### **Corporate Services and LGSS Cambridge Office**

### Finance and Performance Report – January 2015

### 1. **SUMMARY**

#### 1.1 Finance

| Previous<br>Status | Category               | Target                          | Current<br>Status | Section<br>Ref. |
|--------------------|------------------------|---------------------------------|-------------------|-----------------|
| GREEN              | Income and Expenditure | Balanced year end position      | GREEN             | 2.1 – 2.4       |
| GREEN              | Capital Programme      | Remain within overall resources | GREEN             | 3.2             |

### 1.2 Performance Indicators – Current status: (see section 4)

| Monthly Indicators            | Red | Amber | Green | Total |
|-------------------------------|-----|-------|-------|-------|
| January(Number of indicators) | 1   | 3     | 7     | 11    |

### 2. <u>INCOME AND EXPENDITURE</u>

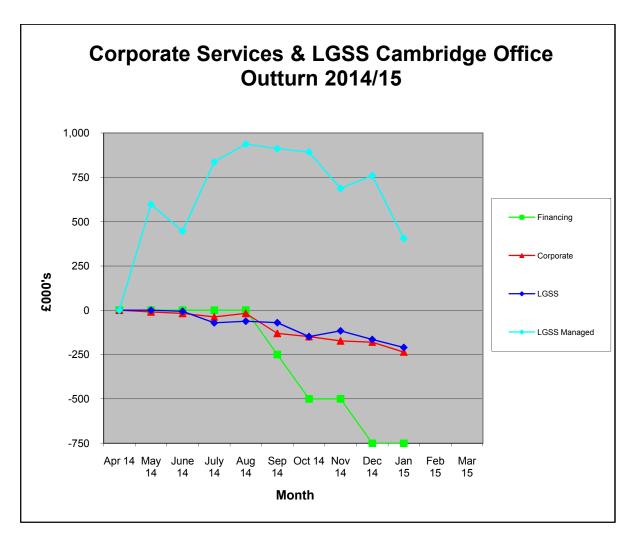
#### 2.1 Overall Position

| Forecast<br>Variance<br>- Outturn<br>(Dec)<br>£000 | Directorate           | Current<br>Budget<br>for<br>2014/15<br>£000 |        |     | Forecast<br>Variance<br>- Outturn<br>(Jan)<br>£000 |    |
|--|-----------------------|---|--------|-----|--|----|
| -180   | Corporate Services    | 6,625                                       | -166   | -3  | -236   | -4 |
| 760  | LGSS Managed          | 9,432                                       | -318   | -3  | 405  | 4  |
| -750   | Financing Costs       | 34,142                                      | -6,264 | -50 | -750   | -2 |
| -170   | Sub Total             | 50,199                                      | -6,748 |     | -580   |    |
|  |                       |   |        |     |  |    |
| -165   | LGSS Cambridge Office | 10,592                                      | -1,247 | -10 | -210   | -2 |
|  | _                     |   |        |     |  | _  |
| -335   | Total                 | 60,792                                      | -7,995 |     | -791   |    |

The service level budgetary control report for Corporate Services, LGSS Managed and Financing Costs for January 2015can be found in <u>CS appendix 1</u>.

The service level budgetary control report for LGSS Cambridge Office for January 2015can be found in LGSS appendix 1

Further analysis of the results can be found in CS appendix 2 and LGSS appendix 2



#### 2.2.1 Significant Issues – Corporate Services

- Corporate Services is currently predicting a year-end underspend of £236k.
- Communications and Community Engagement is showing an underspend of £109k.
   This is due to salary savings across the Service (£53k) and income recovery being greater than costs in the Research Team (£56k).

#### 2.2.2 Significant Issues - LGSS Managed

- LGSS Managed is currently predicting a year-end overspend of £405k.
- The Transformation Fund is currently showing £792k of costs as a result of Section 188 redundancies. Based on a straight line spend profile, the variance to date is showing an underspend of £729k. It is therefore anticipated that there will be a year-end underspend on this budget and an updated provisional figure of £500k is now being declared. This is an increase of £300k from the previously reported figure. Spending of this nature is difficult to predict and so the position will continue to be monitored and the outturn updated accordingly.

### 2.2.3 Significant Issues - Financing Costs

• Financing Costs is showing an underspend of £750k on the debt charges budget. This is largely due to cash balances being higher than forecast for the year to date, in part due to slippage on the capital programme. This has impacted on the timing of new long term borrowing, which will now be delayed until 2015/16, generating savings for the Council. This saving is in addition to the £1m reduction in the debt charges budget approved in the Business Plan in the expectation of slippage in the capital programme. The capital programme continues to be monitored closely alongside forecasts for cash balances and interest rates and a pragmatic approach to borrowing continues to be adopted.

### 2.2.4 Significant Issues – LGSS Cambridge Office

- LGSS Cambridge Office is currently predicting a year-end underspend of £210k after equalisation.
- The year-end deficit / surplus on LGSS operational budgets is subject to a sharing arrangement with Northamptonshire County Council (NCC). Based on the latest joint report, this is currently expected to result in a £115k equalisation payment from CCC to NCC.
- Democratic & Scrutiny Services are forecasting an underspend of £139k. £55k of this relates to staff turnover, with other general office underspends of £28k also contributing to the overall position. In addition, staff savings identified for 2015/16 have been achieved early, resulting in a further underspend of £56k.

# 2.3 Additional Income and Grant Budgeted this Period (De minimis reporting limit = £30,000)

Corporate Services received a £122k grant from the Cabinet Officein January in respect of Release of Data & Breakthrough funding.

A full list of additional grant income for Corporate Services and LGSS Managed can be found in CS appendix 3.

A full list of additional grant income for LGSS Cambridge Office can be found in LGSS appendix 3.

# 2.4 Virements and Transfers to / from Reserves (including Operational Savings Reserve)

(De minimis reporting limit = £30,000)

There have been no virements or transfers this month to reflect changes in responsibilities.

A full list of virements made in the year to date for Corporate Services, LGSS Managed and Financing Costs can be found in CS appendix 4.

A full list of virements made in the year to date for LGSS Cambridge Office can be found in LGSS appendix 4.

