Economy, Transport & Environment Services

Finance and Performance Report - June 2014

1. **SUMMARY**

1.1 Finance

Previous Status	Category	Target	Current Status	Section Ref.
Green	Income and Expenditure	Balanced year end position	Green	2
Green	Capital Programme	Remain within overall resources	Green	3

1.2 Performance Indicators – Current and predicted status at year-end: (see section 4)

Monthly Indicators	Red	Amber	Green	Total
Current status this month	2	7	13	22*
Current status last month	2	5	13	20
Year-end prediction	0	9	13	22*

^{*}Two additional indicators with 14/15 data have been included for the first time this month

2. <u>INCOME AND EXPENDITURE</u>

2.1 Overall Position

Forecast Variance - Outturn (May) £000	Directorate	Current Budget for 2014/15 £000	Current Variance £000	Current Variance %	Forecast Variance - Outturn (June) £000	Forecast Variance - Outturn (June) %
0	Executive Director	735	-60	-15	0	0
	Infrastructure					
	Management &					
0	Operations	60,492	-1,299	-14	-81	0
0	Strategy & Development	15,312	-197	+30	0	0
0	External Grants	-13,250	+273	-13	0	0
	Total Service Funded					
0	Items	63,289	-1,283	-10	0	0
0	Waste PFI				+132	0
					<u> </u>	·
0	Total	63,289	-1,283	-10	+51	0

The service level budgetary control report for June 2014 can be found in appendix 1. Further analysis of the results can be found in appendix 2.

2.2 Significant Issues

We are currently predicting an overspend on the Waste PFI, as options continue to be explored for diverting CLO (Compost Like Output) materials from landfill; the expectation being, that an alternative option should be able to be found which will be cheaper than the landfill option. This is partly offset by savings on business rates.

2.3 Additional Income and Grant Budgeted this Period (De minimis reporting limit = £30,000)

The following additional grants have been included in this report:-

Severe Weather Recovery funding £969,000 Local Sustainable Transport Funding £1,166,000 Better Bus funding £170,000

A full list of additional grant income can be found in appendix 3.

2.4 Virements and Transfers to / from Reserves (including Operational Savings Reserve)

(De minimis reporting limit = £30,000)

There were no items above the de minimis reporting limit during June 2014.

A full list of virements made in the year to date can be found in appendix 4.

3. BALANCE SHEET

3.1 Reserves

A schedule of the Service's reserves can be found in appendix 5.

3.2 Capital Expenditure and Funding

Expenditure

As part of developing the highway maintenance programme, a review is currently taking place on the phasing of the remaining funds allocated for this work through prudential borrowing, to ensure that the funds are used to maximise the long term condition of the road network. This will be considered by the Committee as part of the review of the Transport Delivery Plan.

Funding

All schemes are funded as was presented in the 2014/15 Business plan.

A detailed explanation of the position can be found in appendix 6.

4. **PERFORMANCE**

4.1 Introduction

This report provides performance information for the new suite of key Economy, Transport & Environment indicators for 2014/15. At this stage in the year, we are still reporting 2013/14 information for some indicators.

New information for red, amber and green indicators is shown by Committee in Sections 4.2 to 4.4 below, with contextual indicators reported in Section 4.5. Further information is contained in Appendix 7.

4.2 Red Indicators (new information)

This section covers indicators where 2013/14 targets have not been achieved or 2014/15 targets are not expected to be achieved.

a) Economy & Environment

Passenger Transport

• Local bus passenger journeys originating in the authority area (2013/2014)

There were approximately 19.53 million bus passenger journeys originating in Cambridgeshire in 2013/14. Although the target of 20.35 million was not achieved there was an increase of 0.44% compared with 2012/13.

b) Highways & Community Infrastructure

No new information this month.

c) ETE Operational Indicators

No new information this month.

4.3 Amber indicators (new information)

This section covers indicators where there is some uncertainty at this stage as to whether or not year-end targets will be achieved.

a) Economy & Environment

Adult Learning & Skills

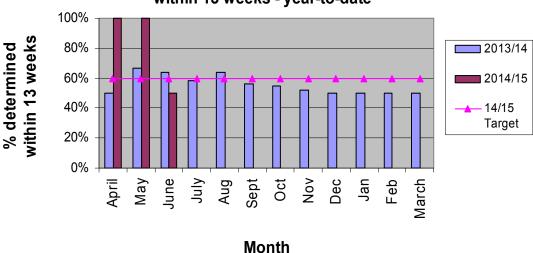
 Number of people completing courses to improve their chances of employment or progression in work (September to May 2014)

The provisional number of learners taking courses up to the end of May is 16,196. The number of people <u>completing</u> courses will not be recorded until the end of the academic year. The target of 20,000 is end-of-year.

Planning applications

Processing of CountyMatter planning applications – within 13 weeks (June 2014)
 Only two applications have been received since April and one was processed within the target time of 13 weeks.

