

From: Martin Wade and Stephen Howarth  
 Tel.: 01223 699733 / 714770  
 Date: 10<sup>th</sup> June 2019

## **People & Communities (P&C) Service**

### **Finance and Performance Report – May 2019**

#### **1. SUMMARY**

##### **1.1 Finance**

<b>Previous Status</b>	<b>Category</b>	<b>Target</b>	<b>Current Status</b>	<b>Section Ref.</b>
<b>Red</b>	Income and Expenditure	Balanced year end position	<b>Red</b>	2.1
<b>Green</b>	Capital Programme	Remain within overall resources	<b>Green</b>	3.2

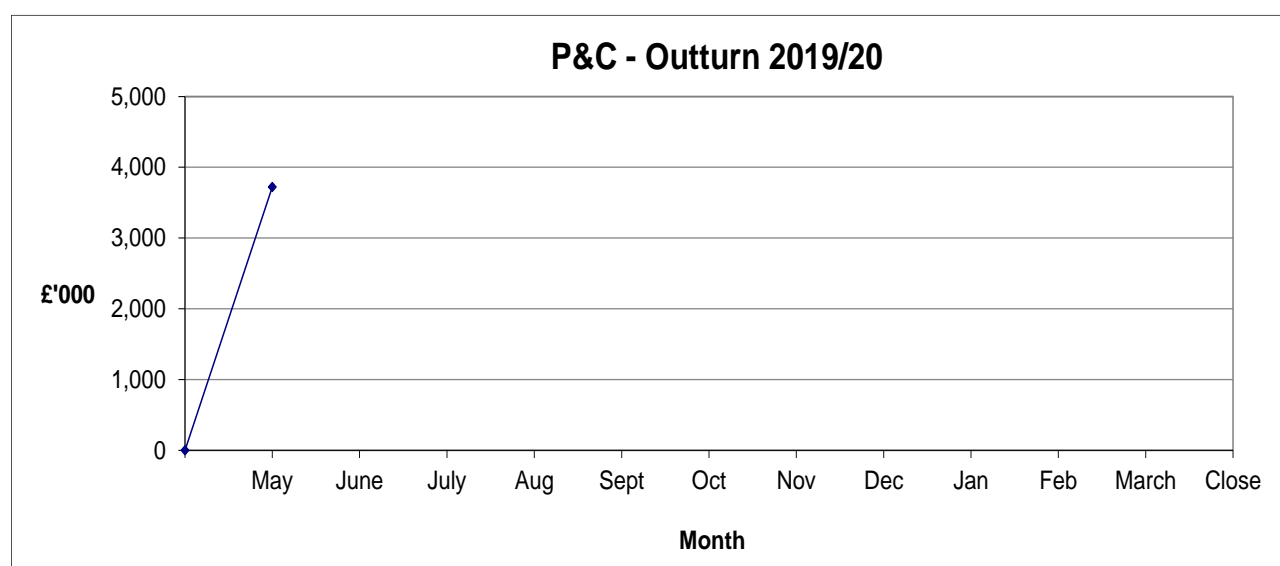
#### **2. INCOME AND EXPENDITURE**

##### **2.1 Overall Position**

<b>Forecast Variance Outturn (Previous) £000</b>	<b>Directorate</b>	<b>Budget 2019/20 £000</b>	<b>Actual £000</b>	<b>Outturn Variance £000</b>	<b>Outturn Variance %</b>
0	Adults & Safeguarding	144,162	36,823	2,419	1.7%
0	Commissioning	53,008	3,998	650	1.2%
0	Communities & Safety	11,690	1,079	-0	0.0%
0	Children & Safeguarding	58,094	10,030	350	0.6%
0	Education	87,429	11,325	300	0.3%
0	Executive Director	4,599	109	0	0.0%
<b>0</b>	<b>Total Expenditure</b>	<b>358,981</b>	<b>63,364</b>	<b>3,719</b>	<b>1.0%</b>
0	Grant Funding	-99,245	-15,914	0	0.0%
<b>0</b>	<b>Total</b>	<b>259,737</b>	<b>47,450</b>	<b>3,719</b>	<b>1.4%</b>



The service level finance & performance report for May 2019 can be found in [appendix 1](#). Further analysis of the outturn position can be found in [appendix 2](#).



## 2.2 Significant Issues

At the end of May 2019, the overall P&C position is an overspend of £3,719k.

Significant issues are detailed below:

### Adults

At the end of May, Adults Services are forecasting an overspend of £2.4m, which is 1.7% of budget. *Older People's and Physical Disability Services* (OP/PD) have experienced increases in the unit costs of, and the number of people in, the most expensive types of care since the start of the previous financial year (concentrated in the last five months). This has resulted in both an opening pressure, as costs by the start of 2019/20 were higher than assumed when budgets were set in the third quarter of 2018/19, and a projected increase in that pressure in-year as the unit cost trend is expected to continue. The overspend forecast is £4.9m in OP/PD.

Part of this pressure is as a result of a continuing focus on discharging people from hospitals as quickly as is appropriate, which can result in increasing numbers of people in expensive types of care, at least in the short-term. This has the further impact of increasing cost as supply in that sector is limited, exacerbated by competing in some areas with the NHS for similar types of high cost care placements. Improving discharge processes and integrated commissioning are key mitigations being worked on.

The opening pressure is addressed partly through application of grant funding received from central government, shown against the *Strategic Management – Adults line*. One of the specific purposes of these grants is to mitigate pressures in the adult social care system.



## Children's

*Children in Care* is anticipating a pressure of c£350k across Staying Put (£125k) and Unaccompanied Asylum Seeking Children (Over 18) budgets (£225k). In both areas the central government grant does not match anticipated expenditure.

*Looked After Children Placements* is forecasting a year end overspend of £350k. Recent activity in relation to gang related crime has resulted in additional high cost secure placements being required. In addition, the numbers of children in care are yet to decrease to budgeted levels; though this is still expected in-year. To mitigate this the new Family Safeguarding programme fund will be used to offset the additional cost if required. Work is still ongoing across a number of initiatives resulting in a net increase in in house foster carers which is contributing towards planned savings. Alongside this the commissioning service has continued to work to reduce the unit costs of some of the higher cost placements.

## Education

*Home to School Transport – Special* is forecasting an overspend of £300k. We are continuing to see significant increases in pupils with Education Health Care Plans (EHCPs) and those attending special schools, leading to a corresponding increase in transport costs.

*SEND Specialist Services* has a forecast over spend of £300k within the Statutory Assessment Team due to the ceasing of a grant that has funded additional capacity in previous years, which is still required to meet demand for statutory deadlines for EHCP assessments and reviews.

Whilst not currently included in the figures, a significant pressure is expected on the High Needs Block of the Dedicated Schools Grant (DSG). This is a ring-fenced grant and as such overspends do not affect the Council's bottom line but are carried forward as a deficit balance into the next year. In 2018/19 we saw a total DSG overspend across SEND services of £8.7m which, combined with underspends on other DSG budgets, led to a deficit of £7.2m carried forward into 2019/20. Given the ongoing increase in numbers of pupils with EHCPs it is likely that a similar overspend will occur in 2019/20, however this will become clearer as we move towards the start of the new academic year.



## 2.3 Additional Income and Grant Budgeted this Period

(De Minimis reporting limit = £160,000)

A full list of additional grant income anticipated and reflected in this report can be found in [appendix 3](#).

## 2.4 Virements and Transfers to / from Reserves (including Operational Savings Reserve) (De Minimis reporting limit = £160,000)

A list of virements made in the year to date can be found in [appendix 4](#).

## 2.5 Key Activity Data

The Actual Weekly Costs for all clients shown in section 2.5.1-2 are calculated based on all clients who have received a service, are receiving a service, or we plan will receive a service. Some clients will have ceased receiving a service in previous months, or during this month, or we will have assumed an end date in the future.

### 2.5.1 Key activity data to May 2019 for Looked After Children (LAC) is shown below:

	BUDGET				ACTUAL (May)				VARIANCE		
Service Type	No of placements Budgeted	Annual Budget	No. of weeks funded	Average weekly cost per head	Snapshot of No. of placements May 19	Yearly Average	Forecast Outturn	Average weekly cost per head	Yearly Average budgeted no. of placements	Net Variance to Budget	Average weekly cost diff +/-
Residential - disability	3	£425k	52	2,980.70	3	2.22	£277k	2,452.41	-0.78	-£148k	-528.30
Residential - secure accommodation	1	£376k	52	5,872.95	4	2.06	£708k	6,308.67	1.50	£332k	435.72
Residential schools	19	£2,836k	52	2,804.78	17	17.14	£1,970k	2,674.20	-2.30	-£866k	-130.58
Residential homes	33	£6,534k	52	3,704.67	35	32.85	£6,321k	3,834.55	-0.15	-£213k	129.88
Independent Fostering	240	£11,173k	52	798.42	315	310.23	£13,104k	812.60	70.35	£1,930k	14.18
Supported Accommodation	26	£1,594k	52	1,396.10	24	16.75	£1,069k	1,325.15	-9.53	-£525k	-70.95
16+	7	£130k	52	351.26	9	4.07	£229k	662.44	-3.05	£98k	311.18
Growth/Replacement	-	£k	-	-	-	-	£k	-	-	£k	-
Pressure funded within directorate	-	£k	-	-	-	-	-£259k	-	-	-£259k	-
<b>TOTAL</b>	<b>329</b>	<b>£23,069k</b>			<b>407</b>	<b>385.32</b>	<b>£23,419k</b>		<b>56.03</b>	<b>£350k</b>	
In-house fostering - Basic	205	£2,125k	56	179.01	209	201.18	£2,037k	180.81	-3.82	-£88k	1.80
In-house fostering - Skills	205	£1,946k	52	182.56	217	209.28	£1,940k	186.77	4.28	-£6k	4.21
Kinship - Basic	40	£425k	56	189.89	42	40.91	£441k	196.99	0.91	£15k	7.10
Kinship - Skills	10	£35k	52	67.42	10	10.00	£35k	67.42	0	£k	0.00
<b>TOTAL</b>	<b>245</b>	<b>£4,531k</b>			<b>251</b>	<b>242.09</b>	<b>£4,453k</b>		<b>-2.91</b>	<b>-£78k</b>	
Adoption Allowances	107	£1,107k	52	198.98	109	109.00	£1,149k	200.76	2	£42k	2.26
Special Guardianship Orders	307	£2,339k	52	142.30	265	265.00	£2,087k	141.48	-42	-£251k	-0.59
Child Arrangement Orders	88	£703k	52	153.66	88	88.00	£703k	153.66	0	£k	0.00
Concurrent Adoption	5	£91k	52	350.00	1	1.00	£7k	140.00	-4	-£84k	-210.00
<b>TOTAL</b>	<b>507</b>	<b>£4,240k</b>			<b>463</b>	<b>463.00</b>	<b>£3,947k</b>		<b>2</b>	<b>-£293k</b>	
<b>OVERALL TOTAL</b>	<b>1,081</b>	<b>£31,840k</b>			<b>1121</b>	<b>1,090.41</b>	<b>£31,818k</b>		<b>55.12</b>	<b>-£21k</b>	

NOTE: In house Fostering and Kinship basic payments fund 56 weeks as carers receive two additional weeks payment during the Summer holidays, one additional week payment at Christmas and a birthday payment.