### 3. BALANCE SHEET

### 3.1 Reserves

A schedule of the Corporate Services and LGSS Managed reserves can be found in CS appendix 5.

A schedule of the LGSS Cambridge Office Reserves can be found in <u>LGSS</u> appendix 5.

### 3.2 Capital Expenditure and Funding

#### **Expenditure**

• Corporate Services has a capital budget of £185k in 2014/15 and there is spend to date of £23k. It is currently expected that the programme will underspend by £67k at year-end, and the total scheme variances will amount to £0k across the programme.

There are no exceptions to report for January.

• LGSS Managed has a capital budget of £13.4m in 2014/15 and there is spend to date of £1.7m. It is currently expected that the programme will underspend by £5.9m at year-end, and the total scheme variances will amount to an underspend of £7.8m across the programme.

There are no exceptions to report for January.

 LGSS Cambridge Office has a capital budget of £412k in 2014/15 and there is spend to date of £0k. It is currently expected that the programme will be fully spent at year-end, and the total scheme variances will amount to £0k across the programme.

There are no new exceptions to report for January.

#### **Funding**

- Corporate Services has budgeted capital funding of £185k in 2014/15. As reported above, the Corporate Services budget is expected to underspend by £67k, which will result in a reduced requirement of funding of this amount.
- LGSS Managed has budgeted capital funding of £13.3m in 2014/15. As reported above, the LGSS Managed budget is expected to underspend by £5.9m, which will result in a reduced requirement of funding of this amount.
- LGSS Cambridge Office has capital funding of £412k in 2014/15, with the current expectation being that this continues to be required in line with the original budget proposals.

A detailed explanation of the position for Corporate Services and LGSS Managed can be found in <u>CS appendix 6</u>.

A detailed explanation of the position for LGSS Cambridge Office can be found in LGSS appendix 6.

### 4. **PERFORMANCE**

**4.1** The table below outlines key performance indicators for Customer Services and Transformation and LGSS Managed Services.

| Measure  | Reporting frequency | What is good | Unit | Data last<br>entered | Time<br>period<br>covered                    | Target                        | Actual | RAG<br>status | Direction of travel | Comments   |
|--|---------------------|--------------|------|----------------------|--|-------------------------------|--------|---------------|---------------------|--|
| Customer Service and   | Transform           | ation        |      |                      |  |                               |        |               |                     |  |
| Proportion of FOI requests responded to within timescales  | Monthly             | High         | %    | 03/02/15             | 1 - 31 Jan<br>2015                           | 95%                           | 90.0%  | Amber         | €→                  | Dec 2014 - 90% Nov 2014 - 98% Oct 2014 - 98% Sept 2014 - 95% Aug 2014 - 98% July 2014 - 93% June 2014 - 97% May 2014 - 98% Apr 2014 - 90%  |
| For context only -<br>number of FOI<br>requests received<br>annually   | Annually            | Low          | Num  | 05/01/15             | 1 Apr - 31<br>Dec 2014<br>(Q1, Q2<br>and Q3) | N/A*                          | 900    | N/A           | N/A                 | 2014/15 (annual total so far) - 900<br>Q3 2014/15 - 285<br>Q2 2014/15 - 218<br>Q1 2014/15 - 397  |
| Proportion of customer complaints received in the month before last that were responded to within minimum response times | Monthly             | High         | %    | 03/02/15             | 1 - 31 Dec<br>2014                           | 90%                           | 87.7%  | Amber         | <b>←→</b>           | Number of customer complaints for November 2014 = 65  Breakdown of December 2014 figures  CFA received 29 complaints of which all met the required response time. This month's figure is 100.00%.  ETE received 35 complaints of which 8 failed to meet the target. This means this month's figure is 77.14%.  CS&T received 1 complaint which was responded to within the target response time. This month's figure is 100.00%. |
| For context only -<br>number of complaints<br>received annually per<br>thousand population                               | Annually            | Low          | Num  | N/A**                | 1 Apr<br>2014 - 31<br>Mar 2015               | N/A*                          | N/A**  | N/A           | N/A                 | * No target or RAG status for this indicator. Purpose is to set the context.  ** Data to be reported on in April 2015 for period of 1 April 2014 - 31 March 2015   |
| Proportion of all transformed transaction types to be completed online by 31 March 2015***                               | Annually            | High         | %    | 09/01/15             | 1 Oct - 31<br>Dec 2014<br>(Q3 2014)          | 75%                           | 63.7%  | Red           | N/A                 | Data to next be reported on at year-end for Q4 2014/15.  Q3 2014/15 figures  Oct 2014 - 58.81%  Nov 2014 - 61.85%  Dec 2014 - 70.24%   |
| LGSS Managed Service   | es                  |              |      |                      |  | ļ                             |        |               |                     |  |
| Strategy and Estates  – capital receipts target managed and achieved   | Quarterly           | High         | %    | 14/01/15             | 1 Oct - 31<br>Dec 2014<br>(Q3 2014)          | 98%<br>(£3.888<br>m<br>gross) | 185.6% | Green         | <b>V</b>            | The market has been improving and a revised forecast was taken to Group Leaders in December, indicating that the likely capital receipts for the year would be now be between £6m (high likelhood) and £10m (medium likelihood).   |
| Strategy and Estates – farm estates income demanded and collected on time  | Half-yearly         | High         | %    | 14/01/15             | 1 July - 31<br>Dec 2014<br>(Q2 & Q3)         | 95%<br>(£3.625<br>m<br>gross) | 98.0%  | Green         | <del>( )</del>      | Q1 2014/15 - 98.0%<br>Data to be next reported on at year-end<br>for Q4.   |
| IT – availability of<br>Universal Business<br>System****   | Quarterly           | High         | %    | 03/02/15             | 1 Oct - 31<br>Dec 2014<br>(Q3 2014)          | 95%                           | 99.7%  | Green         | ←→                  | Q2 2014/15 - 99.8%<br>Q1 2014/15 - 99.7%<br>Data to be next reported on at year-end<br>for Q4.   |
| IT – incidents<br>resolved within<br>Service Level<br>Agreement  | Quarterly           | High         | %    | 03/02/15             | 1 Oct - 31<br>Dec 2014<br>(Q3 2014)          | 90%                           | 96.0%  | Green         | <b>↑</b>            | Q2 2014/15 - 91.0%<br>Q1 2014/15 - 95.0%<br>Data to be next reported on at year-end<br>for Q4.   |

