APPENDIX C

National Fraud Initiative Update

1. The NFI compares different data sets provided nationally by local authorities and partner organisations. The current exercise commenced in September 2020 when data was supplied for matching purposes by all relevant parties, including CCC. The matched output was released by the NFI in January 2021. The total amount of matches for CCC is 8629 across 31 reports which have a high or medium risk rating.

2. Details of the number of matches closed, resulting outcomes and details regarding progress are provided in Table 1. Progress is dependent on priority needs and resource availability in the individual service areas but is subject to ongoing monitoring and review by the Internal Audit team. Information from customers for example Pensions is requested from next of kin of the individuals concerned which understandably takes time to write out and respond to.

3. The information relating to closed matches and outcomes is taken from the NFI portal data which is updated by services, however in cases where there are high numbers of matches these have been extracted from the portal for services to investigate. Internal Audit has contacted lead officers within these service areas for a general update on match investigations currently in progress (see service update).

4. There is no deadline for match investigation completion, NFI states "*consider other competing resource demands when planning and prioritising your work*" however it is expected they will all be reviewed prior to the next upload in October 2022.

Table 1: Progress to date (February 2022)

Match type	**Number of high and medium risk matches**	**Closed Matches and outcomes from these.**	**Service Update**
Blue Badge Parking Permit	1134	781 closed. 343 badges have been cancelled; the Cabinet Office estimates a notional saving of £197,225.00 for these.	All of the 1134 matches have been extracted from the portal and have been reviewed by the service, outcomes from these reviews will be added to the NFI portal.
Concessionary Travel	1772	57 closed. No errors or issues identified in the 57 closed.	The service is currently reviewing all remaining matches on the portal, the service has identified 25

			matches where further investigation is needed.
Creditors	4930	4930 closed.	All matches have been reviewed by the service and the NFI portal has been updated.
Payroll	122	105 closed. No errors or issues identified in the 105 closed.	The remaining matches are being investigated by Internal Audit.
Pensions	553	268 closed. Overpayments totalling £63,440.03 from 41 matches have been identified and being recovered. These errors relate to un-notified date of death.	The service is currently reviewing all remaining matches on the NFI portal and will update with outcomes once complete.
Residential Parking Permits	6	0 closed.	The service is currently reviewing all matches on the NFI portal and will update with outcomes once complete.
VAT	46	0 closed.	These have all been reviewed by the service however outcomes are yet to be added to the NFI portal.
Procurement	66	28 closed. No errors or issues identified in the 28 closed.	The remaining matches are being investigated by Internal Audit.
Total	8629	6169 closed. £63,440.03 overpayments identified and being recovered. £197,225.00 in notional savings.	