## 2.5.2 Key activity data to the end of May 2019 for **SEN Placements** is shown below:

BUDGET				ACTUAL (May 19)				VARIANCE			
Ofsted Code	No. of Placements Budgeted	Total Cost to SEN Placements Budget	Average annual cost	No. of Placements May 19	Yearly Average	Total Cost to SEN Placements Budget	Average Annual Cost	No of Placements	Yearly Average	Total Cost to SEN Placements Budget	Average Annual Cost
Autistic Spectrum Disorder (ASD)	102	£6,218k	£61k	104	92.59	£5,595k	£60k	2	-9.41	£623k	£k
Hearing Impairment (HI)	3	£117k	£39k	3	3.00	£121k	£40k	0	0.00	£4k	£1k
Moderate Learning Difficulty (MLD)	10	£200k	£20k	7	4.93	£321k	£65k	-3	-5.07	£121k	£45k
Multi-Sensory Impairment (MSI)	1	£75k	£75k	0	0.00	£0k	-	-1	-1.00	£75k	£k
Physical Disability (PD)	5	£89k	£18k	5	4.94	£111k	£23k	0	-0.06	£22k	£5k
Profound and Multiple Learning Difficulty (PMLD)	1	£68k	£68k	1	1.00	£67k	£67k	0	0.00	£1k	£1k
Social Emotional and Mental Health (SEMH)	45	£2,013k	£45k	42	34.33	£1,926k	£56k	-3	-10.67	£86k	£11k
Speech, Language and Communication Needs (SLCN)	3	£138k	£46k	3	3.00	£141k	£47k	0	0.00	£3k	£1k
Severe Learning Difficulty (SLD)	5	£445k	£89k	5	5.00	£430k	£86k	0	0.00	£15k	£3k
Specific Learning Difficulty (SPLD)	4	£138k	£35k	4	3.50	£167k	£48k	0	-0.50	£29k	£13k
Visual Impairment (VI)	2	£73k	£36k	2	2.00	£60k	£30k	0	0.00	£13k	£6k
Growth	-	£k	-	-	-	£633k	-	-	-	£633k	-
Recoupment	-	-	-	0	0.00	£k	£k	-	-	£k	£k
<b>TOTAL</b>	<b>181</b>	<b>£9,573k</b>	<b>£53k</b>	<b>176</b>	<b>154.29</b>	<b>£9,573k</b>	<b>£58k</b>	<b>-5</b>	<b>-26.71</b>	<b>£k</b>	<b>£5k</b>

## 2.5.3 Adult Social Care

In the following key activity data for Adults & Safeguarding, the information given in each column is as follows:

- Budgeted number of care packages: this is the number of full-time equivalent (52 weeks) service users anticipated at budget setting
- Budgeted average unit cost: this is the planned unit cost per service user per week, given the budget available
- Actual care packages and cost: these figures are derived from a snapshot of the commitment record at the end of the month and reflect current numbers of service users and average cost

A consistent format is used to aid understanding, and where care types are not currently used in a particular service those lines are greyed out.

The direction of travel compares the current month's figure with the previous months.



**2.5.3.1 Key activity data to end of May 2019 for the Learning Disability Partnership is shown below:**

Learning Disability Partnership	BUDGET			ACTUAL (May 19)				Forecast		
Service Type	Expected No. of Care Packages 2019/20	Budgeted Average Unit Cost (per week)	Annual Budget	Current Care Packages	D o T	Current Average Unit Cost (per week)	D o T	Forecast Actual	D o T	Variance
Accommodation based										
~ Residential	274	£1,510	£22,062k	281		£1,435		£22,587k		£525k
~Residential Dementia										
~Nursing	7	£1,586	£591k	5		£1,585		£656k		£65k
~Nursing Dementia										
~Supported Living	411	£1,202	£26,347k	406		£1,197		£26,232k		-£115k
~Respite			£422k					£665k		£243k
Community based										
~Direct payments	415	£404	£9,224k	412		£404		£9,325k		£101k
~Live In Care	14	£1,953	£k	14		£1,943		£k		£k
~Day Care	469	£136	£3,414k	469		£159		£3,471k		£57k
~Other Care	175	£68	£749k	175		£75		£777k		£28k
~Homecare	474		£10,354k	449				£10,887k		£533k
Total In Year Expenditure			£73,162k					£74,598k		£1,436k
Care Contributions			-£3,407k					-£3,487k		-£79k
Health Income										
Total In Year Income			-£3,407k					-£3,487k		-£79k
Further savings included within forecast										-£1,234k
Forecast total In Year care costs										£122k

The LDP includes service-users that are fully funded by the NHS, who generally have very high needs and therefore costly care packages

**2.5.3.2 Key activity data to the end of May 2019 for Older People's (OP) Services is shown below:**

Older People	BUDGET			ACTUAL (May 19)				Forecast		
Service Type	Expected No. of Care Packages 2019/20	Budgeted Average Unit Cost (per week)	Annual Budget	Current Care Packages	D o T	Current Average Unit Cost (per week)	D o T	Forecast Actual	D o T	Variance
Accommodation based										
~ Residential	446	£551	£11,432k	433		£557		£12,931k		£1,498k
~Residential Dementia	432	£586	£12,884k	398		£590		£12,591k		-£293k
~Nursing	289	£643	£9,948k	289		£650		£10,695k		£748k
~Nursing Dementia	113	£753	£4,391k	105		£771		£4,605k		£214k
~Supported Living			£1,733k					£1,676k		-£57k
~Respite			£k					£k		£k
Community based										
~Direct payments	116		£4,632k	116				£4,584k		-£48k
~Live In Care	208	£287	£3,185k	203		£287		£3,506k		£321k
~Day Care	27	£779	£1,101k	29		£792		£1,199k		£98k
~Other Care	43	£82	£833k	48		£87		£842k		£9k
~Homecare	6	£31	£57k	5		£34		£56k		-£1k
	1,127	Per Hour £16.43	£11,127k	1,137		Per Hour £16.40		£11,589k		£462k
Total In Year Expenditure			£61,323k					£64,273k		£2,950k
Care Contributions			-£17,857k					-£17,858k		-£2k
Health Income			-£86k					-£86k		£k
Total In Year Income			-£17,943k					-£17,945k		-£2k
Inflation and uplifts			£1,607k					£1,607k		
Forecast total In Year care costs			£44,987k					£47,935k		£2,949k



**2.5.3.3** Key activity data to the end of May 2019 for **Physical Disabilities (OP)** Services is shown below:

Physical Disabilities	BUDGET			ACTUAL (May 19)				Forecast		
Service Type	Expected No. of Care Packages 2019/20	Budgeted Average Unit Cost (per week)	Annual Budget	Current Care Packages	D o T	Current Average Unit Cost (per week)	D o T	Forecast Actual	D o T	Variance
Accommodation based										
~ Residential	41	£786	£1,680k	33		£1,031		£1,677k		£3k
~Residential Dementia	1	£620	£31k	1		£620		£31k		£k
~Nursing	31	£832	£1,345k	23		£1,013		£1,288k		£57k
~Nursing Dementia	1	£792	£46k	1		£792		£44k		£2k
~Supported Living	7	£774	£258k	7		£712		£285k		£27k
~Respite			£220k					£230k		£10k
Community based										
~Direct payments	288	£357	£4,908k	288		£354		£4,728k		£180k
~Live In Care	29	£808	£1,224k	29		£820		£1,247k		£23k
~Day Care	48	£70	£177k	49		£69		£167k		£10k
~Other Care	4	£39	£373k	4		£39		£314k		£59k
~Homecare	257	Per Hour £16.37	£2,707k	270		Per Hour £16.37		£2,891k		£184k
Total In Year Expenditure			£13k					£12,902k		£67k
Care Contributions			-£1,062k					-£1,062k		£k
Health Income			-£561k					-£561k		£k
Total In Year Income			-£1,623k					-£1,623k		£k
Inflation and Uplifts			£263k					£263k		£k
Forecast total In Year care costs			£11,609k					£11,542k		£67k



