

**A PERSON'S STORY**

To: Health and Wellbeing Board

Date: 2<sup>nd</sup> July 2015

From: Sandie Smith, CEO, Healthwatch Cambridgeshire

**1.0 PURPOSE**

1.1 To introduce the story being presented to the Health and Wellbeing Board.

**2.0 BACKGROUND**

2.1 The Cambridgeshire Health and Wellbeing Board have requested that a person's story be presented at the start of each meeting. The story being presented at this meeting will set out an older person's journey through emergency and rehabilitative care and supports the theme of 'Older People' selected for this meeting.

2.2 The story is an illustration of how people experience health and social care services. A discussion regarding the specifics of this person's experiences is not envisaged; the generalised learning and insight that can be taken from the experience being more pertinent.

**3.0 SUPPORTING PARAGRAPHS**

3.1 The story being told offers the Board an opportunity to consider the experiences of older people and their carers using health and social care services and sets out a context

**4.0 ALIGNMENT WITH THE CAMBRIDGESHIRE HEALTH AND WELLBEING STRATEGY**

4.1 This story relates to Priority Two of the Health and Wellbeing Board; to support older people to be independent, safe and well.

**5.0 IMPLICATIONS**

5.1 There are no direct implications arising from this report.

## 6.0 RECOMMENDATION/DECISION REQUIRED

6.1 The Person's Story being told as context for the remainder of the meeting.

Source Documents	Location
Health and Wellbeing Strategy	<a href="http://www.cambridgeshire.gov.uk/info/20004/health_and_keeping_well/548/cambridgeshire_health_and_wellbeing_board">http://www.cambridgeshire.gov.uk/info/20004/health_and_keeping_well/548/cambridgeshire_health_and_wellbeing_board</a>