

P&C COVID-19 EMERGENCY PLANNING HIGHLIGHT REPORT

SERVICE AREA:	Adults and Safeguarding PCC and CCC
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REPORTING PERIOD:	w/e 5 June 2020

KEY ACTIVITY HEADLINES

- Care home support plan submitted- this will be shared with the relevant committees in PCC and CCC with an update at future meetings as part of Covid reports
- Current data about deaths amongst people with Learning disability have been no higher than normal in PCC and CCC which is very positive
- Recently issued and updated guidance for home care suggesting separate care groups to support those shielding created- we are currently working through this for our own in house Reablement and LD staff
- Discharge to Assess model being reviewed and we will be working as an Eastern Region to develop proposals about high impact changes that we think can be put forward to inform national thinking
- Agreement now in place with CCG and CPFT that there will have been an MDT/ weekly check in meeting for each care home by 5 June- letter.



Care Home NHS
Support v2.3 2-6-20

- Hospital demand is increasing and the number of discharges being referred for social care support
- Adults Positive Challenge programme is being redefined to capture best practice, learning and what's needed to meet the challenges ahead
- Programme of in person Social Work visits to prioritised care homes continues and is showing some excellent practice in some settings
- Care Act Easements guidance has been reviewed and we continue to operate in line with the Care Act and have not requested easements from Adults Portfolio holders

RISKS / CHALLENGES (AND MITIGATION)

- National announcement about a new online PPE Portal for small social care providers (max 24 beds) to order emergency PPE will only include 100 masks- at present we continue to advise that all providers ask for emergency supplies from the LRF
- Service users whose needs mean it will be very difficult for them to comply with social isolation requirements- work underway in front line teams identifying anyone and agreeing a plan with their current provider about how to manage any situations that may arise/ what support is needed
- Reduction in Safeguarding referrals has been identified and work underway to ensure that referrals are made where appropriate
- Hospital discharges for Covid positive patients- national guidance being adhered to.
- Demand going forward is difficult to predict- we are using data about service flows and evidence from elsewhere to identify possible scenarios ahead
- Ensuring that if any residents of care homes are isolated that the necessary steps have been taken in terms of mental capacity and deprivation of liberty
- Visitors to care homes potential infection risk- advice has been issues nationally and locally about circumstances when a visit could be considered and how to manage safely

WORKFORCE UPDATE

- Process underway to gather feedback from staff about working arrangements going forwards and planning for the next 2 months
- Risk assessments underway for staff who have been unable to work due to vulnerability
- Risk assessments being completed by H&S of buildings where ASC staff previously worked out of to ensure Covid recommendations met
- We currently have sufficient PPE for all our front line teams

- Recruitment – we are having more applications for Reablement posts in both Councils than we have posts available- we think this is as a result of the raised profile of carers and the changes in the job market
- Bereavement Support Training offer has been finalised and is being offered to social care staff supporting bereaved families and carers affected by Covid
- Staff testing being promoted
- Support materials have been updated for staff affected professionally or personally

FINANCIAL IMPACT (increase in costs / reduction in income)

- Estimates being completed of impact of Covid and what costs and staffing needs may be moving forward
- Currently estimating reduced delivery of savings through APC in PCC and CCC– we have reviewed all APC workstreams and are redirecting in a way that helps us manage demand and cost in the current situation.
- Other increased costs relate to PPE, pre- paid cards, agency staffing, over time costs, TEC, Community equipment
- Established process through MOSAIC for both Councils to keep track of any changes in costs or contribution as a result of emergency measures taken in response to COVID 19

RECOVERY ACTIVITY (plans being considered / future steps)

- ASC developing its own recovery plan and feeding into corporate and multi- agency discussions about recovery
- We are working with CPFT and the CCG to review the Discharge to Assess arrangements we put in place in line with government guidance and agreeing what is fit for purpose moving forward and we build on what we have learnt and what has worked well- 2 possible options being considered
- Management of risk as lockdown relaxed – we are engaging frontline teams and involving them in planning for different scenarios ahead
- Exploring across P and C possible models going forward and how we can continue to build on the Neighbourhood Cares principles and place based approach and APC messages about changing the conversation etc.
- We are capturing key learning points about how we have managed to do things differently and are encouraging feedback from staff to shape plans going forward

COMMUNICATIONS

We have issued an APCP update about what has been achieved has been shared and will feature in the Committee Covid reports

We are sending regular newsletter style COVID-19 practice updates to all Adults and Safeguarding staff across Cambridgeshire and Peterborough on a daily basis, as a way of updating consistently. So far we have shared updates regarding the following:

Adults daily updates: (new ones in blue since last highlight report)

- Managerial audits
- Social workers resume visits to Care Homes

Practice updates include:

- Update on emergency pre-paid cards in CCC
- Contingency planning for service users who are unable or unwilling to comply with restrictions and isolation
- Guidance for practitioners on charging for care during the COVID-19 pandemic update
- Support for Staff – updated
- Circulated the thank you letter from Matt Hancock
- Crisis mental health services bolstered during Covid-19

- Legal support – updated
- Letter templates - delay letter, sending out documents, supportive letters for carers, Discharge from Hospital, financial threshold cases (not related to hospital discharge)
- Learning Development resources for Social Care practitioners
- Simple meditation techniques for everyday life
- D2A pathway - updated
- Amended version of VS commissioning services offer and referring to the hubs
- Making best use of VS capacity and expertise in our contacts and care and support planning
- Should you refer to the countywide or district hubs?
- Thank you to all our amazing key workers – poster
- Arrangements responsibility following a death
- Applications for Deprivation of Liberty
- Care Packages changes
- Staff support
- Access to pre paid cards
- Volunteer network and use of the Countywide COVID-19 Co-ordination Hub
- Visits and Ethical framework
- Contact with Carers
- Continuing Healthcare
- Message of thanks from Matt Hancock
- Access to foodbanks
- Personal Protective Equipment – how to access, when to use and how to dispose
- Voluntary sector offer
- Charging for care
- Assessments, care and support plan recording
- Discharge to Assess pathways
- Easements guidance
- Legal support during COVID-19
- Delay letter – which can be sent to people who are being added to a waiting list for an assessment and/or assessment
- Practice queries
- Staff Testing
- Outbreaks in care settings – link to guidance, tool, procedure for care setting in community