

## Performance Report – Quarter 2 2020/21 Financial Year

To: Communities and Partnership Committee

Meeting Date: 3 December 2020

From: Service Director: Communities and Partnerships, Adrian Chapman

Electoral division(s): All

Key decision: No

Outcome: For Committee to be appropriately briefed based on a summary of performance information relating to the second quarter of the 2020/21 financial year.

Recommendation: The Committee is recommended to:

- a) Note and comment on performance information; and
- b) Suggest or recommend remedial action as necessary.

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# 1. Background

- 1.1 This performance report provides information on the status of performance indicators the Committee has selected to monitor to understand performance of services the Committee oversees.
- 1.2 The report covers the period of Quarter 2 2020/21, activity taking place up to the end of September 2020.
- 1.3 The full performance report is detailed in Appendix 1. The reports contains information on:
- Current and previous performance and projected linear trend
  - Current and previous targets (not all indicators have targets, this may be because they are being developed or because the indicator is being monitored for context)
  - Red / Amber / Green / Blue (“RAGB”) status
  - Direction for improvement (this shows whether an increase or decrease is good)
  - Change in performance (this shows whether performance is improving or deteriorating)
  - Statistical neighbour performance (only available where a standard national definition of indicator is being used)
  - Indicator description
  - Commentary on the indicator

An “actions” box has been added to the report to capture interventions being taken to address under-performance. It is intended that this new box will be populated for ‘red’ indicators only.

- 1.4 The following RAGB statuses are being used:
- Red – current performance is 10% or more from target
  - Amber – current performance is off target by less than 10%
  - Green – current performance is on target or better by up to 5%
  - Blue – current performance is better than target by more than 5%
  - Baseline – indicates performance is currently being tracked in order to inform the target setting process
  - Contextual – these measures track key activity being undertaken, but where a target has not been deemed pertinent by the relevant service lead
- 1.5 Information about all performance indicators monitored by the Council Committees will be published on the internet at <https://www.cambridgeshire.gov.uk/council/finance-and-budget/finance-&-performance-reports/> following the General Purposes Committee meeting in each quarterly cycle.

# 2. Current Performance

- 2.1 The performance report contains information on the following priority areas identified by the Committee where quantitative data is available:
- Libraries

- Domestic Abuse and Sexual Violence
- Hate Crime
- Adult Skills Service
- Tackling Poverty and Social Mobility
- Wisbech 2020
- Trading Standards

2.2 As these are new indicators, many do not have targets. Targets are important in providing a clear statement of ambition, but they also need to be carefully considered to avoid introducing perverse incentives and to ensure that they are achievable and realistic. Due to the current Covid pandemic the work planned to develop recommended targets for these indicators has been delayed, and will be revisited as soon as practical.

### 3. Alignment with corporate priorities

3.1 A good quality of life for everyone

There are no significant implications for this priority.

3.2 Thriving places for people to live

There are no significant implications for this priority.

3.3 The best start for Cambridgeshire's children

There are no significant implications for this priority.

3.4 Net zero carbon emissions for Cambridgeshire by 2050

There are no significant implications for this priority.

### 4. Significant Implications

4.1 Resource Implications

There are no significant implications within this category.

4.2 Procurement/Contractual/Council Contract Procedure Rules Implications

There are no significant implications within this category.

4.3 Statutory, Legal and Risk Implications

There are no significant implications within this category.

4.4 Equality and Diversity Implications

There are no significant implications within this category.

#### 4.5 Engagement and Communications Implications

There are no significant implications within this category.

#### 4.6 Localism and Local Member Involvement

There are no significant implications within this category.

#### 4.7 Public Health Implications

There are no significant implications within this category.

### 5. Source documents guidance

None.