# **4.2** The table below outlines key performance indicators for LGSS Cambridge Office

| Measure   | Reporting frequency | What is good | Unit | Data last<br>entered | Target | Actual | RAG<br>status | Direction of travel | Comments                   | Year end<br>RAG |
|---|---------------------|--------------|------|----------------------|--------|--------|---------------|---------------------|----------------------------|-----------------|
| LGSS Cambridge Offi   | ice                 |              |      |                      |        |        |               |                     |                            |                 |
| Percentage of invoices paid within term for month                   | Monthly             | High         | %    | 01/11/14             | 97.5%  | 99.6%  | Green         | •                   | 99.8% reported last period | N/A             |
| Percentage of invoices paid within term cumulative for year to date | Monthly             | High         | %    | 01/11/14             | 97.5%  | 99.7%  | Green         | ←→                  | 99.7% reported last period | Green           |
| Total debt as a percentage of turnover                              | Monthly             | Low          | %    | 01/11/14             | 10.0%  | 11.3%  | Amber         | Ψ                   | 7.1% reported last period  | Green           |
| Percentage of debt over 90 days old                                 | Monthly             | Low          | %    | 01/11/14             | 20.0%  | 10.2%  | Green         | <b>↑</b>            | 13.7% reported last period | Green           |

## **CS APPENDIX 1 – Corporate Service Level Budgetary Control Report**

The variances to the end of January 2015 for Corporate Services, LGSS Managed and Financing Costs are as follows:

| Forecast<br>Variance<br>- Outturn<br>(Dec) |  | Current<br>Budget<br>for<br>2014/15 | Expected<br>to end of<br>Jan | end of<br>Jan | Curr<br>Varia     | nce  | Fore o<br>Variar<br>Outturn | ice -<br>(Jan) |
|--|--|-------------------------------------|------------------------------|---------------|-------------------|------|-----------------------------|----------------|
| £000                                       | Service                                    | £000                                | £000                         | £000          | £000              | %    | £000                        | %              |
|  | Corporate Services                         |                                     |                              |               |                   |      |                             |                |
| _11  | Corporate Director                         | 863                                 | 775                          | 750           | -26               | -3   | -20                         | -2             |
|  | Business Transformation                    | 3,009                               | _                            | 2,085         | -51               | -2   | -69                         | -2             |
|  | Chief Executive's Office                   | 430                                 | •                            | 327           | -21               | -6   | -30                         | -7             |
|  | Communications & Community Engagement      | 1,495                               | 1,124                        | 1,064         | -60               | -5   | -109                        | -7             |
|  | Elections                                  | 194                                 | 8                            | 8             | 0                 | 0    | 0                           | 0              |
|  | Redundancy, Pensions & Injury              | 945                                 | 946                          | 938           | -8                | -1   | -8                          | -1             |
|  | Grant Income                               | -311                                | -311                         | -311          | 0                 | 0    | 0                           | 0              |
| -180                                       | -  | 6,625                               |                              | 4,859         | -166 <sup>P</sup> | -3   | -236                        | -4             |
| -100                                       |  | 0,023                               | 3,023                        | 4,009         | -100              | -3   | -230                        |                |
|  | LGSS Managed                               |                                     |                              |               |                   |      |                             |                |
| 182  | Building Maintenance                       | 1,116                               | 927                          | 1,133         | 206               | 22   | 252                         | 23             |
|  | County Farms                               | -3,099                              |                              | -1,536        | -144              |      | -72                         | 2              |
|  | County Offices                             | 5,629                               |                              | 5,283         | 282               | 6    | 654                         | 12             |
|  | Effective Property Asset Management        | 275                                 | 178                          | 100           | -78               | -44  | -160                        | -58            |
|  | External Audit                             | 169                                 | _                            | -4            | 5                 | 56   | 0                           | 0              |
|  | Insurance                                  | 1,453                               |                              | -4            | -4                | 0    | 0                           | 0              |
|  | IT Managed                                 | 1,801                               | 2,794                        | 3,007         | 213               | 8    | 300                         | 17             |
|  | Members' Allow ances                       | 981                                 | 819                          | 778           | -41               | -5   | -11                         | -1             |
|  | OWD Managed                                | 125                                 | 95                           | 78            | -17               | -18  | -25                         | -20            |
|  | Subscriptions                              | 135                                 |                              | 159           | -13               | -7   | -33                         | -25            |
|  | Transformation Fund                        | 1,000                               |                              | -34           | -729              | -105 | -500                        | -50            |
|  | Authority-wide Miscellaneous               | -53                                 |                              | -55           | 1.2               |      | 0                           | 0              |
|  | Grant Income                               | -100                                |                              | -100          | 0                 | 0    | 0                           | 0              |
| 760  | _  | 9,432                               |                              | 8,805         | -318              | -3   | 405                         | 4              |
|  |  | -,                                  | -,                           | -,            |                   |      |                             | _              |
|  | Financing Costs                            |                                     |                              |               |                   |      |                             |                |
| -750                                       | Debt Charges and Interest                  | 34,142                              | 12,419                       | 6,155         | -6,264            | -50  | -750                        | -2             |
|  | Ğ  |                                     |                              |               |                   |      |                             |                |
| -170                                       | CORPORATE SERVICES TOTAL                   | 50,199                              | 26,567                       | 19,819        | -6,748            | -25  | -580                        | -1             |
| -  | •  |                                     |                              |               |                   |      |                             |                |
|  | MEMORANDUM - Grant Income                  |                                     |                              |               |                   |      |                             |                |
| 0  | Public Health Grant - Corporate Services   | -138                                | -138                         | -138          | 0                 | 0    | 0                           | 0              |
|  | Public Health Grant - LGSS Managed         | -100                                |                              | -100          | 0                 | 0    | 0                           | 0              |
|  | Open Data Breakthrough Fund                | -33                                 |                              | -33           | 0                 | 0    | 0                           | 0              |
|  | Release of data & Breakthrough Funding 201 | -122                                |                              | -122          | 0                 | 0    | 0                           | 0              |
|  | Other Corporate Services Grants            | -19                                 |                              | -19           | 0                 | 0    | 0                           | 0              |
|  | • · · · · · · · · · · · · · · · · · · ·    | -411                                | -411                         | -411          | 0                 | 0    | 0                           | 0              |
|  | -  |                                     |                              |               |                   |      |                             |                |