**2.5.3.4 Key activity data to the end of Closedown for Older People Mental Health (OPMH) Services is shown below:**

Older People Mental Health	BUDGET			ACTUAL (May 19)				Forecast		
Service Type	Expected No. of Care Packages 2019/20	Budgeted Average Unit Cost (per week)	Annual Budget	Current Care Packages	D o T	Current Average Unit Cost (per week)	D o T	Forecast Actual	D o T	Variance
Accommodation based										
~Residential	25	£528	£690k	22		£564		£728k		£38k
~Residential Dementia	23	£539	£648k	20		£577		£678k		£30k
~Nursing	25	£638	£833k	22		£646		£770k		-£63k
~Nursing Dementia	80	£736	£3,079k	73		£768		£3,035k		-£44k
~Supported Living	5	£212	£55k	4		£262		£55k		£k
~Respite	1	£137	£7k	0		£0		£k		-£7k
Community based										
~Direct payments	7	£434	£149k	7		£368		£155k		£6k
~Live In Care	2	£912	£95k	3		£1,233		£91k		-£4k
~Day Care	2	£37	£4k	2		£70		£4k		£k
~Other Care	0	£0	£k	0		£0		£k		£k
~Homecare	42	Per Hour £16.49	£406k	38		Per Hour £17.35		£395k		-£11k
<b>Total Expenditure</b>			£5,966k					£5,911k		-£55k
Care Contributions			-£851k					-£851k		£k
Health Income			£k					£k		£k
<b>Total Income</b>			-£851k					-£851k		£k
Inflation Funding to be applied			£184k					£184k		£k
<b>Forecast total for care costs</b>			£5,299k					£5,244k		-£55k

**2.5.3.5 Key activity data to end of May 2019 for Adult Mental Health Services is shown below:**

Adult Mental Health	BUDGET			ACTUAL (May 19)				Forecast		
Service Type	Expected No. of Care Packages 2019/20	Budgeted Average Unit Cost (per week)	Annual Budget	Current Care Packages	D o T	Current Average Unit Cost (per week)	D o T	Forecast Actual	D o T	Variance
Accommodation based										
~Residential	58	£654	£1,984k	56		£659		£2,030k		£46k
~Residential Dementia	5	£743	£194k	5		£744		£205k		£11k
~Nursing	16	£612	£512k	15		£607		£438k		-£74k
~Nursing Dementia	1	£624	£33k	1		£629		£30k		-£3k
~Supported Living	123	£162	£1,041k	123		£161		£1,043k		£2k
~Respite	0	£0	£k	0		£0		£k		£k
Community based										
~Direct payments	9	£355	£167k	10		£329		£212k		£45k
~Live In Care	0	£0	£k	1		£900		£k		£k
~Day Care	2	£77	£8k	4		£60		£12k		£4k
~Other Care	1	£152	£8k	1		£48		£8k		£k
~Homecare	140	£80.00	£586k	144		£104.34		£617k		£31k
<b>Total Expenditure</b>			£4,533k							£62k
Care Contributions			-£396k					-£395k		£1k
Health Income			-£22k					£k		£22k
<b>Total Income</b>			-£418k							£23k
Inflation Funding to be applied			£133k					£133k		£k
<b>Forecast total for care costs</b>			£4,248k							£85k



### 3. **BALANCE SHEET**

#### 3.1 **Reserves**

A schedule of the planned use of Service reserves can be found in [appendix 5](#).

#### 3.2 **Capital Expenditure and Funding**

##### 2019/20 Revised Capital Programme

The P&C Capital Plan for 2019/20 has reduced by £29.7m since the Business Plan was published, resulting in a revised budget of £96.4m. This significant reduction is due the combination of an unusually high number of schemes being delayed into future years, and savings made on the overall value of projects. The schemes with major variations of £1m or greater are listed below, with a more detailed explanation of the position given in [Appendix 6](#):

<b>Scheme</b>	<b>2019/20 change (£000)</b>	<b>Overall Scheme Change (£000)</b>
Fenland Secondary, Wisbech	-9,100	0
Buxhall Farm (Histon Additional Places)	-6,459	0
WING Development	-6,280	0
Eastfield Infant and Westfield Junior Schools	-5,530	-7,231
Sawtry Infant and Junior Schools	-4,450	0
North West Fringe Secondary	-2,618	0
Samuel Pepys Special School	-2,550	0
Northstowe Secondary	-1,000	-1,000

##### Funding

The following changes in funding for 2019/20 have occurred since the Business Plan was published:

<b>Funding Type</b>	<b>2019/20 change (£000)</b>	<b>Explanation</b>
Prudential borrowing	-23,443	Adjustment for savings and slippage on projects
S106	-8,662	Reduction to account for slippage on schemes funded by S106
Carry Forward Adjustment	2,624	Roll forward for slippage from 2018/19
School Conditions Allocation	-579	Reduction in government grant
SEN Funding	524	Increase in government grant
Devolved Formula Capital	-192	Reduction in government grant

##### Overall Capital Programme

Changes to the overall project cost of the capital plan total a reduction of £7.15m. The majority of this is due to the changes to the Eastfield/Westfield scheme (£7.2m) along with a £1m reduction in the overall cost of the Northstowe scheme. Future year changes will be managed through the 2019/20 Business Planning process.



### Cultural and Community Services

The transfer of Cultural and Community Services into P&C includes the transfer of capital schemes totalling £5.2m in 2019/20, consisting of £3.1m expenditure as per the Business Plan, with £2.1m carried forward from 2018/19. A more detailed breakdown of these schemes is available in appendix 6.

## **3. PERFORMANCE**

3.1 Performance information can be found in appendix 7.



## APPENDIX 1 – P&C Service Level Budgetary Control Report

Part 1: Adults & Safeguarding Directorate Budgetary Control Report						
Forecast Outturn Variance (Previous)	Service		Budget 2019/20	Actual May 2019	Outturn Variance	
£'000			£'000	£'000	£'000	%
<b>Adults &amp; Safeguarding Directorate</b>						
0	1	Strategic Management - Adults	-5,081	2,247	-2,475	-55%
0		Principal Social Worker, Practice and Safeguarding	1,600	274	0	0%
0		Autism and Adult Support	1,046	105	0	0%
0		Carers	416	58	0	0%
<b><u>Learning Disability Partnership</u></b>						
0		Head of Service	3,964	2,085	0	0%
0		LD - City, South and East Localities	36,056	6,639	0	0%
0		LD - Hunts & Fenland Localities	28,941	5,321	0	0%
0		LD - Young Adults	7,920	1,284	0	0%
0		In House Provider Services	6,318	1,065	0	0%
0		NHS Contribution to Pooled Budget	-19,109	0	0	0%
0		<b>Learning Disability Partnership Total</b>	<b>64,089</b>	<b>16,394</b>	<b>0</b>	<b>0%</b>
<b><u>Older People and Physical Disability Services</u></b>						
0	2	Physical Disabilities	11,932	3,069	436	4%
0	3	OP - City & South Locality	20,325	4,555	1,771	9%
0	3	OP - East Cambs Locality	6,456	1,373	943	15%
0	3	OP - Fenland Locality	7,977	1,928	804	10%
0	3	OP - Hunts Locality	10,700	2,572	991	9%
0	3	Neighbourhood Cares	748	166	-51	-7%
0		Discharge Planning Teams	1,868	374	0	0%
0		Prevention & Early Intervention	8,683	1,780	0	0%
0		<b>Older People's and Physical Disabilities Total</b>	<b>68,690</b>	<b>15,819</b>	<b>4,894</b>	<b>7%</b>
<b><u>Mental Health</u></b>						
0		Mental Health Central	1,973	212	0	0%
0		Adult Mental Health Localities	5,641	591	0	0%
0		Older People Mental Health	5,788	1,123	0	0%
0		<b>Mental Health Total</b>	<b>13,402</b>	<b>1,925</b>	<b>0</b>	<b>0%</b>
0		<b>Adult &amp; Safeguarding Directorate Total</b>	<b>144,162</b>	<b>36,823</b>	<b>2,419</b>	<b>2%</b>
<b>Commissioning Directorate</b>						
0		Strategic Management –Commissioning	16	74	0	0%
0		Access to Resource & Quality	1,795	206	0	0%
0		Local Assistance Scheme	300	0	0	0%
<b><u>Adults Commissioning</u></b>						
0		Central Commissioning - Adults	9,358	-378	0	0%
0		Integrated Community Equipment Service	1,055	435	0	0%
0		Mental Health Commissioning	3,499	639	0	0%
0		<b>Adults Commissioning Total</b>	<b>13,912</b>	<b>696</b>	<b>0</b>	<b>0%</b>



Forecast Outturn Variance (Previous) £'000	Service	Budget 2019/20 £'000	Actual May 2019 £'000	Outturn Variance £'000   %	
	<u>Childrens Commissioning</u>				
0 4	Looked After Children Placements	23,069	2,118	350	2%
0	Commissioning Services	2,090	298	-0	0%
0 5	Home to School Transport – Special	9,821	486	300	3%
0	LAC Transport	2,005	121	0	0%
<b>0</b>	<b>Childrens Commissioning Total</b>	<b>36,985</b>	<b>3,022</b>	<b>650</b>	<b>2%</b>
<b>0</b>	<b>Commissioning Directorate Total</b>	<b>53,008</b>	<b>3,998</b>	<b>650</b>	<b>1%</b>
	<b>Communities &amp; Safety Directorate</b>				
0	Strategic Management - Communities & Safety	15	23	0	0%
0	Youth Offending Service	1,777	957	0	0%
0	Central Integrated Youth Support Services	1,364	-932	0	0%
0	Safer Communities Partnership	880	317	0	0%
0	Strengthening Communities	495	146	0	0%
0	Adult Learning & Skills	2,438	-13	0	0%
<b>0</b>	<b>Community &amp; Safety Total</b>	<b>6,969</b>	<b>499</b>	<b>0</b>	<b>0%</b>
0	Strategic Management - Cultural & Community Services	163	20	0	0%
0	Public Library Services	3,409	491	0	0%
0	Cultural Services	107	-50	0	0%
0	Archives	440	69	0	0%
0	Registration & Citizenship Services	-516	-90	-0	0%
0	Coroners	1,117	140	0	0%
<b>0</b>	<b>Cultural &amp; Community Services Total</b>	<b>4,721</b>	<b>581</b>	<b>0</b>	<b>0%</b>
<b>0</b>	<b>Communities &amp; Safety Directorate Total</b>	<b>11,690</b>	<b>1,079</b>	<b>0</b>	<b>0%</b>
	<b>Children &amp; Safeguarding Directorate</b>				
0	Strategic Management – Children & Safeguarding	3,360	622	0	0%
0	Partnerships and Quality Assurance	2,271	315	-0	0%
0 6	Children in Care	15,760	2,430	350	2%
0	Integrated Front Door	1,974	357	0	0%
0	Children's Disability Service	6,548	1,654	0	0%
0	Children's Centre Strategy	35	4	0	0%
0	Support to Parents	2,590	544	0	0%
0	Adoption Allowances	5,772	1,068	-0	0%
0	Legal Proceedings	1,970	325	0	0%
	<u>District Delivery Service</u>				
0	Safeguarding Hunts and Fenland	3,710	580	0	0%
0	Safeguarding East + South Cambs & Cambridge	4,247	655	-0	0%
0	Early Help District Delivery Service –North	4,891	709	0	0%
0	Early Help District Delivery Service – South	4,966	767	-0	0%
<b>0</b>	<b>District Delivery Service Total</b>	<b>17,813</b>	<b>2,711</b>	<b>0</b>	<b>0%</b>
<b>0</b>	<b>Children &amp; Safeguarding Directorate Total</b>	<b>58,094</b>	<b>10,030</b>	<b>350</b>	<b>1%</b>



