

CORPORATE RISK REGISTER

Version Date: November 2015

Details of Risk				Owner	Key Controls/Mitigation	Residual Risk			Actions					Action Owner Acronyms explained	Comments
Risk No.	Risk Description	Trigger	Result			Probability	Impact	* Score	Description	Action Owner	Target Date	Revised Target Date	Action Status		
1a	Failure to produce a robust and secure Business Plan over the next 5 years	1. Failure to have clear political direction, vision, priorities, and outcomes in the Business Plan. 2. Failure to plan effectively to achieve necessary efficiency savings and service transformation. 3. Failure to identify sufficient additional savings in addition to existing plans, in light of forthcoming CSR. 4. Worsening Pension Fund deficit 5. Legislative changes add unforeseen pressures to Council savings targets	1. The Council lacks clear direction for resource use and either over-spends, requiring the need for reactive savings during the life of the plan, or spends limited resources unwisely, to the detriment of local communities.	CD CS&T	1. Robust political leadership, strong vision, clear priorities and policies, developed through councillor engagement 2. Robust engagement with members of CLT and Councillors through the Business Planning process timetable, to ensure greater cross-organisational challenge and development of options. 3. Full consultation with public, partners and businesses during planning process, including thorough use of data research and business intelligence to inform the planning process 4. Stronger links with service planning across the Council seeking to transform large areas of spend. 5. Business Planning process requires early identification of possible impacts of legislative changes, as details emerge 6. A working party is exploring alternatives to the existing business planning process	4	4	16	2. Implementation of the "new operating model" business planning approach alongside the existing cash limit approach (as approved by GPC 28 July 2015)	SMT	Mar-16		G		
1b	Failure to deliver the current 5 year Business Plan	1. Failure to deliver (with partners) the Business Plan and achieve required efficiency savings and service transformation. 2. Assumptions in existing Business Plan regarding the wider economic situation are inaccurate. 3. Organisation not sufficiently aligned to face challenges.	1. The Council is unable to achieve required savings and fails to meet statutory responsibilities or budget targets; need for reactive in-year savings; adverse effect on delivery of outcomes for communities	CE	1. Robust service planning; priorities cascaded through management teams and through appraisal process 2. Strategy in place to communicate vision and plan throughout the organisation 3. Performance Management 4. Governance framework to manage transformation agenda: a. Integrated portfolio of programmes and projects b. Routine portfolio review to identify and address dependencies, cross cutting opportunities and overlaps c. Directorates to review and recommend priorities d. Directorate Management Teams/Programme Gvnce Boards ratify decisions 5. Rigorous RM discipline embedded in all transformation programmes/projects, with escalation process to Directorate Management Teams / Programme Boards 6. Integrated performance and resource reporting (monthly to GPC) a. Monthly progress against savings targets b. Corporate Scorecard monitors performance against priorities c. Budget holders monthly meetings with LGSS Finance Partner/External Grants Team, producing BCR d. Regular meetings with Director of Finance/s151 Officer, Committee Chairs and relevant Directors to track exceptions and identify remedial actions 7. Rigorous treasury management system in place plus ongoing tracking of national and international economic factors and Government policy 8. Limited reserves for minor deviations 9. Routine monitoring of savings delivery to identify any required interventions 10. Bi-annual Leaders and Chairs meeting and Cambridgeshire Public Service Board 11. Board Thematic Partnerships including the LEP and the Health and Well Being Board, commissioning task and finish groups 12. LGSS governance arrgts incl representation on SMT (Section 151 Officer)	4	4	16							
		1. LGSS resources available to support CCC are reduced as LGSS expands its customer base 2. Failure to manage LGSS service delivery to CCC	1. Support services to CCC are not provided in a timely, accurate and professional manner		1. Joint Committee Structure incl CCC Cllr representation, LGSS Overview and Scrutiny Cttee, Chief Executive sits on LGSS Management Board				2. In depth reviews of the remaining SLAs in the Council's contract with LGSS, beginning with OWD, Audit and Risk Management and Strategic Assets (including the ongoing IT review)	CD CS&T	May-15	Mar-16	G	Corporate Director, Customer Service and Transformation	