### **CS APPENDIX 2 – Commentary on Forecast Outturn Position**

Number of budgets measured at service level that have an adverse/positive variance greater than 2% of annual budget or £100,000 whichever is greater.

| Service                               | Current<br>Budget | Current \ | /ariance | Forecast \ Out |     |
|---------------------------------------|-------------------|-----------|----------|----------------|-----|
|                                       | £'000             | £'000     | %        | £'000          | %   |
| Communications & Community Engagement | 1,495             | -60       | -5%      | -109           | -7% |

Communications and Community Engagement is showing an underspend of £109k. This is due to salary savings across the Service (£53k) and income recovery being greater than costs in the Research Team (£56k).

| <b>Building Maintenance</b> | 1,116 | +206 | +22% | +252 | +23% |
|-----------------------------|-------|------|------|------|------|
|-----------------------------|-------|------|------|------|------|

Reactive building maintenance spend across the property portfolio for the year to date has exceeded budgeted levels. Property Operations have identified an under-accrual in relation to 2013/14 works that has contributed towards the reported pressure and are working to minimise spend in future months. It is currently forecast that the budget will overspend by £261k, though this is partially offset by a net underspend of £9k on other subsidiary budgets.

| County Offices | 5,629 | +282 | +6% | +654 | +12% |
|----------------|-------|------|-----|------|------|
|----------------|-------|------|-----|------|------|

County Offices is forecasting an overspend of £654k. A savings target of £736k was allocated in the 2013/14 Business Planning linked to a reduction in the Council's property portfolio. Delivery of this saving is being led by the Property Rationalisation Project, under the Property Asset Board and although some savings have been achieved in previous years, the reported pressure reflects the balance of savings still to be identified. The position is being monitored and the forecast outturn will be updated as savings are secured.

There is a forecast underspend of £160k on the Effective Property Asset Management (EPAM) budget. The Making Assets Count (MAC) Public Property Partnership & Market Towns project has been reassessed and it has been concluded that the Property Partnership will not be developed over the next few years as MAC wishes to focus on more practical projects. As a consequence, the Business Planning investment of £150k will not be needed in 2014/15. There is also a £10k underspend on the budget to fund revenue costs associated with the EPAM project.

| Service    | Current<br>Budget | Current \ | /ariance | Forecast \ Outt |      |
|------------|-------------------|-----------|----------|-----------------|------|
|            | £'000             | £'000     | %        | £'000           | %    |
| IT Managed | 1,801             | +213      | +8%      | +300            | +17% |

The 2014/15 Business Plan included a £600k savings target against IT Managed budgets. IT Services have delivered £300k savings against budgets for which they are directly responsible (telephony, PC refresh and CPSN) and have been reviewing contract arrangements for other IT related contracts across Cambridgeshire. It is anticipated that the recent renewal of the mobile telephony contract will produce significant savings towards the outstanding target and work is ongoing to identify the part-year value applicable for 2014/15. Once this has been determined, the forecast outturn will be updated accordingly.

| Transformation Fund | 1,000 | -729 | -105% | -500 | -50% |
|---------------------|-------|------|-------|------|------|
|---------------------|-------|------|-------|------|------|

The Transformation Fund is currently showing £792k of costs as a result of Section 188 redundancies. Based on a straight line spend profile, the variance to date is showing an underspend of £729k. It is therefore anticipated that there will be a year-end underspend on this budget and an updated provisional figure of £500k is now being declared. This is an increase of £300k from the previously reported figure. Spending of this nature is difficult to predict and so the position will continue to be monitored and the outturn updated accordingly.

| Debt Charges & Interest | 34,142 | -6,264 | -50% | -750 | -2% |
|-------------------------|--------|--------|------|------|-----|
|-------------------------|--------|--------|------|------|-----|

The debt charges & interest budget is reporting an underspend of £750k on the debt charges budget. This is largely due to cash balances being higher than forecast for the year to date, in part due to slippage on the capital programme. This has impacted on the timing of new long term borrowing, which will now be delayed until 2015/16, generating savings for the Council. This saving is in addition to the £1m reduction in the debt charges budget approved in the Business Plan in the expectation of slippage in the capital programme. The capital programme continues to be monitored closely alongside forecasts for cash balances and interest rates and a pragmatic approach to borrowing continues to be adopted.

## **CS APPENDIX 3 – Grant Income Analysis**

The table below outlines the additional grant income, which was not built into base budgets.

| Grant                               | Awarding Body                | Expected Amount £000 |
|-------------------------------------|------------------------------|----------------------|
| Grants as per Business Plan         | Public Health                | 238*                 |
| Open Data Breakthrough Fund         | Local Government Association | 33                   |
| Release of Data & Breakthrough Fund | Cabinet Office               | 122                  |
| Non-material grants (+/- £30k)      | Various                      | 19                   |
| Total Grants 2014/15                |                              | 411                  |

<sup>\*</sup> The Public Health grant allocation for Corporate Services has been reduced by £27k, compared to the Business Plan figure of £265k.

