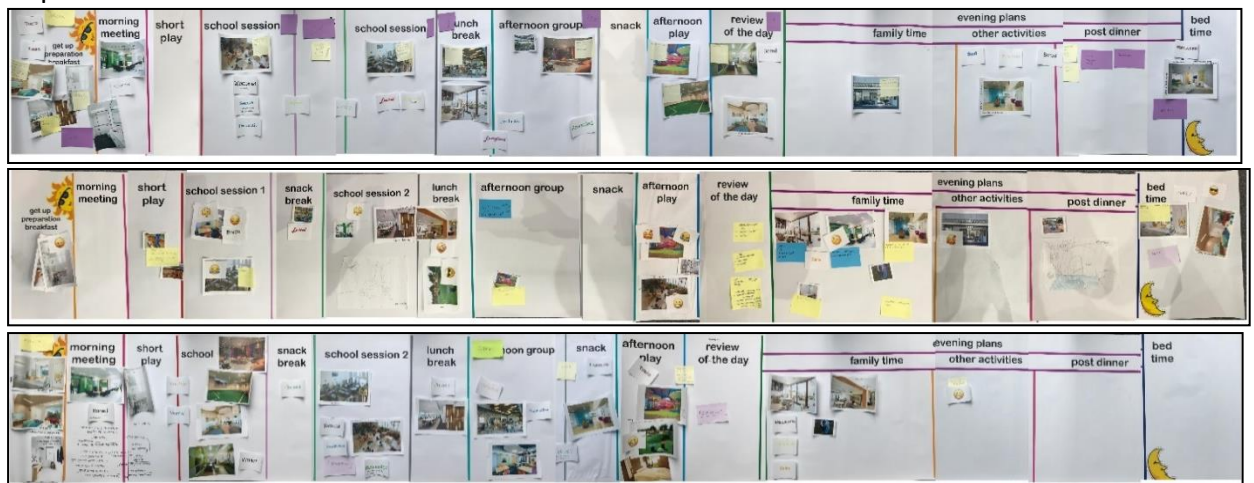


Appendix 1: Engagement to date

Meaningful collaboration, co-production and engagement with CYPF, voluntary sector, stakeholders and the general public is vital at each phase of the new hospital development.

A consultant architect was brought in to work closely with our CYPF on the mental health wards to understand what's important to them. The workshops were highly creative and generated lots of ideas about how they would want to use the space, what they currently like about their wards and what they would change. The sessions were focussed around key points in the young people's day and how their environment at each of those points can aid recovery and improve their experience, as pictured below.



(Images from architectural workshop on the mental health children's units)



(‘The art of the possible’ – Imagining a new children’s hospital. Inspiration for a new hospital as imagined by young people on our mental health wards together with Murphy Philipps Architects)

Other key engagement has included:

- Launch of a dedicated Cambridge Children’s website, newsletter and involvement request form to start to build a database of interested parties.
- A wide range of listening events and focus groups for CYPF and local people have taken place, including a ‘family fun’ day in Peterborough supported by third sector organisation, Family Voice, to engage CYPF with additional needs from outside Cambridgeshire.
- Engagement with young people at CUH via their young supporters group called ‘ACTIVE’ which meets several times a year with support from staff to help focus on adding value to areas and services used by children and young people across CUH.
- We had a Cambridge Children’s stand at CUH’s award-winning Fab Change Day for staff and patients from children’s services to come and celebrate the work being done across the services.
- Members of the public were invited to give feedback on Cambridge Children’s plans at the NIHR PPI event, which took place at the Cancer Research Centre.

