

**OLDER PEOPLE'S AND ADULT COMMUNITY SERVICES CONTRACT**

To: Health and Wellbeing Board

Date: 14 January 2016

From: Jessica Bawden, Director of Corporate Affairs, Cambridgeshire and Peterborough Clinical Commissioning Group

**1.0 PURPOSE**

1.1 This paper is to update members of Cambridgeshire Health and Wellbeing Board (HWB) on the end of the contractual arrangement for Older People's and Adult Community Services in Cambridgeshire and Peterborough.

**2.0 SUMMARY**

2.1 On 3 December 2015 Cambridgeshire and Peterborough Clinical Commissioning Group (CCG) and UnitingCare LLP announced that they were ending their contractual arrangement to deliver urgent care for the over 65s and adult community services.

**3. BACKGROUND**

3.1 This report updates the HWB on the actions taken by the CCG since the announcement that the contractual arrangement between the CCG and UnitingCare was coming to an end.

3.2 Immediately following the announcement, the CCG's priority was to reassure patients that older people's and adult community services are still in place and have not been disrupted by this change. Healthwatch, the voluntary sector, and other partners have been helping us to make sure that this message gets out quickly and clearly. We do not want people to be worried about their care. We have advertised the Patient Advice and Liaison Service (PALS) widely for those patients or carers who might have further questions.

3.3 If patients or carers have any concerns they can call PALS at Cambridgeshire and Peterborough NHS Foundation Trust (CPFT) on the Freephone telephone number 0800 376 0775.

3.4 We also wanted to quickly reassure staff working in these services. All staff working for UnitingCare are employed by CPFT or Cambridge University Hospitals NHS Foundation Trust (CUHFT). UnitingCare, CPFT, and CUHFT supported us in reassuring staff and ensuring all staff received the same clear messages at the same time. We are clear that frontline staff are vital to ensuring we maintain good quality, integrated care for our patients.

3.5 Since 4 December the CCG and UnitingCare have been working to ensure a smooth transition of contracts. The CCG and UnitingCare have, together, spoken to all the organisations who are involved in providing care for older people and adult community services across Cambridgeshire and Peterborough.

- 3.6 UnitingCare was the accountable lead provider and service integrator but it is important to understand that it did not directly deliver any front-line care itself; it held sub-contracts with a range of providers to deliver the integrated pathway for older people and adult community services. All the NHS and independent sector providers were contacted and we were pleased by the practical and swift response from all those providers. We have had assurance from all of them that they can continue to deliver the services and that patients will not see any changes to their care. We are now working through the change of contractual arrangements with all providers.
- 3.7 All partners are clear that an outcomes-based, integrated care model delivers benefits for patients and for the whole health economy. We wish to maintain this approach.
- 3.8 Over coming months we will be looking at all the workstreams that UnitingCare had established, and those in development. We will be looking in detail at each of those projects and deciding which will continue to bring benefits to patients and which we may need to reassess. These decisions will be taken carefully as we are still clear that we wish to deliver the agreed outcomes, and support the good work that has been done so far to deliver more joined-up care for patients. We will be working closely with Local Authority colleagues in this process, and taking into account the Better Care Fund workstreams.
- 3.9 In relation to the terms of the end of the contract and the financial implications moving forward Cambridgeshire and Peterborough Clinical Commissioning Group and UnitingCare LLP and its partners continue to be in detailed discussions and we are not in a position to comment further until these discussions are over.
- 3.10 We are very aware that this means that a number of questions cannot be answered at this stage but we will, of course, be reviewing internally what has worked well and what we would do differently. However, we are clear that only by working together across providers can we adequately meet patient need in a challenged health economy.

**4.0 RECOMMENDATION**

- 4.1 The members of the Health and Wellbeing Board are asked to note this report.

SOURCE DOCUMENTS	LOCATION
None	