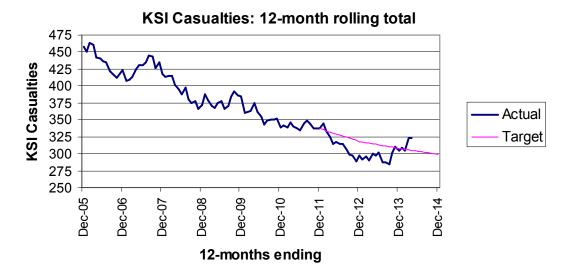
County Matter planning applications determined within 13 weeks - year-to-date



b) Highways & Community Infrastructure

Road Safety

Road accident deaths and serious injuries – 12 month rolling total (to April 2014)
 The provisional total number of KSI casualties during the 12 months ending April 2014 is 323, compared with a 2014 year-end target of no more than 299. The numbers can fluctuate from one month to the next.



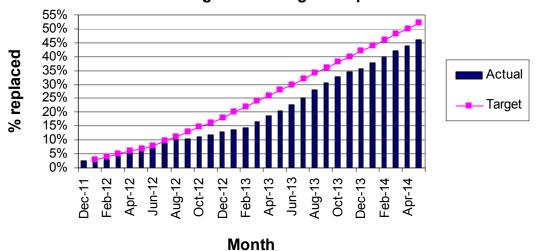
Street Lighting

 <u>Performance against street light replacement programme</u> (at May 2014)

46.13% of the programme has been completed representing 25,456 street lights. This is below the Core Investment Programme (CIP) target and Connect Roads are undertaking improvements to recover the position. The gap has reduced (improved) slightly since last month and the actual is now at 88.7% of the target. Financial deductions are being applied in accordance with the contract.

The target is to be re-profiled to achieve 100% by June 2016.

Percentage of Streetlights Replaced

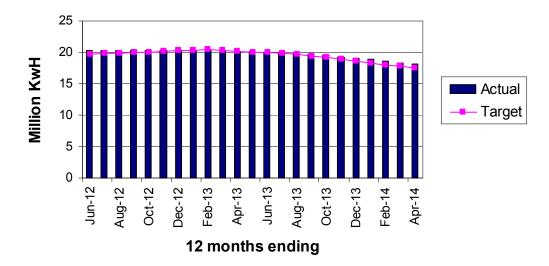


Energy use by street lights – 12-month rolling total (to April 2014)
 Revised targets have now been agreed to reflect the updated street lighting inventory.

Energy use by streetlights in the county in April was 1.29 million Kw hours, which is just above (slightly worse than) the target of 1.28 million for the month. The 12-month rolling total to the end of April was 18.20 million KwH compared with the target of 17.47. The PFI programme is expected to deliver the target as the more efficient lighting units are installed.

The streetlighting PFI programme will deliver energy savings in the region of 46% to the County Council.

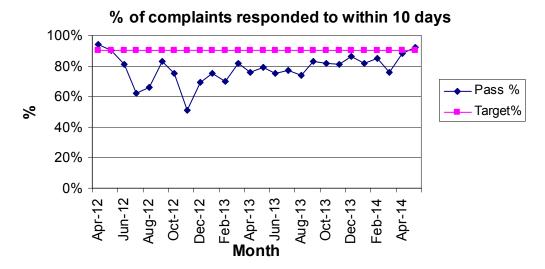
Energy Usage - 12 month rolling total (Million KwH)



c) ETE Operational Indicators

Complaints and representations - response rate

% of complaints responded to within 10 days (May 2014)
 Ninety-two percent of complaints (36 out of 39) were responded to within 10 working days during May. The year-to-date figure is 90% (71 out of 79 complaints).



This significant improvement in performance follows on from Policy & Business Development's work with feedback reps to ensure that complaints are responded to in a timely manner.

4.4 Green Indicators (new information)

The following indicators are currently on-course to achieve year-end targets.

a) Economy & Environment

No new information this month.

b) Highways & Community Infrastructure

Archives

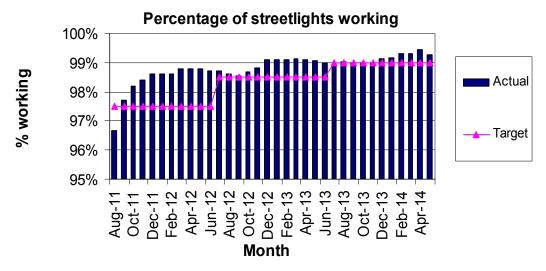
 Increase digital access to archive documents by adding new entries to online catalogue (Year-to-date to June 2014)

384,000 entries have been added to the online archive database this year-to-date. The year-end target is 400,000.

Street Lighting

 Streetlights working (as measured by new performance contract) (May 2014)

The 4-month average (the formal contract definition of the performance indicator) is at 99.26% this month, above the 99% target.