- In September 2019 we unveiled our plans for Cambridge Children's at the annual Chariots of Fire race in Cambridge, with around 60 members of CUH staff amongst the 2,000 runners raising money for Addenbrooke's Charitable Trust.
- Engagement with the young carers group run by the Involvement Lead at Cambridgeshire Community Services to capture feedback from CYPF in the community.
- Several engagement sessions were held with patients on our mental health wards and their families/carers to capture their views. This engagement included focus groups, questionnaires and interviews.
- A Coproduction Collaborative has been set up by CPFT to bring together professionals and involvement experts from across health, social care and the third sector to co-ordinate engagement, providing additional channels and opportunities for involvement on Cambridge Children's.
- Number of media articles in the local and national press to help raise public awareness of the Children's Hospital, including a special in-depth feature on BBC Look East with interviews from all three partners.
- Interviews with previous patients from CPFT and CUH to understand their journey, what worked well for them in the current hospital environment and what would have made a difference to their care and experience.
- Working closely with the Head of Patient and Parent Involvement for young people and families at CPFT to ensure that feedback they receive through their pre-existing channels of engagement such as 'have your say groups,' are shared and heard within the project.



(Images taken from the Family Fun Day in Peterborough)



(Chariots of Fire race participants supporting Cambridge Children's)

2.3 Feedback from CYPF

Feedback from CYPF from mental health services was that they had concerns about being part of a bigger hospital, stigma and privacy but could see the benefits of integrating with physical health and the University of Cambridge. This feedback has fed into the initial design conversations and we are working with CYPF and staff to ensure their ideas and suggestions are included in the design brief.

For example, the concept for the hospital is to have a 'single front door' for everyone regardless of whether they are staff, researchers, families, physical or mental health patients, to try to break some of the stigma and silos. Young people were supportive of the idea of integration and helping to reduce stigma, however, were concerned about privacy if they were distressed or agitated. So, an additional entrance to the side of the building has been included in the design brief for young people who require additional privacy.

There were other concerns raised around parking for staff and visitors, which is being looked at as part of the wider Cambridge Biomedical Campus. It was however, acknowledged that public transport links there are better than in Fulbourn.

Other key priorities identified so far by CYPF for what they would want, include:

- Safety
- Homely, non-clinical feel
- Privacy and dignity
- Peaceful, low sensory
- Green space
- Facilities for families

There has been ongoing engagement with staff and union representatives to hear their suggestions and ideas for the hospital whilst capturing any concerns to ensure they are addressed. Weekly meetings relating to the development of Cambridge Children's include staff from all three organisations – CPFT, CUH and the UoC.

To date, two half-day workshops have focussed specifically on the model of integrated care, bringing together CPFT and CUH staff to start to develop this concept and what it might look like in practice. From these workshops individual workstreams focussed on specific clinical areas have been developed and there are regular meetings involving CUH and CPFT to progress these further. Co-creating the clinical model with CYPF is central to the project.

Some examples of broader engagement include:

- Briefings with partners across the whole Cambridge Biomedical campus from industry and academia.
- Two half-day meetings brokered by Cambridgeshire County Council with representation from various stakeholders including Cambridgeshire Community Services, Public Health England, Peterborough County Council, Cambridgeshire & Peterborough STP, Cambridgeshire & Peterborough CCG, PCN leads, etc.
- CUH have led on a number of meetings with regional stakeholders, socialising the concept of integrated physical and mental health care. CPFT are currently engaged in work with consortium partners across the region in relation to the establishment of a Provider Collaborative. For CAMHS services this is being led by Hertfordshire Partnership University NHS Foundation Trust.

- The CPFT and CUH co-chairs of the Cambridge Children's Joint Delivery Board have started a process of introductory meetings with local Councillors.
- The CPFT and CUH Council of Governors receive regular updates on the progress of the project and have been involved from the start in discussions. Further updates for CPFT Governors are scheduled for April, July, September, December 2020.
- The NHS England Head of Partnerships and Engagement met with the East of England Scrutiny Officers' Network in March 2019 to engage regional scrutiny colleagues. A further visit is planned for April 2020.
- Visits from Boris Johnson, Matt Hancock and Keir Starmer, who were briefed on Cambridge Children's. Further visits with MPs are planned

In addition to the above, the programme has started a process of identifying and learning from national and international best practice. The team has established close links with the Anna Freud Centre in London, which successfully completed a new build at Kings Cross in 2019 and have contact with centres of excellence such as Great Ormond Street, Toronto Sick Kids and Melbourne Children's Hospital. We have also established a collaboration with Copenhagen's Rigshospitalet which is being supported by the Lego Foundation to develop a new children's hospital.