

Agenda Item No: 6

Multi-Disciplinary Floating Support Service for Cambridgeshire and Peterborough

To: **Adults Committee**
Meeting Date: **19th July 2018**
From: **Commissioning Director**
Electoral division(s): **All**

Forward Plan ref: **2018/057** *Key decision:* **Yes**

Purpose: **To request approval for the award of contract for a Multi-Disciplinary Floating Support Service which will work across Cambridgeshire and Peterborough**

Recommendation: **The Committee is being asked to:**

Approve the award of contract for a Multi-Disciplinary Floating Support Service which will work across Cambridgeshire and Peterborough

<i>Officer contact:</i>		<i>Member contacts:</i>	
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1. BACKGROUND

- 1.1** At meetings on 21st September 2017 and 22nd November 2017, Joint Commissioning Board agreed that the Floating Support Service provided excellent value for money and is the Councils preferred delivery model for housing related support. Approval was given for the service to be re-tendered jointly with Peterborough to achieve one service across Cambridgeshire and Peterborough.
- 1.2** A Delegation Agreement was agreed between PCC and CCC allowing CCC to commission the service on behalf of PCC.
- 1.3** This single contract will replace a range of different existing CCC contracts and PCC grants to deliver a single service with one access point in order to encourage providers to work in partnership to deliver increased capacity through economies of scale.
- 1.4** The specification has been designed to allow for the expansion of the service should the Supported Housing Review highlight that some accommodation based support could be delivered via this model in the future. This is a key element of the new jointly commissioned service which could help deliver savings in future years.
- 1.5** The contract will be for an initial period of 3 years, with an option to extend for an additional year, making 4 years in total.
- 1.6** Adults Committee approved the procurement on the 8th March 2018.
- 1.7** The total budget is £3,811,688 for the total length of contract. The contract start date will be 01/10/2018.
- 1.8** A tender exercise was undertaken and evaluation has now been completed.

2. MAIN ISSUES

- 2.1** A competitive tender process was undertaken which concluded in May 2018.
 - Bids were received from 5 providers.
 - The tender was evaluated on 70% quality and 30% pricing score.
 - The evaluation took place between 28/04/18 and 18/05/2018. The moderation meeting was on 21/05/2018.
 - The financial evaluation was undertaken by Procurement.

2.2 Scoring

2.2.1 Scores for each of the bidders are shown below:

Bidder	Quality Score (70%)	Price per annum	Price Score (30%)	Total Score
Provider A	11.25	Non-compliant	N/A	N/A
Provider B	51.00	£952,922.00	25.90	76.90
Provider C	31.50	£903,343.51	30.00	61.50
Provider D	54.00	£952,922.00	23.99	77.99
Provider E	48.00	£952,922.00	24.09	72.09

2.2.2 The preferred provider is Provider D.

2.3 Award of Contract

2.3.1 It is recommended that the contract is awarded to Provider D.

2.3.2 A presentation to the Cambridgeshire and Peterborough Joint Commissioning Board was made on the 18th of June 2018. The Board agreed to recommend to Adults Committee that Provider D should be awarded the contract.

3. ALIGNMENT WITH CORPORATE PRIORITIES

The County Council has adopted a Transforming Lives approach over the last couple of years with the aim of supporting people to be more independent by taking a 'spend to save' approach. This has included establishing the Adult Early Help Team and other prevention initiatives including the remodelling of older peoples support services. This service fully supports this priority.

3.1 Developing the local economy for the benefit of all

There are no significant implications for this priority, however the service will also be able to support people to;

- improve their employability skills
- access volunteer opportunities

3.2 Helping people live healthy and independent lives

The following bullet points set out details of implications identified by officers:
Floating support service outcomes will include:

- Improved quality of life and feeling of wellbeing
- Maintain independent living and avoid homelessness
- Better manage physical and mental health without the need to access secondary mental health services.

