

COMMUNITIES AND PARTNERSHIP COMMITTEE DELIVERY PLAN 2019-20

To: **Communities and Partnership Committee**

Meeting Date: **30th May 2019**

From: **Ian Phillips, Head of Community and Safety Integration**

Electoral division(s): **All**

Forward Plan ref: **N/A** *Key decision:* **No**

Purpose: **To consider the priorities of the Committee for 2019/20**

Recommendation: The Committee is recommended to:

- a) Adopt the priorities as set out in the report; and**
- b) Agree to receive quarterly monitoring reports.**

<i>Officer contact:</i>		<i>Member contacts:</i>	
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1. BACKGROUND

- 1.1 In 2018, the Communities and Partnership Committee developed an ambitious delivery plan covering a number of priorities for the year ahead. Much of that work has either been completed, or is well underway to being delivered.

For 2019/20 the Committee may wish to focus its attention on the delivery of new objectives; these are set out in the report.

2. MAIN ISSUES

- 2.1 During 2018/19, the Committee has demonstrated a number of successes across a range of objectives. These include:

- Developing a new Adults Skills Service
- Work on developing the White Ribbon campaign and broader domestic abuse service
- Investment in communities across the county through the Innovate and Cultivate fund
- Public service reform through the Think Communities approach
- The role of the Area Champions
- A cross party working group looking at the impact of poverty and identifying actions to address

- 2.2 Officers are continuing to deliver the objectives identified within the Committee's workplan and will present a report on the outcomes and successes at the end of 2019/20.

- 2.3 For 2019/20, the Committee will wish to set new priorities and actions to address existing and emerging work. Building upon the success of the 2018/19's work by the Committee, a more strategic approach is being proposed for this year. The following workstreams and performance indicators have been identified as areas that the Committee may wish to scrutinise, and provide leadership to support successful delivery.

2.3.1 **Priority 1 - Think Communities (including scrutiny of the Innovate and Cultivate fund)**

- a) **Communications** - Develop a Think Communities brand, strategy and marketing plan
- b) **Community Engagement** – Hold a series of community engagement events in localities across the county. Demonstrate the return of investment made using Innovate and Cultivate funds
- c) **Data and Intelligence** - Develop area profiles that allow for a single view of a place across the public sector system
- d) **Estates and Buildings** - Develop and implement the Cambs 2020 model for service delivery
- e) **Funding and Resources** - Identify where system resource can be shared or aligned to deliver Think Communities outcomes

- f) **Technology and Digital** - Develop a cross sector system that allows the public to report issues easier e.g. environmental, safeguarding; ensure our workforce is supported by the right tools
- g) **Workforce reform** - Develop an immersive workforce development programme for all staff to encourage new skills and behaviours as per the model '21st century public servant' ambition
- h) **Strategic Coherence and system Facilitation** – Develop and maintain effective and meaningful relationships across the public sector system; Senior Responsible Officers will be in place and leading workstreams above

In addition, this priority will include the Committee's role to deliver the Wisbech 2020 programme, and KPI's will be developed with other W2020 partners in the coming weeks.

2.3.2 **Priority 2 - Library Service (including transformation work via Civic)**

Service performance will be reported using the following KPI's:

- i. Number of library issues
- ii. Number of library visits
- iii. Events (attendance)

Additional KPI's will be developed if the project with Civic is approved by Committee, and this work will also identify milestones that will be reported to Committee on a regular basis.

2.3.3 **Priority 3 - Tackling Domestic Violence**

Service performance will be reported using the following KPI's:

- i. The number of repeat victims to the Independent Domestic Violence Advocacy (IDVA) service compared to statistical neighbours
- ii. The number of targeted support programmes delivered for victims
- iii. The number of referrals and the number of repeat referrals to the Domestic Violence Perpetrator Panel

2.3.4 **Priority 4 - Tackling Hate Crime**

Service performance will be reported using the following KPI's:

- i. The number of hate (i) crimes and (ii) incidents reported per 100,000 population, compared to our statistical neighbours
- ii. The number of incidents recorded by reporting centre and online
- iii. Victim satisfaction levels (as per data from police & reporting centres)

2.3.5 **Priority 5 - Prevent**

Service performance will be reported using the following KPI's:

- i. The number of individuals assessed as being at risk and referred to Channel Panel
- ii. The number of support plans in place
- iii. Assessment of the threat level of terrorism in Cambridgeshire as assessed by the police