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2	The quality, responsiveness and standard of LGSS Services fail to meet CCC requirements	service delivery to CCC		CD CS&T	2. LGSS director representation on SMT to ensure LGSS meets current and future Council needs 3. LGSS Strategic Plan, Strategy Map and Improvement Activities identified 4. Programme Management arrangements in place to move forward workstreams 5. CCC performance management arrangements 6. LGSS performance management team 7. LGSS SLA's in place and regularly reviewed in detail 8. Corporate Director CS&T responsible for managing LGSS / CCC relationship	3	3	9							
3	The Council does not have appropriate staff resources with the right skills and experience to deliver the Council's priorities at a time of significant demand pressures	1. Ineffective recruitment outcomes 2. Ineffective planning processes 3. Unattractive terms and conditions of employment. 4. High staff turnover 5. Lack of succession planning to capture experience and knowledge 6. Increasing demand for services 7. Lack of trained staff 8. National pressures on the recruitment of key staff	1. Failure to deliver effective services 2. Regulatory criticism/sanctions 3. Civil or criminal action to the Council 4. Reputational damage to the Council 5. Low morale, increased sickness levels	DoPTT	1. Annual business planning process identifies staffing resource requirements 2. Children and Adults Workforce Strategy and Development plans with focus on recruitment and retention 3. Robust performance management and development practices in place. 4. Flexible terms and conditions of employment 5. Appropriate employee support mechanisms in place through the health and well being and counselling service agenda. 6. Organisational Workforce Development Programme 7. Use of statistical data to shape activity relating to recruitment and retention 8. Workforce Strategy and Development Plan which is reviewed by LGSS Management Board on a quarterly basis.	3	4	12	1. LGSS Management Board will review the workforce strategy and action plan quarterly 2. Production of common training programme by OWD taken from service needs and compiled from PADP outcomes (annually) 3. Annual employee survey to feed into LGSS service improvement plans	LGSS MB LGSS LGSS SAC&S	Jan-16 Sep-16 Nov-15		G G G	LGSS Management Board LGSS Service Assurance, Customers and Strategy	
4	The Council does not achieve best value from its procurement and contracts	1. ineffective procurement processes 2. Lack of awareness of procurement processes across the Council 3. Ineffective contract management processes 4. Untrained contract managers	1. Poor value for money 2. Legal challenge 3. Wasted time and effort in contractual disputes	DoLPG	1. Contract Procedure Rules and Procurement Best Practice Guidance kept updated with changes in best practice 3. Procurement Training 4. Central Contract register 5. Use of checklist (Summary Procurement Proposal) on all new procurement activity undertaken via central Procurement team. <i>This includes a review of options to achieve optimal value and where feasible captures existing costs and new costs after the procurement.</i>	2	3	6	1. Audit reviews to provide assurance that individual managers have the appropriate skills and training 2. Audit reviews to provide assurance on the effectiveness of contract management in selected contracts	HIA HIA	Mar-16 Mar-16		G G		
		1. Insufficient funding is obtained from a variety of sources, including growth funds, section 106 payments, community infrastructure levy and other planning contributions, to deliver required infrastructure . This is exacerbated by austerity measures and reduced government funding for local authorities	1. Key infrastructure, services and developments cannot be delivered, with consequent impacts on transport, economic, environmental, and social outcomes. This could also result in greater borrowing requirement to deliver essential infrastructure and services which is		1. Maximisation of developer contributions through Section 106 negotiations. 2. Prudential borrowing strategy is in place.				1. Maintain dialogue with Cambridge City Council and South Cambridgeshire District Council to input into Community Infrastructure Levy prior to adoption of the Local Plan (Adoption of CIL anticipated 2016) 7. Investigate the potential for use of Tax Increment Financing and other innovative forms of funding.	HoTIPF Exec Director, ETE	2016 Ongoing		G G		

