

PATIENT CARE ISSUES AT HINCHINGBROOKE HOSPITAL

To: **Health Committee**

Date: **12th March 2015**

From: **The Monitoring Officer**

Electoral division: **All**

Forward plan ref.: **N/a** *Key decision:* **No**

Purpose: **Members to be presented with reports on patient care issues at Hinchingsbrooke Health Care NHS Trust from**

- **Care Quality Commission (Appendix A)**
- **Hinchingsbrooke NHS Healthcare Trust (Appendix B)**
- **Cambridgeshire & Peterborough Clinical Commissioning Group (Appendix C)**

Recommendation: **Members to consider thereports from the above organisations on Patient Care issues at Hinchingsbrooke Health Care NHS Trust.**

<i>Officer contact:</i>		<i>Member contact:</i>	
Name	Kate Parker	Name:	Kilian Bourke
Post:	Head of Public Health Programmes	Portfolio	Chairman, Adults Wellbeing and Health Overview and Scrutiny Committee
Email:	Kate.Parker@cambridgeshire.gov.uk	Email:	Kilian.bourke@gmail.com
Tel:	01480 379561	Tel:	07737 782295

1. BACKGROUND

- 1.1 The purpose of this report is to provide background information for the Health Committee to inform the scrutiny item on patient care quality and safety issues in Hinchingsbrooke Health Care NHS Trust. The Health Committee will be looking at the wider issues around management of Hinchingsbrooke Health Care NHS Trust at the next meeting on 21st May 2015.
- 1.2 Following the publication on 9th January 2015 of the Care Quality Commission's (CQC) Inspection report of Hinchingsbrooke Health Care NHS Trust (Inspection conducted on Sept 2014) the Health Committee were concerned over patient care and safety issues that this report raised. The CQC inspection report's overall rating for the hospital was inadequate. It was also noted at committee that Circle had withdrawn from its contract to manage the hospital.
- 1.3 Members were concerned that neither County nor District elected members had been invited to the Quality Summit convened by the Care Quality Commission on the publication of the inspection report. It was agreed that the Care Quality Commission, the Cambridgeshire and Peterborough Clinical Commissioning Group (CCG) and representatives from Hinchingsbrooke HealthCare NHS Trust (Including Circle, Trust Board and Trust Executive) be invited to attend a separate members' seminar briefing. This seminar was held on 26th February 2015 where presentations from CQC(Appendix A) and CCG (Appendix C) were provided by those in attendance.
- 1.4 It was agreed at the Health Committee meeting on 15th January 2015 to have a scrutiny item on patient care issues at Hinchingsbrooke Hospital on the agenda for 12th March 2015. Invitations for this item were extended to Hinchingsbrooke Health Care NHS Trust, Cambridgeshire and Peterborough Clinical Commissioning Group, Trust Development Authority and Care Quality Commission. Hinchingsbrooke Health Care NHS Trust was unable to attend the seminar on 26th February and will be providing the Health Committee with an overview at full Health Committee meeting on 12th March 2015 (Appendix B).

Care Quality Commission Inspection reports on the care provided at Hinchingsbrooke Hospital from 2011 onwards are available on web link <http://www.cqc.org.uk/location/RQQ31>

The CQC Inspection conducted in September 2014 under the new inspection regime rated Hinchingsbrooke Health Care NHS Trust

Overall rating:	Inadequate
Safe:	Inadequate
Effective:	Requires improvement
Caring:	Inadequate
Responsive	Requires improvement
Well-led	Inadequate

Service specific ratings:

Urgent and emergency services (A&E)	Inadequate
Medical care (including older people's care)	Inadequate
Surgery	Requires improvement
Intensive/critical care	Good
Maternity and gynaecology	Good
End of life care	Requires improvement
Out-patients	Good

2. ENTRY INTO SPECIAL MEASURES

- 2.1 In its inspection report, the Care Quality Commission recommended that Hinchingbrooke Health Care NHS Trust is placed in special measures and the NHS Trust Development Authority (the body that oversees NHS Trusts which are not foundation trusts) has accepted this recommendation.
- 2.2 While a Trust is in special measures it receives support, challenge and oversight from the NHS Trust Development Authority (NHS TDA) to help it make the necessary improvements. This will usually include:
- The appointment of an Improvement Director to provide support and challenge to the Trust and the assurance to the NHS TDA
 - Partnership with high performing organisations ("Buddy Trusts")
 - A capacity and capability review of the Trust's leadership
 - Direct development support, including funds, from the NHS TDA
 - Regular public progress updates published on NHS Choices (and the Trust's own website).
- 2.3 A special measure is a time-limited process. After around 12 months of being in the regime, a Trust will be re-inspected by the Care Quality Commission and the Chief Inspector will make a recommendation as to whether the Trust should be removed from special measures. A further extension of around six months may be granted where this would allow a Trust to make sufficient progress so as to exit the regime.
- 2.4 Hinchingbrooke Health Care NHS Trust improvement plan (Appendix C) describes improvement actions the Trust has taken already in response to the CQC Inspection Report and further improvement actions which are planned.
- 2.5 Hinchingbrooke Health Care NHS Trust extended an invitation for the Chair of Cambridgeshire County Council's Health Committee to attend the monthly Special Measures Oversight Group (Hosted by Trust Development Authority) which discusses the progress made on the improvement plan.

Source Documents	Location
<p>Hinchingbrooke Health Care NHS Trust Quality Summit Presentation</p> <p>Care Quality Commission Inspection Report of Hinchingbrooke Health Care NHS Trust (9/1/15)</p>	<p>http://www.hinchingbrooke.nhs.uk/about/about-trust-board/board-meetings/</p> <p>http://www.cqc.org.uk/location/RQQ31</p>