2.3.6 Priority 6 - Adult Skills Service

Service performance will be reported using the following KPI's:

- i. The percentage of people starting (i) an adult skills programme and (ii) an apprenticeship that complete the programme
- ii. The percentage of people starting (i) an adult skills programme and (ii) an apprenticeship that then achieve the learning outcome
- iii. The percentage of learners participating in (i) an adult skills programme and (ii) an apprenticeship from the 20% most deprived wards/divisions as a proportion of the total
- iv. Proportion of adult skills delivery commissioned by the Combined Authority compared to overall delivery

2.3.7 Priority 7 - Tackling poverty and improving social mobility

To deliver the actions and outcomes as outlined within the Commitment to Tackling Poverty and Improving Social Mobility strategy, if approved by the Committee:

- i. Boosting incomes and reducing costs - through the delivery of targeted advice services, promoting energy switching and tackling barriers to labour market participation
- ii. Improving education standards and raising skills - deliver the Opportunity Area Programme in East Cambs and Fenland and continue to develop children's communication, language and literacy
- iii. Strengthening families and communities - through the delivery of targeted support for families by our Child and Family centres and develop the Best Start in Life programme
- iv. Delivering an effective benefit system - provide assisted digital support to people needing to access benefits and promote free computer use in libraries
- v. Promoting long term economic growth benefiting everyone - develop a range of volunteering opportunities that help to get people into work or learn new skills to enhance their careers

2.3.8 Priority 8 - Homelessness reduction

The Council's role to support work to tackle and prevent homelessness will be presented to Committee in a full report in July. If approved, this report will determine the actions and KPI's to be used to report progress to Committee.

2.3.9 Priority 9 - Shared Services

Service performance will be reported using the following KPI's:

- i. To demonstrate greater efficiency, outcomes and financial savings under the shared savings programme

- 2.4 It is proposed that the Committee receives a quarterly report on the progress of delivery against the priorities within the delivery plan. In addition, throughout the year the Committee will receive more in-depth reports on specific work areas which will allow Members the opportunity to scrutinise the work and make critical decisions to enable progress to be made.

3. ALIGNMENT WITH CORPORATE PRIORITIES

3.1 A good quality of life for everyone

The Committee's cross-cutting role supports the Council's strategy to ensure all of our residents enjoy a good quality of life; the proposed priorities all support this ambition.

3.2 Thriving places for people to live

The Committee's cross-cutting role supports the Council's strategy to ensure all of our residents are able to live in thriving places. For example, the Committee's role to tackle homelessness and to deliver Think Communities supports this ambition.

3.3 The best start for Cambridgeshire's Children

The Committee's cross-cutting role supports the Council's strategy to ensure all of our children have the best start in life. For example, the Committee's role to deliver Think Communities aligns completely to the principles of the Best Start in Life programme.

4. SIGNIFICANT IMPLICATIONS

4.1 Resource Implications

There are no significant implications for this priority.

4.2 Procurement/Contractual/Council Contract Procedure Rules Implications

There are no significant implications for this priority.

4.3 Statutory, Legal and Risk Implications

There are no significant implications for this priority.

4.4 Equality and Diversity Implications

There are no significant implications for this priority.

4.5 **Engagement and Communications Implications**

There are no significant implications for this priority.

4.6 **Localism and Local Member Involvement**

There are no significant implications for this priority.

4.7 **Public Health Implications**

There are no significant implications for this priority.

Implications	Officer Clearance
Have the resource implications been cleared by Finance?	Yes Name of Financial Officer: Martin Wade
Have the procurement/contractual/ Council Contract Procedure Rules implications been cleared by the LGSS Head of Procurement?	Yes Name of Officer: Gus DeSilva
Has the impact on statutory, legal and risk implications been cleared by LGSS Law?	Yes Name of Legal Officer: Fiona McMillan
Have the equality and diversity implications been cleared by your Service Contact?	Yes Name of Officer: Adrian Chapman
Have any engagement and communication implications been cleared by Communications?	No comments received Name of Officer: Matthew Hall
Have any localism and Local Member involvement issues been cleared by your Service Contact?	Yes Name of Officer: Adrian Chapman
Have any Public Health implications been cleared by Public Health	No comments received Name of Officer: Tess Campbell

Source Documents	Location
None	