

PERFORMANCE REPORT – QUARTER 3 2019/20

To: **Adults Committee**

Meeting Date: **12 March 2020**

From: **Executive Director – Peoples & Communities**

Electoral division(s): **All**

Forward Plan ref: **N/A** *Key decision:* **No**

Purpose: **To provide performance monitoring information**

Recommendation: **To note and comment on performance information and take remedial action as necessary**

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1. BACKGROUND

1.1 This performance report provides information on the status of performance indicators the Committee has selected to monitor to understand performance of services the Committee oversees.

1.2 The report covers the period of Quarter 3 (Q3) 2019/20, up to the end of December 2019.

1.3 The full report is in the appendix. It contains information on

- Current and previous performance and projected linear trend
- Current and previous targets (not all indicators have targets, this may be because they are being developed or because the indicator is being monitored for context)
- Red / Amber / Green / Blue (RAGB) status
- Direction for improvement (this shows whether an increase or decrease is good)
- Change in performance (this shows whether performance is improving (up) or deteriorating (down))
- Statistical neighbour performance (only available where a standard national definition of indicator is being used)
- Indicator description
- Commentary on the indicator

1.4 The following RAGB statuses are being used:

- Red – current performance is 10% or more from target
- Amber – current performance is off target by less than 10%
- Green – current performance is on target or better by up to 5%
- Blue – current performance is better than target by 5% or more

As agreed by General Purposes Committee, “Blue” has replaced “Very Green” as the colour grading for indicators exceeding target by 5% or more.

Red and Blue indicators will be reported to General Purposes Committee in a summary report.

1.5 Information about all performance indicators monitored by the Council Committees will be published on the internet at <https://www.cambridgeshire.gov.uk/council/finance-and-budget/finance-&-performance-reports/> following the General Purposes Committee meeting in each quarterly cycle.

2. CURRENT PERFORMANCE

2.1 Current performance of indicators monitored by the Committee is as follows:

Status	Number of indicators	Percentage of total indicators with target
Red	1	10%
Amber	3	30%
Green	2	20%
Blue	4	40%
No target	0	0%

Source Documents	Location
None	