procurement will be on a joint basis with the Northamptonshire Pension Fund using the National LGPS Framework.

4.2.2 Key milestones:

| Key Milestones | Dates | On target for |
|---------------------------------------|---------------|-------------------|
| | | completion? |
| Decision whether to procure or extend | February 2022 | Decision at March |
| each contract | | 2022 Committee |

- 4.2.3 Update: No planned activity scheduled for this reporting period.
- 4.3 Review the Pension Regulator's revised Code of Practice
 - 4.3.1 Background: In March 2021 the Pensions Regulator launched a consultation on its revised code of practice. The code of practice sets out how the Pensions Regulator expects LGPS Pension Committee Members, Board Members, Section 151 Officers and administrators to administer, govern and manage their pension schemes. The revised code consolidates (with updates and amendments) most of the existing 15 codes of practice providing a single up to date and consistent source of information. The revised code is expected to come into force in November 2021 from which point pension schemes have six months to demonstrate full compliance with the code.

4.3.2 Key milestones:

| Key Milestones | Dates | On target for completion? |
|--|---------------------------|--|
| Identify revisions to the code of practice that require changes to processes, policies and strategies and produce an action plan to achieve compliance with the new requirements within six months | November/December 2021 | Rescheduled to Spring 2022 due to the code of practice release date being delayed. |
| Present action plan to the Pension Fund Board | January 2022 | 2022/23 |
| Present progress against the action plan to the Pension Fund Board and Pension Committee | June 2022/July 2022 | 2022/23 |

- 4.2.3 Update: No planned activity scheduled for this reporting period.
- 5. Relevant Fund objectives
- 5.1 To continually monitor and measure clearly-articulated objectives through business planning.
- 6. Risk Management
- 6.1 The Pension Fund Committee approves the Annual Business Plan and Medium-Term Strategy every March for the upcoming year. The plan highlights the key activities of the Fund and the progress of these activities are reported through the Business Plan Update reports provided to the Pension Fund Committee and Pension Fund Board at every meeting.

6.2 The risks associated with failing to monitor progress against the Business Plan have been captured in the Fund's risk register as detailed below:

| Risk | Residual risk rating |
|---|----------------------|
| Those charged with the governance are unable to fulfil their | Green |
| responsibilities effectively | |
| Failure to administer the scheme in line with regulations and | Green |
| guidance | |
| Pension Fund objectives not defined and agreed | Green |

- 6.3 Please see full version of the Cambridgeshire Risk Register
- 7. Communication Implications

The Business Plan Update will be presented to the Pension Fund Committee and Pension Fund Board at each meeting.

- 8. Finance & Resources Implications
- 8.1 Any updated financial implications are set out in the relevant activities.
- 9. Legal Implications
- 9.1 Not applicable
- 10. Consultation with Key Advisers
- 10.1 Consultation with the Fund's advisers was not required for this report.
- 11. Alternative Options Considered
- 11.1 Not applicable
- 12. Background Papers
- 12.1 Annual Business Plan and Medium Term Strategy 2021/22
- 13. Appendices
- 13.1 Appendix 1 Full list of Key Fund Activities for the 2021/22 financial year.
- 13.2 Appendix 2 Variances against the forecast of investments and administration expenses based on original setting of assumptions.

Checklist of Key Approvals

Has this report been cleared by Head of Pensions? Mark Whitby 26/10/2021

Appendix 1 – Full list of Key Fund Activities for the 2021/22 financial year.

| Activity | Area | Period | On target for this reporting period? |
|---|---|------------------------------------|--------------------------------------|
| Retender for strategic investment advisory services | Procurement of services | April 2021 to 31 March 2022 | Yes |
| Re-tender for global custody services | Procurement of services | December 2020 to September 2021 | Yes |
| Review contracts for actuarial, benefits and governance consultancy services | Procurement of services | June 2021 | Yes |
| Re-tender for pensions administration and pensioner payroll platform | Procurement of services | September 2022 to October 2024 | Yes |
| Added July 2021 - Review contract for specialist pensions legal services | Procurement of services | February 2022 | Yes |
| Review Business Continuity Plan | Core services and governance activities | October 2021 to December 2021 | Yes |
| Develop the Fund's cyber-resilience strategy | Core services and governance activities | April 2021 to October 2021 | Yes |
| Obtain the Pensions Administration Standards Association (PASA) accreditation | Core services and governance activities | April 2022 to 2023/24 | Yes |
| Added July 2021 – Review the Pension Regulator's revised code of practice | Core services and governance activities | November 2021 – July 2022 | Yes |
| Complete the Guaranteed Minimum Pension Rectification | Scheme member data projects | April 2021 to December 2021 | Yes |
| Prepare for the application of the McCloud age discrimination remedy | Scheme member data projects | June 2021 to 2022/23 | Yes |
| Prepare for the 2022 Valuation of the Pension Fund | Scheme member data projects | April 2021 to April 2023 onwards | Yes |
| Processing of undecided leaver records | Scheme member data projects | April 2021 to 2022/23 | Yes |
| Scope and conduct potential liability reduction exercises | Scheme member data projects | April 2021 to March 2023 | Yes |