Forecast Outturn Variance (Previous)  £'000	Service		Budget 2019/20  £'000	Actual May 2019  £'000	Outturn Variance	
					£'000	%
Education Directorate						
0		Strategic Management - Education	3,883	-2,791	0	0%
0		Early Years' Service	1,238	234	0	0%
0		Schools Curriculum Service	290	8	0	0%
0		Schools Intervention Service	1,013	155	0	0%
0		Schools Partnership Service	537	224	-0	0%
0		Children's' Innovation & Development Service	0	-19	0	0%
0		Teachers' Pensions & Redundancy	2,910	259	0	0%
<u>SEND Specialist Services (0-25 years)</u>						
0	7	SEND Specialist Services	9,000	1,567	300	3%
0		Funding for Special Schools and Units	24,796	4,550	0	0%
0		High Needs Top Up Funding	19,116	3,549	0	0%
0		Special Educational Needs Placements	9,973	3,157	0	0%
0		Out of School Tuition	1,519	40	0	0%
0		SEND Specialist Services (0 - 25 years) Total	64,404	12,862	300	0%
<u>Infrastructure</u>						
0		0-19 Organisation & Planning	3,693	376	0	0%
0		Early Years Policy, Funding & Operations	94	-17	0	0%
0		Education Capital	178	-456	0	0%
0		Home to School/College Transport – Mainstream	9,189	489	0	0%
0		0-19 Place Planning & Organisation Service Total	13,154	392	0	0%
0		Education Directorate Total	87,429	11,325	300	0%
Executive Director						
0		Executive Director	4,508	109	0	0%
0		Central Financing	91	0	0	0%
0		Executive Director Total	4,599	109	0	0%
0		Total	358,981	63,364	3,719	1%
Grant Funding						
0		Financing DSG	-71,709	-11,952	0	0%
0		Non Baselined Grants	-27,536	-3,963	0	0%
0		Grant Funding Total	-99,245	-15,914	0	0%
0		Net Total	259,737	47,450	3,719	1%



## APPENDIX 2 – Commentary on Outturn Position

Narrative is given below where there is an adverse/positive variance greater than 2% of annual budget or £100,000 whichever is greater.

Service	Budget 2019/20	Actual	Outturn Variance	
	£'000	£'000	£'000	%
<b>1) Strategic Management - Adults</b>	<b>-5,081</b>	<b>2,247</b>	<b>-2,475</b>	
£2,475k of grant funding has been applied to partially mitigate opening pressures in Older People's and Physical Disabilities Services detailed in note 2 and 3 below, in line with one of the purposes of the grant funding.				
<b>2) Physical Disabilities Services</b>	<b>11,932</b>	<b>3,069</b>	<b>436</b>	<b>4%</b>
<p>An overspend of £436k is forecast for Physical Disabilities services, reflecting the carried forward pressure from 2018/19. This was due to an increase in client numbers and the number of people with more complex needs requiring more expensive types of care going up.</p> <p>The total savings expectation in this service for 2019/20 is £269k, and this is expected to be delivered in full through the Adults Positive Challenge Programme of work, designed to reduce demand, for example through a reablement expansion and increasing technology enabled care to maintain service user independence.</p>				
<b>3) Older People's Services</b>	<b>56,757</b>	<b>12,750</b>	<b>4,458</b>	<b>8%</b>
<p>An overspend of £4,458k is forecast for Older People's Services, reflecting the full-year effect of the overspend in 2018/19 and additional pressures expected to emerge over the course of 2019/20.</p> <p>It was reported during 2018/19 that the cost of providing care was generally increasing, with the unit costs of most types of care increasing month-on-month and the number of people requiring residential care was also going up. The focus on discharging people from hospitals as quickly as possible to alleviate pressure on the broader health and social care system can result in more expensive care for people, at least in the shorter-term, and can result in the Council funding care placements that were appropriate for higher levels of need at point of discharge through the accelerated discharge process. The full-year-effect of the pressures that emerged in 2018/19 is £2.8m.</p> <p>Residential placements are typically £50 per week more than 12 months ago (8%), and nursing placements are typically around £100 per week more expensive (15%). Within this, there was a particularly stark increase particularly in nursing care in the last half of 2018/19 – around 75% of the increase seen in a nursing bed cost came between November and March, and so the full impact was not known when business planning was being undertaken by committees. The number of people in residential and nursing care increased over 2018/19 but around 30% more than anticipated, again concentrated in the second half of the year.</p> <p>This trend is expected to continue into 2019/20 and so we are including an estimate in the forecast of the pressure that will be seen by year end as a result of the upwards trend in price and service user numbers, particularly in residential and nursing care (£2.2m).</p> <p>The total savings expectation in this service for 2019/20 is £3.1m, and this is expected to be delivered in full through the Adults Positive Challenge Programme of work, designed to reduce demand, for example through a reablement expansion and increasing technology enabled care to maintain service user independence.</p> <p>In addition to the work embodied in the Adults Positive Challenge Programme to intervene at an earlier stage so the need for care is reduced or avoided, work is ongoing within the Council to bolster the domiciliary care market, and the broader care market in general:</p> <ul style="list-style-type: none"> <li>• Further development of the Council's integrated brokerage team to source care packages;</li> <li>• Providers at risk of failure are provided with some intensive support to maximise the continuity of care that they provide;</li> <li>• The Reablement service has been greatly expanded and has a role as a provider of last resort</li> </ul>				



for care in people's homes;

- The Care Homes project is working with providers to identify opportunities to increase residential and nursing home capacity across the county;
- Maintaining investment from money announced for councils in the budget to purchase additional block capacity with domiciliary care and care home providers – this should expand capacity in the market by giving greater certainty of income to providers.

Service	Budget 2019/20	Actual	Outturn Variance	
	£'000	£'000	£'000	%
<b>4) Looked After Children Placements</b>	<b>23,069</b>	<b>2,118</b>	<b>350</b>	<b>2%</b>

LAC Placements outturn position is a £350k, this is as a result of:

- An increase in the number of Children in Care in external placements [+20%] against a projected reduction. In real terms, as at 31 May 2019 we have a +16 number of children in external placements compared to 31 March 2019.
- Budgets were built on a placement mix reflective of a reduction, however to date we have an additional 75 in Independent Fostering Placements [at an average cost of £850.00 per child] and an increase in the use of Secure Unit placements [at an average weekly cost of £7000.00 per child].

External Placements Client Group	Budgeted Packages	30 Apr 2019 Packages	31 May 2019 Packages	Variance from Budget
Residential Disability – Children	3	-	3	0
Child Homes – Secure Accommodation	1	-	4	+3
Child Homes – Educational	19	-	17	-2
Child Homes – General	33	-	35	+2
Independent Fostering	240	-	315	+75
Supported Accommodation	26	-	24	-2
Supported Living 16+	7	-	9	+2
<b>TOTAL</b>	<b>329</b>	<b>-</b>	<b>407</b>	<b>+78</b>

- The recent activity in relation to gang related crime is, and continues to have a detrimental impact on the external placements budget, this financial year to date we have an additional 2 young people in secure with a third awaiting an offer of a bed. The circumstances these young people have been exposed to [and the associated behaviours] necessitate high cost placement options, as these young people are, or have the potential to be of risk to other children/young people and adults.
- The foster placement capacity both in house and externally is overwhelmed by demand both locally and nationally. The real danger going forward is that the absence of appropriate fostering provision by default, leads to children and young people's care plans needing to change to residential services provision.

Mitigating factors moving forward include:

- Monthly Placement Mix and Care Numbers meeting chaired by the Service Director and attended by senior managers. This meeting focuses on activity aimed at reducing the numbers in care, length of care episodes and reduction in the need for externally commissioned provision.
- Reconstitution of panels to ensure greater scrutiny and supportive challenge.