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9	Failure to secure funding for infrastructure	local authorities	services which is unsustainable.	ED ETE ED CFA	3. Section 106 deferrals policy is in place.	4	4	16					G		
		2. Significant reduction in school infrastructure funding in 2016/17 from £34m per annum to £4m			4. External funding for infrastructure and services is continually sought including grant funding .				9. Assist service areas define their infrastructure requirements needs to be pulled together within one policy -document for use - the Cambridgeshire Infrastructure Plan led by the Joint Strategic Planning Unit.	HoTIPF	Spring-2015	Dec-15	G	HoTIPF - Head of Transport Infrastructure Policy and Funding	
					5. Maintain dialogue with Huntingdonshire District Council and East Cambridgeshire District Council where Community Infrastructure Levy is in place to secure CIL monies for County Projects.				10. Scope out potential for a more joined up approach to CIL and investment in infrastructure	HoTIPF	Spring-2015	Autmn 2015	G	SD S&C - Service Director, Strategy and Commissioning	
					6. Strategic development sites dealt with through S106 rather than CIL and S106. In dealing with sites through S106 alone, the County Council has direct involvement in negotiation and securing of developer contributions to mitigate the impact of a specific development.				12. Seek to maximise potential Basic Need capital allocations through submission of a robust evidence-based School Capacity Annual Return to the Department for Education.	Exec-Director, CFA	Aug-15		G	ED CFA - Exec Director, Children, Families and Adults	
					7. County planning obligation strategy being developed for district's and CCC use.				14. Develop a New Communities Strategy to provide clearer arrangements for how CCC will support people moving into new communities.	SD S&C			G		
					8. Lobby with LGA over infrastructure deficit				15. County Planning obligation strategy being developed for district's and CCC use.	HoGE	Dec-15		G		
					9. On-going review, scrutiny and challenge of design and build costs to ensure maximum value for money.										
					10. Coordination of requirements across Partner organisations to secure more viable shared infrastructure.										
					11. Respond to District Council Local Plans and input to infrastructure policy at all stages of the Local Plan process.										

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15	Failure of the Council's arrangements for safeguarding vulnerable children and adults	1. Severe family crisis despite the robust arrangements in place designed to prevent harm to adults and children 2. Insufficient skilled and experienced staff in Social Care. 3. Instability of social care workforce. 4. Quality Assurance processes fail to identify poor practice. 5. Volume of work exceeds staff capacity. 6. Information not shared effectively between different parts of the safeguarding system. 7. Poor case recording and record sharing.	1. Harm to a child (including in Domestic Violence situations) or an adult receiving services from the Council 2. Reputational damage to Council	ED CFA	1. Multi-agency Safeguarding Boards	3	5	15	3. Implement plan to integrate adult safeguarding into the Multi-agency Safeguarding Hub (MASH)	SD ASC	Jul-15	01/09/2015 Jan 16	G	ED CFA - Executive Director Children, Families and Adults SD ASC - Service Director, Adult Social Care	Revised date and status due to difficulty recruiting Revised date due to the need to ensure that Masking Safeguarding Personal is embedded throughout the guidance meaning a rewrite of the current procedures
					2. Safeguarding Procedures, monitored during on-going supervision, and via service quality monitoring arrangements including case audits.				4. Revision to safeguarding procedures to support government initiative 'Making Safeguarding Personal' as referred to in current guidance for the Care Act.	SD ASC	Oct-15	Jan-16	G		
					3. Adults Safeguarding Practice Guidance and Procedures in place for Partners and reviewed regularly										
					4. Regular sharing of information with regulating bodies, including regulator reviews across Social Care Services.										
					5. Skilled and experienced safeguarding leads & their managers.										
					6. Comprehensive and robust recruitment and training and development policies for staff, including safer employment practices and arrangements for induction and ongoing development including case recording.										
					7. Common Assessment Framework to identify children at risk.										
					8. Continuous process of updating practice and procedures, linking to local and national trends, including learning from local and national reviews such as Serious Case Reviews.										
					10. Health and Wellbeing Strategy includes commitment from partners to safeguarding and a focus on the prevention of domestic violence, raising awareness and providing appropriate support for victims										
					11. Multi Agency Safeguarding Hub supports effective referral of vulnerable people across agencies										
					12. Robust process of internal QA and audit										
					13. Revised Social Work Unit model										
					14. Next steps Board supports and monitors Children's safeguarding improvement										
					15. Mental Capacity Act/Deprivation of Liberty (DoL) Governance group oversees DoL legislation requirements, including implications of the supreme court judgements										
					16. Safeguarding Adults Board includes business plan 2014-17										
					17. Adult Safeguarding training strategy including training for GPs										
					18. Whistleblowing policy										
					19. Complaints process informs practice										
					20. Children's and Adults Social Care Performance Board monitors performance and thresholds										
					21. Robust challenge and partnership engagement through the LSCB										
					22. Children's and Adults Social Care Recruitment and Retention Strategy										
					23. Systematic review of referrals within the IAT to ensure effective triaging of new referrals										
					24. Early Help QA Framework and Practice Standards										
					25. Early Help Performance Framework										
					26. Joint protocols for case transfer E&P to Children's Social Care										
					27 Effective step down protocols										
					28. Change to safeguarding required by the Care Act 2014 overseen by the Safeguarding Adults Board and the Transforming Lives/Care Act programme Board. Implementation began April 2015 in line with legislation and current guidance and will be reviewed and adapted as further national guidance becomes available										
					29. Coordinated work between Police, County Council and other agencies to identify child sexual exploitation, with the oversight of the LSCB										
		1. Staff unaware of	1. Adverse reports from		1. LGSS legal team robust and up to date with appropriate legislation.										

