

Appendix 6 – Library Usage and Performance Overview 2019

Cambridgeshire				
Issues			Events	
Total	Adults	Juniors	Activities	
2M	900K	1M	5705	
Active borrowers			Attendees	
			94K	
Total	Adults	Juniors	Assisted digital	
102K	68K	32K	3951	
Visitors	New users	Reservations	PC usage	
2M	22K	111K	29.86%	
Arbury Court				
Issues			Events	
Total	Adults	Juniors	Activities	
62K	15K	45K	224	
Active borrowers			Attendees	
			6,655	
Total	Adults	Juniors	Assisted digital	
2,780	1,674	1,061	2	
Visitors	New users	Reservations	PC usage	
31K	596	2,784	27.07%	

Bar Hill

Issues			Events
Total	Adults	Juniors	Activities
34K	12K	21K	158
Active borrowers			Attendees
			2,742
Total	Adults	Juniors	Assisted digital
1,321	770	542	12
Visitors	New users	Reservations	PC usage
18K	306	1,679	12.64%

Barnwell Road

Issues			Events
Total	Adults	Juniors	Activities
19K	5670	13K	122
Active borrowers			Attendees
			1,335
Total	Adults	Juniors	Assisted digital
962	561	394	10
Visitors	New users	Reservations	PC usage
26K	196	1,529	18.10%

Buckden

Issues			Events
Total	Adults	Juniors	Activities
16K	7540	8441	110
Active borrowers			Attendees
			1,022
Total	Adults	Juniors	Assisted digital
471	284	176	2
Visitors	New users	Reservations	PC usage
7498	73	1,191	2.74%

Burwell

Issues			Events
Total	Adults	Juniors	Activities
25K	11K	13K	67
Active borrowers			Attendees
			638
Total	Adults	Juniors	Assisted digital
965	472	475	14
Visitors	New users	Reservations	PC usage
35K	153	1,497	15.54%

Cambourne

Issues			Events
Total	Adults	Juniors	Activities
82K	22K	57K	122
Active borrowers			Attendees
			1,844
Total	Adults	Juniors	Assisted digital
3,046	1,646	1,372	39
Visitors	New users	Reservations	PC usage
42K	571	4,189	9.77%

Cambridge Central

Issues			Events
Total	Adults	Juniors	Activities
335K	158K	165K	793
Active borrowers			Attendees
			18K
Total	Adults	Juniors	Assisted digital
25K	20K	4,904	596
Visitors	New users	Reservations	PC usage
537K	6,815	13K	45.41%

Chatteris

Issues			Events
Total	Adults	Juniors	Activities
22K	13K	8498	104
Active borrowers			Attendees
			1,137
Total	Adults	Juniors	Assisted digital
1,343	803	499	141
Visitors	New users	Reservations	PC usage
41K	242	1,160	11.55%

Cherry Hinton

Issues			Events
Total	Adults	Juniors	Activities
56K	16K	39K	121
Active borrowers			Attendees
			3,471
Total	Adults	Juniors	Assisted digital
2,603	1,650	934	49
Visitors	New users	Reservations	PC usage
56K	536	4,328	26.97%

Comberton

Issues			Events
Total	Adults	Juniors	Activities
22K	8659	13K	32
Active borrowers			Attendees
			262
Total	Adults	Juniors	Assisted digital
736	336	387	10
Visitors	New users	Reservations	PC usage
6970	220	1,963	15.30%

Cottenham

Issues			Events
Total	Adults	Juniors	Activities
24K	8504	16K	89
Active borrowers			Attendees
			610
Total	Adults	Juniors	Assisted digital
747	456	284	21
Visitors	New users	Reservations	PC usage
12K	115	1,646	6.45%

Ely

Issues			Events
Total	Adults	Juniors	Activities
142K	56K	81K	318
Active borrowers			Attendees
			6,375
Total	Adults	Juniors	Assisted digital
6,761	4,613	1,997	455
Visitors	New users	Reservations	PC usage
151K	1,237	7,233	54.00%

