

Street Lighting PFI PS2 - PS7 Adjustments

| Contract Month | Month Ending | Service Period | Month | Performance Standards | | | | | |
|----------------|--------------|----------------|-------|-----------------------|-------------|------------|-----|------------|-----|
| | | | | PS2 | PS3 | PS4 | PS5 | PS6 | PS7 |
| Jul-14 | 31 Jul 14 | Jun-14 | 37 | | £ 27,671.44 | £ 918.32 | | | |
| Aug-14 | 31 Aug 14 | Jul-14 | 38 | | £ 12,582.00 | £ 314.56 | | | |
| Sep-14 | 30 Sep 14 | Aug-14 | 39 | | £ 4,655.34 | £ 314.56 | | | |
| Oct-14 | 31 Oct 14 | Sep-14 | 40 | | £ 7,612.11 | | | | |
| Nov-14 | 30 Nov 14 | Oct-14 | 41 | | £ 14,720.94 | | | | |
| Dec-14 | 31 Dec 14 | Nov-14 | 42 | | £ 5,976.45 | | | | |
| Jan-15 | 31 Jan 15 | Dec-14 | 43 | | £ 314.55 | | | | |
| Feb-15 | 28 Feb 15 | Jan-15 | 44 | | £ 8,492.85 | £ 998.87 | | | |
| Mar-15 | 31 Mar 15 | Feb-15 | 45 | | £ 1,761.48 | £ 1,589.61 | | | |
| Apr-15 | 30 Apr 15 | Mar-15 | 46 | | | £ 614.35 | | | |
| May-15 | 31 May 15 | Apr-15 | 47 | | | £ 726.05 | | | |
| Jun-15 | 30 Jun 15 | May-15 | 48 | | | £ 2,216.50 | | £ 6,453.74 | |
| | | | | £ - | £ 83,787.16 | £ 7,692.82 | £ - | £ 6,453.74 | £ - |
| Total | | | | | £ 97,933.72 | | | | |

Performance Standards:

PS2 - Planned Maintenance, Inspection and Testing
PS3 - Operational Responsiveness and Reactive Maintenance
PS4 - Contract Management and Customer Interface
PS5 - Strategic Assistance and Reporting
PS6 - Working Practices
PS7 - Reporting to the Authority

Month by month summary of individual deductions

Contract Month July-14, Month 37 Total: £28,589.76

| PS3 - Urgent faults which exceeded the rectification period stated in the Contract | | |
|--|----------------------|------------|
| Business Days Exceeding the Rectification Period | Instances of Failure | Adjustment |
| 1 | 1 | £61.22 |
| Total | | £61.22 |

| PS3 - Non-emergency faults which exceeded the rectification period stated in the Contract | | |
|---|----------------------|------------|
| Business Days Exceeding the Rectification Period | Instances of Failure | Adjustment |
| 2 | 23 | £1,408.06 |
| 4 | 11 | £1,346.84 |
| 6 | 10 | £2,448.80 |
| ≥ 8 | 33 | £16,162.08 |
| Total | | £21,365.78 |

| PS3 - Non-emergency DNO faults which exceeded the rectification period stated in the Contract | | |
|---|----------------------|------------|
| Business Days Exceeding the Rectification Period | Instances of Failure | Adjustment |
| 6 | 1 | £122.44 |
| 9 | 1 | £244.88 |
| ≥ 12 | 12 | £5,877.12 |
| Total | | £6,244.44 |

| PS4 - Failure to respond within the Prescribed Periods for Response | |
|---|------------|
| Instances of Failure | Adjustment |
| 3 | £918.32 |
| Total | £918.32 |

Contract Month Aug-14, Month 38 Total: £12,896.56

| PS3 - Non-emergency faults which exceeded the rectification period stated in the Contract | | |
|---|----------------------|------------|
| Business Days Exceeding the Rectification Period | Instances of Failure | Adjustment |
| 2 | 8 | £503.28 |
| 4 | 2 | £251.64 |
| 6 | 1 | £251.64 |
| ≥ 8 | 13 | £6,542.64 |
| Total | | £7,549.20 |

| PS3 - Non-emergency DNO faults which exceeded the rectification period stated in the Contract | | |
|---|----------------------|------------|
| Business Days Exceeding the Rectification Period | Instances of Failure | Adjustment |
| ≥ 12 | 10 | £5,032.80 |
| Total | | £5,032.80 |

| PS4 - Failure to respond within the Prescribed Periods for Response | |
|---|------------|
| Instances of Failure | Adjustment |
| 1 | £314.56 |
| Total | £314.56 |