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20	Non compliance with legislative and regulatory requirements	changes to legislative/regulatory requirements 2. Lack of staff training 3. Lack of management review	regulators 2. Criminal or civil action against the Council 3. Reputational damage	CE	2. LGSS legal team brief Corporate Leadership Team on legislative changes 3. Service managers kept abreast of changes in legislation by the Monitoring Officer, Gov departments and professional bodies 4. Monitoring Officer role 5. Code of Corporate Governance 6. Community impact assessments required for key decisions 7. Business Planning process used to identify and address changes to legislative/regulatory requirements 8. Constitutional delegation to Committees and SMT 9. H&S policy and processes 10. Testing of retained learning	2	4	8							
21	Business Disruption	1. Loss of staff (large quantities or key staff) 2. Loss of premises (including temporary denial of access) 3. Loss of IT, equipment or data 4. Loss of a supplier 5. Loss of utilities or fuel 6. Flu Pandemic	1. Inability to deliver consistent and continuous services to vulnerable people 2. School closures at critical times impacting students' ability to achieve 3. Inability to fully meet legislative and statutory requirements 4. Increase in service demand 5. Inability to respond to citizens' request for services or information 6. Lasting reputational damage	CD CST	1. Corporate and service business continuity plans 2. Relationships with the Unions including agreed exemptions 3. Corporate communication channels 4. Multi-agency collaboration through the Cambridgeshire & Peterborough Local Resilience Forum (CPLRF) 5. First phase of IT resilience project including the increased alternative power/environment conditions in major machine rooms 6. Operational controls 7. Resilient Internet feed 8. Business continuity testing 9. CCC corporate BCP Group incl LGSS BC leads	3	4	12	3. Project to establish 2nd LGSS data centre for resilience/backup of all systems, in addition to Scott House 12. Address the management agreed actions from the Business Continuity Audit	DoIT HoEP	Mar-13 Sep-15	Dec-15	G G	DoIT - Director of Information Technology HoEP - Head of Emergency Planning HIA&RM - Head of Internal Audit and Risk Management	
22	The Cambridgeshire Future Transport programme fails to meet its objectives within the available budget	1. Cambridgeshire Future Transport fails to deliver effective, efficient and responsive passenger transport services around Cambridgeshire	1. The accessibility needs of Cambridgeshire residents are not met, contributing to social exclusion, poor take up of employment and education opportunities, and reduced quality of life. 2.- Failure to complete on time will mean business plan savings are not achieved.	DoSD	1. A Governance group, including member representation from each of the districts, County, NHS, Cambridgeshire ACRE is in place to oversee the programme 2. The Cambridgeshire Future Transport programme board consisting of representatives from ETE, CFA and Comms 3. Strategic business case, Risks and Issues Log and programme is in place. 4. Communications strategy has been developed. 5. Engagement strategy including stakeholder mapping has been developed.	3	3	9	2. Identify suitable delivery models for areas E, F, G E - A14 Corridor F - A1 Corridor and A14 G - Harston, Great Shelford 4. Manage the review of the commissioning of transport across all forms of provision in the county 3. Identify suitable delivery models for areas K, L, M K - Chatteris, March, Wisbech L - Goffield, Leverington M - Melbourn, Bassingbourn 5. A14 Corridor, A1 Corridor/A14, Harston and Great Shelford: Tenders for services 400 and 401 are currently being evaluated. 6. St Ives, Ramsey, Whittlesey, St Neots, Brampton, Isleham and Fordham: Tenders for services 21, 31, 46, 47 and 901-904 are currently being evaluated.	HoPT HoPT HoPT HoPT HoPT	 Mar-16 Sep-15 Oct-15 Sep-15	Oct-15	G G G G G	HoPT - Head of Passenger Transport	