Service	Budget 2019/20	Actual	Outturn Variance	
	£'000	£'000	£'000	%
<b>Looked After Children Placements continued</b>				
<ul style="list-style-type: none"> <li>• Introduction of twice weekly conference calls per Group Manager on placement activity followed by an Escalation Call each Thursday chaired by the Head of Service for Commissioning, and attended by each of the CSC Heads of Service as appropriate, Fostering Leads and Access to Resources.</li> <li>• Authorisation processes in place for any escalation in resource requests.</li> <li>• Assistant Director authorisation for any residential placement request.</li> <li>• Monthly commissioning intentions (sufficiency strategy work-streams), budget and savings reconciliation meetings attended by senior managers accountable for each area of spend/practice. Enabling directed focus on emerging trends and appropriate responses, ensuring that each of the commissioning intentions are delivering as per work-stream and associated accountable officer. Production of datasets to support financial forecasting (in-house provider services and Access to Resources).</li> <li>• Investment in children's social care commissioning to support the development of robust commissioning pseudo-dynamic purchasing systems for external spend. These commissioning models coupled with resource investment will enable more transparent competition amongst providers bidding for individual care packages, and therefore support the best value offer through competition driving down costs.</li> <li>• Provider meetings scheduled through the Children's Placement Service (Access to Resources) to support the negotiation of packages at or post placement. Working with the Contracts Manager to ensure all placements are funded at the appropriate levels of need and cost.</li> <li>• Regular High Cost Placement Review meetings to ensure children in externally funded placements are actively managed in terms of the ability of the provider to meet set objectives/outcomes, de-escalate where appropriate [levels of support] and maximizing opportunities for discounts (length of stay/siblings/ volume) and recognising potential lower cost options in line with each child's care plan.</li> <li>• Additional investment in the recruitment and retention of the in-house fostering service to significantly increase the net number of mainstream fostering households over a three year period, as of 2018.</li> <li>• Access to the Staying Close, Staying Connected Department for Education (DfE) initiative being piloted by a local charity offering 16-18 year old LAC the opportunity to step-down from residential provision, to supported community based provision in what will transfer to their own tenancy post 18.</li> <li>• Greater focus on those LAC for whom permanency or rehabilitation home is the plan, to ensure timely care episodes and managed exits from care.</li> </ul>				
<b>5) Home to School Transport – Special</b>	<b>9,821</b>	<b>486</b>	<b>300</b>	<b>8%</b>
<p>Home to School Transport – Special is forecasting an £300k overspend for 2019/20. We are continuing to see significant increases in pupils with Education Health Care Plans (EHCPs) and those attending special schools, leading to a corresponding increase in transport costs. Between April 2018 and March 2019 there was an 11% increase in both pupils with EHCPs and pupils attending special schools, which is a higher level of growth than in previous years. Alongside this, we are seeing an increase in complexity of need resulting in assessments being made by the child/young person's Statutory Assessment Case Work Officer that they require individual transport, and, in many cases, a passenger assistant to accompany them</p> <p>While only statutory provision is provided in this area, and charging is in line with our statistical neighbours, if growth continues at the same rate as in 2018/19 then it is likely that the overspend will increase from what is currently reported. This will be clearer in September or October once routes have been finalised for the 19/20 academic year.</p> <p>A strengthened governance system around requests for costly exceptional transport requests introduced in 2018/19 is resulting in the avoidance of some of the highest cost transports as is the use of personal transport budgets offered in place of costly individual taxis. Further actions being taken to mitigate the position include:</p>				



Service	Budget 2019/20	Actual	Outturn Variance	
	£'000	£'000	£'000	%
<b>Home to School Transport – Special continued</b>				
<ul style="list-style-type: none"> <li>• An ongoing review of processes in the Social Education Transport and SEND teams with a view to reducing costs</li> <li>• An earlier than usual tender process for routes starting in September to try and ensure that best value for money is achieved</li> <li>• Implementation of an Independent Travel Training programme to allow more students to travel to school and college independently.</li> </ul>				
<b>6) Children in Care</b>	<b>15,760</b>	<b>2,430</b>	<b>350</b>	<b>2%</b>
Children in Care is anticipating a pressure of c£350k across Staying Put (£125k) and Unaccompanied Asylum Seeking Children (Over 18) budgets (£225k). In both areas the central government grant does not match anticipated expenditure. Work is underway to further refine this forecast.				
<b>7) SEND Specialist Services</b>	<b>9,000</b>	<b>1,567</b>	<b>300</b>	<b>3%</b>
<p>The Statutory Assessment Team (SAT) is reporting a £300k pressure this month. For a number of years the service has received the SEN Reform Grant, which enabled the team to increase their capacity in order to meet their statutory deadlines. This grant ceased in 2019/20, however, the additional capacity is still required within the team as the workload has not reduced. As a result, there is currently a pressure across the SAT establishment budget and ways to try and mitigate this are currently being considered.</p> <p>While not included in the figures, a significant pressure is expected on the High Needs Block of the Dedicated Schools Grant (DSG). This is a ring-fenced grant and as such overspends do not affect the Council's bottom line but are carried forward as a deficit balance into the next year.</p> <p>In 2018/19 we saw a total DSG overspend across SEND services of £8.7m which, combined with underspends on other DSG budgets, led to a deficit of £7.2m carried forward into 2019/20. Given the ongoing increase in numbers of pupils with EHCPs it is likely that a similar overspend will occur in 2019/20, however this will become clearer as we move towards the start of the new academic year.</p>				



### APPENDIX 3 – Grant Income Analysis

The table below outlines the additional grant income, which is not built into base budgets.

Grant	Awarding Body	Expected Amount £'000
<b>Grants as per Business Plan</b>		
Public Health	Department of Health	293
Improved Better Care Fund	Ministry of Housing and Local Government	12,401
Social Care in Prisons Grant	DCLG	318
Winter Funding Grant	Ministry of Housing and Local Government	2,324
Unaccompanied Asylum Seekers	Home Office	2,875
Staying Put	DfE	174
Youth Offending Good Practice Grant	Youth Justice Board	531
Crime and Disorder Reduction Grant	Police & Crime Commissioner	127
Troubled Families	DCLG	1,744
Opportunity Area	DfE	3,400
Opportunity Area - Essential Life Skills	DfE	978
Adult Skills Grant	Skills Funding Agency	2,252
Non-material grants (+/- £160k)	Various	120
<b>Total Non Baselined Grants 2019/20</b>		<b>27,536</b>

Financing DSG	Education Funding Agency	71,709
<b>Total Grant Funding 2019/20</b>		<b>99,245</b>

The non-baselined grants are spread across the P&C directorates as follows:

Directorate	Grant Total £'000
Adults & Safeguarding	15,163
Children & Safeguarding	4,963
Education	3,422
Community & Safety	3,988
<b>TOTAL</b>	<b>27,536</b>



**APPENDIX 4 – Virements and Budget Reconciliation**  
**Virements between P&C and other service blocks:**

	Eff. Period	£'000	Notes
<b>Budget as per Business Plan</b>		<b>254,936</b>	
Partnerships and Quality Assurance	Apr	50	Transfer of LGSS Change Form Agreement for the Local Safeguarding Monies
Cultural & Community Services	May	4,721	Transfer of Cultural & Community Services from Place & Economy
Legal Proceedings	May	30	Inflation allocation adjustment for Children's Services Legal from CS&LGSSMgd
<b>Budget 2019/20</b>		<b>259,737</b>	



## APPENDIX 5 – Reserve Schedule as at Close 2019

Fund Description	Balance at 1 April 2019	2019/20		Year End Forecast 2019/20	Notes
		Movements in 2019/20	Balance at May 2019		
	£'000	£'000	£'000	£'000	
<b><u>General Reserve</u></b>					
P&C carry-forward	-4,756	4,756	0	-3,719	Overspend £3,719k applied against General Fund.
<b>subtotal</b>	<b>-4,756</b>	<b>4,756</b>	<b>0</b>	<b>-3,719</b>	
<b><u>Equipment Reserves</u></b>					
IT for Looked After Children	8	0	8	8	Replacement reserve for IT for Looked After Children (2 years remaining at current rate of spend)
<b>subtotal</b>	<b>8</b>	<b>0</b>	<b>8</b>	<b>8</b>	
<b><u>Other Earmarked Reserves</u></b>					
<b>Adults &amp; Safeguarding</b>					
Hunts Mental Health	200	0	200	200	Provision made in respect of a dispute with another County Council regarding a high cost, backdated package
<b>Commissioning</b>					
Mindful / Resilient Together	0	0	0	0	Programme of community mental health resilience work (spend over 3 years)
Home to School Transport Equalisation reserve	116	0	116	116	Equalisation reserve to adjust for the varying number of school days in different financial years
Disabled Facilities	7	0	7	7	Funding for grants for disabled children for adaptations to family homes.
<b>Community &amp; Safety</b>					
Youth Offending Team (YOT) Remand (Equalisation Reserve)	10	0	10	10	Equalisation reserve for remand costs for young people in custody in Youth Offending Institutions and other secure accommodation.
<b>Education</b>					
Cambridgeshire Culture/Art Collection	153	0	153	153	Providing cultural experiences for children and young people in Cambs
<b>Cross Service</b>					
Other Reserves (<£50k)	0	0	0	0	Other small scale reserves.
<b>subtotal</b>	<b>486</b>	<b>0</b>	<b>486</b>	<b>486</b>	
<b>TOTAL REVENUE RESERVE</b>	<b>-4,262</b>	<b>4,756</b>	<b>494</b>	<b>-3,225</b>	



Fund Description	Balance at 1 April 2019	2019/20		Year End Forecast 2019/20	Notes
		Movements in 2019/20	Balance at May 2019		
	£'000	£'000	£'000	£'000	
<b><u>Capital Reserves</u></b>					
Devolved Formula Capital	1,983	0	1,983	1,983	Devolved Formula Capital Grant is a three year rolling program managed by Cambridgeshire Schools.
Basic Need	27,531	0	27,531	27,531	The Basic Need allocation received in 2018/19 is fully committed against the approved capital plan. Remaining balance is 2019/20 & 2020/2021 funding in advance
Capital Maintenance	0	0	0	0	The School Condition allocation received in 2018/19 is fully committed against the approved capital plan.
Other Children Capital Reserves	5	0	5	5	£5k Universal Infant Free School Meal Grant c/fwd.
Other Adult Capital Reserves	-56	0	-56	-56	Adult Social Care Grant to fund 2019/20 capital programme spend.
<b>TOTAL CAPITAL RESERVE</b>	<b>29,463</b>	<b>0</b>	<b>29,463</b>	<b>29,463</b>	

(+) positive figures represent surplus funds.

