

## COVID-19 EMERGENCY PLANNING HIGHLIGHT REPORT

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| <b>SERVICE AREAS:</b>  | Adults and Safeguarding                                    |
| <b>REPORT AUTHOR:</b>  | Charlotte Black, Service Director: Adults and Safeguarding |
| <b>REPORTING PERIOD:</b>   | Period Ending 17 July 2020                                 |
| <b>NEW GUIDANCE AND IMPACT</b>   |  |
| <ul style="list-style-type: none"><li>- We have received new guidance about how to reopen day services</li><li>- We are currently waiting for updated guidance and information about new 'discharge to assess' arrangements and any plans by central government for additional funding to enable the NHS to manage winter pressures- which will also impact on Adult Social Care</li><li>- The implementation of the Liberty of Protections Safeguards is not now expected until 2021 rather than in October 2020 as expected. This means that the Councils will not benefit from a more streamlined system or be able to reduce costs associated with the current process any further at this stage</li></ul>   |  |
| <b>NEW CHALLENGES AND ACTIVITY</b>   |  |
| <ul style="list-style-type: none"><li>- MOSAIC: A formal Case Management Review of MOSAIC has now been agreed and started this week. The scope of this includes ensuring that the process are efficient and proportionate to enable improved productivity and increasing the time spent with Service Users whilst ensuring accurate and effective reporting of data.</li><li>- Task and Finish group across LAs, CPFT and CCG is underway to ensure there is a clear plan for all patients discharged from hospital at the end of March into NHS funded beds as funding is expected to end in September</li><li>- A number of people are waiting for residential dementia care</li><li>- We continue to work with the NHS on arrangements to support care homes, reduce and avoid increase in infections and ensure that our 'out of hospital' arrangements are working as well as possible to prevent admissions and enable discharge</li><li>- Uncertainty about the extent to which NHS community/ rehabilitation services can restart continues to be a concern and we have agreed with CPFT a process for drawing to their attention anyone who we think needs to be prioritised</li><li>- Work underway in CCC and PCC to bring together arrangements for 0-25 under AD Adults- this will support 'preparation for adulthood' work</li></ul> |  |
| <b>RECOVERY ACTIVITY</b>   |  |
| <ul style="list-style-type: none"><li>- APC/ Recovery planning work is underway to ensure that we learn from and embed some of the good practice that we developed during the pandemic</li><li>- Demand is starting to increase and we have identified a number of measures we will monitor to ensure we keep track of this and impact on care budgets</li><li>- Different types of demand emerging- new demand, latent demand as a result of lock down and existing demand.</li><li>- Service Director actively involved in discussions about 'recovery' with the NHS this is an opportunity to plan together and to raise any issues or concerns</li><li>- Working with Medical Examiner in CUH to agree how we can more effectively signpost people are vulnerable, frail and elderly who have been bereaved to wider community support services</li></ul>  |  |
| <b>DECISIONS MADE SINCE LAST REPORTING PERIOD</b>  |  |
| <ul style="list-style-type: none"><li>- New senior management structure that we had planned to put in place by 1 April was put on hold during the pandemic but we are now planning to implement</li><li>- This will result in 2 Assistant Director roles working across both CCC and PCC and alignment of long term teams to the 2 alliances North and South (North includes Peterborough, Hunts and Fenland) and shared services agreement is being finalised</li></ul>   |  |

## NEW FINANCIAL IMPLICATIONS SINCE LAST REPORTING PERIOD

- No new implications

## WORKFORCE CHANGES

We have completed risk assessments for all staff in Adults and safeguarding who were regarded as being vulnerable to Covid to explore how they can safely return to work. Most have been assessed as being able to return work and there have been a small number of referrals to Occupational Health.

We have some staff who were on the 'shielded' group who have higher levels of vulnerability and we are working out solutions that get them back to work but minimise risk

One example of how we are dealing with this is that staff in Reablement who were in the 'shielded' category are supporting 'shielded' service users being supported by Reablement

## COMMUNICATIONS

- Staff newsletter and video message from Service Director
- Practice guidance updates on:
  - o The Assessed and Supported Year in Employment (ASYE)
  - o Social Work England – free online sessions
  - o Care Homes: Their role in community
  - o L&D webinars to replace priority courses
  - o Mosaic Programme update
  - o RiPFA news for CCC
- Adults Leadership Forum – Adults and Safeguarding have completed a series of virtual leadership sessions, giving all adults managers the opportunity to join Zoom workshops with their peers and led by a member of Adults Management Team. Each workshop explored feedback gathered from recent staff surveys and has looked at changes in different demand assumptions through the COVID pandemic - Independence, Carers, Care & Support, Changing Needs and Technology.