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					6. Bi-weekly project team meetings.				7. Chatteris, March, Wisbech, Gorfield, Leverington, Melbourn, Bassingbourn: Tenders for services 9, 35, 46 and 390 are currently being evaluated. Community led timetables for the remaining services continue to be developed. 8. Manage the review of the commissioning of transport across all forms of provision in the County.	HoPT	Oct-15	Jan-16	G		
					7. Updates are provided monthly for Members via Key Issues.					HoPT	Mar-17		G		
					8. Two year programme in place for the review of the commissioning of services.										
23	Major Fraud or Corruption	1. Non compliance with the internal control framework and lack of awareness of anti-fraud and corruption processes. 2. Increased personal financial pressures on individuals as a result of economic circumstances	1. Reputational damage 2. Financial loss	CE	1. Financial Procedure rules				3. Implement anti bribery policy	HIARM	Mar-14	Dec 15	A	HIARM - Head of Internal Audit and Risk Management	
					2. Anti Fraud and Corruption Strategy incl Fraud Response Plan				4. Fraud awareness campaigns	HIARM	Dec-15		G	HIARM - Head of Internal Audit and Risk Management	
					3. Whistle blowing policy										
					4. Codes of conduct	2	3	6							
					5. Internal control framework										
					6. Fraud detection work undertaken by Internal Audit										
					7. Awareness campaigns										
					8. Anti Money Laundering policy										
					9. Monitoring Officer/Democratic Services role										
					10. Publication of spend data in accordance with Transparency Agenda										
					11. New Counter Fraud Team established in LGSS										
24	A lack of Information Management and Data Accuracy and the risk of non compliance with the Data Protection Act	1. Failure to equip staff and managers with the training, skills, systems and tools to enable them to meet the statutory standards for information management. 2. Failure to ensure that information and data held in systems (electronic and paper) is accurate, up to date, comprehensive and fit for purpose to enable managers to make confident and informed decisions.	1. Adverse impact on Council's reputation. 2. Adverse impact on service delivery, as unable to make informed decisions. 3. Financial penalties. 4. Increase in complaints and enquiries by the ICO. 5. Decisions made by managers are not appropriate or timely.	CD CST	1. Governance; SIRO, CIO, Corporate Information Management Team encompassing Information Management, Information Governance, Records Management, policies confirming responsibilities (see below) Data protection registration requirements				6. Roll out of EDRM to manage the information lifecycle (including information standards). Task and finish group established to drive forward greater awareness raising and training	IM	Mar-13		G	IM - Information Manager	
					2. Policies: Data Protection, Freedom of Information, Information Security Incidents, Mobile Devices, Code of conduct, Retention schedules, IT security related policies (computer use, email), Information Management Strategy				8. Review e-safety policy	GDCST	Nov-13		A	Corporate Director, Customer Services and Transformation	
					3. Procedures: FOI, Subject Access Request Handling, Records Management, service level operational procedures,										
					4. Tools: Encrypted laptops and USB sticks, secure email and file transfer solutions, asset registers (USB sticks, encrypted laptops)	3	3	9							
					5. Training and awareness: Data Protection, information security, information sharing, Freedom of Information and Environmental Information Requests										
					6. Advice: Information Management advice service (IM, IG, RM, security), Information Management addressed via the Gateway project										
					7. Information asset catalogue										
					8. Information sharing protocols embedded internally and with partners										
					9. Audit/QA of accountabilities process										
					10. e-safety policy										

