

Transforming Lives

Information and Advice & Prevention, Early Identification and Early Intervention

- Individuals want to remain in control of their own lives.
- We will work to keep people living as independently as possible
 - We will support carers and families to continue to support people
 - We will offer people information about connections into their local communities
 - We will encourage people to be as active as possible and to contribute to their local communities

Key ways we can help include:	How do I get this?
<ul style="list-style-type: none">• Care and Support Website• Leaflets• Community Navigators• Etc	www.address.co.uk Library / GP Surgery [Tel Number]

Crisis Resolution

- We will listen to what people tell us and consider what will make a difference to them and their lives
- We will help people regain the independence they can with swift and appropriate support and interventions/ action
- We will work to get people back on their feet and back to as near to their previous level of independence as possible
- We will think differently and creatively, reducing the need to rely on traditional solutions
- We will work with partners to deliver a more effective and joined up response for the individual

Key ways we can help include:	How do I get this?
<ul style="list-style-type: none">• Hospital Discharge• Reablement• Occupational Therapy• Early Help• Carer’s Trust• Sensory Services	Through the hospital 0345 . . . 0345 . . . 0345 . . . [Telephone Number]

Ongoing Support

- We will work with people to make sure their need is supported, and that support is what they want, appropriate, and tailored to their individual circumstances
- We will work with people to find out what would make a real positive difference to their lives, using their allocated funding and other resources
- We will help people plan for any likely crises that they may have
- We will ensure that people have greater choice and control through self-directed support and direct payments

Key ways we can help include:	How do I get this?
<ul style="list-style-type: none">• Arranging Home Care• Residential Care• Nursing Care• etc	0345 . . . 0345 . . .