Contract Month Sept-14, Month 39 Total: £4,969.90

| PS3 - Non-emergency faults which exceeded the rectification period stated in the Contract | | |
|---|----------------------|------------|
| Business Days Exceeding the Rectification Period | Instances of Failure | Adjustment |
| 6 | 1 | £251.64 |
| ≥ 8 | 1 | £503.28 |
| Total | | £754.92 |

| PS3 - Non-emergency DNO faults which exceeded the rectification period stated in the Contract | | |
|---|----------------------|------------|
| Business Days Exceeding the Rectification Period | Instances of Failure | Adjustment |
| 3 | 2 | £125.82 |
| 6 | 2 | £251.64 |
| ≥ 12 | 7 | £3,522.96 |
| Total | | £3,900.42 |

| PS4 - Failure to respond within the Prescribed Periods for Response | |
|---|------------|
| Instances of Failure | Adjustment |
| 1 | £314.56 |
| Total | £314.56 |

Contract Month Oct-14, Month 40 Total: £7,612.11

| PS3 - Non-emergency faults which exceeded the rectification period stated in the Contract | | |
|---|----------------------|------------|
| Business Days Exceeding the Rectification Period | Instances of Failure | Adjustment |
| 2 | 1 | £62.91 |
| 4 | 1 | £125.82 |
| Total | | £188.73 |

| PS3 - Non-emergency DNO faults which exceeded the rectification period stated in the Contract | | |
|---|----------------------|------------|
| Business Days Exceeding the Rectification Period | Instances of Failure | Adjustment |
| 3 | 2 | £125.82 |
| 6 | 4 | £503.28 |
| 9 | 1 | £251.64 |
| ≥ 12 | 13 | £6,542.64 |
| Total | | £7,423.38 |

Contract Month Nov-14, Month 41 Total: £14,720.94

| PS3 - Non-emergency faults which exceeded the rectification period stated in the Contract | | |
|---|----------------------|------------|
| Business Days Exceeding the Rectification Period | Instances of Failure | Adjustment |
| ≥ 8 | 3 | £1,509.84 |
| Total | | £1,509.84 |

| PS3 - Snagging items which exceeded the rectification period stated in the Contract | | |
|---|----------------------|------------|
| Business Days Exceeding the Rectification Period | Instances of Failure | Adjustment |
| 4 | 4 | £503.28 |
| Total | | £503.28 |

| PS3 - Non-emergency DNO faults which exceeded the rectification period stated in the Contract | | |
|---|----------------------|------------|
| Business Days Exceeding the Rectification Period | Instances of Failure | Adjustment |
| 6 | 3 | £377.46 |
| 9 | 1 | £251.64 |
| ≥ 12 | 24 | £12,078.72 |

| | | |
|--|-------|------------|
| | Total | £12,707.82 |
|--|-------|------------|

Contract Month Dec-14, Month 42 Total: £5,976.45

| PS3 - Non-emergency faults which exceeded the rectification period stated in the Contract | | |
|---|----------------------|------------|
| Business Days Exceeding the Rectification Period | Instances of Failure | Adjustment |
| 2 | 1 | £62.91 |
| | Total | £62.91 |

| PS3 - Non-emergency DNO faults which exceeded the rectification period stated in the Contract | | |
|---|----------------------|------------|
| Business Days Exceeding the Rectification Period | Instances of Failure | Adjustment |
| 6 | 5 | £629.10 |
| 9 | 3 | £754.92 |
| ≥ 12 | 9 | £4,529.52 |
| | Total | £5,913.54 |

Contract Month Jan-15, Month 43 Total: £314.55

| PS3 - Non-emergency faults which exceeded the rectification period stated in the Contract | | |
|---|----------------------|------------|
| Business Days Exceeding the Rectification Period | Instances of Failure | Adjustment |
| 4 | 1 | £125.82 |
| | Total | £125.82 |

| PS3 - Non-emergency DNO faults which exceeded the rectification period stated in the Contract | | |
|---|----------------------|------------|
| Business Days Exceeding the Rectification Period | Instances of Failure | Adjustment |
| 3 | 1 | £62.91 |
| 6 | 1 | £125.82 |
| | Total | £188.73 |

