

**OLDER PEOPLE AND ADULT COMMUNITY SERVICES – TERMINATION OF
UNITINGCARE CONTRACT**

To: HEALTH COMMITTEE

Meeting Date: 21st January 2016

From: The Monitoring Officer

Electoral division(s): All

Forward Plan ref: Not applicable

Purpose: To provide the Committee with background information relating to the termination of the Older People and Adult Community Services contract with the UnitingCare Partnership

Recommendation: That the Committee considers the information provided in advance and at the meeting

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1. BACKGROUND

- 1.1 On 3 December 2015 Cambridgeshire and Peterborough Clinical Commissioning Group (CCG) and UnitingCare LLP announced that they were ending their contractual arrangement to deliver urgent care for the over 65s and adult community services.
- 1.2 On 17 December 2015 the Health Committee considered events in the two weeks since the announcement of the end of the contract, and looked at what arrangements had been put in place to ensure that no service user had been disadvantaged. The Committee's intention then was to consider broader issues surrounding the termination of the contract at its next meeting.

2. QUESTIONS IDENTIFIED IN ADVANCE

- 2.1 Members of the Committee have identified the following questions to be addressed at the meeting on 21 January by representatives of the CCG, of Cambridgeshire and Peterborough NHS Foundation Trust (CPFT) and of Cambridge University Hospitals NHS Foundation Trust (CUHFT):

Questions to all organisations

From your organisation's perspective:

- What happened?
- Why?
- What happens next?

Questions for the CCG

Contract

- When did it become apparent that there were difficulties with the contract? How was this communicated to CCG?
- Why did the Health Committee learn about the termination so late on?

Internal Review

- Can the CCG ensure a level of independence with its internal review?
- Can the CCG outline timescales of the internal review and ensure that engagement with the Health Committee is embedded into the review?

Risk Assessment

- Why was there no indication at a meeting with UnitingCare on 5 November that there were any problems?
- When UPC was embarking on the project was there a risk register? If so, may we see it?

Patient Experience

- Is there any current disruption to patients as a result of this change?
- How are the CCG ensuring that patients are being informed of service changes?
- Does the CCG have a risk register to identify and prevent any dislocation of service delivery?

Funding

- Was money lost?
- Given the expense involved in the procurement exercise, what capacity is there to repeat the process?
- Why did the money run out – was it service delivery or management structure?
- What capacity does CPFT have to pick up service delivery?

2.2 The Senior Regional Manager of Monitor is unable to attend the meeting, but will supply information on Monitor's role in the OPACS contract.

3. INFORMATION SUPPLIED IN ADVANCE

3.1 At its meeting on 12 January 2015, the Governing Body of the CCG considered a report 'Older People and Adult Community Services: Stabilisation of services for patients and future service development'.

3.2 The CCG has subsequently supplied a briefing note to update the Committee.

3.3 The briefing note is attached as Annex A, and the report to the CCG Governing Body is attached as Annex B. Note that the briefing note includes the three appendices to the Governing Body report.

Source Documents	Location
Report to CCG Governing Body 12 January 2016	http://www.cambridgeshireandpeterboroughccg.nhs.uk/governing-body-meetings-2016.htm