

COMMITTEE DELIVERY PLAN REVIEW 2018-19

To: Communities and Partnership Committee

Meeting Date: 20th December 2018

From: Adrian Chapman, Service Director Communities and Safety

Electoral division(s): All

Forward Plan ref: For key decisions **Key decision:** No

Purpose: To note and comment on the progress made on delivering the outcomes within the Committee's delivery plan.

Recommendation: The Committee is recommended to approve the report.

<i>Officer contact:</i>		<i>Member contacts:</i>	
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1. BACKGROUND

- 1.1 At its meeting in April 2018, the Committee developed and agreed a work plan for the municipal year. The plan outlined four key priorities that the Committee aimed to have a positive impact on through both its Area Champions and cross cutting agenda.
- 1.2 This report sets out the progress made since April 2018.

2. MAIN ISSUES

- 2.1 The Committee has developed four thematic priorities within its delivery plan for 2018/19. These are:

PRIORITY 1: BUILDING AND SUSTAINING COMMUNITY RESILIENCE

We will know if we are achieving this priority because:

- Communities across Cambridgeshire will be proud, confident and self-reliant as far as possible
- Communities will possess a sense of place and belonging, and will help themselves and each other
- Communities will play a clear and evidenced role in managing and reducing demand for more costly services
- Services delivered with and for communities will achieve better outcomes and/or reduce costs
- Capacity within communities will be harnessed and targeted towards the county's most challenging needs

PRIORITY 2: TACKLING DEPRIVATION

We will know if we are achieving this priority because:

- We will have a collective understanding across the public sector of the causes and effects of deprivation across Cambridgeshire, and how it impacts on the Council, our partners and within our communities
- There will be new and innovative approaches to mitigating the consequences of deprivation
- The gap between the most deprived and least deprived communities will be closed to an agreed level
- The significant effects of deprivation, including those affecting health, employment and crime, will be mitigated

PRIORITY 3: ECONOMY AND SKILLS

We will know if we are achieving this priority because:

- We will have an ambitious, relevant and aspirational adult skills offer in close partnership with the Combined Authority, that provides opportunity for raising attainment, aspiration and earnings potential and reduces reliance on welfare benefits
- Academic and vocational adult learning outcomes will be improved
- There will be increased external investment into the Council's adult skills service, expanding our offer to more communities and employers
- There will be increased business start-ups

PRIORITY 4: PARTNERSHIP WORKING

We will know if we are achieving this priority because:

- We will have powerful, meaningful and relevant partnerships, both for agreeing strategy and policy and for delivering services in new and innovative ways
- Partnerships will focus on shared outcomes rather than organisational or individual issues
- Partnerships will create systems and ways of working that manage and reduce demand
- Partnerships will pool resource, capacity, ideas and intelligence to achieve the best outcomes for our communities

2.2 Within the Committee's delivery plan, a number of actions and work streams were developed - see Appendix 1.

2.3 Some significant achievements include:

(a) Developing a new demand management strategy

The Committee has driven the work around a new demand management approach - Think Communities. Developed in collaboration with public sector organisations across Cambridgeshire and Peterborough, the strategy provides the framework for joint public sector engagement and is based upon the following principles:

The vision of Think Communities focuses on people, places and system change:

- **People:** *Resilient communities across Cambridgeshire and Peterborough where people can feel safe, connected and able to help themselves and each other.*
- **Places:** *New and established communities that are integrated, possess a sense of place, and which support the resilience of their residents.*
- **System:** *A system wide approach in which partners listen, engage and align with communities and with each other, to deliver public service and support community-led activity.*

The Think Communities strategy sets out the partners' pledges to work together to:

- *Empower and enable communities to support themselves and encouraging community-led solutions and intervention. (People)*
- *Work with communities to harness their local capacity targeted towards those in the community requiring the most help. (Places)*
- *Support active, healthy communities to play a clear and evidenced role in improving people's lives, thereby preventing, reducing or delaying the need for more intrusive and costly public services. (Places)*
- *Align resources to create multi-agency support which can flexibly meet the changing needs of our communities. (Systems)*
- *Be prepared to be experimental in our approach, in order to deliver individual local solutions and support ideas that can be replicated. (Systems)*

(b) Role of Area Champions

A paper setting out the achievements of the Area Champions was agreed by this committee on 23rd September 2018 and included a summary of their delivery against

relevant actions shown in Appendix 1. Area Champions have been active in recruiting key workers, encouraging take up of the Innovate and Cultivate fund and actively promoting support for communities and local councils available through the Support Cambridgeshire contract and Local Council Development Plan.