Waste management

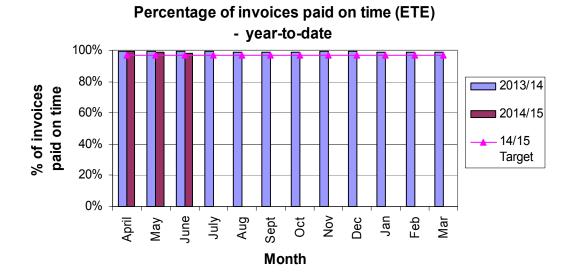
Municipal waste landfilled - 12 month rolling average (to April 2014)
 Performance continues to improve following the re-opening of the MBT plant.
 36% of municipal waste was sent to landfill during the 12-months to the end of April, compared with 37.6% the previous month.



c) ETE Operational Indicators

Prompt payment

Prompt Payment - % of invoices paid within 30 days (June 2014)
 96.8% of ETE invoices were paid on-time in June. The year-to-date figure is 98.2%, just above the 97% target.



FOI requests

FOI requests - % responded to within 20 days (May 2014)
 All 34 requests were responded to on time during May. The year-to-date figure is also 100% (56 requests).

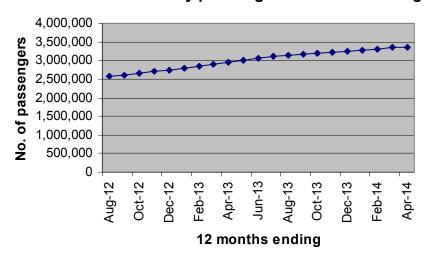
4.5 Contextual indicators

a) Economy & Environment

Passenger Transport

Guided Busway passenger numbers (April 2014)
 The Guided Busway carried just over 265,000 passengers in April, and there have now been over 8.2 million passengers since the Busway opened in August 2011. The 12-month rolling figure is 3.35 million.

Guided Busway passengers: 12-month rolling total



b) Highways & Community Infrastructure

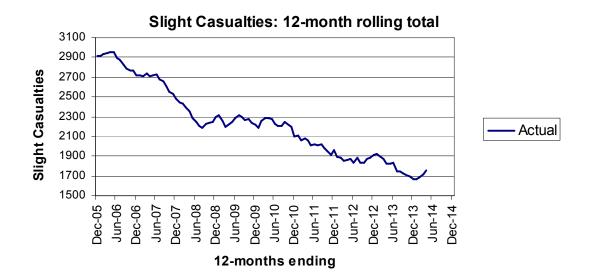
Road and Footway Maintenance

 Unclassified roads where structural maintenance should be considered (2013/2014)

Provisional results for 2013/14 indicate that there are 29% of unclassified roads where structural maintenance should be considered. This is compared with 25% in 2012/13.

Road Safety

Road accident slight injuries – 12 month rolling total (to April 2014)
 The provisional total number of slight casualties during the 12 months ending April 2014 is 1,757 compared with 1,826 for the same period last year.



APPENDIX 1 – Service Level Budgetary Control Report

Forecast Variance - Outturn May	Service	Service Current E Budget for 2014-15		Actual to end of June	Current Variance		Forecast Variance - Outturn June	
£'000		£'000	£'000	£'000	£'000	%	£'000	%
	Economy, Transport & Environment Services							
+0	Executive Director	237	264	215	-50	-19	+0	+0
+0	Business Support	498	141	130	-11	-8	+0	+0
0	Direct Grants	-154	-8	-8	0	+0	0	0
0	Total Executive Director	581	398	337	-60	-15	+0	+0
	Directorate of Infrastructure Management & Opera	ations						
+0	Director of Infrastructure Management & Operations	135	33	32	-1	-4	+0	+0
	Assets & Commissioning							
+0	- Street Lighting	8,423	1,296	1,099	-197	-15	+0	+0
+0	- Waste Disposal including PFI	31,383	6,444	5,870	-574	-9	+132	+0
+0	- Asset Management	996	357	345	-12	-3	+12	+1
-	Local Infrastructure & Street Management					-		
+0	- Road Safety	681	149	141	-7	-5	+20	+3
+0	- Traffic Manager	-410	9	46	+38	+446	+35	-9
+0	- Network Management	1,299	399	236	-163	-41	+0	+0
+0	- Local Infrastructure & Streets	5,438		1,372	-50	-4	+0	+0
+0	- Winter Maintenance	2,205		412	+4	+1	+0	+0
+0	- LISM other	2,960		-1,587	-254	+19	-108	-4
	Supporting Business & Communities	_,000	.,000	1,007				
+0	- Communities & Business	1,473	233	217	-15	-7	0	+0
+0	- Parking Enforcement	1,473	-199	-175	+24	-12	+0	+0
+0	- RECAP	0		34	+0	+0	+0	+0
10	Community & Cultural Services	U	33	34	10	10	10	- 10
+0	- Libraries	4.550	1,079	1,087	+8	+1	+0	+0
		4,559						
+0	- Archives	584	139	148	+9	+7	+0	+0
+0	- Registrars	-300 914	-28 136	-156	-127	+449	-40	+13
+0	- Coroners			154	+18	+13	+0	+0
0	Direct Grants	-8,164		-1,065		+0	-	0
0	Total Infrastructure Management & Operations	52,328	9,510	8,210	-1,299	-14	51	+0
	Directorate of Strategy & Development							
+0	Director of Strategy & Development	131	32	35	+3	+10	+0	+0
+0	Transport & Infrastructure Policy & Funding Growth & Economy	760	158	130	-28	-18	+0	+0
+0	- Growth & Development	621	153	147	-7	-4	+0	+0
+0	- County Planning, Minerals & Waste	338	96	69	-28	-29	+0	+0
+0	- Enterprise & Economy	194	82	89	+7	+9	+0	+0
+0	- MLEI	257	30	30	-0	-1	+0	+0
+0	- Growth & Economy other	827	39	2	-38	-96	+0	+0
+0	Major Infrastructure Delivery Passenger Transport	436	531	545	+14	+3	+0	+0
+0	- Park & Ride	482	-200	-200	+0	+0	+0	+0
+0	- Concessionary Fares	5,177	1,012	993	-18	-2	+0	+0
+0	- Passenger Transport other Adult Learning & Skills	2,833	1,526	1,384	-142	-9	+0	+0
+0	- Adult Learning & Skills	2,380	472	487	+15	+3	+0	+0
+0	- Learning Centres	473		135	+10	+8	+0	+0
+0	- National Careers	402	97	112	+15	+15	+0	+0
0	Direct Grants	-4,932	-981	-708	273	-28	0	0
+0	Total Strategy & Development	10,380	3,173	3,250	76	+2	+0	+0
+0	Total Economy, Transport & Environment Services	63,289	13,081	11,797	-1,283	-10	+51	+0