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26	Increasing manifestation of Busway defects	1. Failures of Busway bearings or movement of foundations continue and increase	1. Significant and ongoing costs to maintain the Busway or restricted operation of the Busway to the extent that it will no longer be attractive to operators or passengers.	ED ETE	1. Monitoring and inspection regime in place	2	5	10	3. Prepare a strategy for the procurement of a contract to rectify the busway defects. This has been put on hold as a result of negotiations with Contractor (Action 6) leading to the drawing up of proposals for further surveys and monitoring to improve understanding of the busway behaviour	SD S&D ETE		Oct-15	G	Service Director, Strategy & development, ETE.	
					2. Defects have been notified to Contractor in accordance with Contract. The Contractor has failed to investigate the defects or correct the defects within the defect correction period. A process is established to record defects and pass on to the Contractor				4. Engage with bus operators, Busway users and prospective contractors to identify working methods that minimise disruption during the defect correction works. On hold pending surveys and monitoring.	SD S&D ETE		Jan-16	G		
					3. Causes of defects have been investigated and identified by the Project Manager				Survey and investigation work. Programme of investigation and surveys agreed with BAM Nuttall to better understand nature, cause and possible solutions to defects. Contracts are let and surveys to take 6 months, commencing August 2015. Other actions put on hold pending outcomes.	SD S&D ETE	Feb-16		A		
					4. The Project Manager has assessed the cost of correcting the defects. Under the terms of the Contract this is payable by the Contractor.										
					5. Independent Expert advice has been taken confirming that the defects are defects under the Contract and that a programme of preventative remedial action is required and will be cheaper overall and less disruptive in the long run than a reactive response.										
					6. Legal Advice has been taken confirming that the defects are defects under the contract and that the Council has a good case for recovering the cost of correction from the Contractor										
					7. Retention monies held under the contract have been withheld from the Contractor and used to meet defect correction and investigation costs.										
					8. Funds have been set aside from the Liquidated Damages withheld from the Contractor during construction, which are available to meet legal costs										
					9. General Purposes Committee have resolved to correct the defects and to commence legal action to recover the costs from the Contractor										
					10. Initially defects are being managed on a case by case basis until the contractual issues are resolved, minimising impact on the public.										
27	The Pension Fund has the potential to become materially under funded	2. Contribution levels do not maintain the level of the fund 3. The longevity of scheme members increases 4. Government changes to pensions regulations 5. Volatility of financial markets 6. Change to tax threshold causing exceedingly high contribution 7. Shrinking workforce	1. Significant increases in revenue contributions to the Fund are necessary placing additional savings requirements on services	CFO	1. Governance arrangements including CCC Constitutional requirements and Pensions Committee including response to Hutton enquiry 2. Investment Panel work plan 3. Triennial valuation 4. Risk agreed across a number of fund managers 5. Fund managers performance reviewed on a regular basis by Pensions Committee 6. Opt in legislation	3	5	15							