(-) negative figures represent deficit funds.



## APPENDIX 6 – Capital Expenditure and Funding

### 6.1 Capital Expenditure

2019/20					TOTAL SCHEME	
Original 2019/20 Budget as per BP £'000	Scheme	Revised Budget for 2019/20 £'000	Actual Spend (May 19) £'000	Outturn Variance (May 19) £'000	Total Scheme Revised Budget £'000	Total Scheme Variance £'000
51,085	Basic Need – Primary	34,294	1,133	0	273,607	0
64,327	Basic Need - Secondary	51,096	5,522	0	320,279	0
100	Basic Need - Early Years	2,173	236	0	5,718	0
7,357	Adaptations	1,119	-40	0	13,428	0
6,370	Specialist Provision	3,873	-84	0	20,128	0
2,500	Condition & Maintenance	3,623	44	0	27,123	0
1,005	Schools Managed Capital	2,796	0	0	9,858	0
150	Site Acquisition and Development	150	29	0	600	0
1,500	Temporary Accommodation	1,500	28	0	12,500	0
275	Children Support Services	275	0	0	2,575	0
5,565	Adult Social Care	5,565	0	0	30,095	0
-16,828	Capital Variation	-12,776	0	0	-61,000	0
2,744	Capitalised Interest	2,744	0	0	8,798	0
<b>126,150</b>	<b>Total P&amp;C Capital Spending</b>	<b>96,432</b>	<b>6,870</b>	<b>0</b>	<b>663,709</b>	<b>0</b>

The schemes with significant changes (>£250k) either due to changes in phasing or changes in overall scheme costs can be found in the following table:

Scheme	2019/20 change (£000)	Overall Scheme change (£000)	Notes
Fenland Secondary, Wisbech	-9,100	0	Fenland Secondary, Wisbech is expecting a reduction in spend in 2019/20 of £9.1m due to the start date on site slipping from September 2019 to January 2020. Ongoing highways issues have meant that work cannot progress at the expected rate, with a reduction in scope from 8FE to 4FE necessitating re-design.
Buxhall Farm (Histon Additional Places)	-6,459	0	The Planning application for the relocation of Histon & Impington Infant School to the Buxhall Farm site and its corresponding change in age range to become an all-through primary school providing 420 places has been deferred until July 2019 resulting in £6.5m slippage.
WING Development	-6,280	0	Delays in housing development has meant that the WING development has slipped by a year and as such there will be a reduction in spend in 2019/20 of £6.4m.
Eastfield Infant and Westfield Junior Schools	-5,530	-7,231	An overall cost reduction of the scheme to amalgamate Eastfield Infant and Westfield Junior School as requested by the Children and Young People's Committee of £7.2m is expected, with £5.5m of this being seen in 2019/20.



Scheme	2019/20 change (£000)	Overall Scheme change (£000)	Notes
Sawtry Infant and Junior Schools	-4,450	0	The schemes at Sawtry Infant and Junior Schools have slipped by a total of £4.5m. These projects are being re-scoped on the back of new information on housing development and demography.
North West Fringe Secondary	-2,618	0	Housing delays have meant that the North West Fringe Secondary project has been delayed by at least a year, with an in-year effect of £2.6m.
Samuel Pepys Special School	-2,550	0	The scheme at Samuel Pepys has been delayed resulting in a reduction in spend in 2019/20 of £2.5m. A detailed feasibility study of the site has established that either additional site area needs to be acquired or the school needs to be relocated to a new site in order to enable the school to expand to meet the increased demand for places for children and young people with complex SEND in the local area. The associated costs of these options need to be reviewed to inform a decision on next steps in liaison with the Head teacher and governing body.
LA Maintained Early Years Provision	2,073	0	Slippage on schemes in 2018/19 has resulted in an increased spend assumption for Early Years in 2019/20 of £2.1m.
School Devolved Formula Capital	1,791	-192	DFC is a three year rolling balance with £1.8m carry forward from previous years resulting in an increased budget for 2019/20.
School Condition, Maintenance & Suitability	1,123	1,123	A combination of increases feed into this line, including work previously approved by GPC of £599k at Abbey Meadows school and an increase in SEN Funding which will be used for suitability works linked to SEN provision.
Northstowe Secondary	-1,000	-1,000	Accelerated work on the Northstowe site in 2018/19 and a saving on the overall scheme cost of £1m has resulted in a decrease in 2019/20 spend of £1m.
Sawtry Village Academy	-711	0	Accelerated spend in 2018/19 has resulted in a lower than budgeted spend expectation in 2019/20
Cambourne VC	-705	150	Reduction in in-year spend due to higher than anticipated spend in 2018/19. Overall scheme cost has increased as agreed previously by GPC.
Cambridge City Secondary	400	0	Additional in-year spend is expected due to a slippage in 2018/19
Fulbourn Phase 2	-257	0	Accelerated spend in 2018/19 has resulted in a lower than budgeted spend expectation in 2019/20
Cambourne West	-270	0	Slippage on schemes in 2018/19 has resulted in an increased spend assumption in 2019/20



Scheme	2019/20 change (£000)	Overall Scheme change (£000)	Notes
Capital Variations Budget	4,052	0	The Capital Variation budget for 2019/20 has been adjusted by £4.1m to ensure that it reflects likely variation in the new total scheme cost, rather than the initial Business Plan figures.
Other changes (<£250k)	773	0	The remaining changes to the capital programme are below the de-minimus limit of £250k
<b>Total</b>	<b>-29,539</b>	<b>-7,150</b>	

## Cultural and Community Services

The transfer of Cultural and Community Services into P&C includes the transfer of capital schemes totalling £5.2m in 2019/20, consisting of £3.1m expenditure as per the Business Plan, with £2.1m carried forward from 2018/19. A more detailed breakdown of these schemes is given below:

Original 2019/20 Budget as per BP (£000)	Scheme	Budget B/forward (£000)	Revised Budget for 2019/20 (£000)
957	Cambridgeshire Archives	397	1,354
0	New Community Hub / Library Provision Cambourne	190	190
0	New Community Hub / Library Provision Clay Farm	42	42
0	New Community Hub / Library Provision Darwin Green	0	0
0	Milton Road Library	431	431
0	Cambridge Central BIPC	51	51
0	Replace two existing Mobile Libraries	275	275
914	Community Hubs - Sawston	689	1,603
567	Libraries - Open access & touchdown facilities (hub libraries)	0	567
74	Library Service - Card payments in Libraries	0	74
605	Libraries - Open access & touchdown facilities - further 22 Libraries	0	605
<b>3,117</b>	<b>Total C&amp;CS Spending</b>	<b>2,075</b>	<b>5,192</b>

In future months these schemes will be consolidated into the overall P&C capital programme



## P&C Capital Variation

The Capital Programme Board recommended that services include a variation budgets to account for likely slippage in the capital programme, as it is sometimes difficult to allocate this to individual schemes in advance. The allocation for P&C's negative budget has been calculated as below. There is currently no forecast variance for 2019/20.

2019/20					
Service	Capital Programme Variations Budget £000	Forecast Outturn Variance (May 2019) £000	Capital Programme Variations Budget Used £000	Capital Programme Variations Budget Used %	Revised Outturn Variance (May 2019) £000
P&C	-12,776	0	0	0%	12,776
<b>Total Spending</b>	<b>-12,776</b>	<b>0</b>	<b>0</b>	<b>0%</b>	<b>12,776</b>

## 6.2 Capital Funding

2019/20				
Original 2019/20 Funding Allocation as per BP £'000	Source of Funding	Revised Funding for 2019/20 £'000	Funding Outturn (May 19) £'000	Funding Variance - Outturn (May 19) £'000
6,905	Basic Need	6,905	6,905	0
4,126	Capital maintenance	3,547	3,547	0
1,005	Devolved Formula Capital	2,796	2,796	0
4,115	Adult specific Grants	4,146	4,146	0
14,976	S106 contributions	6,314	6,314	0
2,052	Other Specific Grants	2,576	2,576	0
0	Capital Receipts	0	0	0
10,100	Other Revenue Contributions	10,100	10,100	0
71,273	Prudential Borrowing	47,024	47,024	0
11,598	Prudential Borrowing (Repayable)	13,024	13,024	0
<b>126,150</b>	<b>Total Funding</b>	<b>96,432</b>	<b>96,432</b>	<b>0</b>



## APPENDIX 7 – Performance Indicators (April data)

Monthly Indicators	Red	Amber	Green	No Target	Total
April 19/20 Performance (No. of indicators)	11	9	11	9	40

The detailed Service performance data can be found below along with comments about current concerns.

The performance measures included in this report have been developed in conjunction with the People & Communities management team and link service activity to key Council outcomes. The measures in this report have been grouped by outcome, then by responsible directorate. In February 2019 Full Council agreed a new strategy as part of the Business Plan papers. The new strategy sets out 3 outcomes instead of the previous 7. Key performance indicators will be re-arranged to be grouped by the new outcome areas in the next report.

The latest available benchmarking information has also been provided in the performance table where it is available. Work is ongoing with service leads to agree appropriate reporting mechanisms for the new measures included in this report and to identify and set appropriate targets.

### Eleven indicators are currently showing as RED:

- **Percentage of children whose referral to social care occurred within 12 months of a previous referral**

Re-referrals to children's social care decreased this month. This indicator is in line in comparison with statistical neighbours and above the England average

- **Number of children with a Child Protection (CP) Plan per 10,000 children**

In April the number of children with a Child Protection plan increase from 528 to 581.

The introduction of an Escalation Policy for all children subject to a Child Protection Plan was introduced in June 2017. Child Protection Conference Chairs raise alerts to ensure there is clear planning for children subject to a Child Protection Plan. This has seen a decrease in the numbers of children subject to a Child Protection Plan.