	MEMORANDUM							
000'3	Grant Funding	£'000	£'000	£'000	£'000	%	£'000	%
0	- Public Health Grant	-418	-104	-104	+0	+0	+0	+(
0	- Street Lighting - PFI Grant	-3,944	0	0	+0	+0	+0	+(
0	- Waste - PFI Grant	-2,691	0	0	+0	+0	+0	+(
0	- Superfast Broadband	-123	0	0	+0	+0	+0	+(
0	- Severe Weather Recovery funding	-969	-969	-969	+0	+0	+0	+(
0	- Walking in Cities	-155	-155	-155	+0	+0	+0	+(
0	- Bus Service Operators Grant	-273	-273	-304	-31	+0	+0	+(
0	- LSTF	-1,166	0	0	+0	+0	+0	+(
0	- BBAF	-170	0	0	+0	+0	+0	+(
0	- Adult Learning & Skills	-2,380	-397	-353	+44	+0	+0	+(
0	- Learning Centres	-302	-61	114	+175	-287	+0	+(
0	- National Careers	-402	-95	-75	+20	-21	+0	+(
0	- MLEI	-257	0	65	+65	+0	+0	+(
+0	Grant Funding Total	-13,250	-2,054	-1,781	273	-13	0	+0

APPENDIX 2 – Commentary on Forecast Outturn Position

Number of budgets measured at service level that have an adverse/positive variance greater than 2% of annual budget or £100,000 whichever is greater.

Service	Current Budget for 2014/15	Current '	Variance	Forecast Variance - Outturn				
	£'000	£'000	%	£'000	%			
Street Lighting	8,423	-197	-15	0	0			
Savings of £300k on lower energy costs than expected are likely to be matched by a pressure of expected penalty deductions not being incurred by the contractor on the PFI contract.								
Waste Disposal including PFI	31,383	-574	-9	+132	0			
We are currently predicting an overspend on the Waste PFI, as options continue to be explored for diverting CLO (Compost Like Output) materials from landfill; the expectation being, that an alternative option should be able to be found which will be cheaper than the landfill option. This is partly offset by savings on business rates.								
Network Management	1,299 -163 -41		-41	0	0			
The current variance is due to pay June.	ments for work	k completed	which were	expected to	be paid in			
LISM Other	2,960	-254	+19	-108	-4			
The projected underspend is due Cambridge development, which is				ed for the No	rth West			
Park & Ride Sites	482	0	0	0	0			
In the Business Plan, parking fees were planned to be introduced at Park and Ride sites by April and thus the budget anticipates a full year of income. With the introduction now expected in July, there will be a shortfall in income (approximately £270k), but this will be covered in-year via the use of the on-street parking account surplus.								
Passenger Transport Other	2,833	-142	-9	0	0			
The current variance is due to pay	ments relating	to last year	, which were	e expected to	be paid in			

June.

APPENDIX 3 – Grant Income Analysis

The table below outlines the additional grant income, which is not built into base budgets.