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28	Lack of capacity to respond to rising demand for service provision	1. Significant increase in the numbers of people requiring services 2. Increase in the acuity of needs 3. Resourcing pressures within the Council. 4. Big thematic change does not result in tangible transformation at front line. 5. Welfare reform brings increased vulnerability. 6. Preventative services reductions risk increasing acuity of need. 7. NHS transition brings increased financial pressures. 8. Sudden increase in population in one area due to large building development increases demand.	1. Client dissatisfaction and increased risk of harm. 2. Reputational damage to the council. 3. Failure to meet statutory requirements. 4. Regulatory criticism. 5. Civil or criminal action against the Council	ED CFA	1. Use of trend data to identify children's needs at the earliest stage 2. Data regularly updated and monitored to inform service priorities and planning 3. Joint Strategic Needs Assessment provides information regarding demographics and need, which is used to inform service planning 4.Business planning process ensures resources are matched to need 5. Cross-district Welfare Reform Strategy Group supports early identification of need and joint planning. 6. Business planning proposals address future demand for services. 7. Looked After Children Placement Strategy 8. CFA Performance Board monitors performance of service provision 9. Strategy for tackling child and family poverty and economic disadvantage in Cambridgeshire 2014-17 agreed with multi agency commitment	3	4	12	1. Delivery of 2015/16 demand management BP savings monitored through the CFA Performance Board 2. Develop and deliver Older People's Programme 3. Develop and deliver our Early Help offer 4 Refresh Looked After Children Placement Strategy 5. Developing the Strategy for Building Community Resilience	HoS Strat SD OP SD E&P HoS Strat SD E&P	Mar-16 Mar-15 Mar-14 Mar-15 Nov-15	 Mar-16 Sep-15 Nov-15	 A A G A G	HoS Strat - Head of Service Strategy SD E&P - Service Director, Enhanced and Preventative SD OP - Service Director, Older People and Mental Health HoS CID - Head of Service Children's Innovation and Development	
29	Failure to address inequalities in the county	1. Impact of wider economic and social determinants, which may require mitigation through Council services. 2. Failure to target/promote services to disadvantaged or vulnerable populations, or in areas of deprivation, appropriately for local need.	1. Worsening inequalities between geographical areas and/or disadvantaged or vulnerable populations, including health, educational achievement, income.	CE	1. Council's business plan 2. Committee monitoring of indicators for outcomes in areas of deprivation (following full Council motion) 3. Joint Strategic Needs Assessment, Annual Public Health Report, and Joint Health and Wellbeing Strategy (Health inequalities) 4. Implementation of Health Committee Priority 'Health Inequalities' actions and targetting of Public Health programmes (health inequalities) 5. Accelerating achievement strategy (educational outcomes) 6. Child Poverty Strategy (income) 7. Targetted services e.g: Travellers Liaison, Traveller Health Team, Chronically excluded adults team etc. 8. Multi-agency safeguarding hub 9. Buy with confidence approved trader scheme. 10. Cambridgeshire Inequalities Charter 11. Wisbech 20:20 programme	3	4	12	Implementation of health inequalities aspects of Joint Health and Wellbeing Strategy Implementation of Accelerating Achievement strategy Monitoring of inequalities indicators by Service Committees Further actions to be added by directorates	DoPH DoCFA SMT	TBC TBC TBC	 			

