

CARERS RECOMMISSIONING UPDATE

To: **Adults Committee**

Meeting Date: **10 October 2019**

From: **Executive Director, People and Communities**

Electoral division(s): **All**

Forward Plan ref: **2019/063** *Key decision:* **Yes**

Purpose: **To update the Committee about the procurement of carers services.**

Recommendation: **The Committee is asked to:**

- a) Approve the revised timescale for the procurement of the new service.**
- b) Approve the extension of two existing contracts to fit with the revised timescale.**
- c) Delegate the award of the contract to the Executive Director, People and Communities.**

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1. BACKGROUND

- 1.1 In October 2018 Adults Committee approved the strategy, tendering process and timescale for the procurement of family carer's services, with a proposed start date of 1st February 2020 for the new service. Committee also agreed the extension of two contracts (with Making Space and the Carers Trust) until 31st January 2020 to fit with this timescale. The strategy, which was agreed by the Cambridgeshire and Peterborough Clinical Commissioning Group (CCG) was for a jointly commissioned service including the Carers Prescription service which the CCG funds £350k annually. The prescription service is a referral route from GP's to the preventative support service where family carers can access information and advice; peer support and breaks from caring. The CCG decided to review their financial commitment as part of an overall review into the funding of community services. As the CCG contribution formed a significant element of the new service it was decided to pause the tendering process for 3 months until July 2019 to allow the review to take place.
- 1.2 The CCG has not been able to make a conclusive decision relating to the funding for Carers. The Council has been waiting for the CCG to make this decision, however the implications for waiting has resulted in our inability to deliver a new procurement in line with our intended timelines.
- 1.3 The purpose of jointly commissioning the Carers service with the CCG was to ensure a single provider was appointed to reduce the potential pas-off between providers, this will lead to improved outcomes for carers and with the preventative components of the service it will minimise the demand on statutory services.
- 1.4 The aim of the new Contract is:
 - To provide an integrated support service to carers in partnership with their families, their local communities and neighbours and other statutory, voluntary and commercial organisations across Cambridgeshire and Peterborough.
 - This service will fulfil the statutory requirement to identify carers needing support and proactively support adult and young carers in their caring role.
 - This support will take a preventative approach by providing information and effective preventative support services that reduce or prevent the likelihood of carer crisis and family breakdown, while improving the overall quality of carer's lives.
 - This contract will contribute to the sector wide approach by supporting carers to overcome the negative impacts of their caring roles while aspiring to the same future life opportunities as their peers.
- 1.5 The objectives of this Contract are:
 - To deliver a holistic and accessible carer service across Cambridgeshire and Peterborough that identifies carers and provides them with a range of support services which are influenced by the choices of carers and those they care for. These support services will enable the people being cared for to maintain their independence and stay living at home or within their family.
 - To apply the principles of: shared decision making with carers, the person they are caring for and their families; interagency working and effective collaborations with clear communications, referral processes and data sharing that informs practice and service delivery.

- To demonstrate the social and economic value of services provided through a mix of robust evaluation measures, accurate carer data and carer stories.
- To improve, innovate and evidence the impact and effectiveness of carer services throughout the life of this contract.

1.6 The Evidence - The Impact of Caring on Carers is:

- The All Age Carers Strategy for Cambridgeshire and Peterborough states that caring can have a detrimental effect on carers own 'health; education; ability to remain employed; relationships and social life.
- A Carers UK survey found that 84% of carers surveyed said that caring has a negative impact on their health.
- In the Cambridgeshire 'Caring for Others Survey' 2014/15, 37% of carers self-reported that they felt that they were either neglecting themselves or not looking after themselves well enough in relation to factors such as getting enough sleep and eating appropriately.
- 51% of adult carers responding to Carers' UK's survey in 2015 had given up work to care, with a further 21% reporting they had reduced their working hours. 60% of working carers reported being worried about their ability to remain in work over the next year.
- Taking on a caring role can result in a steep drop in income, particularly if one has to give up work. In Cambridgeshire, 40% of adult carers are economically inactive and only 31% are in full-time employment (Carers JSNA, 2014)

1.7 The Local Context, Current Position and Service Data:

- At just over 1,300 square miles Cambridgeshire and Peterborough's combined area is home to both urban populations and rural populations totalling 847,151 in 2017. There are two cities with a population exceeding 50,000 (Cambridge – 129,000 and Peterborough – 196,000).
- 60,176 people in Cambridgeshire and 17,690 in Peterborough identified themselves as carers in the 2011 census, which is approximately 10% of the general population. These are probably underestimates as many people performing a caring role do not recognise themselves as such. From 2011 to 2016 the general population in Cambridgeshire increased by 5% and in Peterborough by 6.75%. If this growth is reflected in the numbers of carers there would have been 63,184 carers in Cambridgeshire and 18,884 carers in Peterborough in 2016.
- Both Cambridgeshire and Peterborough are likely to experience a growth in the general population of over 16% between 2016 and 2026. The numbers of adult carers is likely to rise in line with the increase in the general population.
- Data from the SALT survey shows that there are more carers receiving support per 1,000 per ward in the north east of the county in Fenland and north-west of East Cambridgeshire.

