

P&C COVID-19 EMERGENCY PLANNING HIGHLIGHT REPORT

SERVICE AREA:	Adults and Safeguarding PCC and CCC
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KEY ACTIVITY HEADLINES

- Community – keeping people out of hospital and responding to care breakdown where Covid status unknown or care cannot be provided
- Hospital- discharging as many as we can- this has continued to be a major focus this week and significant number of discharges into additional capacity purchased
- Assessment in the community- as a result of the rapid discharge process we have a significant cohort of people we now need to assess in the community and return them home and get them back to independence where possible or ensure that the right care arrangements are in place
- APC is on hold other than certain activities that support response to Covid
- End of life pathways and support have been agreed with the NHS and briefings have taken place with staff and providers who may be affected
- GP cover over the Easter weekend has been communicated by the CCG and an additional option on 111 for any professionals or care staff who need a quick response
- Care Act Easements guidance has been reviewed and at this stage we are currently not seeking to implement this
- Making sure all our staff and providers have access to the right PPE and responding to new guidance- just published – significant actions taken locally to resolve PPE issues and system wide solutions developed
- Any providers who are struggling with PPE supplies are being supported
- Resources and support for staff affected by COVID professionally or personally have been developed

RISKS / CHALLENGES (AND MITIGATION)

- Access to PPE- we are sourcing locally and responding to changes in national guidance- this has been a concern for staff, carers and providers
- Staff availability- trying to get people back to work where safe to do so
- Ensuring we are involved in key decisions by partners NHS in particular- SD joins the CCGs daily call
- Operations staffing levels impacted by sickness, isolation and social distancing- redeploying paid staff in ASC and elsewhere in both LAs to essential services
- Avoiding hospital admission amongst people with LD- doing all we can to support people in the community and avoid needs escalating
- Testing- preparing to identify which staff should be on the priority list for testing

WORKFORCE UPDATE

- Staff testing- we are developing a priority list including social care providers where they need staff to be tested so they can continue to work or return to work
- Support materials have been developed for staff affected professionally or personally
- We are asking AMHPs to work flexibly across both Councils
- 51 Council staff volunteers have been through training to be able to support reablement and social care providers
- 35 people booked in next week- mostly from the local community
- Recruitment – we have a number of new applicants for Reablement posts in both Councils

- 7 day working - staff responding positively to the request to work flexibly over 7 days to enable weekend working but we have stood some down over the weekend in anticipation of the peak at a later stage
- Front line staff across Adults and Safeguarding are being redirected towards priority work.
- Where staff can continue to deliver a service remotely (Financial Assessment) they are doing so and where anyone can do their job effectively from home they are doing so.
- Using Social Care staffing resource flexibility between hospital and community teams flexing as needed.

FINANCIAL IMPACT (increase in costs / reduction in income)

- Currently estimating reduced delivery of savings through APC in PCC and CCC and will be reporting to JMT as Covid costs– we have reviewed all APC workstreams and are redirecting in a way that helps us manage demand and cost in the current situation.
- APC workstream leads have been having to divert attention to Emergency Planning
- Other increased costs relate to PPE, pre paid cards, agency staffing, over time costs, TEC, Community equipment
- Contributions for care likely to reduce as care being provided is reduced – we are recording and checking with ADASS on interpretation of COVID Bill
- Established process through MOSAIC for both Councils to keep track of any changes in costs or contribution as a result of emergency measures taken in response to COVID 19

RECOVERY ACTIVITY (plans being considered / future steps)

- We are attempting to keep key business as usual activity work going as far as possible
- We are capturing key learning points about how we have managed to do things differently and are encouraging feedback from staff to shape plans going forward
- We are still in contingency planning mode largely so reviewing priorities on a daily basis

COMMUNICATIONS

- Case studies forwarded to Comms celebrating council workers and community volunteers who have agreed to support with direct care (Reablement, Extended lifelines, Carers, Dementia support)
- Service Director doing a weekly 'selfie' video message for all staff in Adults and safeguarding (slight technical glitch this week so will follow on Tuesday)
- We are keeping members informed on specific issues, responding to case enquiries and have also written to all members about where to go with any concerns
- We have a daily adults call where managers can highlight any risks and issues and we agree solutions
- We also have a daily call with CCG and CPFT on implementation on new hospital discharge requirements

We are sending regular newsletter style COVID-19 practice updates to all Adults and Safeguarding staff across Cambridgeshire and Peterborough on a daily basis, as a way of updating consistently. So far we have shared updates regarding the following:

- Care Packages changes
- Staff support
- Access to pre paid cards
- Volunteer network and use of the Countywide COVID-19 Co-ordination Hub
- Visits and Ethical framework
- Contact with Carers
- Continuing Healthcare
- Message of thanks from Matt Hancock

- Access to foodbanks
- Personal Protective Equipment – how to access, when to use and how to dispose
- Voluntary sector offer
- Charging for care
- Assessments, care and support plan recording
- Discharge to Assess pathways
- Easements guidance