3.3 **Supporting and protecting vulnerable people**

The following bullet points set out details of implications identified by officers:

Floating support activities include support with:

- Finding a home and setting up a tenancy
- Keeping the home safe and secure
- Setting a budget and paying bills
- Developing life skills to sustain living in the home
- Accessing education, training and employment
- Living a healthy lifestyle and engaging with primary health services
- Support to develop emotional wellbeing and coping strategies improving Mental Health and resilience

4. **SIGNIFICANT IMPLICATIONS**

4.1 Resource Implications

The following bullet points set out details of significant implications identified by officers:

- This model provides the best value for money in terms of housing related support.
- Joint tendering across CCC and PCC will deliver efficiencies of scale.
- Establishing a robust service delivery model will allow for support to be delivered this way in future delivering savings.

4.2 **Procurement/Contractual/Council Contract Procedure Rules Implications**

The following bullet points set out details of significant implications identified by officers:

- This procurement complies with the Council's Contract Procedures Rules.
- A contract of 3 years (+1) is to be offered

4.3 **Statutory, Legal and Risk Implications**

The following bullet points set out details of significant implications identified by officers:

- While this is not a statutory service, it supports a large number of households at minimal unit cost and ensures that households avoid the need for more costly statutory Council services.
- In order to jointly commission the service across both local authorities a Delegation Agreement has been drafted and has been agreed by both parties' legal teams.
- There is a risk that if this service is not commissioned then the opportunity to deliver further savings by delivering support in this way in future will be lost.

4.4 Equality and Diversity Implications

The following bullet points set out details of significant implications identified by officers:

- This service is designed to support those in our communities who may be vulnerable or marginalised as identified in the Equalities Act.
- Support is provided for disabled households to ensure the correct benefits are received (i.e. Personal Independence Payment)
- A previous service review (in 2015) highlighted that a wide range of vulnerable households from all relevant groups would be significantly impacted were funding for the service reduced.
- Stakeholders report that the preventative nature of the support has real impact on maintaining independence and avoiding the need for crisis intervention by statutory services.
- A Community Impact Assessment has not been carried out in relation to this exercise as the budget has been maintained.

4.5 Engagement and Communications Implications

The following bullet points set out details of significant implications identified by officers:

- This service and tender outcome has been developed and evaluated in consultation with PCC and CCG colleagues
- Views have been sought from providers, stakeholders and service users about the service and the proposed model of delivery.
- A series of engagement events were held with current and prospective providers as well as local stakeholders within mental health pathways
- The public haven't directly been approached in relation to this procurement although feedback from both carers and service users has been actively sought
- The CCC Communications team have been engaged to assist with a proactive communications approach to the launch of the service.

4.6 Localism and Local Member Involvement

The following bullet points set out details of significant implications identified by officers:

- The service will be designed to meet local needs across the diverse nature of Cambs and Peterborough, providing an equitable service and adding value to local services rather than duplicating provision that already exists

4.7 Public Health Implications

The following bullet points set out details of significant implications identified by officers:

- The proposal will have a positive impact on the health of Cambridgeshire residents
- The service aims to meet the needs of people to prevent a crisis and thereby meeting the needs of those most in need in a timely manner.

- The service provides a proactive approach to prevent vulnerable people from losing their homes and therefore reducing the physical and mental health impacts of homelessness

Source Documents	Location
None	None

Implications	Officer Clearance
Have the resource implications been cleared by Finance?	yes Name of Financial Officer: Tom Kelly
Have the procurement/contractual/ Council Contract Procedure Rules implications been cleared by Finance?	yes Name of Financial Officer: Paul White
Has the impact on statutory, legal and risk implications been cleared by LGSS Law?	Yes Name of Legal Officer: Duncan Dooley-Robinson
Have the equality and diversity implications been cleared by your Service Contact?	yes Name of Officer: Oliver Hayward
Have any engagement and communication implications been cleared by Communications?	yes Name of Officer: Matthew Hall
Have any localism and Local Member involvement issues been cleared by your Service Contact?	yes Name of Officer: Oliver Hayward
Have any Public Health implications been cleared by Public Health	Yes Name of Officer: Tess Campbell