

PERFORMANCE REPORT – QUARTER 3 2019/20

To: **Communities and Partnership Committee**

Meeting Date: **12 March 2020**

From: **Adrian Chapman, Service Director of Community and Safety**

Electoral division(s): **All**

Forward Plan ref: **N/A** *Key decision:* **No**

Purpose: **To provide performance monitoring information**

Recommendation: **The Committee is asked to:**

**Note and comment on performance information and
take remedial action as necessary.**

<i>Officer contact:</i>		<i>Member contacts:</i>	
Name:	Tom Barden	Names:	Cllr Criswell
Post:	Head of Business Intelligence	Post:	Chair
Email:	Tom.barden@cambridgeshire.gov.uk	Email:	Steve.criswell@cambridgeshire.gov.uk
Tel:	07824 626540	Tel:	01223 706398

1 BACKGROUND

- 1.1 This performance report provides information on the status of performance indicators the Committee has selected to monitor to understand performance of services the Committee oversees.
- 1.2 The report covers the period of Q3 2019/20, up to the end of December 2019. Performance information is presented in the new standard performance reporting template.
- 1.3 The full report is attached as **Appendix 1**. It contains information on
- Current and previous performance and projected linear trend
 - Current and previous targets (not all indicators have targets, this may be because they are being developed or because the indicator is being monitored for context)
 - Red / Amber / Green / Blue (RAGB) status
 - Direction for improvement (this shows whether an increase or decrease is good)
 - Change in performance (this shows whether performance is improving (up) or deteriorating (down))
 - Statistical neighbour performance (only available where a standard national definition of indicator is being used)
 - Indicator description
 - Commentary on the indicator
- 1.4 The following RAGB statuses are being used:
- Red – current performance is 10% or more from target
 - Amber – current performance is off target by less than 10%
 - Green – current performance is on target or better by up to 5%
 - Blue – current performance is better than target by 5% or more
- Red and Blue indicators will be reported to General Purposes Committee in a summary report.
- 1.5 Information about all performance indicators monitored by the Council Committees will be published on the internet at <https://www.cambridgeshire.gov.uk/council/finance-and-budget/finance-&performance-reports/> following the General Purposes Committee meeting in each quarterly cycle.

2 CURRENT PERFORMANCE

2.1 The performance report contains information on the following priority areas identified by the Committee where quantitative data is available:

- Libraries
- Domestic Abuse and Sexual Violence
- Hate Crime
- Adult Skills Service
- Tackling Poverty and Social Mobility
- Wisbech 2020

2.2 This quarter includes information on indicator descriptions and commentary that was not included in the previous issue.

2.3 As these are new indicators, many do not have targets. Targets are important in providing a clear statement of ambition, but they also need to be carefully considered to avoid introducing perverse incentives and to ensure that they are achievable and realistic. Now the indicator set has been established, over the next quarter the indicators will be reviewed to provide a recommendation about whether targets can be set and at what level.

Source Documents	Location
None	N/A