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30	Failure to deliver Waste savings / opportunities and achieve a balanced budget	Failure to: 1) deliver Household Recycling Service savings, 2) realise savings opportunities from waste contracts 3) manage operational risk of unforeseen contractual events	1.Savings not delivered and potential increased costs leading to significant budget pressures.	ED ETE	1. Strong contract management and close working with legal and procurement to reduce unforeseen costs where possible. 2. The existing contract is in service delivery phase - the protection that is provided by the contract terms and conditions is in place. 3. Officers working closely with DEFRA, WIDP, Local Partnerships, WOSP and other local authorities 4. The contract documentation apportions some risks to the contractor, some to the authority and others are shared. 5. Clear control of the risk of services not being delivered to cost and quality by levying contractual deductions and controls if the contract fails or issues arise. 6. During the procurement process, the authority appointed a lead to negotiate risk apportionment. The results of the negotiation relating to financial risk are captured in the Payment Mechanism (schedule 26) and Project Agreement that form part of the legally binding contract documentation.	3	5	15	1. Local Partnership Programme Manager to propose any amendments to the council's contract management arrangements. 2. Identify training requirements and deliver training to contract management team in A&C to ensure the service is delivered in accordance with the contract 3. Continue close working with DEFRA, WIDP, WOSP and Local Partnerships on specific issues identified through initial financial and legal reviews to resolve legacy issues with contract 4. Prepare the contract management team to ensure all requirements of the contract are delivered to time and cost 5. Review contractor's self-reporting to ensure that failures are reported and the relevant deductions made 6. Legacy issues resolved	A&C A&C A&C A&C A&C	Dec-15 Nov-15 Mar-16 Jan-16 Nov-15 Dec-15		G G G G G G	A&C - Assets and Commissioning	

SCORING MATRIX (see Risk Scoring worksheet for descriptors)

VERY HIGH (V)	5	10	15	20	25
HIGH (H)	4	8	12	16	20
MEDIUM (M)	3	6	9	12	15
LOW (L)	2	4	6	8	10
NEGLECTIBLE	1	2	3	4	5
IMPACT LIKELIHOOD	VERY RARE	UNLIKELY	POSSIBLE	LIKELY	VERY LIKELY

Risk Owners

CD CS&T - Sue Grace
CE - Gillian Beasley
DoPTT - Christine Reed
DoLPG - Quentin Baker
ED ETE - Graham Hughes
ED CFA - Adrian Loades
DoSD - Bob Menzies
CFO - Chris Malyon

RAG RATING

RED rated risk
AMBER rated risk
GREEN rated risk

RISK SCORES

16 - 25
5 - 15
1 - 4

RISK SCORING MATRIX

VERY HIGH (V)	5	10	15	20	25
HIGH (H)	4	8	12	16	20
MEDIUM (M)	3	6	9	12	15
LOW (L)	2	4	6	8	10
NEGLIGIBLE	1	2	3	4	5
IMPACT LIKELIHOOD	VERY RARE	UNLIKELY	POSSIBLE	LIKELY	VERY LIKELY

Red scores - excess of Council's risk appetite – action needed to redress, quarterly monitoring

Amber scores – likely to cause the Council some difficulties – quarterly monitoring

Green scores – monitor as necessary

Descriptors to assist in the scoring of risk impact are detailed below

Likelihood scoring is left to the discretion of managers as it is very subjective

IMPACT DESCRIPTORS

The following descriptors are designed to assist the scoring of the impact of a risk:

	Negligible (1)	Low (2)	Medium (3)	High (4)	Very High (5)
Legal and Regulatory	Minor civil litigation or regulatory criticism	Minor regulatory enforcement	Major civil litigation and/or local public enquiry	Major civil litigation setting precedent and/or national public enquiry	Section 151 or government intervention or criminal charges
Financial	<£0.5m	<£1.0m	<£5m	<£10m	>£10m
Service provision	(a) Insignificant disruption to service delivery	(a) Minor disruption to service delivery	(a) Moderate direct effect on service delivery	(a) Major disruption to service delivery	(a) Critical long term disruption to service delivery
People and Safeguarding	No injuries	Low level of minor injuries	Significant level of minor injuries and/or instances of mistreatment or abuse of an individual for whom the Council has a responsibility	Serious injury and/or serious mistreatment or abuse of an individual for whom the Council has a responsibility	Death of an employee or individual for whom the Council has a responsibility or serious mistreatment or abuse resulting in criminal charges
Reputation	No reputational impact	Minimal negative local media reporting	Significant negative front page reports/editorial comment in the	Sustained negative coverage in local media or negative	Significant and sustained local opposition to the Council's policies

			comment in the local media	negative reporting in the national media	policies
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