Grant	Awarding Body	Expected Amount £000
Grants as per Business Plan	Various	10,945
Severe Weather Recovery funding	DfT	969
Local sustainable transport fund	DfT	1,166
Better Bus funding	DfT	170
Non-material grants (+/- £30k)		0
Total Grants 2014/15		13,250

APPENDIX 4 – Virements and Budget Reconciliation

	£'000	Notes
Budget as per Business Plan	63,225	
Use of operational savings – LEP funding	50	
Non-material virements (+/- £30k)	14	
Current Budget 2014/15	63,289	

APPENDIX 5 - Reserve Schedule

Fund Description	Balance at 31st March 2014	Movement within Year	Balance at 30th June 2014	Forecast Balance at 31st March 2015	Notes
	£'000	£'000	£'000	£'000	
General Reserve					
Service carry-forward	2,796	(76)	2,720	0	Account used for all of ETE
Sub total	2,796	(76)	2,720	0	
Equipment Reserves					
Winter Maintenance Vehicles	411	0	411	648	
Libraries - Vehicle replacement Fund	156	0	156	145	
Sub total	567	0	567	793	
Other Earmarked Funds					
Deflectograph Consortium	65	0	65	65	Partnership accounts, not solely CCC
Highways Searches	75	0	75	0	
On Street Parking	1,886	0	1,886	860	
Highways Commutted Sums	284	220	504	300	
Guided Busway Liquidated Damages	5,399	0	5,399		This is being used to meet legal costs if required.
Waste and Minerals Local Development Fra	22	0	22	0	•
Proceeds of Crime	72	13	85	70	
Waste - RECAP	250	0	250	150	Partnership accounts, not solely CCC
Discover Cambs Tourism Brochure	28	0	28	28	Partnership accounts, not solely CCC
Fens Workshops	29	0	29	29	Partnership accounts, not solely CCC
Travel to Work	214	7	221	150	
Steer- Travel Plan+	80	(7)	73	0	
Olympic Development	13	0	13	0	
Northstowe Trust	101	0	101	101	
Cromwell Museum	23	0	23	23	
Archives Service Development	234	0	234	150	
Next Step	73	0	73	50	
Other earmarked reserves under £30k - IMO	22	0	23	20	
Other earmarked reserves under £30k - S&D	106	(1) 0	105	80	
Sub total	8,975	233	9,208	2,076	
Short Term Provision					
MLEI	669	0	669	669	
Sub total	669	0	669	669	
Capital Reserves					
Government Grants - LTP	11	3,963	3,974	n	Account used for all of ETE
Government Grants - S&D	2,219	3,903 0	2,219	0	Account used for all OFETE
Government Grants - IMO	562	1,040	1,602	0	
Other Capital Funding - S&D	3,408	75	3,483		
Other Capital Funding - IMO	841	(0)	841	500	
Sub total	7,041	5,078	12,119	2,000	
TOTAL	20,050	5,234	25,284	5,538	

APPENDIX 6 – Capital Expenditure and Funding

Capital Expenditure

	TOTAL SCHEME						
Original 2014/15 Budget as per BP	Scheme	Revised Budget for 2014/15	Actual Spend (June)	Forecast Spend - Outturn (June)	Forecast Variance - Outturn (June)	Total Schem Revise Budge	d Forecast
£'000		£'000	£'000	£'000	£'000	£'0	
	Integrated Transport - Major Scheme Development	818	65	818	0	-	18 0
	- Local Highway Improvements	675	-50	675	0		75 0
	- Safety Schemes	594	54	594	0		94 0
1,000	- Strategy Development & Integrated Transport Schemes - The Busway - Bus Priority Measures - Cambridge	517 1,000 650	155 0 1	517 1,000 650	0 0 0	1,0	17 0 00 0 50 0
	- Promoting Economic Growth - Delivering Strategy aims	3,060	62	3,060	0	3,0	
	- Other Integrated Transport Schemes - IMO	320	0	320	0		20 0
	- Other Integrated Transport Schemes - S&D	383	130	383	0	3	33 0
	Operating the Network	11,095	1,533	11,268	173	11,2	68 0
	Infrastructure Management & Operations Schemes						
15,000	- £90m Highways Maintenance schemes	20,887	3,299	16,939	-3,948	90,0	0 0
0	- Severe Weather funding	562	9	562	0	5	62 0
589	- Waste Infrastructure	808	10	808	0	19,7	53 0
1,189	- Community & Cultural Services	2,012	25	2,012	0	14,4	71 0
1,000	- Other Schemes	1,000	-23	1,000	0	8,0	15 0
3,565	Strategy & Development Schemes - Cycling Schemes - Better Bus Funding	4,526 358	895 109		0	9,0 1,4	
	- Local Sustainable Transport Fund	1,244	203		0	2,3	
	- Huntingdon - West of Town Centre Link Road	3,937	439	3,937	0	10,5	
	- Ely Crossing	416	-6	416	0	30,7	
	- Science Park Station	11,576	-180	0	-11,576	30,0	
	- Chesterton Busway	5,942	328	5,942	0	6,0	
	- Guided Busway	7,370	241	7,370	0	151,1	
	- Other Schemes Other Schemes	1,282	101	1,282	0	38,5	
21,036 85	- Connecting Cambridgeshire - Other Schemes	21,704 85	-2,920 0	19,930 85	-1,774 0	35,9 6	50 0
90,999		102,821	4,480	85,696	-17,125	468,6	9 -26,279

The increase between the original and revised budgets is due to the carry forward of funding from 2013-14, this being due to the rephasing of schemes, which were reported as underspending at the end of the 2013-14 financial year. For two schemes expenditure in 2013-14 was greater than the budget for that year, and in these cases, the revised budget for 2014-15 is reduced to reflect this.