# CS APPENDIX 4 – Virements and Budget Reconciliation

# **Corporate Services:**

|   | £000  | Notes |
|---|-------|-------|
| Budget as per Business Plan   | 5,851 |       |
| Transfer HealthWatch function to CFA  | -429  |       |
| Transfer post from Chief Executive's Office to Democratic Services                              | -30   |       |
| Corporate Services Operational Savings<br>Transfer – Customer Relationship<br>Management System | 250   |       |
| Corporate Services Operational Savings<br>Transfer - Service Transformation<br>Funding          | 256   |       |
| Corporate Services Operational Savings<br>Transfer - Digital by Default                         | 184   |       |
| Corporate Services Operational Savings<br>Transfer - Grants to Voluntary<br>Organisations       | 48    |       |
| Transfer HealthWatch function back from CFA   | 429   |       |
| Non-material virements (+/- £30k)   | 65    |       |
| Current Budget 2014/15  | 6,625 |       |

# LGSS Managed:

|  | £000  | Notes |
|--|-------|-------|
| Budget as per Business Plan  | 9,670 |       |
| Transfer funding for County Farms investment post to LGSS Cambridge Office | -50   |       |
| Transfer funding for County Farms staff to LGSS Cambridge Office           | -85   |       |
| Right-sizing Rural Estates staffing establishment                          | -119  |       |
| Non-material virements (+/- £30k)  | 16    |       |
| Current Budget 2014/15   | 9,432 |       |

# Financing Costs:

|                                   | £000   | Notes |
|-----------------------------------|--------|-------|
| Budget as per Business Plan       | 34,142 |       |
| Non-material virements (+/- £30k) | 0      |       |
| Current Budget 2014/15            | 34,142 |       |

### **CS APPENDIX 5 – Reserve Schedule**

### 1. Corporate Services Reserves

|                                       |         | 201        | 4-15       | Forecast |       |
|---------------------------------------|---------|------------|------------|----------|-------|
|                                       | Balance |            |            | Balance  |       |
| Fund Description                      | at 31   |            |            | at 31    | Notes |
| rund Description                      | March   | Movements  | Balance at | March    | Notes |
|                                       | 2014    | in 2014-15 | 31/01/15   | 2015     |       |
|                                       | £'000   | £'000      | £'000      | £'000    |       |
| General Reserve                       |         |            |            |          |       |
| Corporate Services Carry-forward      | 1,314   | -937       | 377        | 613      | 1     |
| subtotal                              | 1,314   | -937       | 377        | 613      |       |
| Equipment Reserves                    |         |            |            |          |       |
| Postal Service                        | 50      | 0          | 50         | 50       |       |
| subtotal                              | 50      | 0          | 50         | 50       |       |
| Other Earmarked Funds                 |         |            |            |          |       |
| Travellers Support Officer            | 50      | 9          | 59         | 59       |       |
| Election Processes                    | 0       | 0          | 0          | 194      |       |
| Cambs & Peterborough Resilience Forum | 13      | 0          | 13         | 13       |       |
| EDRM Project                          | 274     | 0          | 274        | 233      |       |
| subtotal                              | 336     | 9          | 345        | 498      |       |
| Short Term Provisions                 |         |            |            |          |       |
| Transforming Cambridgeshire           | 1,000   | 0          | 1,000      | 1,000    |       |
| subtotal                              | 1,000   | 0          | 1,000      | 1,000    |       |
|                                       |         |            | -          |          |       |
| TOTAL                                 | 2,701   | -928       | 1,772      | 2,161    |       |

### Notes

The year-end position reflects the forecast Corporate Services underspend of £236k, £772k use of operational savings and £165k transferred to central reserves. Details on operational savings allocated to date can be found in CS Appendix 4.

### 2. LGSS Managed Reserves

|   |                        | 2014                | 4-15              | Forecast                  |       |
|---|------------------------|---------------------|-------------------|---------------------------|-------|
| Fund Description                                | Balance at<br>31 March | Movements           | Balance at        | Balance<br>at 31<br>March | Notes |
|   | 2014<br>£'000          | in 2014-15<br>£'000 | 31/01/15<br>£'000 | 2015<br>£'000             |       |
| Equipment Reserves                              | £ 000                  | £ 000               | £ 000             | 2.000                     |       |
| Corporate Infrastructure Replacement & Renewals | 79                     | 0                   | 79                | 79                        |       |
| Corporate ICT Assets                            | 475                    | 0                   | 475               | 335                       |       |
| Corporate Telephony                             | 5                      | 0                   | 5                 | 5                         |       |
| subtotal  | 559                    | 0                   | 559               | 419                       |       |
| Short Term Provisions                           |                        |                     |                   |                           |       |
| Carbon Trading Provision                        | 459                    | -459                | 0                 | 0                         | 1     |
| Insurance Short-term Provision                  | 1,180                  | 0                   | 1,180             | 1,180                     |       |
| Insurance MMI Provision                         | 400                    | -368                | 32                | 0                         |       |
| Redundancy Provision                            | 826                    | -826                | 0                 | 0                         | 2     |
| subtotal  | 2,866                  | -1,653              | 1,213             | 1,180                     |       |
| Long Term Provisions                            |                        |                     |                   |                           |       |
| Insurance Long-term Provision                   | 4,721                  | 0                   | 4,721             | 4,721                     |       |
| subtotal  | 4,721                  | 0                   | 4,721             | 4,721                     |       |
| SUBTOTAL  | 8,146                  | -1,653              | 6,492             | 6,320                     |       |
| Capital Reserves                                |                        |                     |                   |                           |       |
| General Capital Receipts                        | 0                      | 5,034               | 5,034             | 0                         | 3     |
| P&P Commissioning (Property)                    | 472                    | 0                   | 472               | 472                       |       |
| Blackwell Travellers Site                       | 9                      | 0                   | 9                 | 9                         |       |
| subtotal  | 481                    | 5,034               | 5,515             | 481                       |       |
| TOTAL   | 8,627                  | 3,381               | 12,007            | 6,801                     |       |

### Notes

- 1 A specific provision was created in lieu of carbon trading credits to be purchased for 2013/14.
- 2 The specific provision for Section 188 redundancy costs has been drawn-down to cover revenue costs incurred in 2014/15.
- 3 Capital Receipts achieved in 2014/15 will be used to fund the capital programme at year-end.