- **Proportion of children subject to a Child Protection (CP) Plan for the second or subsequent time (within 2 years)**

In April there were 18 children subject to a child protection plan for the second or subsequent time.

- **The number of Looked After Children per 10,000 children**



At the end of April there were 783 children who were looked after by the Local Authority and of these 72 were unaccompanied asylum seeking children and young people. Cambridgeshire is above statistical neighbours but below the national average. Cambridgeshire are supporting 105 care leavers who were previously assessed as being unaccompanied asylum seeking children and 32 adult asylum seekers whose claims have not reached a conclusion. These adults have been waiting between one and three years for a status decision to be made by the Home Office.

- **Average monthly number of bed day delays (social care attributable) per 100,000 18+ population**

In March 2019, there were 970 ASC-attributable bed-day delays recorded in Cambridgeshire. For the same period the previous year there were 701 delays – a 38% increase. The Council is continuing to invest considerable amounts of staff and management time into improving processes, identifying clear performance targets and clarifying roles & responsibilities. We continue to work in collaboration with health colleagues to ensure correct and timely discharges from hospital.

Delays in arranging residential, nursing and domiciliary care for patients being discharged from Addenbrooke's remain the key drivers of ASC bed-day delays.

- **Proportion of Adults with Learning Disabilities in paid employment**

Performance is below target but has improved significantly, almost doubling compared to the end of year figure for last year. As well as a requirement for employment status to be recorded, unless a service user has been assessed or reviewed in the year, the information cannot be considered current. Therefore this indicator is also dependent on the review/assessment performance of LD.

- **Proportion of adults receiving Direct Payments**

Target has been increased in line with the average of local authorities in the Eastern region causing performance to fall more than 10% short of the new target. Performance is slightly below target, but shows a modest increase recently.

- **Ofsted – Pupils attending special schools that are judged as Good or Outstanding**

Performance has remained the same since last month.

There are currently 2 schools which received an overall effectiveness grading of requiring improvement and 137 pupils attend these schools in total.

The statistical neighbour figure has decreased by 0.3 percentage points and the national figure has increased by 0.3 percentage points.

- **Library Services - Number of visitors to libraries/community hubs - year-to-date**
- **Library Services - Number of item loans (including eBook loans) – year-to-date**



Outcome	Adults and children are kept safe									
Measure	Responsible Directorate(s)	Previous period	Target	Actual	Date of latest data	Direction of travel (up is good, down is bad)	RAG Status	Stat Neighbours	England	Comments
% of adult safeguarding enquiries where outcomes were at least partially achieved	Adults & Safeguarding	95.0%	87.0%	95.3%	2018/2019	↑	On Target (Green)	n/a	n/a	Performance is improving as the 'Making Safeguarding Personal' agenda become imbedded in practice. (Provisional Year End Figures)
% of people who use services who say that they have made them feel safer	Adults & Safeguarding	83.2%	86.3%	85.0%	2017/2018	↑	Within 10% (Amber)	n/a	n/a	Performance has increased slightly compared to last year's survey, however it is still below target.
Rate of referrals per 10,000 of population under 18	Children & Safeguarding	40.8	n/a	33.7	Apr	↑	No target	37	46	The referral rate decreased this month.
% children whose referral to social care occurred within 12 months of a previous referral	Children & Safeguarding	27.7%	20.0%	22.5%	Apr	↑	Off Target (Red)	22.6%	21.9%	Re-referrals to children's social care decreased this month. It is in line in comparison with statistical neighbours and above the England average.



Outcome	Adults and children are kept safe									
Measure	Responsible Directorate(s)	Previous period	Target	Actual	Date of latest data	Direction of travel (up is good, down is bad)	RAG Status	Stat Neighbours	England	Comments
Number of children with a Child Protection Plan per 10,000 population under 18	Children & Safeguarding	39.2	30.0	43.2	Apr	↓	Off Target (Red)	41.6	45.3	In April the number of children with a Child Protection plan increase from 528 to 581.  The introduction of an Escalation Policy for all children subject to a Child Protection Plan was introduced in June 2017. Child Protection Conference Chairs raise alerts to ensure there is clear planning for children subject to a Child Protection Plan. This has seen a decrease in the numbers of children subject to a Child Protection Plan.
Proportion of children subject to a Child Protection Plan for the second or subsequent time (within 2 years)	Children & Safeguarding	8.5%	5%	17.9%	Apr	↓	Off Target (Red)	N/A	N/A	In April there were 18 children subject to a child protection plan for the second or subsequent time.
The number of looked after children per 10,000 population under 18	Children & Safeguarding	57.1	40	58.2	Apr	↓	Off Target (Red)	46.3	64	At the end of April there were 783 children who were looked after by the Local Authority and of these 72 were unaccompanied asylum seeking children and young people.
Number of young first time entrants into the criminal justice system, per 10,000 of population	Community & Safety	1.13	n/a	0.98	Q3	↑	No target			Awaiting comparator data to inform target setting



Outcome	Adults and children are kept safe									
Measure	Responsible Directorate(s)	Previous period	Target	Actual	Date of latest data	Direction of travel (up is good, down is bad)	RAG Status	Stat Neighbours	England	Comments
compared to statistical neighbours										

Outcome	Older people live well independently									
Measure	Responsible Directorate(s)	Previous period	Target	Actual	Date of latest data	Direction of travel (up is good, down is bad)	RAG Status	Stat Neighbours	England	Comments
Number of contacts for community equipment in period	Adults & Safeguarding		n/a				No target	n/a	n/a	New measure, currently in development
Number of contacts for Assistive Technology in period	Adults & Safeguarding		n/a				No target	n/a	n/a	New measure, currently in development
ASCOF 2D: % of new clients where the sequel to Reablement was not a long-term service.	Adults & Safeguarding	93.0%	77.8%	93.1%	2018/2019	↑	On Target (Green)	n/a	77.8%	Performance continues to improve, and is well above the national average. (Provisional Year End Figures)



Outcome		Older people live well independently								
Measure	Responsible Directorate(s)	Previous period	Target	Actual	Date of latest data	Direction of travel (up is good, down is bad)	RAG Status	Stat Neighbours	England	Comments
Average monthly number of bed day delays (social care attributable) per 100,000 18+ population	Adults & Safeguarding	169	114	171	Mar-19	↓	Off target (Red)	n/a	n/a	<p>In March 2019, there were 970 ASC-attributable bed-day delays recorded in Cambridgeshire. For the same period the previous year there were 701 delays – a 38% increase. The Council is continuing to invest considerable amounts of staff and management time into improving processes, identifying clear performance targets and clarifying roles &amp; responsibilities. We continue to work in collaboration with health colleagues to ensure correct and timely discharges from hospital.</p> <p>Delays in arranging residential, nursing and domiciliary care for patients being discharged from Addenbrooke's remain the key drivers of ASC bed-day delays.</p>
Proportion of requests for support where the outcome was signposting, information or advice only	Adults & Safeguarding	44.1%	55.0%	59.2%	2018/2019	↑	On Target (Green)	n/a	n/a	Performance at this indicator has improved significantly this year, this is likely to be a reflection of the more accurate recording processes for early interventions in the Mosaic system, particularly in relation to Adult Early Help. (Provisional Year End Figures)
Number of new people receiving long-term care per 100,000 of population	Adults & Safeguarding	289.6	408	237.1	2018/2019	↑	On Target (Green)	n/a	n/a	The number of requests for support resulting in long-term support fell compared to the previous year. The numbers also compare favourably to target which is based on average rate for local authorities in the Eastern region. (Provisional Year End Figures)



Outcome	Older people live well independently									
Measure	Responsible Directorate(s)	Previous period	Target	Actual	Date of latest data	Direction of travel (up is good, down is bad)	RAG Status	Stat Neighbours	England	Comments
BCF 2A PART 2 - Admissions to residential and nursing care homes (aged 65+), per 100,000 population	Adults & Safeguarding	468	564	384	2018/19	↑	On Target (Green)	n/a	n/a	The implementation of the Transforming Lives model, combined with a general lack of available residential and nursing beds in the area has continued to keep admissions below national and statistical neighbour averages. (Provisional Year End Figures)

Outcome	People live in a safe environment									
Measure	Responsible Directorate(s)	Previous period	Target	Actual	Date of latest data	Direction of travel (up is good, down is bad)	RAG Status	Stat Neighbours	England	Comments
Victim-based crime per 1,000 of population compared to statistical neighbours (hate crime)	Community & Safety	50.61	n/a	50.59	Q4	↑	No target	55.81	69.23	New measure, in development



Outcome		People with disabilities live well independently								
Measure	Responsible Directorate(s)	Previous period	Target	Actual	Date of latest data	Direction of travel (up is good, down is bad)	RAG Status	Stat Neighbours	England	Comments
Proportion of service users (18-64) with a primary support reason of learning disability support in paid employment (year to date)	Adults & Safeguarding	2.59%	6.0%	4.79%	2018/19	↑	Off Target (Red)	n/a	n/a	Performance is below target but has improved significantly, almost doubling compared to the end of year figure for last year. As well as a requirement for employment status to be recorded, unless a service user has been assessed or reviewed in the year, the information cannot be considered current. Therefore this indicator is also dependent on the review/assessment performance of LD.
Proportion of adults in contact with secondary mental health services in paid employment	Adults & Safeguarding	15.2%	12.5%	15.1%	Apr 19	↓	On Target (Green)	n/a	n/a	Performance at this measure is above target. Reductions in the number of people in contact with services are making this indicator more variable while the numbers in employment are changing more gradually.
Proportion of adults with a primary support reason of learning disability support who live in their own home or with their family	Adults & Safeguarding	68.0%	72.0%	78.6%	2018/19	↑	On Target (Green)	n/a	n/a	Performance has improved significantly compared to last year, and this likely to be caused in part by the cleansing of data during the migration from AIS to the new Mosaic system.
Proportion of adults in contact with secondary mental health services living independently, with or without support	Adults & Safeguarding	82.5%	75.0%	82.7%	Apr 19	↑	On Target (Green)	n/a	n/a	Performance is above target.