As part of developing the highway maintenance programme, a review is currently taking place on the phasing of the remaining funds, allocated for this work through prudential borrowing, to ensure that the funds are used to maximise the long term condition of the road network. This will be considered by the Committee as part of the review of the Transport Delivery Plan, linked to a revised Asset Management Approach.

The Science Park Station scheme is now expected to be undertaken by Network Rail and we are unlikely therefore to incur any further costs. However, until Network Rail have

formally approved that they will fund the station, this remain in our borrowing commitments to ensure delivery of the station should the Network Rail funding not materialise. If the Council eventually funded the scheme it would be on the same revenue neutral basis originally planned.

The Connecting Cambridgeshire budget is projected to underspend as the take up of connectivity vouchers by businesses in Cambridge and South Cambridgeshire has been lower than predicted, which reflects the national picture for similar schemes. It is likely, that unless the claim rate increases significantly over the next three to six months, that a significant proportion of the Super Connected Cities grant will therefore be unspent and will need to be returned.

Capital Funding

	2014/15			
Original 2014/15 Funding Allocation as per BP	Source of Funding	Revised Funding for 2014/15	Forecast Spend - Outturn (June)	Forecast Funding Variance - Outturn (June)
£'000		£'000	£'000	£'000
15,851	Local Transport Plan	15,851	15,851	0
10,355	Other DfT Grant funding	12,524	12,524	0
7,513	Other Grants	7,676	5,902	-1,774
7,141	Developer Contributions	7,925	7,925	0
43,106	Prudential Borrowing	50,198	34,674	-15,524
7,033	Other Contributions	8,647	8,820	173
90,999		102,821	85,696	-17,125
30,333		102,021	30,030	17,120

The increase between the original and revised funding is due to the carry forward of funding from 2013-14, this being as a result of the rephasing of schemes.

As previously highlighted, the take up of connectivity vouchers by businesses in Cambridge and South Cambridgeshire has been lower than predicted. It is likely therefore that a proportion of the Super Connected Cities grant will be unspent.

The requirement for prudential borrowing is expected to be less this year due to the planned programme of Highway schemes being lower than the budget available, with the expectation being that this underspend will be carried forward into future years.

The Science Park Station scheme is now expected to be undertaken by Network Rail and we are unlikely therefore to incur any further costs. However, until Network Rail have formally approved that they will fund the station, this remain in our borrowing commitments to ensure delivery of the station should the Network Rail funding not materialise. If the Council eventually fund the scheme, it would be on the same revenue neutral basis originally planned.

Capital funding of £562,000 from DfT for Severe Weather Recovery funding is included in the above figures (this is in addition to the revenue grant received).

Notification has just been received of an award of £1,933,337 from the DfT Pothole fund, to be spent in this financial year. This figure is currently not included in the above figures.

APPENDIX 7 – Performance

a) Economy & Environment

		What is		Late	st Data	2014/15	Current	Yearend	
Frequency	Measure	good?	Format	Period	Actual	Target	Status	prediction	Comments
Adult Learnin	ng & Skills								
Monthly	Number of people completing courses to improve their chances of employment or progression in work	High	Number	To 31- May-2014	16,196	20,000	A	A	The provisional number of learners taking courses from September to the end of May is 16,196. The number of people <u>completing</u> courses will not be recorded until the end of the academic year. The target of 20,000 is end-of-year.
Quarterly	The number of people starting as apprentices	High	Number	At end of 2012/13 academic year	4,394	4,600 (academic year)	G	G	The number of people starting as apprentices over the 2012/13 academic year was 4,394, which is better than our target of 4,000. Year-on-year there has been a 7.6% increase across all ages, compared with a regional increase of 0.8% and a national decline of 1.5%. The success rate for Cambridgeshire is 75.3%. This is better than the regional and national rates, which are both 73.8%. The Skills Funding Agency (SFA) has recently decided to alter its reporting methods for Apprenticeship Starts. They are working with a small external working group, of which we are not contributors, to discuss the alignment of reporting to Local Enterprise Partnerships (LEP). This is dependent on overlapping Local Authorities within LEPs to join reciprocal Data Sharing Protocols. This is yet to be agreed as a national concept. Assuming this methodology is progressed, the first cut of data should be available in May/June.
Economic De	evelopment								
Quarterly	% of 16-64 year-old Cambridgeshire residents in employment: 12-month rolling average	High	%	At 31-Dec- 2013	77.4%	77.5%	G	G	ONS has recently published local authority employment rate estimates for 16-64 year olds for the 12 months ending December 2013. The 12-month rolling figure for Cambridgeshire increased from 76.1% in the previous quarter to 77.4 per cent. We continue to do better than our 72.5 per cent target for 2013/14 by a statistically significant amount. The target has been reviewed and increased for 2014/15.
Yearly	Additional jobs created	High	£	2011/12	-800	3,550	New indica	ator for 14/15	Target is based on the Council's long-term forecasts.