### **CS APPENDIX 6 – Capital Expenditure and Funding**

#### Capital Expenditure – Previously Reported Exceptions

|           | Corporate Services & LGSS Managed          | l Capital Pro | gramme 20 | 14/15    |            | TOTAL S | CHEME    |
|-----------|--|---------------|-----------|----------|------------|---------|----------|
| Original  |  | Revised       |           | Forecast | Forecast   | Total   | Total    |
| 2014/15   |  | Budget        | Actual    | Spend -  | Variance - | Scheme  | Scheme   |
| Budget as |  | for           | Spend     | Outturn  | Outturn    | Revised | Forecast |
| per BP    |  | 2014/15       | (to Jan)  | (Jan)    | (Jan)      | Budget  | Variance |
| £000      | Scheme                                     | £000          |           | £000     | £000       | £000    | £000     |
|           | Corporate Services                         |               |           |          |            |         |          |
| -         | Electronic Record Management               | 155           | 23        | 88       | (67)       | 300     | -        |
| _         | Other Schemes                              | 30            | _         | 30       |            | 40      | -        |
| -         |  | 185           | 23        | 118      | (67)       | 340     | -        |
|           | LGSS Managed                               |               |           |          | ,          |         |          |
| 1,110     | EPAM - Shire Hall Campus                   | 1,101         | 308       | 1,101    | _          | 6,824   | _        |
|           | EPAM - Fenland                             | 130           | (248)     | 130      | _          | 6,596   | (925)    |
| 804       | EPAM - Local Plans Representations         | 814           | 82        | 550      |            | 1,548   | -        |
|           | EPAM - County Farms Viability              | 1,009         | 160       | 430      | (579)      | 8,031   | -        |
|           | EPAM - Building Maintenance                | 600           | 545       | 600      | . ,        | 8,567   | _        |
| 625       | EPAM - Sawston Community Hub               | 625           | 31        | 65       | (560)      | 1,250   | _        |
| 1,150     | EPAM - East Barnwell Community Hub         | 1,200         | 22        | 200      | (1,000)    | 2,350   | -        |
| 232       | EPAM - Other Committed Projects            | 456           | (109)     | 406      | (50)       | 2,043   | (314)    |
| 600       | EPAM - Renewable Energy Soham              | 600           | 110       | 150      | (450)      | 10,245  | -        |
| 300       | EPAM - Housing Provision on CCC Portfolio  | 300           | 25        | 300      | -          | 17,500  | -        |
| 950       | EPAM - Trumpington Option Land             | 950           | -         | -        | (950)      | 950     | (950)    |
| 75        | EPAM - Disposal / Relocation of Huntingdon | 75            | -         | -        | (75)       | 1,625   | -        |
|           | Highways Depot                             |               |           |          |            |         |          |
|           | EPAM - MAC Market Towns Project            | 1,000         | -         | -        | (1,000)    | 7,000   | (5,220)  |
|           | Carbon Reduction                           | 1,143         | 11        | 743      | (400)      | 1,673   | (119)    |
|           | Fire Compartment Surveys & Implementation  | -             | -         | -        | -          | -       | -        |
|           | Optimising IT for Smarter Business Working | 1,100         | -         | 600      | (/         | 2,100   | -        |
| 600       | IT Infrastructure Investment               | 988           | 225       | 988      |            | 2,400   | -        |
| -         | Cambridgeshire Public Sector Network       | 411           | 139       | 341      | (70)       | 5,554   | -        |
|           | Microsoft Enterprise Agreement             | -             | 402       | 402      | 402        | 1,500   | -        |
|           | Other Schemes                              | 848           | 31        | 456      | ( /        | 2,368   | (282)    |
| 12,206    |  | 13,350        | 1,733     | 7,462    | (5,888)    | 90,124  | (7,811)  |
| 12,206    | TOTAL                                      | 13,535        | 1,756     | 7,580    | (5,955)    | 90,464  | (7,811)  |
|           |  |               |           |          |            |         | _        |

Residual work on the Awdry House site will be completed in 2014/15. It remains the expectation that the total scheme will underspend by £0.9m, as reported in 2013/14.

The EPAM – County Farms Viability scheme is showing an in-year underspend of £0.6m. Delays in recruiting resource to support the scheme, coupled with reduced interest from tenants to undertake building improvement works, has resulted in fewer business cases coming forward against the available funding for 2014/15.

The EPAM – Sawston Community Hub scheme is forecasting an in-year underspend of £0.6m. The slippage is due to the extended lead time prior to the start of construction that was not anticipated when the budget was profiled in the 2014/15 Business Plan and does not reflect a reduction in total scheme costs.

Similarly, the EPAM – East Barnwell Community Hub scheme is currently forecasting an in-year underspend of £1.0m due to the extended lead time prior to the start of

construction that was not anticipated when the budget was profiled in the 2014/15 Business Plan. This does not reflect a reduction in total scheme costs.

The EPAM – Trumpington Option Land scheme is not expected to proceed in the current financial year, resulting in an underspend of £1.0m. Going forward, it is anticipated that the project will be incorporated within the wider City Deal schemes currently under development as part of the ETE Business Plan capital programme.

The MAC Public Property Partnership & Market Towns project has been reassessed and it has been concluded that the Property Partnership will not be developed over the next few years as MAC wishes to focus on more practical projects. The deliverability of the various Market Town projects have been re-evaluated in light of this decision and it has been decided to focus on taking the March Market Town project forward. This is currently expected to result in an in-year underspend of £1.0m, and a total scheme underspend of £5.2m. As a result, the scheme budget is expected to be adjusted as part of the 2015/16 Business Planning process.

The Optimising IT for Smarter Business Working scheme is forecasting an in-year underspend of £0.5m. This reflects an updated spend profile for the purchase of equipment to support the Smarter Business programme, and is not expected to result in a reduction in total scheme costs.

