

Cambridgeshire and Peterborough NHS FT (CPFT)

CQC Inspection Report Summary Oct15


Cambridgeshire and Peterborough
Clinical Commissioning Group

CPFT CQC Inspection Report findings

- CPFT was inspected by the CQC in May 2015.
- The CQC inspection final report was presented at the Quality Summit in October 2015.
- The Trust received an overall rating of Good.
- The Effective, Caring, Responsive and Well Led domains were rated as Good.
- The Safe domain was rated as Requires Improvement.
- The Trust has an action plan in place and has made good progress in addressing the issues raised by the CQC.


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Ratings for each service

Service	Rating
Acute wards for adults of working age and psychiatric intensive care units	Good
Community health services for children, young people and families	Requires Improvement
Community-based mental health services for older people	Good
Wards for older people with mental health problems	Good
Community-based mental health services for adults of working age	Good
Long stay/rehabilitation mental health wards for working age adults	Good
Child and adolescent mental health wards	Good
Specialist community mental health services for children and young people	Requires Improvement
Forensic inpatient/secure wards	Good
Mental health crisis services and health-based places of safety	Good
Wards for people with learning disabilities or autism	Good

Key areas of good practice

- The CQC highlighted 16 areas of good practice spread across all five domains
- Key issues for the whole organisation include:
 - Services were effective, responsive and caring. Where concerns had arisen the board had taken urgent action to address areas of improvement.
 - The board and senior management had a vision with strategic objectives in place and staff felt engaged in the improvement agenda of the trust. Performance improvement tools and governance structures were in place and had brought about improvement to practices.
 - There was a commitment to quality improvement and innovation.


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Areas requiring improvement

- The CQC highlighted 6 areas requiring improvement for the Safe, Effective and Responsive domains:
 - Staffing issues in some community children's teams and acute services were affecting waiting targets.
 - Not all patients had easy access to psychological therapies.
 - Consent to treatment procedures needed improvement.
 - Restrictive practice in some areas of the trust.
 - Single sex accommodation arrangements at Maple 1 ward did not always ensure the privacy of patients.
 - There were ligature points in some inpatient services and observation should be improved in some areas.


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