| Activity | Area | Period | On target for this reporting period? |
|---|-------------------------------|------------------------------|--------------------------------------|
| Implement multiple investment strategies | Scheme employer projects | April 2021 to September 2022 | Yes |
| Conduct specific employer covenant monitoring | Scheme employer projects | April 2021 to March 2022 | Yes |
| Continue development of the asset pool | Investment related activities | 2021/2022 to 2022/23 | Yes |
| Review the Fund's Responsible Investment Policy | Investment related activities | April 2021 to October 2021 | Yes |
| Review of Performance Reporting and Benchmarks | Investment related activities | April 2021 to March 2022 | Yes |

Appendix 2 – Variances against the forecast of investments and administration expenses based on original setting of assumptions (negative figures represent decrease on income and expenditure - positive figures represent increases on income and expenditure)

| Fund Account | 2021/22 | 2021/22 | Variance | Comments |
|---|-----------|-----------|----------|---|
| | Estimate | Forecast | 2222 | |
| | £000 | £000 | £000 | |
| Contributions | 119,000 | 122,000 | 3,000 | Contributions in line with current membership numbers |
| Transfers in from other pension funds | 23,000 | 12,000 | (11,000) | Large transfer in from Lincolnshire (£15.5m) originally projected in 21/22 but paid in 20/21 |
| Total income | 142,000 | 134,000 | (8,000) | |
| Benefits payable | (113,000) | (115,000) | (2,000) | |
| Payments to and on account of leavers | (7,000) | (9,000) | (2,000) | Demand led |
| Total Payments | (120,000) | (124,000) | (4,000) | |
| Net | | , | , | |
| additions/(withdrawals) from dealings with members | 22,000 | 10,000 | (12,000) | |
| Management Expenses | (4,173) | (4,140) | 33 | See below |
| Total income less expenditure | 17,827 | 5,860 | (11,967) | |
| Investment income | 34,000 | 34,000 | - | |
| Taxes on income | - | - | - | |
| (profit) and losses on disposal of investments and changes in the market value of investments | 150,000 | 167,000 | 17,000 | Actual Q1 return followed by actuarial long term growth assumption |
| Net return on investments | 184,000 | 201,000 | 17,000 | |
| Net (increase)/decrease in the net assets available for benefits during the year | 201,827 | 206,860 | 5,033 | |

| Management Expenses | 2021-22 Estimate | 2021-22 Forecast | Variance | Comments |
|------------------------------------|---------------------|---------------------|----------|---|
| - | £000 | £000 | £000 | |
| Total Administration Expenses | (2,539) | (2,566) | (27) | See below |
| Total Governance Expenses | (720) | (672) | 48 | Consultancy costs and legal costs lower than expected as at September 2021. |
| Total Investment Invoiced Expenses | (914) | (902) | 12 | |
| Total Management Expenses | (4,173) | (4,140) | 33 | |

| Administration Expenses Analysis | 2021-22 Estimate | 2021-22 Forecast | Variance | Comments |
|--|---------------------|---------------------|----------|--------------------------------------|
| | £000 | £000 | £000 | |
| Staff Related | (1,597) | (1,593) | 4 | |
| Altair administration and payroll system | (365) | (373) | (8) | Altair Insights addendum |
| Data projects | (49) | (76) | (27) | McCloud Change Request |
| Communications | (24) | (21) | 3 | |
| Other Non-Pay and Income | (15) | (14) | 1 | |
| County Council Overhead Recovery | (489) | (489) | - | TBC by the end of the financial year |
| Total Administration Expenses | (2,539) | (2,566) | (27) | |