### <u>Capital Funding – Previously Reported Exceptions</u>

|               | Corporate Services & LGSS Managed Capita | al Programme 2 | 2014/15   |            |
|---------------|--|----------------|-----------|------------|
| Original      |  |                |           | Forecast   |
| 2014/15       |  |                | Forecast  | Funding    |
| Funding       |  | Revised        | Funding - | Variance - |
| Allocation as |  | Funding for    | Outturn   | Outturn    |
| per BP        |  | 2014/15        | (Jan)     | (Jan)      |
| £000          | Source of Funding                        | £000           | £000      | £000       |
|               | Corporate Services                       |                |           |            |
| -             | Prudential Borrowing                     | 185            | 118       | (67)       |
| -             |  | 185            | 118       | (67)       |
|               | LGSS Managed                             |                |           |            |
| 4,669         | Capital Receipts                         | 4,669          | 5,931     | 1,262      |
| 1,000         | Other Contributions                      | 1,000          | -         | (1,000)    |
| 6,537         | Prudential Borrowing                     | 7,681          | 1,531     | (6,150)    |
| 12,206        |  | 13,350         | 7,462     | (5,888)    |
| 12,206        | TOTAL                                    | 13,535         | 7,580     | (5,955)    |

The forecast level of capital receipts currently exceeds the 2014/15 Business Plan expectation of £4.7m by £1.3m. This will therefore result in a reduction in prudential borrowing in 2014/15. This forecast will be monitored and updatedas necessary each month, with General Purposes Committee being asked to approve any change in the Business Plan expectation at year end, where applicable.

The anticipated inclusion of the EPAM – Trumpington Option Land scheme within the City Deal schemes has resulted in a corresponding £1.0m reduction in funding (other contributions) in relation to this scheme.

As the result of the reported slippage on the LGSS Managed capital programme and forecast over-achievement against the capital receipts target, the overall prudential borrowing requirement has reduced by £6.2m.

# **LGSS APPENDIX 1 – Service Level Budgetary Control Report**

The variances to the end of January 2015 for LGSS Cambridge Office are as follows:

| Forecast<br>Variance<br>- Outturn<br>(Dec)<br>£000 | Service                                | Current<br>Budget<br>for<br>2014/15<br>£000 | Expected<br>to end of<br>Jan<br>£000 | end of<br>Jan | Curro<br>Varia<br><sup>▼</sup> £000 | nce | Forect<br>Varian<br>Outturn<br>£000 | ce -          |
|--|--|---|--------------------------------------|---------------|-------------------------------------|-----|-------------------------------------|---------------|
|  | LGSS Cambridge Office                  |   |                                      |               |                                     |     |                                     |               |
|  | Central Management                     |   |                                      |               |                                     |     |                                     |               |
| -46  | Service Assurance                      | 379   | 325                                  | 273           | -52                                 | -16 | -43                                 | -11           |
| 206  | Trading                                | -8,306                                      |                                      | -5,689        | 331                                 | 6   | 206                                 | 2             |
|  | LGSS Equalisation                      | -534  |                                      | . 0           |                                     | 0   | 115                                 | 22            |
|  | Grant Income                           | -350  | -350                                 | -350          | 0                                   | 0   | 0                                   | 0             |
| 241  |  | -8,812                                      |                                      | -5,767        |                                     | 5   | 278                                 | -3            |
|  | Finance                                |   |                                      |               |                                     |     |                                     |               |
| 0  | Chief Finance Officer                  | 1,102                                       | 908                                  | 877           | -31                                 | -3  | -27                                 | -2            |
| -13  | Strategic Finance                      | 30  | 67                                   | 61            | -7                                  | -10 | -16                                 | -54           |
| -67  | Strategic Assets                       | 907   | 756                                  | 682           | -74                                 | -10 | -67                                 | -7            |
| 4  | CF, ETE, CS & LGSS Finance             | 679   | 550                                  | 554           | 5                                   | 1   | 10                                  | 1             |
| -45  | CFA Finance                            | 1,319                                       | 1,178                                | 1,145         | -33                                 | -3  | -45                                 | -3            |
| 0  | Pensions Service                       | 0   | 426                                  | 361           | -64                                 | -15 | 0                                   | 0             |
| -121   | •                                      | 4,037                                       | 3,885                                | 3,681         | -204                                | -5  | -145                                | -4            |
|  | People, Transformation & Transactional |   |                                      |               |                                     |     |                                     |               |
| -145   | HR Business Partners                   | 1,269                                       | 1,097                                | 1,017         | -80                                 | -7  | -145                                | -11           |
| -40  | HR Policy & Strategy                   | 368   | 386                                  | 215           | -171                                | -44 | -40                                 | -11           |
|  | LGSS Programme Team                    | 2,172                                       | 1,827                                | 1,772         | -54                                 | -3  | 0                                   | 0             |
|  | Organisational & Workforce Development | 594   | 579                                  | 425           | -154                                | -27 | 0                                   | 0             |
|  | Revenues and Benefits                  | 2,266                                       | 1,891                                | 1,873         |                                     | -1  | 0                                   | 0             |
|  | Transactional Services                 | 1,568                                       |                                      | 1,738         |                                     | -11 | -16                                 | -1            |
| -201   |  | 8,237                                       |                                      | 7,040         |                                     | -9  | -201                                | -2            |
|  | Law, Property & Governance             |   |                                      |               |                                     |     |                                     |               |
| -45  | Audit & Risk Management                | 888   | 1,113                                | 668           | -445                                | -40 | -45                                 | -5            |
|  | Democratic & Scrutiny Services         | 521   |                                      | 297           | -87                                 | -23 | -139                                | -27           |
|  | Legal Services                         | -383  |                                      | -143          | _                                   |     | 75 <b>-</b>                         | 20            |
|  | Procurement                            | 339   |                                      | 244           |                                     | -13 | -35                                 | -10           |
|  | Property Operations & Delivery         | 757   |                                      | 1,130         |                                     | -14 | -26                                 | -3            |
| -84  |  | 2,123                                       |                                      |               |                                     | -23 | -170                                | -8            |
| 0  | <u>Π Services</u>                      | 5,007                                       | 4,526                                | 4,557         | 31                                  | 1   | 28                                  | 1             |
| -165   | Total LGSS Cambridge Office            | 10,592                                      | 12,954                               | 11,707        | -1,247                              | -10 | -210                                | -2            |
|  | MEMORANDUM - Grant Income              |   |                                      |               |                                     |     |                                     |               |
| n  | Public Health Grant                    | -220  | -220                                 | -220          | 0                                   | 0   | 0                                   | 0             |
|  | Counter Fraud Initiative Grant         | -130  |                                      | -130          |                                     | 0   | 0                                   | 0             |
| 0  | •                                      | -350  | -350                                 | -350          | 0 7                                 | 0   | 0                                   | <del></del> 0 |
|  | •                                      | -330  | -330                                 | -330          | U                                   |     | U                                   |               |

