



Trading Standards Contacts

Contact Details

Consumer Advice:

Constituents should contact our partner, the Citizens Advice Consumer Service, for all consumer advice matters. They are highly trained advisers, and share all Intelligence with us so that we can continue to monitor, and if necessary intervene in unsavoury trading practices. There is also extensive consumer advice on their website.

Tel: 0808 223 1133

Online form:

<https://ssl.datamotion.com/form.aspx?co=3438&frm=general&to=flare.fromforms>

www: <https://www.citizensadvice.org.uk/consumer>

Reporting an issue to us:

We encourage constituents to report any concerns about trading practices to the Citizens Advice Consumer Service who will in turn share the information with us. The benefit of reports being made to Citizens Advice Consumer Service is that the information gets added to a national database, searchable by every Trading Standards Authority in the country. It is an extremely effective tool in assessing the scale of an issue and tracing complainants all over the UK to build a case. Contact details as above.

Business advice

We actively invite businesses to contact us for advice. We recognise that it is far better to get things right from the start than incur expense in correcting things at a later date. Businesses can read more about our advice services at the web address below. There is also extensive business advice on gov.uk and the [Business Companion](#) website.

Tel: 0345 0455206

Email: regulatoryadvice@cambridgeshire.gov.uk

www: www.cambridgeshire.gov.uk/regulatorycompanion