		What is		Latest Data		2014/15	Current	Yearend	
Frequency	Measure	good?	Format	Period	Actual	Target	Status	prediction	Comments
Passenger Tr	ansport								
Monthly	Guided Busway passengers per month	High	Number	Apr-2014	265,089		Contextual		The Guided Busway carried just over 265,000 passengers in April, and there have now been over 8.2 million passengers since the Busway opened in August 2011. The 12-month rolling figure is 3.35 million.
Yearly	LTP05 Local bus passenger journeys originating in the authority area	High	Number	2013/14	Approx. 19.53 million	19.1 million	R	A	There were approximately 19.53 million bus passenger journeys originating in Cambridgeshire in 2013/14, representing an increase of 0.44% compared with 2012/13.
Planning appl	lications								
Monthly	County matter planning applications determined within 13 weeks –financial year-todate	High	%	Jun-2014	50%	60%	Α	Α	Only 2 applications have been received since April and one was processed within the target time of 13 weeks.
Traffic and Tr	avel								
Yearly	LTP07 Annualised cycling index - increase from 2004/05 baseline	High	% increase	2013	32.8%	33.6%	G	G	There was a 2.3% reduction in cycle trips in 2013 compared with 2012. Overall growth from the 2004-05 average baseline is 32.8%, which remains better than the Council's target of 32.3%. The index is derived from counts of cyclists undertaken across the County throughout the year. The River Cam bridge surveys undertaken in March are a major component of the index, and in 2013 numbers of cyclists are likely to have been adversely affected by the extremely cold weather in March. Data from the Met Office shows that March 2013 was the coldest since 1962 and the second coldest since 1910. There was actually a 2.5% increase in cyclists counted across the County at other times of the year.
Yearly	LTP10 Congestion – average journey time per mile during the morning peak	Low	Minutes	12 months ending 31- Aug 2013	3.78	<=3.75mins	G	G	At 3.78 minutes per mile, the revised figure for the average morning peak journey time per mile on key routes into urban areas in Cambridgeshire is slightly better than last year. This represents an average speed of 15.9 miles per hour, and it is better than the Council's target of no more than 4 minutes per mile (15 mph).

b) Highways & Community Infrastructure

		What is		Latest Data		2014/15	Current	Yearend	
Frequency	Measure	good?	Format	Period	Actual	Target	Status	prediction	Comments
Archives									
Quarterly	Increase digital access to archive documents by adding new entries to online catalogue	High	Number	To 30-Jun- 2014	383,821	400,000	G	G	Target is to increase digital access by adding new entries to CALM archive database.
Communities	5								
Quarterly	Rate of return on investment in Culture and Sport match- funding	High	%	2013/14	340%		Contextual		Contextual indicator (no target set).
Libraries									
Quarterly	Number of visitors to libraries/community hubs - year-to-date	High	People	To 31- Mar-2014	2.48 million	2.55 million	A	Α	The 2013/14 target for this indicator was 2.5 million visits. Year-end figures show that there were 2,481,194 physical visits to libraries/hubs. Performance is 3.8% higher than during the same period last year and very close to the year-end stretch target. Visitor figures have been rising consistently throughout the year with a 4% increase overall. Quarter 4 was the strongest quarter as figures were 8% higher than the comparative quarter last year. This is likely to reflect the active community hubs agenda and the investment in new stock in the second half of the year.
Quarterly	Number of item loans – year-to- date	High	Number	To 31- Mar-2014	2.82 million	TBC	A	Α	The 2013/14 target for this indicator was 3 million item loans. Year-end figures show that there were 2,824,651 item loans, which is just below target. The continued investment in new stock and the introduction of e-Magazines and e-Newspapers in Quarter 4 contributed to a 1% increase on issues compared to the same quarter last year. 'eBook' issues accounted for 24,142 (0.85%)of the 2.8 million item loans.
Quarterly	Number of unique visits to library web pages - year-to-date	High	Number	To 31- Mar-2014	756,828	500,000	G	G	Our 2013/14 target for this indicator was 750,000 unique visits. Year-end figures show that there were 756,828 unique visits to library web pages, achieving our target. This includes eBook visits. Visits to the eBook website accounted for 27,296 (3.6%)of the 756,828 total remote library visits.

