



Cambridgeshire Libraries feedback form 2023

We would love to take the opportunity to hear and share some of your thoughts on what the library means to you. Tell us what you value most about your library service and help us to improve what we offer.

To find out about our services please visit our website <https://www.cambridgeshire.gov.uk/residents/libraries-leisure-culture/libraries> (<https://www.cambridgeshire.gov.uk/residents/libraries-leisure-culture/libraries>).

Please complete the following survey to let us know your views by 31st October

This survey should take no more than 5 minutes to complete.

Please click "next" below to begin the survey.

Paper copies of the survey are available in our libraries

The information you are providing will assist informing Cambridgeshire County Council in provision of services and will be held in accordance with data protection legislation. Further information about how we collect and use personal data, and your rights around this, can be found at [Privacy statement - Cambridgeshire County Council](https://www.cambridgeshire.gov.uk/council/data-protection-and-foi/information-and-data-sharing/privacy-statement) (<https://www.cambridgeshire.gov.uk/council/data-protection-and-foi/information-and-data-sharing/privacy-statement>).

By completing the survey you confirm you are happy for Cambridgeshire Libraries to use information you have provided in this survey to review and promote the library and our services. We may use your comments anonymously for promotional purposes.

1. Are you a member of Cambridgeshire Libraries?

Yes

No

2. Which Cambridgeshire library/libraries do you use?

3. What do you use your library for? (tick all that apply)

Books

Storytime

eBooks

Engage Extra

eMagazines

Craft events

eNewsletters

The Library Presents arts programme

eAudiobooks

A quiet space

Information enquiry (general info, community info, local history info, business info, health info etc.)

A place to meet friends

A study space

Engage talks

A working space

Read A Little Aloud sessions

To volunteer

Computer use

Other (please specify):

Reading Groups

Rhymetime



4. How often do you visit the library? *

- More than once a week
- Once a fortnight
- Once a month
- Less often
- Once a week

5. What benefit does visiting your library have for you / members of your household? Tick all that apply. *

- | | |
|--|---|
| <input type="checkbox"/> Enjoying reading | <input type="checkbox"/> Having a chance to be creative |
| <input type="checkbox"/> Discovering new books and topic to enjoy | <input type="checkbox"/> Having somewhere friendly and trusted to go, to get help to get online |
| <input type="checkbox"/> Learning to read | <input type="checkbox"/> Using the computers |
| <input type="checkbox"/> Learning a new language | <input type="checkbox"/> Using the WIFI |
| <input type="checkbox"/> Having somewhere to go, to find out whatever I need | <input type="checkbox"/> Using online resources (eAudiobooks, encyclopaedias etc) |
| <input type="checkbox"/> Enjoying a variety of events and workshops | <input type="checkbox"/> Borrowing digital equipment (laptops and tablets) |
| <input type="checkbox"/> Learning about different cultures | <input type="checkbox"/> Bringing people together |
| <input type="checkbox"/> Entertainment | <input type="checkbox"/> Making friends, meeting people and social interactions |
| <input type="checkbox"/> Having fun | <input type="checkbox"/> Saving money |

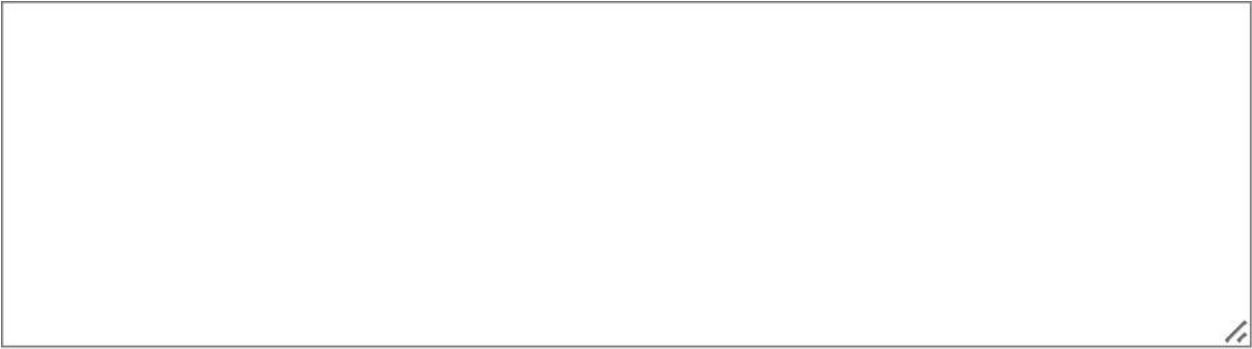
- A space for children to explore the world around them
- Learning new things
- Developing new skills
- Discovering new personal interests

- Green and environmentally friendly
- Helps wellbeing
- An inclusive space to access resources

Comments:

6. What does your library mean to you?

7. Which other services and events would you like to see in your library?



Finish Survey

Powered by **SmartSurvey** (<https://www.smartsurvey.co.uk/>)