

**PERFORMANCE REPORT – QUARTER 1 2019-20**

*To:* **General Purposes Committee**

*Meeting Date:* **22nd October 2019**

*From:* **Director – Business Improvement and Development**

*Electoral division(s):* **All**

*Forward Plan ref:* **Not applicable**      *Key decision:* **No**

*Purpose:* **To provide performance monitoring information.**

*Recommendation:* **To note and comment on performance information and take remedial action as necessary.**

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## 1 BACKGROUND

- 1.1 This report provides an update on the Council's Corporate Services performance indicators, and a summary of the performance measures monitored by Service Committees, highlighting those indicators that are 'Red' or Very Green'.
- 1.2 The report covers the period of Q1 2019/20, up to the end of June 2019.
- 1.3 The full Corporate Services performance report is detailed in **Appendix 1**. The Service Committee summary report is detailed in **Appendix 2**. Both contain information on
- Current and previous performance and projected linear trend
  - Current and previous targets (not all indicators have targets, this may be because they are being developed or because the indicator is being monitored for context)
  - Red / Amber / Green (RAG) status
  - Direction for improvement (this shows whether an increase or decrease is good)
  - Change in performance (this shows whether performance is improving (up) or deteriorating (down))
  - Statistical neighbour performance (only available where a standard national definition of indicator is being used)
  - Indicator description
  - Commentary on the indicator
- 1.4 The following RAG statuses are being used:
- Red – current performance is 10% or more from target
  - Amber – current performance is off target by less than 10%
  - Green – current performance is on target or better by up to 4%
  - Very Green – current performance is better than target by 5% or more
- 1.5 Information about all performance indicators monitored by the Council Committees will be published on the internet at <https://www.cambridgeshire.gov.uk/council/finance-and-budget/finance-&performance-reports/> following the General Purposes Committee meeting in each quarterly cycle.

## 2 CURRENT PERFORMANCE – CORPORATE SERVICES

- 2.1 Current performance of indicators monitored by the Committee is as follows:

Status	Number of indicators	Percentage of total indicators with target
Very Green	4	27%
Green	4	27%
Amber	3	20%
Red	1	7%
No target	3	20%

Further details can be found in Appendix 1.

### **3 CURRENT PERFORMANCE – SERVICE COMMITTEE INDICATORS**

3.1 Current performance of indicators monitored by the Committee is as follows:

<b>Status</b>	<b>Number of indicators</b>	<b>Percentage of total indicators with target</b>
Very Green	15	18%
Green	15	18%
Amber	11	13%
Red	14	17%
No target	27	33%

An exception report detailing the 'Very Green' and 'Red' indicators can be found in Appendix 2

### **4. ALIGNMENT WITH CORPORATE PRIORITIES**

#### **4.1 A good quality of life for everyone**

There are no significant implications for this priority.

#### **4.2 Thriving places for people to live**

There are no significant implications for this priority.

#### **4.3 The best start for Cambridgeshire's children**

There are no significant implications for this priority.

### **5. SIGNIFICANT IMPLICATIONS**

#### **5.1 Resource Implications**

There are no significant implications within this category.

#### **5.2 Procurement/Contractual/Council Contract Procedure Rules Implications**

There are no significant implications within this category.

#### **5.3 Statutory, Legal and Risk Implications**

There are no significant implications within this category.

#### **5.4 Equality and Diversity Implications**

There are no significant implications within this category.

## 5.5 Engagement and Communications Implications

There are no significant implications within this category.

## 5.6 Localism and Local Member Involvement

There are no significant implications within this category.

## 5.7 Public Health Implications

There are no significant implications within this category.

Implications	Officer Clearance
Have the resource implications been cleared by Finance?	N/A
Have the procurement/contractual/ Council Contract Procedure Rules implications been cleared by the LGSS Head of Procurement?	N/A
Has the impact on statutory, legal and risk implications been cleared by the Council's Monitoring Officer or LGSS Law?	N/A
Have the equality and diversity implications been cleared by your Service Contact?	N/A
Have any engagement and communication implications been cleared by Communications?	N/A
Have any localism and Local Member involvement issues been cleared by your Service Contact?	N/A
Have any Public Health implications been cleared by Public Health	N/A

Source Documents	Location
None	Not applicable