Outcome		People with disabilities live well independently								
Measure	Responsible Directorate(s)	Previous period	Target	Actual	Date of latest data	Direction of travel (up is good, down is bad)	RAG Status	Stat Neighbours	England	Comments
Proportion of adults receiving Direct Payments	Adults & Safeguarding	23.0%	27%	23.5%	Apr 19	↑	Off target (Red)	n/a	n/a	Target has been increased in line with the average of local authorities in the Eastern region causing performance to fall more than 10% short of the new target. Performance is slightly below target, but shows a modest increase recently.
Proportion of carers who are satisfied with the support or services that they have received from social services in the last 12 months	Adults & Safeguarding	35.1%	38.9%	38.9%	2018/2019	↑	On Target (Green)	38.9%	39.0%	Performance at this indicator has improved compared to the last survey's results 2 years ago, however it still lower than the figure from the survey 4 years ago. Performance is now on target and in line with statistical neighbours.  Performance at this indicator is calculated using data from the biennial carer survey.

Outcome							Places that work with children help them to reach their full potential			
Measure	Responsible Directorate(s)	Previous period	Target	Actual	Date of latest data	Direction of travel (up is good, down is bad)	RAG Status	Stat Neighbours	England	Comments
% of EHCP assessments completed within timescale	Children & Safeguarding	87.5%	70.0%	83%	Apr	↑	On Target (Green)			Performance reduced in April, but remains above target
Number of young people who are NEET, per 10,000 of population compared to statistical neighbours	Children & Safeguarding	269.0	n/a	263	Apr	↓	No target	204	284	The rate decreased against the previous reporting period. The rate remains higher than statistical neighbours.



Outcome							Places that work with children help them to reach their full potential			
Measure	Responsible Directorate(s)	Previous period	Target	Actual	Date of latest data	Direction of travel (up is good, down is bad)	RAG Status	Stat Neighbours	England	Comments
Proportion of young people with SEND who are NEET, per 10,000 of population compared to statistical neighbours	Children & Safeguarding	620	n/a	684	May 2019	↓	No target	Data supplied is from May monthly NCCIS XML data. No end of March data due to technical issues.		Data supplied is from monthly data and therefore not comparable to statistical neighbour quarterly data.
KS2 Reading, writing and maths combined to the expected standard (All children)	Education	58.7%	65.0%	61.4%	2017/18	↑	Within 10% (Amber)	64.7% (2017/18)	64.4% (2017/18)	2017/18 Performance increased but remains below that of the national average.  2018/19 results will be available mid-July 2019.
KS4 Attainment 8 (All children)	Education	47.7	50.1	48.0	2017/18	↑	Within 10% (Amber)	48.2 (2017/18)	46.5 (2017/18)	The 2017/18 Attainment 8 average score increased by 0.3 percentage points in comparison to 2016/17. This is now 2.1 percentage points away from reaching our target.  Cambridgeshire is currently 1.5 percentage points above the England figure which remained the same as the 2016/17 figure.  The 2017/18 statistical neighbour average increased by 0.7 percentage points.



Outcome							Places that work with children help them to reach their full potential			
Measure	Responsible Directorate(s)	Previous period	Target	Actual	Date of latest data	Direction of travel (up is good, down is bad)	RAG Status	Stat Neighbours	England	Comments
% of Persistent absence (All children)	Education	8.9%	8.5%	9.6%	2017/18	↓	Within 10% (Amber)	10.5%	10.8%	<p>The annual absence figures were released by the DFE at the end of March 2019 for the 2017/18 academic year.</p> <p>2017/18 persistent absence has increased from 8.9% to 9.6% in Cambridgeshire.</p> <p>The statistical neighbour average has increased from 10.0% to 10.5% (0.5 percentage points) and the national figure has increased from 10.8% to 11.2% (0.4 percentage points).</p> <p>The 2016/17 Persistent absence has reduced from 9.2% to 8.9%</p>
% Fixed term exclusions (All children)	Education	3.47%	3.7%	3.76%	2016/17	↓	On target (Green)	4.30%	4.76%	<p>The % of fixed term exclusions rose by 0.5 percentage points in 2016/17 in comparison to the previous year. This is still well below the statistical neighbour average and the national figure.</p> <p>The 2017/18 data release is anticipated July 2019.</p>
% receiving place at first choice school (Primary)	Education	94.7%	93.0%	92.8%	Apr-19	↓	Within 10% (Amber)	91.1%	90.6%	<p>Annual performance decreased by 1.9 percentage points in comparison to the previous year though it is still above both the statistical neighbour average and the national figure.</p>



Outcome							Places that work with children help them to reach their full potential			
Measure	Responsible Directorate(s)	Previous period	Target	Actual	Date of latest data	Direction of travel (up is good, down is bad)	RAG Status	Stat Neighbours	England	Comments
% receiving place at first choice school (Secondary)	Education	87.8%	91.0%	89.5%	Apr-19	↑	Within 10% (Amber)	85.1%	80.9%	Annual performance increased by 1.7 percentage points in comparison to the previous year and is now only 0.5 percentage points away from target. Cambridgeshire is well above both the statistical neighbour average and the national average.
% of 2 year olds taking up the universal entitlement (15 hours)	Education	70.7%	75.0%	68.0%	Spring term 2019	↓	Within 10% (Amber)	73.3% (2018 academic year)	71.8% (2018 academic year)	Performance decreased by 2.7 percentage points in comparison to the previous figure for the Autumn 2018 term. The annual figure reported by the DFE is 68% for 2018 which below both the statistical neighbour average and the England average. The previous figure for 2017 was 79%.  The DFE estimate there were 1700 Cambridgeshire two year olds eligible for funded early education in 2018. Of those eligible there were 1140 two year olds taking up the funded early education entitlement. 95.6% of these met the economic basis for funding criteria. The remaining 4.4% of two years olds met the criteria on a high-level SEN or disability basis or the looked after or adopted from care basis.
Ofsted - Pupils attending schools that are judged as Good or Outstanding (Primary Schools)	Education	82.6%	90%	82.4%	May-19	↓	Within 10% (Amber)	87.9%	87.6%	Performance has decreased by 0.2 percentage points since the previous month. The national figure has increased by 0.2 percentage points and the statistical neighbour figure has increased by 0.3 percentage points.





Outcome							Places that work with children help them to reach their full potential			
Measure	Responsible Directorate(s)	Previous period	Target	Actual	Date of latest data	Direction of travel (up is good, down is bad)	RAG Status	Stat Neighbours	England	Comments
Ofsted - Pupils attending schools that are judged as Good or Outstanding (Secondary Schools)	Education	91.0%	90%	92.6%	May-19	↑	On target (Green)	84.3%	80.3%	<p>Performance has increased 1.6 percentage points since last month and is now well above the target and 12.3 percentage points above the national average.</p> <p>The statistical neighbour figure has decreased by 0.4 percentage points and the national figure has decreased by 0.1 percentage point.</p>
Ofsted - Pupils attending schools that are judged as Good or Outstanding (Special Schools)	Education	87.0%	100%	87.0%	May-19	→	Off target (Red)	93.1%	94.1%	<p>Performance has remained the same since last month.</p> <p>There are currently 2 schools which received an overall effectiveness grading of requiring improvement and 137 pupils attend these schools in total.</p> <p>The statistical neighbour figure has decreased by 0.3 percentage points and the national figure has increased by 0.3 percentage points.</p>
Ofsted - Pupils attending schools that are judged as Good or Outstanding (Nursery Schools)	Education	100%	100%	100%	May-19	→	On target (Green)	100%	98.1%	<p>Performance is high and has remained the same as the previous month.</p> <p>Both the national figure and the statistical neighbour average have also remained unchanged.</p>



Outcome	The Cambridgeshire economy prospers to the benefit of all residents									
Measure	Responsible Directorate(s)	Previous period	Target	Actual	Date of latest data	Direction of travel (up is good, down is bad)	RAG Status	Stat Neighbours	England	Comments
Proportion of new apprentices per 1,000 of population, compared to national figures	Community & Safety		n/a				No target			New measure in development
Engagement with learners from deprived wards as a proportion of the total learners engaged	Community & Safety		n/a				No target			New measure in development



## Library Services

Measure	Frequency	Previous period	Target	Actual	Date of latest data	Direction of travel (up is good, down is bad)	Current month RAG Status	Year-end prediction RAG Status	Comments
Number of visitors to libraries/community hubs – year-to-date	Quarterly	472,424	1,800,000 by the 3 <sup>rd</sup> quarter  2.4 million at year end	495,950	31-Mar-19	 High is good	Off target	Off target	<p>There have been 495,950 visitors to libraries/community hubs between January and March 2019 and a total of 1,983,487 for the year to date figure since April. This is below the target for the end of the year and 9.69% down on the same period in the last reporting year.</p> <p><del>We are seeing</del><u>Last year we saw</u> a slight dip in visitor figures and that may be in part due to the introduction of computer charges from the 1st May. <del>We are closely monitoring the situation and actively promoting the first free half an hour for all library users as well as the free computer use for all children and young people up to and including 16 year olds and people accessing gov.uk and ccc.gov.uk web sites as well as those accessing universal credit. These charges have now been dropped.</del></p>
Number of item loans (including eBook loans) – year-to-date	Quarterly	523,176	N/A	514,250	Mar-19	 High is good	Contextual	Contextual	<p>There have been 514,250 item loans between January and March 2019. This is only 3.2% down on the same period for the previous year.</p> <p>The year to date figure is 2,185,848 which is 10% lower than the same period for the previous year.</p> <p>The drop in issues may be related to the small drop in visitors. We are also working hard to improve the book stock in libraries and over time that work should start to reverse this trend.</p>