

**CAMBRIDGESHIRE AND PETERBOROUGH HEALTH AND CARE SYSTEM
TRANSFORMATION PROGRAMME**

To: Health and Wellbeing Board

Date: 19 November 2015

From: Dr Neil Modha, Chief Clinical Officer (Accountable Officer)
Cambridgeshire and Peterborough Clinical Commissioning Group

1.0 PURPOSE

1.1 Cambridgeshire and Peterborough Health and Care System Transformation Programme last presented information to the Health and Wellbeing Board on 17 September 2015. This paper updates the Health and Wellbeing Board on this planning process.

2.0 BACKGROUND

2.1 Strategic aims and values

The strategic aims and values of the programme remain:

- People at the centre of all that we do
- Empowering people to stay healthy
- Developing a sustainable health and care system
- Improving quality, improving outcomes.

2.2 Update

Cambridgeshire and Peterborough Clinical Commissioning Group (CCG) is leading a process to plan changes to the health system that will improve outcomes for people and enable financial sustainability. This process involves providers, partners and patients and has four phases.

The programme continues to work on the following areas:

- Detailed analysis of the issues facing the health system, working with key stakeholders about areas of challenge. The Change Document for the programme has been updated
- Engagement with the public around the key challenges facing the health system now and into the future
- Getting feedback from the public about current services and how they think things could change.

2.3. Changes since the last update to the Health and Wellbeing Board on 17 September

2.3 a Progress of the engagement work

- Pre-engagement work with the public in the challenges facing the health system continues.
- “Fact packs” for each locality have been produced to support this. These are shown in the appendix.
- Formal engagement with the public on the key changes facing the health system is expected to take place early in 2016.

2.3 b Public Involvement Assembly

The second round of Public Involvement Assembly sessions takes place in October and November. Everyone is welcome to the sessions, which are being held in eight locations.

All workshops take place between 6.30pm and 8.30pm as follows:

- Wednesday 21 October – Wisbech – Wisbech Library, Ely Place, PE131EU
- Thursday 22 October – Peterborough – The Fleet, Fleet Way, PE28DL
- Tuesday 03 November – Ely – The Cathedral Centre, Palace Green, CB74EW
- Wednesday 04 November – Huntingdon – Huntingdon Town Hall, Market Hill, PE293PJ
- Tuesday 10 November – Cambridge – Central Library, Lion Yard, CB23QD
- Thursday 12 November – St Neots - St Neots Library, Priory Lane, St Neots PE19 2BH
- Tuesday 17 November – Chatteris – The King Edward Community Centre, King Edwards Road, Chatteris, Cambs PE166NG
- Tuesday 24 November - Little Shelford Memorial Hall, Church Street, Little Shelford, Cambridge, CB225HG – 6.30pm to 8.30pm.

The workshops are a continuation of the Cambridgeshire and Peterborough Fit for the Future NHS Saturday Cafés and Public Involvement Assembly sessions that were held this summer.

As a direct result of feedback from the last round of the Public Involvement Assembly a leaflet is being prepared to explain how people can return unwanted equipment.

Residents who attended the first sessions have been invited and the sessions have been advertised via the local media and social media, and an email via the CCG Stakeholder database, to encourage more people to join the sessions. Posters and flyers will be displayed in venues in advance of each event. The workshops will cover:

- feedback received during the events over the summer and how that is being used
- localised fact packs to allow an informed debate on shaping health services in the future.

The Programme will plan separate events to engage with people, such as those with caring responsibilities for young children, who are unable to attend early evening meetings.

2.3.c Development of the Urgent and Emergency Care Vanguard

In July Cambridgeshire and Peterborough CCG was successful in being awarded Vanguard status for the Urgent and Emergency Care element of the NHS New Care Models (NCM) programme, bringing the 'Five Year Forward View' into action.

The CCG was one of eight sites selected nationally, tasked with implementing the recommendations set out in Sir Bruce Keogh's review of Urgent and Emergency Care (UEC). The Keogh review recommended that there be **no consultation in isolation**. What this means in practice is that patients accessing the urgent and emergency care system, whether by phone via 999 or 111, or digitally, should be provided with the necessary advice regarding how to manage their own condition (self-care) or be provided with seamless access to UEC services via direct booking. This could be directly into a GP/dental appointment or to a designated urgent care centre. An overview of the model is presented in appendix 2.

The CCG is in the process of setting up the Vanguard programme which is underpinned by five workstreams, see appendix 3. The Vanguard Programme has established a Strategic SRG (SSRG) to act as the Programme Board to oversee the delivery of each of the workstreams. The board meets monthly and is comprised of clinicians, managers and subject matter experts representing each area of work.

The programme is in the 'set up' phase and will be accountable via the SSRG to the System Transformation Programme (STP) board. Further updates will be provided in due course that describes the aims and objectives of each workstream.

2.3.d Scoping of the prevention work that is needed to maximise wellbeing and reduce demand for services

Activity modelling undertaken as part of the programme has shown that conditions such as obesity are likely to be a cause of half of the increase in demand on health services.

The Director of Public Health is scoping a prevention workstream which aims to promote wellbeing and reduce the need for health and care services. This will be presented to the System Transformation Programme Board on 16 November.

3 NEXT STEPS

The System Transformation Programme Board will meet on 16 November 2015. It is expected to agree recommendations to put forward to Cambridgeshire and Peterborough Clinical Commissioning Group's Governing Body for engagement on potential ideas for change. We will update the Health and Wellbeing Board on the outcomes from that meeting.

4 RECOMMENDATIONS

Health and Wellbeing Board members are asked to note this update.

SOURCE DOCUMENTS

Source Documents	Location
<ul style="list-style-type: none">Cambridgeshire and Peterborough health system Change Document/15 to 2018/19: Main text	http://www.cambridgeshireandpeterboroughhccg.nhs.uk/five-year-plan.htm
<ul style="list-style-type: none">Cambridgeshire and Peterborough health system Blueprint 2014/15 to 2018/19: Appendices	http://www.cambridgeshireandpeterboroughhccg.nhs.uk/five-year-plan.htm
<ul style="list-style-type: none">Cambridgeshire and Peterborough System Transformation Programme Frequently asked Questions	http://www.cambridgeshireandpeterboroughhccg.nhs.uk/STP_FAQS_Feb_2015docx.pdf
<ul style="list-style-type: none">NHS England “ Five Year Forward View”	http://www.england.nhs.uk/wp-content/uploads/2014/10/5yfv-web.pdf
<ul style="list-style-type: none">NHS England “ Urgent and Emergency Care Vanguard” site	http://www.england.nhs.uk/ourwork/futurenhs/5yfv-ch3/new-care-models/uec/

Author

Dr Fiona Head
Programme Director
Cambridgeshire and Peterborough System Transformation Programme
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Appendix 1

FACT PACKS BY LOCALITY

Appendix 2

OVERVIEW OF THE VANGUARD MODEL

Appendix 3

OVERVIEW OF THE VANGUARD PROGRAMME OF WORK