Great Shelford

Issues			Events
Total	Adults	Juniors	Activities
59K	22K	36K	83
Active borrowers			Attendees
			670
Total	Adults	Juniors	Assisted digital
1,899	1,183	686	0
Visitors	New users	Reservations	PC usage
37K	270	2,532	12.67%

Histon

Issues			Events
Total	Adults	Juniors	Activities
57K	20K	36K	71
Active borrowers			Attendees
			1,092
Total	Adults	Juniors	Assisted digital
1,802	1,048	734	85
Visitors	New users	Reservations	PC usage
39K	303	3,536	24.77%

Huntingdon

Issues			Events
Total	Adults	Juniors	Activities
116K	67K	47K	395
Active borrowers			Attendees
			6,076
Total	Adults	Juniors	Assisted digital
8,070	5,933	2,024	291
Visitors	New users	Reservations	PC usage
186K	1,617	7,637	48.26%

Linton

Issues			Events
Total	Adults	Juniors	Activities
28K	11K	17K	81
Active borrowers			Attendees
			950
Total	Adults	Juniors	Assisted digital
832	494	312	15
Visitors	New users	Reservations	PC usage
19K	138	1,919	6.27%

Littleport

Issues			Events
Total	Adults	Juniors	Activities
16K	6981	8606	188
Active borrowers			Attendees
			1,481
Total	Adults	Juniors	Assisted digital
769	468	285	19
Visitors	New users	Reservations	PC usage
18K	156	2,590	15.52%

March

Issues			Events
Total	Adults	Juniors	Activities
76K	43K	30K	243
Active borrowers			Attendees
			4,361
Total	Adults	Juniors	Assisted digital
3,861	2,550	1,239	612
Visitors	New users	Reservations	PC usage
84K	782	4,140	21.99%

Milton Road

Issues			Events
Total	Adults	Juniors	Activities
22K	7053	15K	59
Active borrowers			Attendees
			1,787
Total	Adults	Juniors	Assisted digital
1,491	1,008	451	0
Visitors	New users	Reservations	PC usage
15K	245	1,798	4.09%

Papworth

Issues			Events
Total	Adults	Juniors	Activities
13K	3128	9237	75
Active borrowers			Attendees
			446
Total	Adults	Juniors	Assisted digital
791	432	346	17
Visitors	New users	Reservations	PC usage
7066	127	725	9.14%

Ramsey

Issues			Events
Total	Adults	Juniors	Activities
29K	14K	14K	132
Active borrowers			Attendees
			1,796
Total	Adults	Juniors	Assisted digital
1,478	984	478	61
Visitors	New users	Reservations	PC usage
37K	273	1,749	7.97%

Rock Road

Issues			Events
Total	Adults	Juniors	Activities
40K	15K	25K	70
Active borrowers			Attendees
			1,763
Total	Adults	Juniors	Assisted digital
1,501	973	502	13
Visitors	New users	Reservations	PC usage
35K	267	3,451	21.77%

Sawston

Issues			Events
Total	Adults	Juniors	Activities
33K	9852	22K	21
Active borrowers			Attendees
			310
Total	Adults	Juniors	Assisted digital
979	511	456	4
Visitors	New users	Reservations	PC usage
20K	211	1,527	29.77%

Sawtry

Issues			Events
Total	Adults	Juniors	Activities
12K	5581	6103	108
Active borrowers			Attendees
			790
Total	Adults	Juniors	Assisted digital
539	293	232	32
Visitors	New users	Reservations	PC usage
7312	120	964	20.66%

Soham

Issues			Events
Total	Adults	Juniors	Activities
24K	9638	14K	143
Active borrowers			Attendees
			1,797
Total	Adults	Juniors	Assisted digital
1,316	746	534	56
Visitors	New users	Reservations	PC usage
36K	265	1,126	15.69%

St Ives

Issues			Events
Total	Adults	Juniors	Activities
145K	85K	57K	288
Active borrowers			Attendees
			7,720
Total	Adults	Juniors	Assisted digital
5,654	4,018	1,539	226
Visitors	New users	Reservations	PC usage
108K	827	9,093	20.59%

St Neots

Issues			Events
Total	Adults	Juniors	Activities
135K	62K	69K	382
Active borrowers			Attendees
			7,602
Total	Adults	Juniors	Assisted digital
6,892	4,380	2,403	311
Visitors	New users	Reservations	PC usage
104K	1,286	8,413	22.50%

