

A PERSON'S STORY

To: Health and Wellbeing Board

Date: 19 November 2015

From: Lenja Bell, pinpoint

1.0 PURPOSE

1.1 To introduce the story being presented to the Health and Wellbeing Board.

2.0 BACKGROUND

2.1 The Cambridgeshire Health and Wellbeing Board have requested that a person's story be presented at the start of each meeting. The story being presented at this meeting will set out a parent carer's experience of accessing health and social services for her disabled child.

2.2 The story is an illustration of how people experience health and social care services. A discussion regarding the specifics of this person's experiences is not envisaged; the generalised learning and insight that can be taken from the experience being more pertinent.

3.0 SUPPORTING PARAGRAPHS

3.1 The story being told offers the Board an opportunity to consider the experiences of a parent carer and the difficulty in navigating and accessing health and social care services. It will also look at what support is needed for these families, both for the children and the parents.

3.2 The story will be told directly by the parent carer.

4.0 ALIGNMENT WITH THE CAMBRIDGESHIRE HEALTH AND WELLBEING STRATEGY

4.1 This story relates to Priority One of the Health and Wellbeing Board; to ensure a positive start to life for children, young people and their families.

5.0 IMPLICATIONS

5.1 There are no direct implications arising from this report.

6.0 RECOMMENDATION/DECISION REQUIRED

6.1 The Person's Story is being told as context for the remainder of the meeting.

Source Documents	Location
Health and Wellbeing Strategy	http://www.cambridgeshire.gov.uk/info/20004/health_and_keeping_well/548/cambridgeshire_health_and_wellbeing_board