(c) Work to develop White Ribbon campaign on domestic violence

Cambridgeshire County Council was successful in gaining White Ribbon accreditation in May 2018. A 2 year action plan is in place working towards re-accreditation in 2020. A work programme is being developed focusing on key dates in 2019. The programme has included identifying four Ambassadors who will take a public role supporting Cambridgeshire County Council's ambition to end violence against women and girls. These Ambassadors were publicly announced to mark White Ribbon Day in November 2018.

(d) Establishing a cross party working group on tackling poverty

Emerging work by the working group is shaping the focus and currently includes five priority areas including

- Boosting incomes and reducing costs
- Improving education standards and raising skills
- Strengthening families and communities
- Delivering an effective benefit system
- Promoting long-term economic growth benefiting everyone.

(e) Developing a new Adult Skills Service

The Committee has led and overseen the process to begin moving the current adult skills service to an arms-length operation, to enable it to access a broader range of funding, and to enable it to be more agile and aligned to the needs of funders including the Combined Authority. The new service is already operating in shadow form, and we are on target to achieve full arms-length status by April 2019.

(f) Invested in community organisations through the Innovate and Cultivate fund

Since Summer 2017, the Committee has endorsed funding to go directly to local organisations who have good ideas about how to do things differently, improve outcomes for those in need, and reduce reliance on Council services. The Innovate and Cultivate fund has stimulated new activity in developing innovative solutions to problems which have an adverse impact on the lives of Cambridgeshire residents.

- 2.4 The delivery plan at Appendix 1 provides a brief summary of progress against each of the actions, along with a RAG rating of progress - green indicating an action is on target to achieve in full, amber indicating that an action is experiencing delays or challenges, and red indicating that an action requires attention as it is not delivering or likely to deliver.
- 2.5 The delivery plan will continue to be delivered throughout the remainder of 2018/19 and into 2019/20, although the Committee is reminded that at its recent meeting, the following strategic themes were agreed as key areas of focus for the coming year:
- to lead the work to prevent and delay demand for services across the Council and the wider public sector

- Establishing some collaborative delivery arrangements with the Combined Authority in relation to shared objectives
- Firmly establishing the new delivery model for Adult Skills that now exists in shadow form
- Ensuring the Shared and Integrated Services programme is driven forward to benefit both Cambridgeshire County and Peterborough City Councils, our partners and our communities
- Actively contributing to the public services reform agenda where appropriate

3.1 Developing the local economy for the benefit of all

The delivery plan for the Committee is centred on supporting the resilience, wellbeing and economic capacity of communities across Cambridgeshire. There are a number of specific actions relating to this ambition (for example, those relating to adult skills), as well as a number of actions that support this ambition indirectly (for example, those which enable volunteering opportunities).

3.2 Helping people live healthy and independent lives

The Committee's ambition is to create resilient, self-reliant communities with a strong sense of place and belonging. The delivery plan supports this ambition, through both direct and indirect actions.

3.3 Supporting and protecting vulnerable people

The Committee's role in supporting other service committees to manage and reduce demand for their services is vital, both from a cost effectiveness perspective but also to ensure that the most vulnerable and at-risk residents can access the right services as swiftly as possible. The Committee is also focused on developing alternatives to statutory services where possible and appropriate, including those for vulnerable residents.

4. SIGNIFICANT IMPLICATIONS

The Think Communities approach has the potential to significantly improve outcomes for communities and reduce demand on public sector services.

4.1 Resource Implications

There are no significant implications within this category.

4.2 Procurement/Contractual/Council Contract Procedure Rules Implications

There are no significant implications within this category.

4.3 Statutory, Legal and Risk Implications

There are no significant implications within this category.

4.4 Equality and Diversity Implications

There are no significant implications within this category.

4.5 Engagement and Communications Implications

There are no significant implications within this category.

4.6 Localism and Local Member Involvement

Local Member involvement, including the role of the Area Champions, plays a significant role in the delivery of the objectives contained within the delivery plan.

4.7 Public Health Implications

There are no significant implications within this category.

Implications	Officer Clearance
Have the resource implications been cleared by Finance?	Yes Name of Financial Officer: Martin Wade
Have the procurement/contractual/ Council Contract Procedure Rules implications been cleared by the LGSS Head of Procurement?	Yes Name of Officer: Paul White
Has the impact on statutory, legal and risk implications been cleared by LGSS Law?	Awaiting sign off E-mailed to Salma Kantharia on 05/12/18, followed up on 07/12/18 & 10/12/18, no response received. Name of Legal Officer: Salma Kantharia
Have the equality and diversity implications been cleared by your Service Contact?	Yes Name of Officer: Adrian Chapman
Have any engagement and communication implications been cleared by Communications?	Yes Name of Officer: Matthew Hall
Have any localism and Local Member involvement issues been cleared by your Service Contact?	Yes Name of Officer: Adrian Chapman
Have any Public Health implications been cleared by Public Health	Yes Name of Officer: Stuart Keeble

Source Documents	Location
None	