### Agenda Item No: 5

### PERFORMANCE REPORT - QUARTER 2 2019/20

*To:* Economy and Environment Committee

Meeting Date: 5 December 2019

From: Steve Cox - Executive Director, Place & Economy

Electoral division(s): All

Forward Plan ref: Not Applicable Key decision: No

Purpose: To provide performance monitoring information

Recommendation: To note and comment on performance information and

take remedial action as necessary

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#### 1 BACKGROUND

- 1.1 This performance report provides information on the status of performance indicators the Committee has selected to monitor to understand performance of services the Committee oversees.
- 1.2 The report covers the period of Quarter 2 2019/20, up to the end of September 2019.
- 1.3 The full report is in the appendix. It contains information on:
  - Current and previous performance and projected linear trend
  - Current and previous targets (not all indicators have targets, this may be because they
    are being developed or because the indicator is being monitored for context)
  - Red / Amber / Green / Blue (RAG) status
  - Direction for improvement (this shows whether an increase or decrease is good)
  - Change in performance (this shows whether performance is improving (up) or deteriorating (down)
  - Statistical neighbour performance (only available where a standard national definition of indicator is being used)
  - Indicator description
  - Commentary on the indicator
- 1.4 The following RAG statuses are being used:
  - Red current performance is 10% or more from target
  - Amber current performance is off target by less than 10%
  - Green current performance is on target or better by up to 4%
  - Blue current performance is better than target by 5% or more

Red and Blue indicators will be reported to General Purposes Committee in a summary report.

1.5 Information about all performance indicators monitored by the Council Committees will be published on the internet at <a href="https://www.cambridgeshire.gov.uk/council/finance-and-budget/finance-&-performance-reports/">https://www.cambridgeshire.gov.uk/council/finance-and-budget/finance-&-performance-reports/</a> following the General Purposes Committee meeting in each quarterly cycle.

#### 2 CHANGES

- 2.1 Please note the following changes to indicator 24: Percentage of premises in Cambridgeshire & Peterborough with access to at least superfast broadband.
  - The targets and quarterly figures are now for both Cambridgeshire and Peterborough.
  - Quarterly targets have been calculated based on the interim target for end of 2019 and going forward will be based on the overall target to reach over 99% coverage countywide by the end of 2020.

## 3 CURRENT PERFORMANCE

# 3.1 Current performance of indicators monitored by the Committee is as follows:

Status	Number of indicators	Percentage of total indicators with target
Red	1	14%
Amber	3	43%
Green	3	43%
Blue	0	0%
No target	5	

<b>Source Documents</b>	Location	
None		