1.8 The Outcomes and Service Outline:

- We know that adult carer's mental and physical health; education; ability to remain employed; relationships and social life can be negatively impacted by their caring role.
- We also know that both carer and cared for want to remain with their families safely for as long as possible.

- In order for this to happen a preventative approach is required with early identification of the needs of both the Carer and the individual being cared for and aims to maximise the wellbeing and physical and mental health of both.
- The specification will recommend that an improved preventative offer to carers will enable the people being cared for to remain in the community for as long as possible.
- This will meet the aspirations of carers and the cared for person; comply with legal requirements and enable Cambridgeshire and Peterborough to meet the considerable financial challenges they are facing due to increasing demand for services and a declining grant income from central government.

1.9 The Tender Process:

- Clearly the delivery of the carers workstream and competition to award the contract is time critical and without any further clarity on the CCGs intentions, it is important that we progress on our own.
- The undertaking to go to tender and award a contract will be done as efficiently as possible, in order to do so there is a requirement to extend two existing contracts to fit with the revised timescale. The timescales are set out in section 2 of this report.

2. MAIN POINTS

2.1 Revised Procurement Timeline

Mid-Late September 2019	Invitation to Tender (ITT) Issue
Beginning of November 2019	ITT Submissions due
November 2019-January 2020 (interviews beginning of December 2019)	ITT Evaluation
February 2020-Mid March 2020	Governance
Mid-March 2020	Outcome/Standstill period
End of March 2020	Award
May 2020-July 2020	Implementation/Mobilisation period
01 August 2020	Contract Start Date

2.2 Contract Extensions

In order to fit with the revised procurement timeline Committee is asked to approve the following contract extensions

Table 1. Value of Cambridgeshire County Council contracts requiring extensions with provider name and annual contract value:

Target Group	Provider Name	Annual Contract Value	Value of extension (1 st February to 31 st July 2020 – 6 months)
Carers of people with mental health conditions	Making Space	£114,350	£57,175

Adult Carers	Caring Together (formerly Carers Trust)	£730,000	£365,000
Total		£844,350	£422,175

Contract Award

In order to expedite the tendering process and ensure the contract is awarded in a timely fashion so the new service can commence on 1st August 2020 Committee is requested to delegate the approval of contract award to the Executive Director, People and Communities

3. ALIGNMENT WITH CORPORATE PRIORITIES

3.1 A good quality of life for everyone

The carers support service will enhance the support available to family carers and ensure the cared for person lives with their family in the community for as long as possible

3.2 Thriving places for people to live

There are no significant implications for this priority.

3.3 The best start for Cambridgeshire's Children

There are no significant implications for this priority.

4. SIGNIFICANT IMPLICATIONS

4.1 Resource Implications

The report above sets out details of significant implications in paragraph 2.2

4.2 Procurement/Contractual/Council Contract Procedure Rules Implications

The report above sets out details of significant implications in paragraph 2.1-2.2

4.3 Statutory, Legal and Risk Implications

There are no significant implications for this priority.

4.4 Equality and Diversity Implications

The following bullet point set out details of significant implications identified by officers:

- The proposals in this report aim to improve the quality of life for carers in Cambridgeshire and enable them to carry on their caring role for the people they care for, many of whom have significant support needs

4.5 Engagement and Communications Implications

There are no significant implications for this priority.

4.6 **Localism and Local Member Involvement**

The following bullet point set out details of significant implications identified by officers:

- The recommissioning of carers services aims to enable carers to maintain their caring role which enables the person being cared for to continue to be part of the local community

4.7 **Public Health Implications**

The following bullet points set out details of significant implications identified by officers:

- Improving the health and well-being of carers is a key need identified by the Carers Joint Strategic Needs Assessment (JSNA)
- Levels of psychological morbidity among family carers are higher than the general population. Overall, carers' general health is lower than the general population.
- Providers have a strong role to play in supporting carers' resilience through a range of simple interventions. Education should address carers' support needs and resilience. A range of consistent, robust and accessible preventative interventions needs to be in place to ensure all carers feel supported at all stages of the carer journey.
- Consistent assessment and support for carers to prevent breakdown in caregiving may produce cost savings in long term.

Implications	Officer Clearance
Have the resource implications been cleared by Finance?	Yes Stephen Howarth
Have the procurement/contractual/ Council Contract Procedure Rules implications been cleared by the LGSS Head of Procurement?	Yes Gus de Silva
Has the impact on statutory, legal and risk implications been cleared by LGSS Law?	Yes Fiona McMillan

Have the equality and diversity implications been cleared by your Service Contact?	Yes Will Patten
Have any engagement and communication implications been cleared by Communications?	Yes Matthew Hall
Have any localism and Local Member involvement issues been cleared by your Service Contact?	Yes Will Patten
Have any Public Health implications been cleared by Public Health	Yes Tess Campbell

Source Documents	Location
None	