Warboys

Issues			Events
Total	Adults	Juniors	Activities
13K	7536	4540	158
Active borrowers			Attendees
			1,320
Total	Adults	Juniors	Assisted digital
470	281	180	12
Visitors	New users	Reservations	PC usage
8613	78	1,222	11.15%

Whittlesey

Issues			Events
Total	Adults	Juniors	Activities
31K	17K	13K	206
Active borrowers			Attendees
			2,609
Total	Adults	Juniors	Assisted digital
1,704	1,130	536	268
Visitors	New users	Reservations	PC usage
41K	361	1,368	15.91%

Willingham

Issues			Events
Total	Adults	Juniors	Activities
17K	7884	9283	57
Active borrowers			Attendees
			651
Total	Adults	Juniors	Assisted digital
618	333	277	14
Visitors	New users	Reservations	PC usage
15K	88	1,831	17.15%

Wisbech

Issues			Events
Total	Adults	Juniors	Activities
68K	42K	24K	327
Active borrowers			Attendees
			4,124
Total	Adults	Juniors	Assisted digital
4,542	3,223	1,261	474
Visitors	New users	Reservations	PC usage
87K	1,173	2,041	32.94%

Mobile libraries

Issues		
Total	Adults	Juniors
62K	46K	14K
Active borrowers		
Total	Adults	Juniors
2,465	1,494	813
Visitors	New users	Reservations
33K	228	2,816

(no events/assisted digital and PC usage)

Library Access Points and community run libraries
(no events/assisted digital or PC usage data unless shown)

Bassingbourn

Issues

Total	Adults	Juniors
5590	2828	2724

Active borrowers

Total	Adults	Juniors
250	127	120

Visitors	New users	Reservations
2392	45	521

Bottisham

Issues		
Total	Adults	Juniors
16K	4395	12K
Active borrowers		
Total	Adults	Juniors
989	280	683
Visitors	New users	Reservations
7904	187	574

Brampton Community Library

Issues		
Total	Adults	Juniors
4826	1952	2885
Active borrowers		
Total	Adults	Juniors
88	43	42
Visitors	New users	Reservations
2132	32	189

Clay Farm

Issues			Events
Total	Adults	Juniors	Activities
44K	9313	34K	0
Active borrowers			Attendees
			0
Total	Adults	Juniors	Assisted digital
1,104	588	505	0
Visitors	New users	Reservations	PC usage
33K	446	1,328	6.43%

Fulbourn

Issues		
Total	Adults	Juniors
16K	6172	9804
Active borrowers		
Total	Adults	Juniors
693	380	310
Visitors	New users	Reservations
7124	71	689

Gamlingay

Issues		
Total	Adults	Juniors
5947	3719	2256
Active borrowers		
Total	Adults	Juniors
500	200	299
Visitors	New users	Reservations
4602	247	667

Haddenham		
Issues		
Total	Adults	Juniors
11K	5164	5333
Active borrowers		
Total	Adults	Juniors
296	181	113
Visitors	New users	Reservations
5772	39	584

Little Downham

Issues		
Total	Adults	Juniors
1644	1234	395
Active borrowers		
Total	Adults	Juniors
60	40	18
Visitors	New users	Reservations
1352	10	136

Melbourn

Issues		
Total	Adults	Juniors
9541	4160	5312
Active borrowers		
Total	Adults	Juniors
442	275	166
Visitors	New users	Reservations
4836	101	407

Somersham

Issues		
Total	Adults	Juniors
11K	4684	6064
Active borrowers		
Total	Adults	Juniors
510	238	268
Visitors	New users	Reservations
6136	94	702

Swavesey		
Issues		
Total	Adults	Juniors
4830	1585	3202
Active borrowers		
Total	Adults	Juniors
145	83	57
Visitors	New users	Reservations
1404	37	390

Waterbeach

Issues

Total

19K

Adults

4360

Juniors

14K

Active borrowers

Total

624

Adults

281

Juniors

339

Visitors

6968

New users

101

Reservations

711