		What is		Latest Data		2014/15	Current	Yearend	
Frequency	Measure	good?	Format	Period	Actual	Target	Status	prediction	Comments
Road and Fo	otway maintenance								
Yearly	LTP14 Principal roads where maintenance should be considered	Low	%	2013/14	3%	<=4%	G	G	Provisional results indicate that maintenance should be considered on 3% of the County's principal road network. This is the same as the 2012/13 figure and better than the Council's 2013/14 target of 4%.
Yearly	LTP15 Non-principal roads where maintenance should be considered	Low	%	2013/14	6%	<=9%	G	G	Provisional results indicate that maintenance should be considered on 6% of the County's non-principal road network. This is just above (worse than) the figure for 2012/13 (5%) but better than the Council's 2013/14 target of 9%.
Yearly	Unclassified roads where structural maintenance should be considered	Low	%	2013/14	29%		Contextual		Provisional results for 2013/14 indicate that there are 29% of unclassified roads where structural maintenance should be considered. This is compared with 25% in 2012/13.
Road Safety									
Monthly	LTP 01 KSI casualties - 12- month rolling total	Low	Number	To 30-Apr- 2014	323	<=299	A	A	The provisional total number of KSI casualties during the 12 months ending April 2014 is 323, compared with a 2014 year-end target of no more than 299. The numbers can fluctuate from one month to the next.
Monthly	LTP 04 Slight casualties - 12- month rolling total	Low	Number	To 30-Apr- 2014	1757		Contextual		The provisional total number of slight casualties during the 12 months ending April 2014 is 1,757 compared with 1,826 for the same period last year.
Rogue Trade	ers								
Quarterly	Money saved for Cambridgeshire consumers as a result of our intervention in rogue trading incidents. (Year-to-date)	High	£	New indica	ator for 14/15		Contextual		Measures the impact of the work of the rogue trading team. Contextual Indicator (no target set).
Yearly	Number of problem rogue traders brought back into compliance	High	%	At 31-Mar- 2013	90%	>=80%	G	G	To be reviewed in 2014 to take account of the impact of budget changes.
Streetlighting	g								
Monthly	Percentage of streetlights working	High	%	To 31- May-2014	99.26%	99%	G	G	The 4-month average (the formal contract definition of the performance indicator) is at 99.26% this month, above the 99% target.
Monthly	Energy use by street lights – 12-month rolling total	Low	Million KwH	To 30-Apr- 2014	18.20	17.47	A	A	Revised targets have now been agreed to reflect the updated street lighting inventory. Energy use by streetlights in the county in April was 1.29 million Kw hours, which is just above (slightly worse than) the target of 1.28 million for the month. The 12-month rolling total to the end of April was 18.20

Fraguency	Measure	What is	Format	Late:	st Data Actual	2014/15 Target	Current Status	Yearend prediction	Comments
Frequency	Measure	good?	romat	Periou	Actual	Target	Status	prediction	million KwH compared with the target of 17.47. The PFI programme is expected to deliver the target as the more efficient lighting units are installed. The street lighting PFI programme will deliver energy savings in the region of 46% to the County Council.
Monthly	Performance against street light replacement programme	High	%	At 31- May-2014	46.13%	TBC	R	A	46.13% of the programme has been completed representing 25,456 street lights. This is below the Core Investment Programme (CIP) target and Connect Roads are undertaking improvements to recover the position. The gap has reduced (improved) slightly since last month and the actual is now at 88.7% of the target. Financial deductions are being applied in accordance with the contract. The target is to be re-profiled to achieve 100% by June 2016.
Waste Management									
Monthly	Municipal waste landfilled - 12 month rolling average	Low	%	To 30-Apr- 2014	36%	35%	G	G	Performance continues to improve following the re- opening of the MBT plant. 36% of municipal waste was sent to landfill during the 12-months to the end of April, compared with 37.6% the previous month.

c) ETE Operational Indicators

Frequency	Measure	What is good?	Format	Lates Period	st Data Actual	2014/15 Target	Current Status	Yearend prediction	Comments		
ETE Operation	ETE Operational Indicators										
Monthly	% of Freedom of Information requests answered within 20 days	High	%	May-2014	100%	95%	G	G	All 34 requests were responded to on time during May. The year-to-date figure is also 100% (56 requests).		
Monthly	% of complaints responded to within 10 days	High	%	May-2014	92%	90%	G	Α	Ninety-two percent of complaints (36 out of 39) were responded to within 10 working days during May. The year-to-date figure is 90% (71 out of 79 complaints). This significant improvement in performance follows on from Policy & Business Development's work with feedback reps to ensure that complaints are responded to in a timely manner.		

Frequency	Measure	What is good?	Format	Late:	st Data Actual	2014/15 Target	Current Status	Yearend prediction	Comments
Monthly	Percentage of invoices paid on time	High	%	Jun-2014	96.8%	97%	Α	G	96.8 % of ETE invoices were paid on-time in June. The year-to-date figure is 98.2%, just above the 97% target.