

**CUSTOMER SERVICE & TRANSFORMATION AND LGSS MANAGED FINANCE  
AND PERFORMANCE REPORT - MAY 2014**

*To:* **General Purposes Committee**

*Meeting Date:* **1<sup>st</sup> July 2014**

*From:* **Chief Finance Officer**

*Electoral division(s):* **All**

*Forward Plan ref:* **N/a**

*Key decision:* **No**

*Purpose:* **To provide Committee with the May 2014 Finance and Performance information for Corporate Services and LGSS Cambridge Office.**

*Recommendation:* **The Committee is asked to note the report and to approve the list of Customer Service & Transformation and LGSS Managed performance indicators for ongoing reporting.**

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## **1. BACKGROUND**

- 1.1 At its meeting in May, Committee was informed that it will receive the Corporate Services and LGSS Cambridge Office Finance and Performance Report at each of its future meetings, where it will be asked to both comment on the report and potentially approve recommendations, to ensure that the budgets and performance indicators for which the Committee has responsibility, remain on target.

## **2. MAIN ISSUES**

- 2.1 Attached as Appendix 1 is the May 2014 Finance and Performance report.
- 2.2 The Committee is asked to approve the list of Customer Service & Transformation and LGSS Managed performance indicators for ongoing reporting.

## **3. ALIGNMENT WITH CORPORATE PRIORITIES**

### **3.1 Developing the local economy for the benefit of all**

There are no significant implications for this priority.

### **3.2 Helping people live healthy and independent lives**

There are no significant implications for this priority.

### **3.3 Supporting and protecting vulnerable people**

There are no significant implications for this priority.

## **4. SIGNIFICANT IMPLICATIONS**

### **4.1 Resource Implications**

This report sets out details of the overall financial position of the Corporate Services and LGSS Cambridge Office for May 2014.

### **4.2 Statutory, Risk and Legal Implications**

There are no significant implications within this category.

### **4.3 Equality and Diversity Implications**

There are no significant implications within this category.

### **4.4 Engagement and Consultation Implications**

No public engagement or consultation is required for the purpose of this report.

### **4.5 Localism and Local Member Involvement**

There are no significant implications within this category.

#### 4.6 Public Health Implications

There are no significant implications within this category.

Source Documents	Location
CS and LGSS Cambridge Office Budgetary Control Report (May 2014) Performance Management Report & Corporate Scorecard (May 2014) Capital Monitoring Report (May 2014)	Room 301 Shire Hall Cambridge