Contract Month Feb-15, Month 44 Total: £9,491.72

| PS3 - Non-emergency faults which exceeded the rectification period stated in the Contract | | |
|---|----------------------|------------|
| Business Days Exceeding the Rectification Period | Instances of Failure | Adjustment |
| 2 | 26 | £1,635.66 |
| 4 | 8 | £1,006.56 |
| 6 | 4 | £1,006.56 |
| ≥ 8 | 6 | £3,019.68 |
| | Total | £6,668.46 |

| PS3 - Non-emergency DNO faults which exceeded the rectification period stated in the Contract | | |
|---|----------------------|------------|
| Business Days Exceeding the Rectification Period | Instances of Failure | Adjustment |
| 3 | 1 | £62.91 |
| 6 | 2 | £251.64 |
| 9 | 2 | £503.28 |
| ≥ 12 | 2 | £1,006.56 |
| | Total | £1,824.39 |

| PS4 - Failure to make updates to Management Information System within the period prescribed in the Contract | | |
|---|----------------------|------------|
| Business Days exceeding the period prescribed in the Contract | Instances of Failure | Adjustment |
| 1 | 4 | £42.96 |
| 2 | 3 | £64.44 |
| 3 | 1 | £32.22 |
| ≥ 4 | 10 | £859.25 |
| | Total | £998.87 |

Contract Month March-15, Month 45 Total: £3,351.09

| PS3 - Non-emergency faults which exceeded the rectification period stated in the Contract | | |
|---|----------------------|------------|
| Business Days Exceeding the Rectification Period | Instances of Failure | Adjustment |
| 2 | 8 | £503.28 |
| 6 | 1 | £251.64 |
| ≥ 8 | 2 | £1,006.56 |
| | Total | £1,761.48 |

| PS4 - Failure to make updates to Management Information System within the period prescribed in the Contract | | |
|---|----------------------|------------|
| Business Days exceeding the period prescribed in the Contract | Instances of Failure | Adjustment |
| 1 | 5 | £53.70 |
| 2 | 2 | £42.96 |
| 3 | 1 | £32.22 |
| ≥ 4 | 17 | £1,460.72 |
| | Total | £1,589.61 |

Contract Month April-15, Month 46 Total: £614.35

| PS4 - Failure to make updates to Management Information System within the period prescribed in the Contract | | |
|---|----------------------|------------|
| Business Days exceeding the period prescribed in the Contract | Instances of Failure | Adjustment |
| 1 | 7 | £78.19 |
| ≥ 4 | 6 | £536.16 |
| | Total | £614.35 |

Contract Month May-15, Month 47 Total: £726.05

| PS4 - Failure to make updates to Management Information System within the period prescribed in the Contract | | |
|---|----------------------|------------|
| Business Days exceeding the period prescribed in the Contract | Instances of Failure | Adjustment |
| 1 | 5 | £55.85 |
| 2 | 3 | £67.02 |
| 3 | 2 | £67.02 |
| ≥ 4 | 6 | £536.16 |
| | Total | £726.05 |

Contract Month June-15, Month 48 Total: £8,670.24

| PS4 - Failure to respond within the Prescribed Periods for Response | |
|---|------------|
| Instances of Failure | Adjustment |
| 1 | £318.22 |
| Total | £318.22 |

| PS4 - Failure to make updates to Management Information System within the period prescribed in the Contract | | |
|---|----------------------|------------|
| Business Days exceeding | Instances of Failure | Adjustment |
| 1 | 5 | £55.85 |
| 2 | 1 | £22.34 |
| ≥ 4 | 3 | £268.08 |
| | Total | £346.27 |

| PS4 - Management Information System Availability | |
|--|------------|
| Availability in Month | Adjustment |
| 51% | £1,552.01 |
| Total | £1,552.01 |

| PS6 - Urgent Service failure which exceeded the rectification period stated in the Contract | |
|---|------------|
| Instances of Failure | Adjustment |
| 1 | £6,453.74 |
| Total | £6,453.74 |