### **LGSS APPENDIX 2 – Commentary on Forecast Outturn Position**

Number of budgets measured at service level that have an adverse/positive variance greater than 2% of annual budget or £100,000 whichever is greater.

| Service | Current<br>Budget | Current Variance |     | Forecast \ |     |
|---------|-------------------|------------------|-----|------------|-----|
|         | £'000             | £'000            | %   | £'000      | %   |
| Trading | -8,306            | 331              | +6% | +206       | +2% |

There is currently a shortfall of £206k on the trading position which relates to the requirement for additional trading activity in 2014/15. It is still hoped that some of this shortfall may be mitigated through new trading opportunities; where this is the case, the forecast outturn will be updated as these are established. The current pressure is being mitigated within LGSS by operational underspends.

| HR Business Partners |
|----------------------|
|----------------------|

An underspend of £145k is forecast for HR Business Partners. One-off income opportunities have been realised with various customers, the additional work having been absorbed within the existing operations. In addition, a number of vacancies have been held within the People Service providing further in-year savings.

| Democratic Services | 521 | -87 | -23% | -139 | -27% |
|---------------------|-----|-----|------|------|------|
|---------------------|-----|-----|------|------|------|

Democratic Services are forecasting an underspend of £139k. £55k of this relates to staff turnover, with other general office underspends of £28k also contributing to the overall position. In addition, staff savings identified for 2015/16 have been achieved early, resulting in a further underspend of £56k.

# **LGSS APPENDIX 3 – Grant Income Analysis**

The table below outlines the additional grant income, which is not built into base budgets.

| Grant                          | Awarding Body | Expected Amount £'000 |  |
|--------------------------------|---------------|-----------------------|--|
| Grants as per Business Plan    | Public Health | 220                   |  |
| Counter Fraud Initiative       | DCLG          | 130                   |  |
| Non-material grants (+/- £30k) |               | 0                     |  |
| Total Grants 2014/15           |               | 350                   |  |

# LGSS APPENDIX 4 – Virements and Budget Reconciliation

|  | £'000  | Notes |
|--|--------|-------|
| Budget as per Business Plan  | 10,351 |       |
| Funding for County Farms investment post from LGSS Managed         | 50     |       |
| Transfer post from Chief Executive's Office to Democratic Services | 30     |       |
| Transfer funding for County Farms staff                            | 85     |       |
| Transfer funding for CCS HR Support                                | 50     |       |
| Right-sizing Rural Estates staffing establishment                  | 119    |       |
| Transfer of CCS finance support from LGSS Finance to CCS           | -104   |       |
| Non-material virements (+/- £30k)                                  | 11     |       |
| Current Budget 2014/15   | 10,592 |       |

### **LGSS APPENDIX 5 – Reserve Schedule**

|                                     | Balance | 2014-15    |            | Forecast   |       |
|-------------------------------------|---------|------------|------------|------------|-------|
|                                     | at 31   |            |            | Balance at |       |
| Fund Description                    | March   | Movements  | Balance at | 31 March   | Notes |
|                                     | 2014    | in 2014-15 | 31/01/15   | 2015       |       |
|                                     | £'000   | £'000      | £'000      | £'000      |       |
| General Reserve                     |         |            |            |            |       |
| LGSS Cambridge Office Carry-forward | 1,116   | -18        | 1,098      | 837        | 1     |
| subtotal                            | 1,116   | -18        | 1,098      | 837        |       |
| Equipment Reserves                  |         |            |            |            |       |
| Legal Services                      | 85      | 0          | 85         | 0          |       |
| subtotal                            | 85      | 0          | 85         | 0          |       |
| SUBTOTAL                            | 1,201   | -18        | 1,183      | 837        |       |
| Capital Reserves                    |         |            |            |            |       |
| Legal Services                      | 30      | 0          | 30         | 0          |       |
| subtotal                            | 30      | 0          | 30         | 0          |       |
| TOTAL                               | 1,231   | -18        | 1,213      | 837        |       |

### <u>Notes</u>

The year-end position reflects £471k planned use of operational savings and the currently forecast underspend of £210k.

## **LGSS APPENDIX 6 – Capital Expenditure and Funding**

### <u>Capital Expenditure – Previously Reported Exceptions</u>

| LGSS Cambridge Office Capital Programme 2014/15 |                 |         |          |          |            | TOTAL SCHEME |          |
|---|-----------------|---------|----------|----------|------------|--------------|----------|
| Original  |                 | Revised |          | Forecast | Forecast   | Total        | Total    |
| 2014/15   |                 | Budget  | Actual   | Spend -  | Variance - | Scheme       | Scheme   |
| Budget as                                       |                 | for     | Spend    | Outturn  | Outturn    | Revised      | Forecast |
| per BP  |                 | 2014/15 | (to Jan) | (Jan)    | (Jan)      | Budget       | Variance |
| £000  | Scheme          | £000    | £000     | £000     | £000       | £000         | £000     |
| -   | R12 Convergence | 382     | -        | 382      | -          | 600          | -        |
| -   | Other Schemes   | 30      | -        | 30       | -          | 30           | -        |
| -   | TOTAL           | 412     | -        | 412      | -          | 630          | -        |
|   |                 |         |          |          |            |              |          |

There are no previous exceptions to report.

### <u>Capital Funding – Previously Reported Exceptions</u>

| LGSS Cambridge Office Capital Programme 2014/15           |  |                                   |   |   |  |  |
|---|--|-----------------------------------|---|---|--|--|
| Original<br>2014/15<br>Funding<br>Allocation as<br>per BP |  | Revised<br>Funding for<br>2014/15 | Forecast<br>Funding -<br>Outturn<br>(Jan) | Forecast<br>Funding<br>Variance -<br>Outturn<br>(Jan) |  |  |
| £000  | Source of Funding                              | £000                              | £000                                      | £000  |  |  |
| -   | Other Contributions Prudential Borrowing TOTAL | 30<br>382<br><b>412</b>           | 30<br>382<br><b>412</b>                   | -<br>-  |  |  |
|   |  |                                   |   |   |  |  |

There are no previous exceptions to report.